

**MINNESOTA GOVERNOR'S COUNCIL
ON DEVELOPMENTAL DISABILITIES**

Wednesday, December 2, 2015

9:30 a.m. – 2:25 p.m.

Continuing Education and Conference Center
University of Minnesota St. Paul Campus
1890 Buford Avenue, St. Paul, Minnesota 55108

MINUTES

MEMBERS PRESENT

Senator John Hoffman, Chair
Ashley Bailey, Vice Chair
Alex Bartolic
Marrie Bottelson
Mary Hauff
Pamela Hoopes
David R. Johnson
Eric Kloos
Barbara Lundeen
Lynne Megan
Kate Onyeneho
Carolyn Perron
David Quilleash
Mary Raasch
Jacqueline Rightler
Linda Simenstad
Bonnie Jean Smith
Mike Stern
Katheryn Ware

STAFF PRESENT

Colleen Wieck
Mary Jo Nichols

MEMBERS EXCUSED

Emilie Breit
Jim Lovold
Robbie Reedy

MEMBER ABSENT

Alexandra Morrissey

GUESTS

Matt Massman, Commissioner, Department of
Administration
Alice Roberts-Davis, Assistant Commissioner,
Department of Administration
Laurie Beyer-Kropuenske, Department of
Administration
Hope Hoffman
Kristin Jorenby, Olmstead Implementation
Office
John McGrory, North Star Fellow
Kelly Nye-Lengerman, Institute on Community
Integration
Derek Pearson, MarketResponse International
Tom Pearson, MarketResponse International
Doreen Rowe, MarketResponse International
Jake Seamans, Department of Administration

I. CALL TO ORDER

Ashley Bailey, Council Vice Chair, called the meeting to order at 12:15 p.m.

COUNCIL PROGRAM

A. Diversity and Equity Issues and Diversity in Contracting Work

Department of Administration Commissioner, Matt Massman, and Assistant Commissioner Alice Roberts-Davis were introduced.

Commissioner Massman thanked the Council for its services, noting that some good things have happened and we're aware of the important work that we all do.

He stated that, in the budgetary area, there have been a lot of reductions in state budgets in the past decade. We're working with outdated systems and need to make improvements in internal infrastructures and the way we assemble data, and stay focused on outcome measures.

We also need to assure access to state jobs through accessible systems. Minnesota Management and Budget (MMB) has rolled out a recruiting solutions tool although there are still some accessibility issues that need to be addressed.

We need to show progress regarding the Governor's Executive Order to increase the employment of individuals with disabilities in state government.

A priority of the Governor's Office is in the area of state contracting with minority and women-owned businesses. An Office of Equity in Contracting has been created to promote opportunities to do business with the state and assure greater equity in state contracting and construction.

The Commissioner extended appreciation to David Quilleash, who sits on a panel to improve contracting practices.

The Commissioner added that he believes in the interconnectiveness in all these activities and that everyone has a role to play. There are many

opportunities to be thoughtful about building spaces that we use and the accessibility of these buildings.

There's also an important opportunity to help leverage the knowledge and voices we have regarding the implementation of the Olmstead Plan.

Assistant Commissioner Alice Roberts-Davis stated that her focus is on state contracting with targeted groups and assuring that everyone is represented in the supply chain. She said that we need to look at what we can do better or differently to give us a pool of qualified vendors.

In our outreach efforts, we've spoken with business owners about the challenges they face - the certification process is onerous, a business may have the skills needed to do the job but insurance and payment issues are barriers.

Diligent efforts are being made to connect with as many businesses as possible including community based organizations and chambers of commerce.

Regarding outreach efforts, Quilleash added that talking with committee members and informally reaching out to businesses they know is another approach.

Smith asked who is being certified and are these private businesses.

Roberts-Davis said that construction contracts in the state's procurement system generate \$2.5 billion a year in goods and services. Targeted group vendors receive a preference of up to 6%; this applies to for profit businesses.

Commissioner Massman and Assistant Commissioner Roberts-Davis were thanked for coming to today's meeting, and for their presentations.

B. Results of the Individual Surveys for the Five Year State Plan

Wieck introduced Tom Pearson, MarketResponse International. Pearson presented a high level summary of the results of the Individual Survey.

Pearson said this is the 16th year that MarketResponse International has conducted customer research studies for the Council and he appreciates that long term partnership.

This year's study is the fourth Quality of Life Survey, a customer satisfaction survey that measures Independence, Productivity, Self Determination, Integration and Inclusion (IPSII), how satisfied people are, and how to increase satisfaction levels.

Overall, satisfaction levels have not improved over time. Survey results include actions necessary to change this.

The Individual Survey was conducted online and hard copies were also available; a total of 531 responses were received. A total of 286 responses were received for the Provider Survey

Pearson walked through the survey results; following are highlights:

- Current IPSII satisfaction levels:
 - Independence = 53%
 - Productivity = 71%
 - Self Determination = 56%
 - Integration = 56%
 - Inclusion = 52%
- The percentage of individuals who think living in the community is a good place for people with developmental disabilities has decreased in the past the years – from 73% to about 66%.
- Basic needs and areas where most improvements are needed were identified as:
 - Having enough money to live on;
 - Knowing what to do when health or safety are in jeopardy;
 - Future security if parents, staff, friends, advocates are not there.
- Most critical issues included:
 - Access to services/supports, and adequate funding/resources;

Access to affordable housing;
Better employment opportunities;
Better access/inclusion in public education

A more detailed analysis will be prepared and the results of both surveys will be posted at the Council website as soon as they are available.

Tom Pearson and MarketResponse International were thanked for their work in conducting the surveys and the extensive outreach efforts to increase the response rate.

Mary Hauff asked for a photo of Council members for Inclusive Schools Week. This is an annual event that celebrated the first week in December. The Governor issued a Proclamation recognizing December 7-11, 2015 as Inclusive Schools Week.

COUNCIL MEETING

I CALL TO ORDER

Ashley Bailey, Council Vice Chair, called the business portion of the Council meeting to order at 1:30 p.m.

II INTRODUCTIONS

Everyone present introduced him/herself.

III. APPROVAL OF AGENDA

MOTION: Smith moved approval of the Agenda, seconded by Stern. Motion carried; there were no dissenting votes.

IV. APPROVAL OF MINUTES FOR OCTOBER 7, 2015

MOTION: Hoopes moved approval of the Minutes as written for October 7, 2015, seconded by Johnson. Motion carried; there were no dissenting votes.

V. RESEARCH STUDY FOR DIRECT CARE STAFF

Kelly Nye-Lengerman, Institute on Community Integration, Research and Training Center on Community Living, briefed the Council about a research study about direct care staff who are working with individuals with developmental disabilities over the age of 18 and their families in their homes.

A total of 130 families will be recruited over a two year time period. Each study group will be comprised of 20 families. One half of the families will be in a control group and receive the same services they do now. One half of the families will be in an intervention group; this group and their direct support staff will receive training, coaching, and mentoring over eight months.

The purpose of the study is to improve services and the outcomes of individuals who received these more intensive services to live full, productive, and integrated lives in their communities.

Informational materials about the study were handed out. Members were asked to contact Nye-Lengerman directly if they are interested in participating or know of families who might be interested.

VI. GRANT REVIEW COMMITTEE

Smith reported that the application for cosponsorship funds for training conferences was reviewed; one minor addition was made to the application form..

Wieck reviewed the process for creating goal statements for the new Five Year State Plan with the Committee. A special meeting will be scheduled in January; this will be a working session.

VII. PUBLIC POLICY COMMITTEE

Ware reported that the *Star Tribune* series, "A Matter of Dignity," was discussed. Members offered comments and feedback to reporters Chris Serres and Glenn Howatt who wrote the series.

Robb Leer, Leer Communication & Consultants, presented examples of media stories and how messages could be improved.

VIII. EXECUTIVE DIRECTOR'S REPORT

A. Wieck provided the following updates and highlights from monthly reports:

1. Appointments for two Council vacancies are pending, for the death of Mary O'Hara Anderson and the resignation of Melissa Winger.
2. A final allocation for FFY 2015 was received in the amount of \$1,012,073.
3. Updates to sections of the Board Members Handbook of Legal Issues that apply to Council members were handed out.
4. The Centralized Accommodations Fund will be underway in 2016. The Legislature appropriated \$ 200,000 per year for the current biennium to the Department of Administration to reimburse agencies for reasonable accommodation expenses for applicants and employees with disabilities.

Agencies can apply for the first six months of costs now. It's important that these reimbursements are made as quickly as possible to show the Legislature that the need is there.

5. Assistance continues to be provided to the Ombudsman Office for Mental Health and Developmental Disabilities regarding two individuals who are Class members. The followup was requested at an earlier Council meeting
6. The Partners in Policymaking® book is being disseminated to Partners faculty and coordinators, and Minnesota Partners graduates.
7. The Arc Minnesota Public Policy Awards event recognized Senator John Hoffman for his leadership on disability issues; Partnership Resources for the ReelAbilities Film Festival; and Brandon Stahl, *Star Tribune* investigative reporter, for the Eric Dean story.
8. The most recent revision of the Olmstead Plan was approved by the Federal Court on September 29, 2015.

9. Olmstead Plan work plans were approved by the Federal Court on November 6, 2015.
10. Olmstead Plan mediation sessions continue.
11. A review of the impact of all grant activities was presented at the October Council meeting by grantees.
12. The Comprehensive Review and Analysis section for the Five Year State Plan has been completed.
13. A logic model template has also been completed; this needs to be submitted with the Five Year State Plan this year.
14. A special Council meeting, a working session, will be scheduled in January to provide input into proposed Five Year State Plan goal statements.

B. FFY 2015 Business Results

Wieck presented the FFY 2015 Business Results. The Results align with the monthly activity reports and will be posted at the Council website.

IX. ADJOURNMENT

Bailey asked that the meeting be adjourned.

The meeting was adjourned by consensus at 2:25 p.m.

Respectfully submitted,

Colleen Wieck
Executive Director