

GCDD 5 Year Plan Research Report

Report from 2015 Quality of Life Assessment Survey Among Individuals with Developmental Disabilities in Minnesota



<u>Final Report, 12/14/15</u>

EMINNESOTA
GOVERNOR'S
COUNCILON
DEVELOPMENTAL
DISABILITIES



Contents

		PAGE
•	Research Overview	03
•	Executive Summary	80
•	Community and Basic Needs	12
•	IPSII Summary	16
•	ISII Detailed Findings	21
•	Employment and Productivity	34
•	Most Critical Issues – Respondents' Perceptions	38
•	Appendix - Incidence of Abuse	42



Background

The Minnesota Governor's Council on Developmental Disabilities (GCDD), a division of the Minnesota Department of Administration, not a private sector business. The Council was created by Executive Order under Governor Wendell Anderson's administration in 1971 under provisions of the Developmental Disabilities Assistance and Bill of Rights Act (DD Act) (P.L. 106-402). The DD Act sets out the Council's purpose, the composition of its membership, and responsibilities, including the development of a five year state plan.

Presently, the GCDD has repeated the Quality of Life Assessment Survey (QOLAS), which was initially conducted in 2000, and repeated in 2005 and 2010. The findings will be used as input for the next 5-Year State Plan for federal fiscal years 2017 - 2021.

Research Objectives

Information was gathered regarding current opinions on the degree to which people with developmental disabilities in Minnesota believe they are independent, productive, integrated and included in the community and have self-determination.

Research Overview – METHODOLOGY

The GCDD identified as many groups as possible to get a cross cut of people with developmental disabilities, families, advocacy, professional and provider groups. This outreach meant contacting and working with hundreds of groups and individuals, encouraging them to take the on-line survey, or fill out a hard copy questionnaire.

Minnesota Disability Law Center		MOHR	()n Fagles Wings/()FW		ocational Reh	nabilitation
Institute or Integration	, , tarosating situation		ers in Policymaking c Jates*	classes and	Disability Linkage Line and DHS	
	University fac	culty	Facebook			
Health Care	•	Self Ac	dvocacy Groups*			ouncil website
Providers	Access Pro	ess		Specific self-advoca	acy groups	All grant recipients
Turken	Specific coun					
Twitter	CCD	Transition Progra	rams All Special Education Direc		^{rs} Cen	ters for Independent Living
State Ind	lependent	Drovidors all	over MAN			

Youth Leadership groups

Providers all over MN

Partnership Resources*

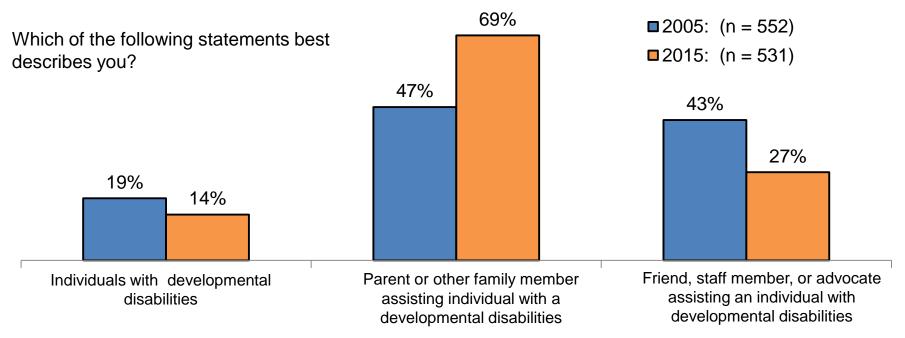
Living Council

^{*} MarketResponse reached out to these organizations and some individuals, providing hundreds of printed copies of the questionnaire and attending meetings of constituents to encourage and guide participation in the survey.



Research Overview -- RESPONDENT PROFILE

Slides 5 - 7 show comparisons from the survey done in 2005 and the current 2015 survey. The survey sampling approach was similar in both years, as are the resulting respondent profiles. In other words the samples are well matched and comparable.



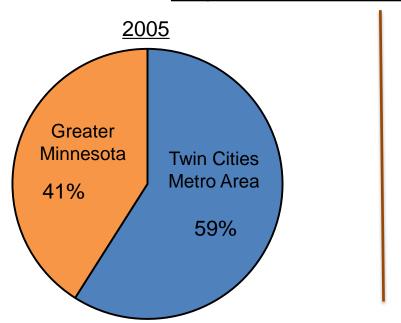
Note: Multiple responses allowed.

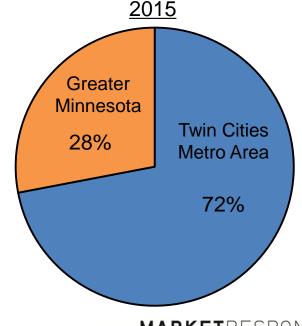


Research Overview -- RESPONDENT PROFILE

There was somewhat higher representation from the Twin Cities metro area in the 2015 survey, compared to the 2005 survey. (However, there were no differences in IPSII satisfaction between the 2 regions, in the 2015 survey.)

Respondents' home location based on zip code

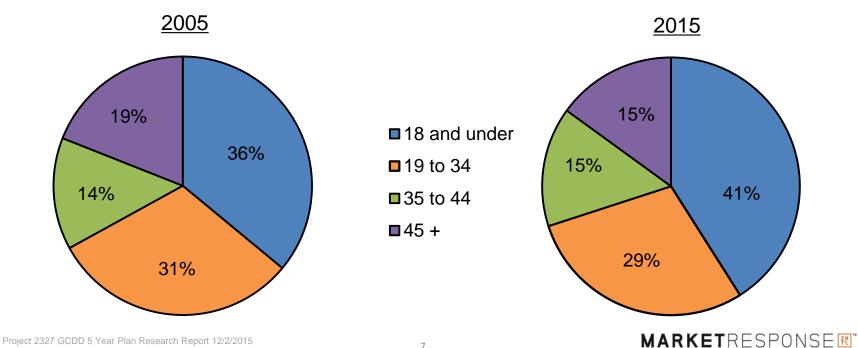






The age group representation was almost identical between the 2005 and 2015 surveys.

Age of the person with the developmental disability?







There is no evidence of any improvement overall, over the past 15 years, in satisfaction with IPSII.

 Satisfaction with Productivity (based to a sub-sample of adults who work or volunteer outside of the home) has consistently been higher than satisfaction with SIII, in every year the study has been conducted.

All ISII satisfaction ratings from the youngest group (less than 14 years old) are statistically significantly lower than the satisfaction ratings from all adult groups.

- Improving IPSII among children with developmental disabilities is a *different challenge* from improving IPSII among adults.
- Measures of IPSII progress among children and adults with developmental disabilities should be analyzed separately.

For the youngest adult age group (ages 19-34) overall satisfaction with Integration and Inclusion were lowest, compared to the other IPSII ratings.



For adults with developmental disabilities, ages 19 and older, having a job outside of the home appears to be highly correlated with satisfaction with all elements of IPSII.

- The youngest adult age group (ages 19-34) had the <u>highest unemployment rate</u>, with 51% without a paying job.
- Improving *real* employment opportunities (i.e., a paying job, 20 hours a week or more) among the 19-34 age group, would result in improved IPSII satisfaction levels.

Impressions of living in a community that is a good place for people with developmental disabilities appear to have eroded somewhat over the past 10 years.

- About two-thirds of all respondents believe their community is a good place for people with developmental disabilities, down from 73% in 2005.
- This impression may be correlated with the relatively low levels of satisfaction with Integration and Inclusion.



The basic needs expressed by the following 3 statements represent areas of most needed improvement.

- · I have enough money to live on.
- I know what to do if my health or safety is in jeopardy
- My future will be secure, even if something happens to my parents/current staff member, friend, or advocate.

The survey respondents offered their opinions regarding the most critical issues Minnesotans with developmental disabilities will face over the next 5 years:

- Access to services/support and adequate funding/resources are critical to all.
- Access to affordable, appropriate housing is most important to the 19-34 age group.
- Better employment opportunities is important to all ages, especially ages 14-34.
- Better access/inclusion in public education is most important to the younger age groups.

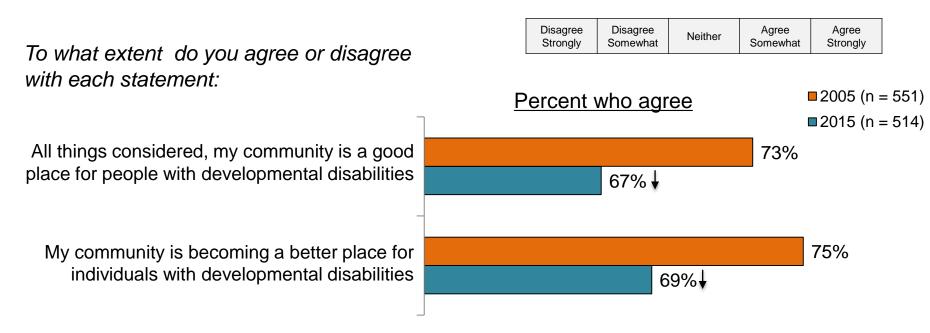




Community and Basic Needs



Impressions of living in a community that is a good place for people with developmental disabilities appear to have eroded somewhat over the past 10 years.



↑ Indicates the proportion is statistically significantly higher or lower than the 2015 proportion, at the 95% confidence level



The basic needs expressed by the lower 3 statements represent areas of most needed improvement.

Basic Needs Statements:

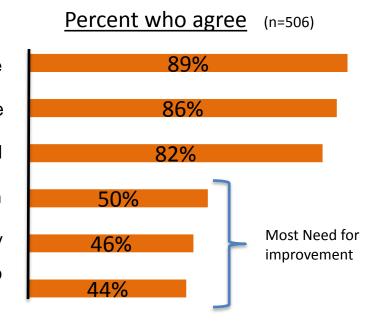
I feel comfortable in the house where I live, it feels like home

I feel safe in the neighborhood where I live

I have access to the healthcare I need

I have enough money to live on

I know what to do if my health or safety is in jeopardy My future will be secure, even if something happens to my parents/current staff member, friend, or advocate





The older 3 age-group segments express higher satisfaction than the younger segments on several aspects related to basic needs.

Percent Who Agree, by Age Group	<u>Total</u> (n=506)	A < <u><14</u> (139)	B <u>14-18</u> (74)	C <u>19-34</u> (144)	D <u>35-54</u> (108)	E <u>55+</u> (41)
I feel comfortable in the house where I live, it feels like home	89%	89%	89%	90%	88%	93%
I feel safe in the neighborhood where I live	86%	82% ^E	82% ^E	89%	86%	95%
I have access to the healthcare I need	82%	79%	74% ^D	85%	87%	88%
I have enough money to live on	50%	44% ^{DE}	39% de	48% E	58% E	80%
I know what to do if my health or safety is in jeopardy	46%	32%	47% A	51% A	56% A	51% A
My future will be secure, even if something happens to my parents/current staff member, friend, or advocate	44%	32%	32%	50% AB	52% ^{AB}	63% AB

AB Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



IPSII Summary

M Satisfaction with IPSII -- 2015

Seven out of ten adults with disabilities (over 18 years old), who work or volunteer outside of their homes, are satisfied with their current levels of productivity. Just over half of all respondents are satisfied with the other 4 IPSII dimensions.

Disagree

Strongly

Disagree

Somewhat

Neither

I am satisfied with my current level of...

I am satisfied with my current level of									
				<u>2015</u>					
Productivity* (n = 170)*	1% 10%	38%	33%	71%					
Self Determination (n = 449)	6% 8%	33%	24%	56%					
Integration (n = 412)	9% 16%	33%	23%	56%					
Independence $(n = 481)$	6% 17%	32%	21%	53%					
Inclusion $(n = 406)$	10% 21%	33%	19%	52%					

Agree

Somewhat

Agree

Strongly

^{*} Productivity satisfaction only asked to those who work or volunteer outside of their home, and are 19 years of age or older

M Satisfaction with IPSII -- 2000 to 2015

There is no evidence of any improvement overall, over the past 15 years, in satisfaction with IPSII. (There may have been some erosion in Integration and Independence since the year 2000.)

(NOTE: Satisfaction with Productivity has consistently been higher than satisfaction with SIII, in every

year the study has been conducted.

I am satisfied with my current level of	Percent who Agree Somewhat or Strongly					
	2000	<u>2005</u>	<u>2010</u>	<u>2015</u>		
Productivity*	66%	73%	71%	71%		
Self Determination	NA	61%	59%	56%		
Integration	64% 🕈	59%	54%	56%		
Independence	64% ↑	60% ↑	55%	53%		
Inclusion	55%	54%	50%	52%		

^{*}Productivity satisfaction only asked to those who work or volunteer outside of their home, and are 19 years of age or older

Disagree

Stronaly

Disagree

Somewhat

Agree

Stronaly

Agree

Somewhat

Neither

[↑] Indicates the proportion is statistically significantly higher or lower than the 2015 proportion, at the 95% confidence level

M Satisfaction with IPSII – 2015 AGE IMPACTS

All ISII satisfaction ratings from the youngest group (less than 14 years old) are statistically significantly lower than the satisfaction ratings from all adult groups. Among adults, Integration and Inclusion are particularly elusive to the 19-34 year olds.

	Percent	who agree	somewhat o	or strongly,	by age		
I am satisfied with my current level of	<14 (120)	15 - 18 (65)	c <u>19 - 34</u> (150)	35 - 54 (117)	55 + (43)	<u>2015</u> <u>Total</u>	
Productivity			71%	71%	70%	71%	
Self Determination	37%	53%	64% A	69% AB	66% a	56%	
Integration	40%	57%	56% _A	74% ABC	64% A	56%	
Independence	35%	43%	64% AB	63% AB	72% AB	53%	
Inclusion	37%	50%	57% a	65% a	60% A	52%	

AB Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



Satisfaction with IPSII - CORRELATION WITH EMPLOYMENT, 2015

For adults with developmental disabilities, ages 19 and older, having a job outside of the home appears to be highly correlated with satisfaction with all elements of IPSII.

	Adults, ages			
I am satisfied with my current level of	Have Job (143)	Volunteer (34)	c <u>Neither</u> (80)	Total Agree (170)
Productivity*	75 %	56%	NA	71%
Self Determination	73% c	62%	56%	(n=400+) 56%
Integration	74% BC	44%	54%	56%
Independence	69% в	50%	64%	53%
Inclusion	65%	55%	55%	52%

AB Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



ISII Detailed Findings:

Independence

Self Determination

Integration

Inclusion

M Perceptions of INDEPENDENCE

To what extent do you agree or disagree with each stateme	ent Disagree Agree
Only people who are allowed to know my personal information have access to it	10% 78%
I can (even if someone helps me) get to where I want to go	16% 76%
I can be alone and have privacy when I feel I need it	14% 71%
I am as independent as I can be given my disability	17% 64%
I can live near the people who are important to me	14% 64%
I can meet with people in private when I want	20% 56%
Finding a suitable housing option for me is possible	24% 45%
I choose the provider who assists me	23% 44% Most Need for improvement
I choose the staff who assists me	31% 38%
I am satisfied with my current level of independence	24% 53%



Perceptions of INDEPENDENCE

Percent Who Agree, by Age Group	<u>Total</u>	A) <14	B) 14-18	C) 19-34	D) 35-54	E) 55+
	(n=481)	(132)	(70)	(136)	(104)	(39)
Only people allowed to know my personal information have access to it	78%	73%	77%	84% _A	74%	85%
I can (even if someone helps me) get to where I want to go	76%	71%	77%	81%	74%	79%
I can be alone and have privacy when I feel I need it	71%	58%	7 6% ^A	76% _A	77% _A	77% a
I am as independent as I can be given my disability	64%	48%	64% A	70% A	75 % A	74% _A
I can live near the people who are important to me	64%	58%	59%	68%	66%	69%
I can meet with people in private when I want	56%	33%	57‰	62% _A	7 0% ^A	74 %₄
Finding suitable housing options for me is possible	45%	28%	30%	48% _{AB}	63% _{ABC}	69% авс
I choose the provider who assists me	44%	42%	37%	49%	52%	28‰D
I choose the staff who assists me	38%	37% ₺	37%	36% E	47% E	21%
I am satisfied with my current level of independence	53%	35%	43%	64% _{AB}	63% _{AB}	72% AB

AB Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



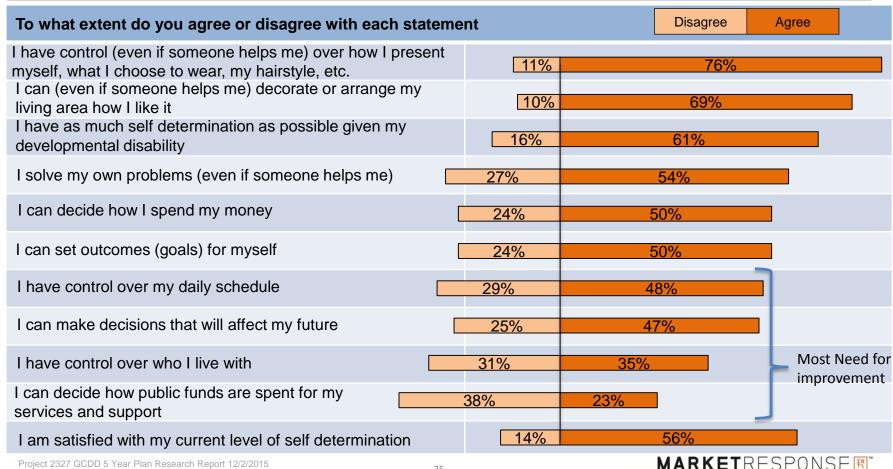
Perceptions of INDEPENDENCE

		Respondent		Employment	Location		
Top 2 Box Agreement	a) Ind w/dd	b) Other	c) Job	d) Voluntr	e) Neither	f) Metro	g) Greatr MN
	58	221	143	34	80	205	74
I can (even if someone helps me) get to where I want to go	76%	79%	85% ^{de}	71%	70%	78%	78%
I can meet with people in private, when I want	79%	63%	83% de	53%	44%	65%	70%
I can be alone and have privacy, when I feel I need it	78%	76%	86% ^{de}	68%	64%	77%	79%
Only people who are allowed to know my personal information have access to it	79%	81%	85%	71%	79%	81%	78%
Finding a suitable housing option for me is possible	67%	53%	64% e	53%	44%	56%	58%
I can live near the people who are important to me	72%	67%	72%	68%	60%	67%	69%
I choose the staff who works with me	64% b	31%	39%	53%	34%	39%	36%
I choose the provider who assists me	64% ь	43%	52%	50%	40%	49%	43%
I am as independent as I can be given my disability	74%	72%	76%	71%	68%	75%	66%
I am satisfied with my current level of independence	71%	63%	69%	50% °	64%	64%	66%

ab Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



Perceptions of SELF DETERMINATION





Perceptions of SELF DETERMINATION

		_				
Percent Who Agree, by Age Group	<u>Total</u>	<u>A) <14</u>	B) 14-18	<u>C) 19-34</u>	D) 35-54	E) 55+
r creent vino Agree, by Age Group	(n=449)	(120)	(66)	(127)	(98)	(38)
I have control (even if someone helps me) over how I present myself, what I choose to wear, my hairstyle, etc.	76%	61%	79% a	80% A	82% A	89% A
I can (even if someone helps me) decorate or arrange my living area how I like it	69%	48%	68% A	80%△	79% A	79% ^A
I have as much self determination as possible given my developmental disability	61%	43%	56%	69% A	74% AB	71 % A
I solve my own problems (even if someone helps me)	54%	37%	53% A	59% A	67% A	55% A
I can decide how I spend my money	50%	23%	48% ^A	61% A	64%ab	61% A
I can set outcomes (goals) for myself	50%	27%	47 % A	58% A	67% AB	55% ^A
I have control over my daily schedule	48%	22%	39% A	60%ab	67% _{AB}	53% a
I can make decisions that will affect my future	47%	19%	56% A	59% ^A	59% A	50% A
I have control over who I live with	35%	13%	27% A	48% AB	50% AB	34% A
I can decide how public funds are spent for my services and support	23%	13%	18%	29% A	34% AB	18%
I am satisfied with my current level of self determination	56%	37%	53% A	64%△	69% AB	66% ^A

AB Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



Perceptions of SELF DETERMINATION

	Respon	dent		Employment	Location		
Top 2 Box Agreement	a) Ind w/dd	b) Other	c) Job	d) Voluntr	e) Neither	f) Metro	g) GreatrMN
	58	221	143	34	80	205	74
I can (even if someone helps me) decorate or arrange my living area how I like it	82%	78%	87% _{de}	71%	69%	77%	85%
I have control (even if someone helps me) over how I present myself, what I choose to wear, my hairstyle, etc.	89%	80%	90% e	82%	68%	80%	87%
I have control over my schedule	84% b	56%	72% e	56%	45%	62%	61%
I can set outcomes (goals) for myself	80% _b	56%	69% e	62%	48%	61%	62%
I can decide how I spend my money	85% _b	56%	73%	71%	41% cd	61%	65%
I can make decisions that will affect my future	82% b	51%	66% e	62%	43%	57%	61%
I solve my own problems (even if someone helps me)	76% _b	58%	72%	65%	44% cd	61%	63%
I can decide how public funds are spent for my services and support	53% _b	23%	31%	35%	23%	30%	27%
I have control over who I live with	76% b	39%	49%	53%	39%	49%	41%
I have as much self determination as possible given my developmental disability	82% b	68%	76%	65%	64%	70%	75%
I am satisfied with my current level of self determination	82% b	62%	73% e	62%	56%	64%	72%

ab Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



Perceptions of INTEGRATION

To what extent do you agree or disagree with each statemen	t	Disagree Agree
I have opportunities to do things with people my age	31%	63%
I have friends who do not have developmental disabilities	31%	61%
The personal support I require is available in my community	30%	60%
I feel comfortable going outside my immediate community	24%	60%
I am as integrated as I can be given my developmental disability	28%	59%
Resources that I need are available in my community	34%	57%
My rights to equality are acknowledged by my community	29%	53%
I am satisfied with my current level of integration	29%	56%



Perceptions of INTEGRATION

Percent Who Agree, by Age Group	<u>Total</u> (n=412)	A < <u><14</u> (132)	B <u>14-18</u> (70)	C <u>19-34</u> (136)	D <u>35-54</u> (104)	E <u>55+</u> (39)
I have opportunities to do things with people my age	63%	56%	50%	65%	71% AB	75%AB
Thave opportunities to do things with people my age	0370	3070	30 /0	0370	7 1 70 AB	7 3 7020
I have friends who do not have developmental disabilities	61%	63%	50%	63%	60%	72% в
The personal support I require is available in my community	60%	47%	42%	65% AB	77% AB	72% ^{AB}
I feel comfortable going outside my immediate community	60%	47%	48%	68% AB	68% AB	72% ^{AB}
I am as integrated as I can be given my developmental disability	59%	47%	57%	58%	72% AC	69% ^A
Resources that I need are available in my community	57%	47%	47%	58%	66% AB	75% ^{AB}
My rights to equality are acknowledged by my community	53%	34%	48%	61% A	66% AB	61% ^A
I am satisfied with my current level of integration	56%	40%	57% AD	56% AD	74 % A	64% A

AB Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



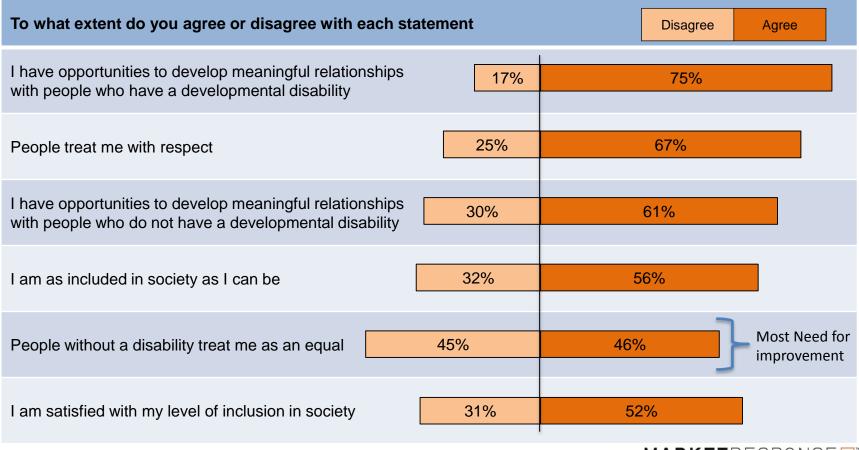
Perceptions of INTEGRATION

	Respon	dent		Employment		Lo	cation
Top 2 Box Agreement	a) Ind w/dd	b) Other	c) Job	d) Voluntr	e) Neither	f) Metro	g) GreatrMN
	49	192	133	32	76	176	65
Resources that I need are available in my community	63%	64%	69% ∘	59%	55%	64%	62%
The personal support I require is available in my community	69%	71%	74%	69%	66%	70%	71%
I have the opportunity to do things with people my age	76%	67%	71%	72%	64%	69%	69%
My rights to equality are acknowledged by my community	78% b	59%	65%	63%	58%	61%	66%
I have friends who do not have developmental disabilities	82% _b	58%	66%	69%	55%	64%	60%
I feel comfortable going outside my immediate community	84% b	65%	75% e	63%	59%	70%	65%
I am as integrated as I can be given my developmental disability	71%	64%	72 % d	44%	62%	66%	63%
I am satisfied with my current level of integration	69%	62%	74% de	44%	54%	61%	71%

ab Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



Perceptions of INCLUSION





Perceptions of INCLUSION

Percent Who Agree, by Age Group	<u>Total</u> (n=406)	A < <u><14</u> (132)	B <u>14-18</u> (70)	C <u>19-34</u> (136)	D <u>35-54</u> (104)	E <u>55+</u> (39)
I have opportunities to develop meaningful relationships with people who have a developmental disability	75%	62%	75%	80% A	81% A	83% ^A
People treat me with respect	67%	56%	62%	72 % A	77% A	74% A
I have opportunities to develop meaningful relationships with people who do not have a developmental disability	64%	59%	63%	59%	65%	57%
I am as included in society as I can be	56%	47%	52%	58%	66% ^A	57%
People without a disability treat me as an equal	46%	32%	42% _A	53% ^A	53% A	57% ^A
I am satisfied with my level of inclusion in society	52%	37%	50%	57% ^A	65% A	60% ^A

AB Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



Perceptions of INCLUSION

	Respo	ndent		Employment		Loc	cation
Top 2 Box Agreement	a) Ind w/dd	b) Other	c) Job	d) Voluntr	e) Neither	f) Metro	g)GreatrMN
	48	187	131	31	73	171	64
People without a disability treat me as an equal	73 b	49	61	39 ed	47	57	45
People treat me with respect	85 b	71	79	61	70	75	72
I have the opportunity to develop meaningful relationships with people who do not have a developmental disability	75 b	57	64	71	51 de	62	58
I have opportunities to develop meaningful relationships with people who have a developmental disability	79	81	84	77	77	83	75
I am as included in society as I can be	73 b	58	64	52	59	58	67
I am satisfied with my current level of inclusion	71 b	58	65	55	55	57	69

ab Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



Employment and Productivity



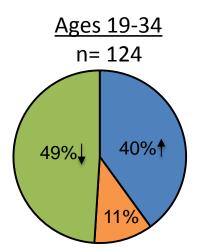
The youngest adult age group (ages 19-34) had the highest unemployment rate, with 51% without a paying job, vs 37% and 43% for the two older age groups respectively

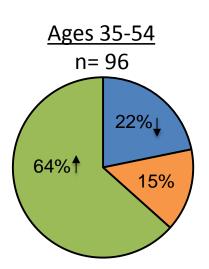
Do you work or volunteer outside of the home? (n=257 adults over age 18)

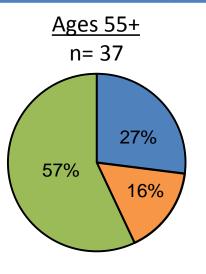
Yes, I have a job I get paid for (56%)

Yes I volunteer my time (13%)

No job or volunteering (31%)



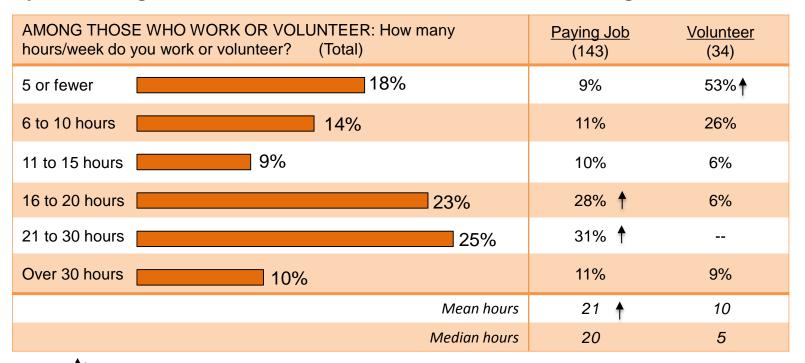




¹ Indicates the proportion is statistically significantly higher or lower than the corresponding proportion in another age group, at the 95% confidence level.



Those with a paying job work an average of ~20 hours per week. Just over half (53%) of those who volunteer spend 5 or fewer hours per week in their volunteer position. Seven out of 10 of all workers believe they work the right number of hours, while 1 out of 4 think their working hours are too few.



T Indicates the proportion is statistically significantly higher or lower than the 2015 proportion, at the 95% confidence level

MARKETRESPONSE M



Satisfaction with the 3 aspects of productivity at home were relatively high, with the exception of the youngest group having an appropriate amount of responsibility (which is challenging with any child

under the age of 14).

	Percent	Percent who agree somewhat or strongly, by age					
Productivity at home	<14 (120)	15 - 18 (65)	c <u>19 - 34</u> (150)	35 - 54 (117)	55 + (43)	<u>2015</u> <u>Total</u>	
I receive recognition for the things I do at home	84%	88%	81%	79%	81%	82%	
I have been improving my skills at home	79%	72%	79%	75%	68%	76%	
I have an appropriate amount of responsibilities at home	48%	70% A	70% A	71% A	81% A	65%	

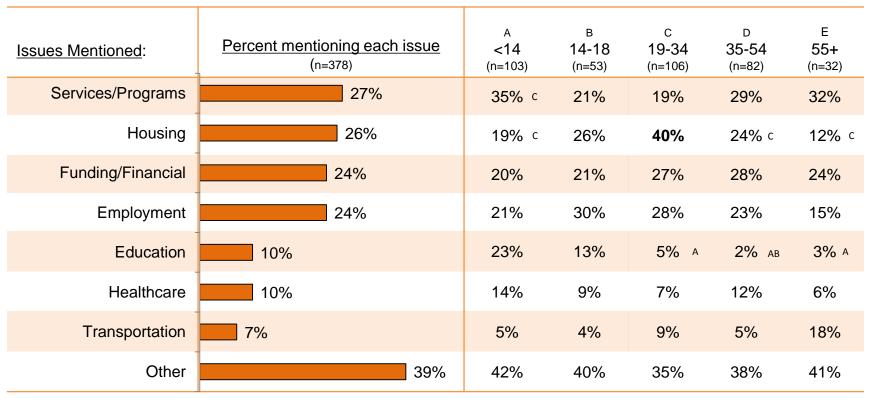
AB Indicates the proportion is statistically significantly higher or lower than the proportion in the column so labeled, at the 95% confidence level



Most Critical Issues – Respondents' Perceptions



What are the most critical issues that Minnesotans with developmental disabilities will face in the next five years?



ABC: Indicates statistical significant difference at 95% confidence level with other column(s) figures.



Most critical issues - Services - Housing -Funding/Financial - Employment

What are the most critical issues that Minnesotans with developmental disabilities will face in the next five years

Services: n=102	Funding/Financial: n=92
Access to services related to specific needs	Funding - daily living/support
Staffing shortages/turnover	For services/resources/programs
Housing: n=100	Employment/work: n=92
Housing - affordable/available	Suitable/meaningful jobs
Appropriate housing/living arrangements	Good paying jobs/wages



Most critical issues - Education - Healthcare - Transportation - Other

What are the most critical issues that Minnesotans with developmental disabilities will face in the next five years

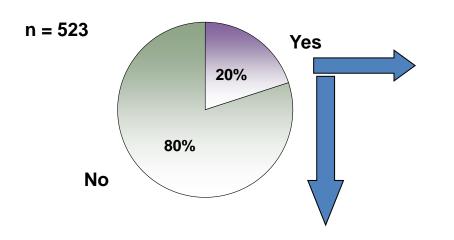
Education: n=39	Transportation: n=27
Access to public education/inclusion in education	Transportation - be reliable/on time
Post high school / secondary education	Other: n=146
Healthcare: n=38	Acceptance/respect/understanding
Healthcare - affordable/adequate	Inclusion/integration in community
Health Insurance / benefits	Independence



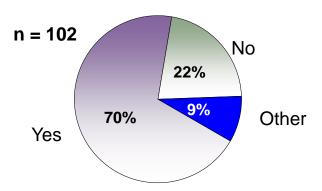
Appendix



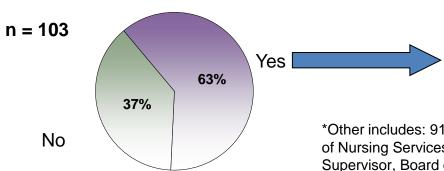
Have you or a family member ever been abused, neglected or exploited?



If YES, Did someone help you?



If YES, did you call someone?



If YES, who did you call?

· · · · · · · · · · · · · · · · · · ·	
Family member	21%
Police	19%
Social Services	18%
Hospital staff	8%
Teacher/school personnel	8%

*Other includes: 911, friend, Department of Human Services, Arc, Therapist, VA CEP, Director of Nursing Services, Protective adult, Lawyer, Legal advocacy, Owner of facility, PCA Supervisor, Board of Social Work

n = 62



Thank you!



Tom Pearson, Managing Director t.pearson@marketresponse.com

Derek Pearson, Qualitative Research Analyst d.pearson@marketresponse.com

Susan McCullough, Director of Research s.mccullough@marketresponse.com

Doreen Rowe, Business Mgr./Research Assistant d.rowe@marketresponse.com

MarketResponse International

1304 University Avenue NE Suite 304 Minneapolis, MN 55413 USA 1.612.379.1645