

Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2024

(October 1, 2023 - September 30, 2024)

FFY 2024

Business Results

Executive Summary

As part of its focus on continuous quality improvement, the Governor's Council on Developmental Disabilities (GCDD) uses data to assess progress on its Five-Year Plan and Annual Work Plan. Data are analyzed and compiled into a Business Results report and organized into four results areas: Customer Focus, Financial and Market, Human Resource, and Supplier and Partner.

The Council began publishing the Business Results report more than 20 years ago. During that time, results were presented in terms of levels and trends.

Key observations for each of the four results areas follow:

Customer Focus:

- Total compliments for GCDD products and services continued to trend up for FFY 2024.
- Social media reach and paid impressions increased from FFY 2023.
- The number of PDF downloads and video views increased compared to FFY 2023.

Financial and Market:

- The 25% matching fund goal has been exceeded every year in the financial and market results area.

Human Resource:

- Training hours for Council members and staff increased compared to FFY 2023.

Supplier/Partner:

- The pre- and post-IPSII scores increased for individuals attending the Somali and Latinx training sessions and the Partners in Policymaking program.
- The number of students in transition and the number of adults who were employed decreased compared to FFY 2023.
- Training conference attendance increased compared to FFY 2023.

FFY 2024

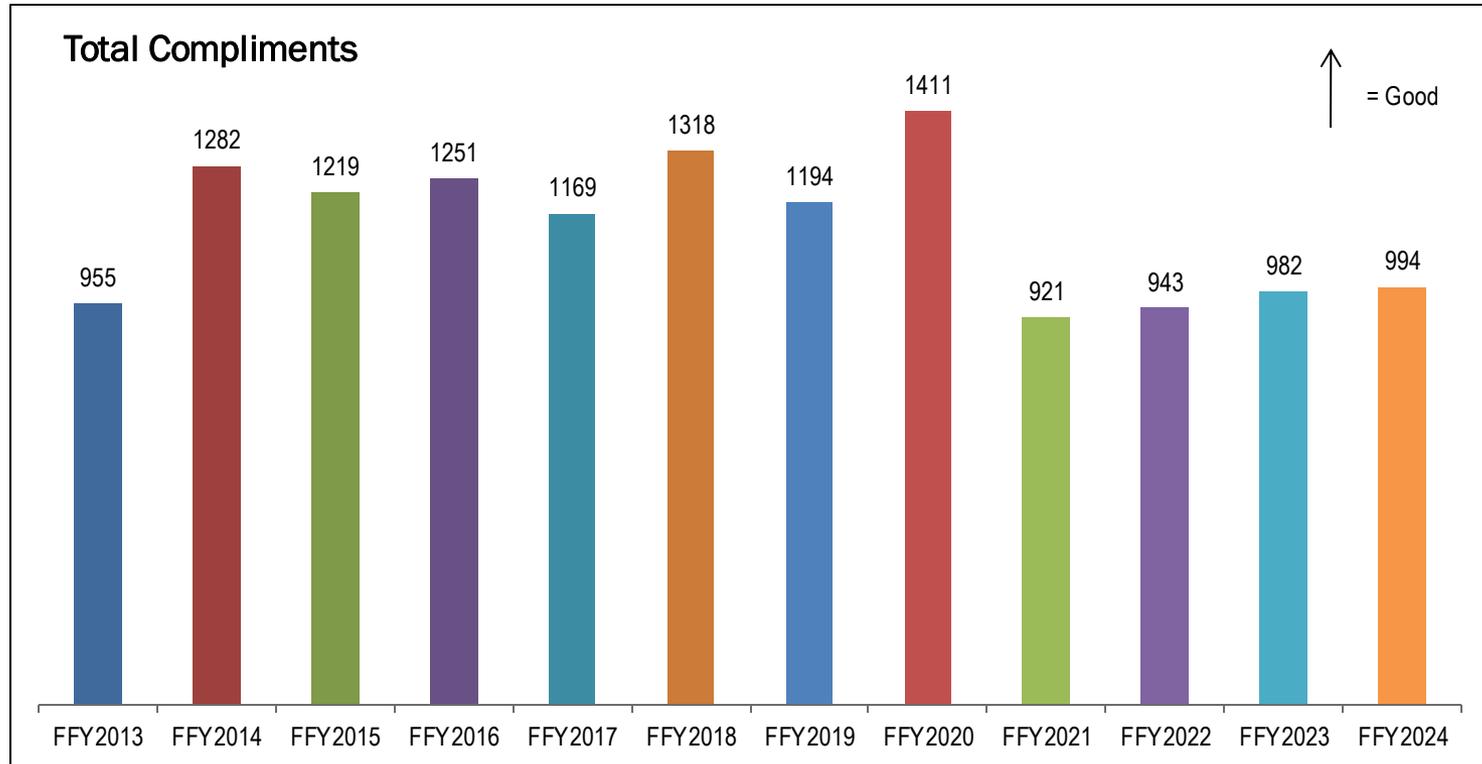
Business Results

Customer Focus Results

Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

FFYs 2013 - 2024



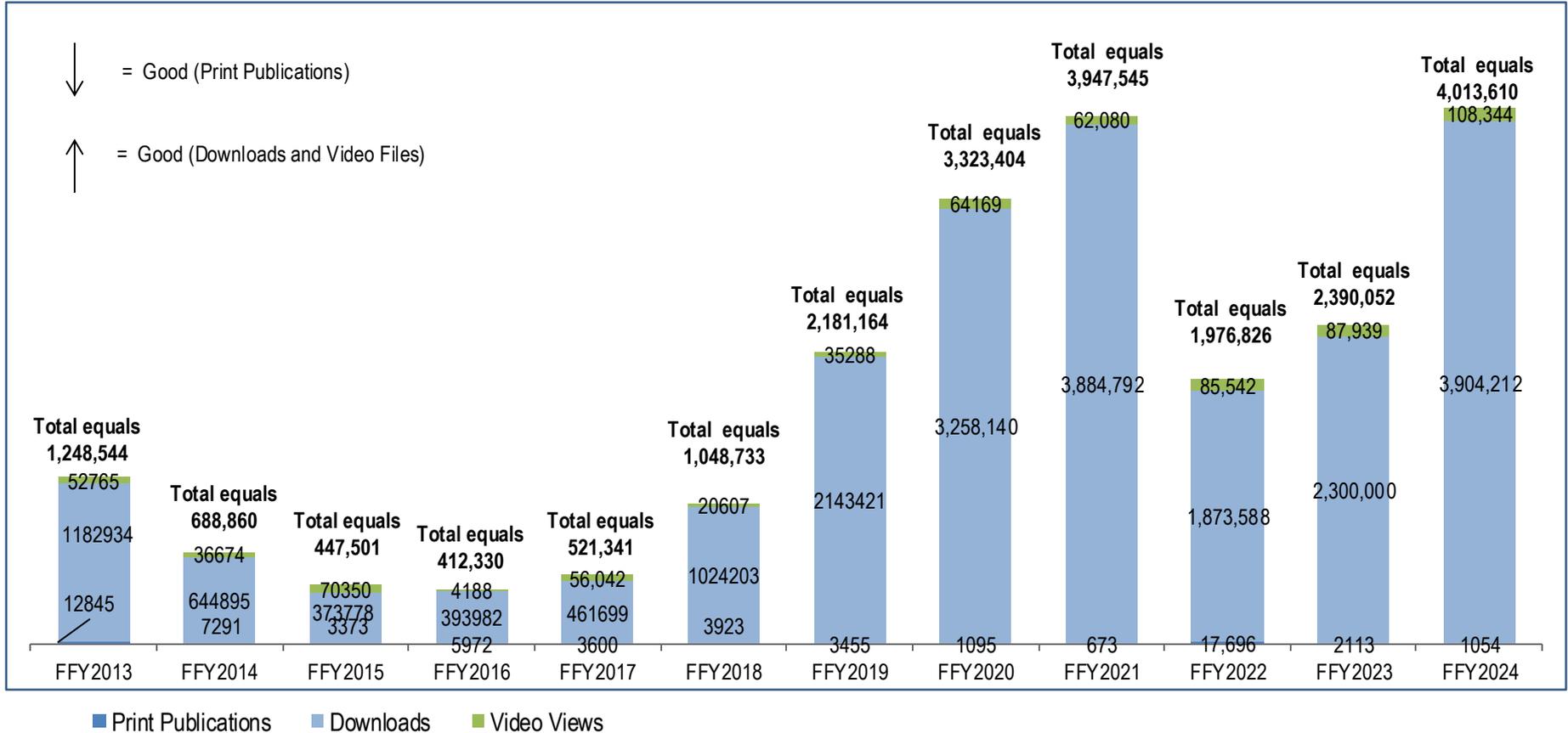
FFY 2024

Business Results

Customer Focus Results

Print Publications, Downloads, and Video Views

FFYs 2013 - 2024



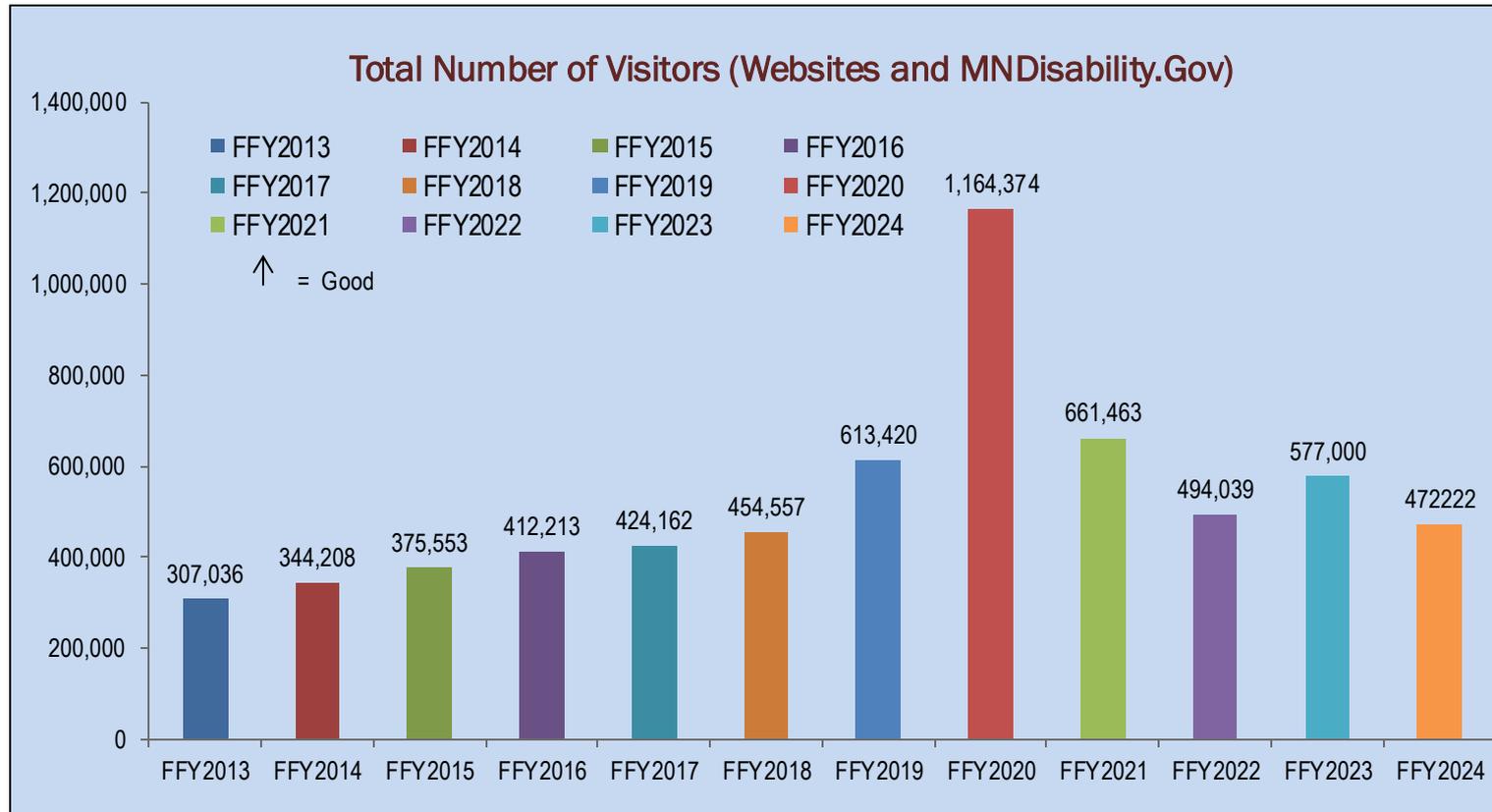
FFYs 2014 and 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.

FFY 2022: MN.IT did not report data for two months

FFY 2024

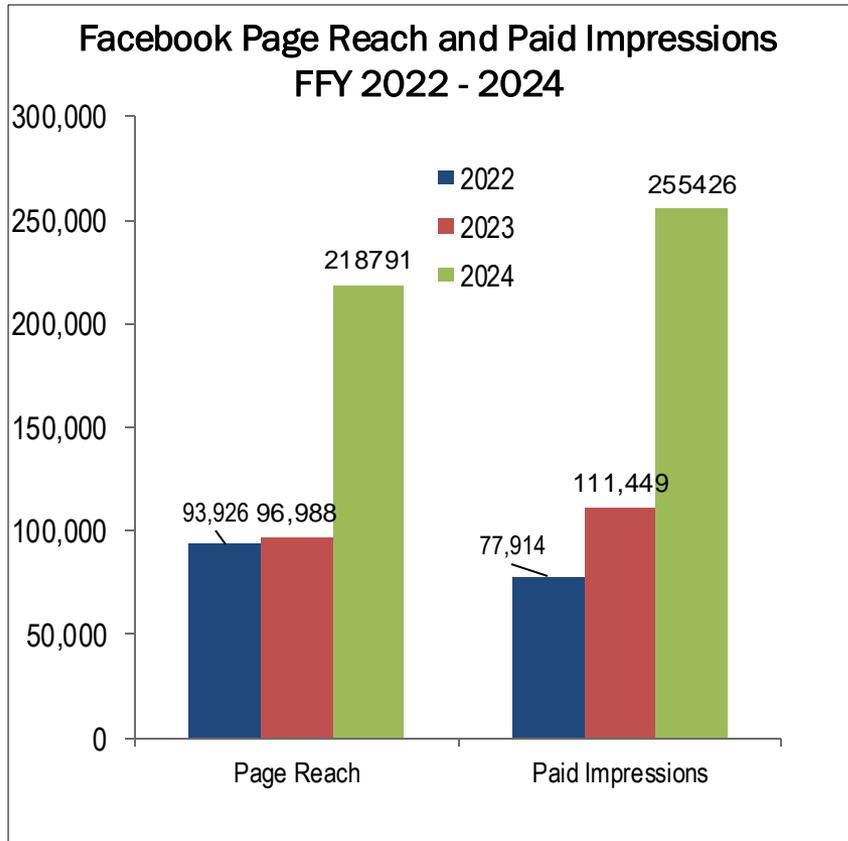
Business Results

Customer Focus Results
Online Visitors (Websites)
FFYs 2013 – 2024



FFY 2024 Business Results

Customer Focus Results Facebook Data



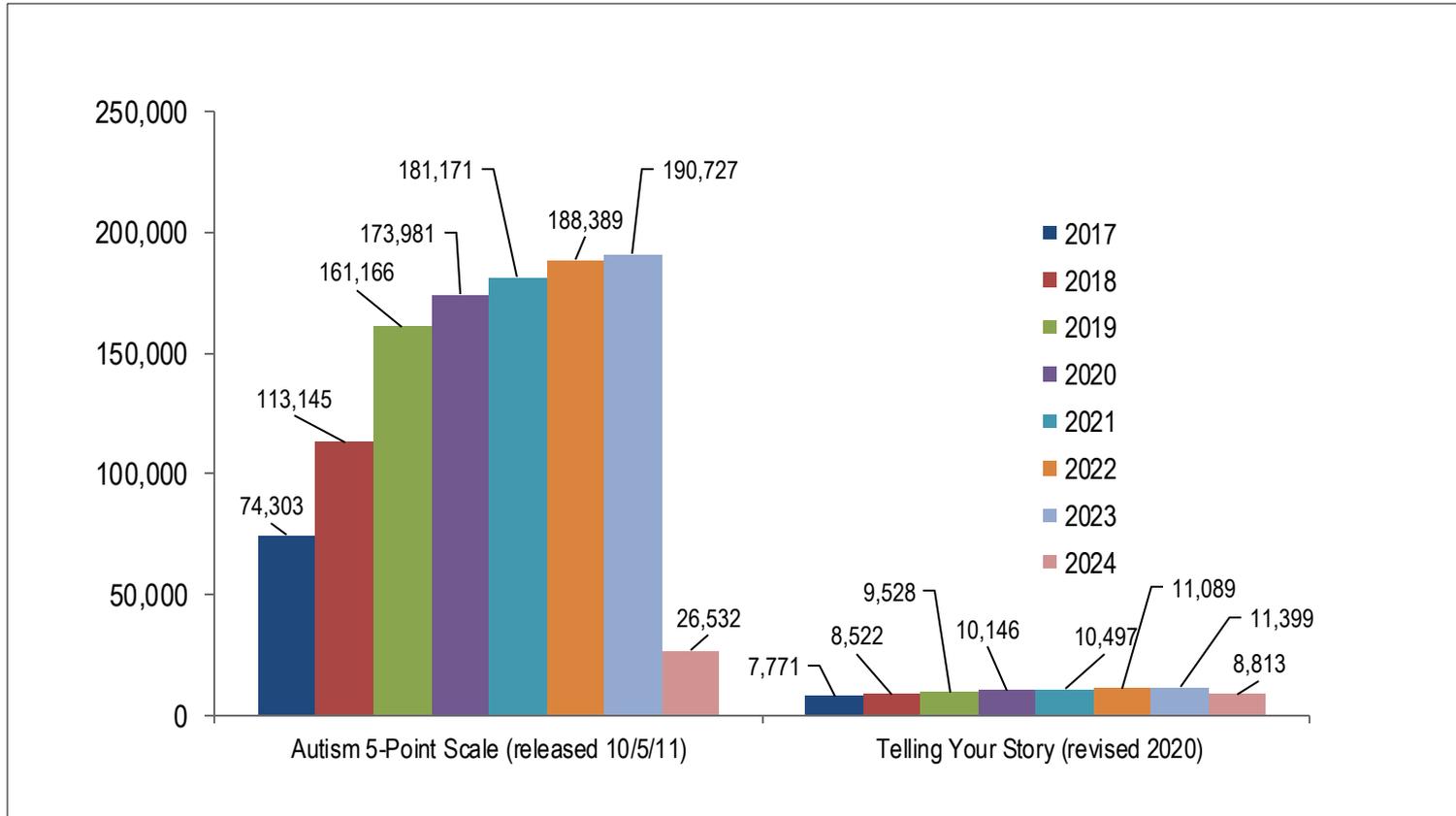
NOTE: Facebook data categories changed FFY2022

FFY 2024

Business Results

Customer Focus Results

Mobile App Downloads FFY 2017-2024



NOTE: Totals are cumulative from release date

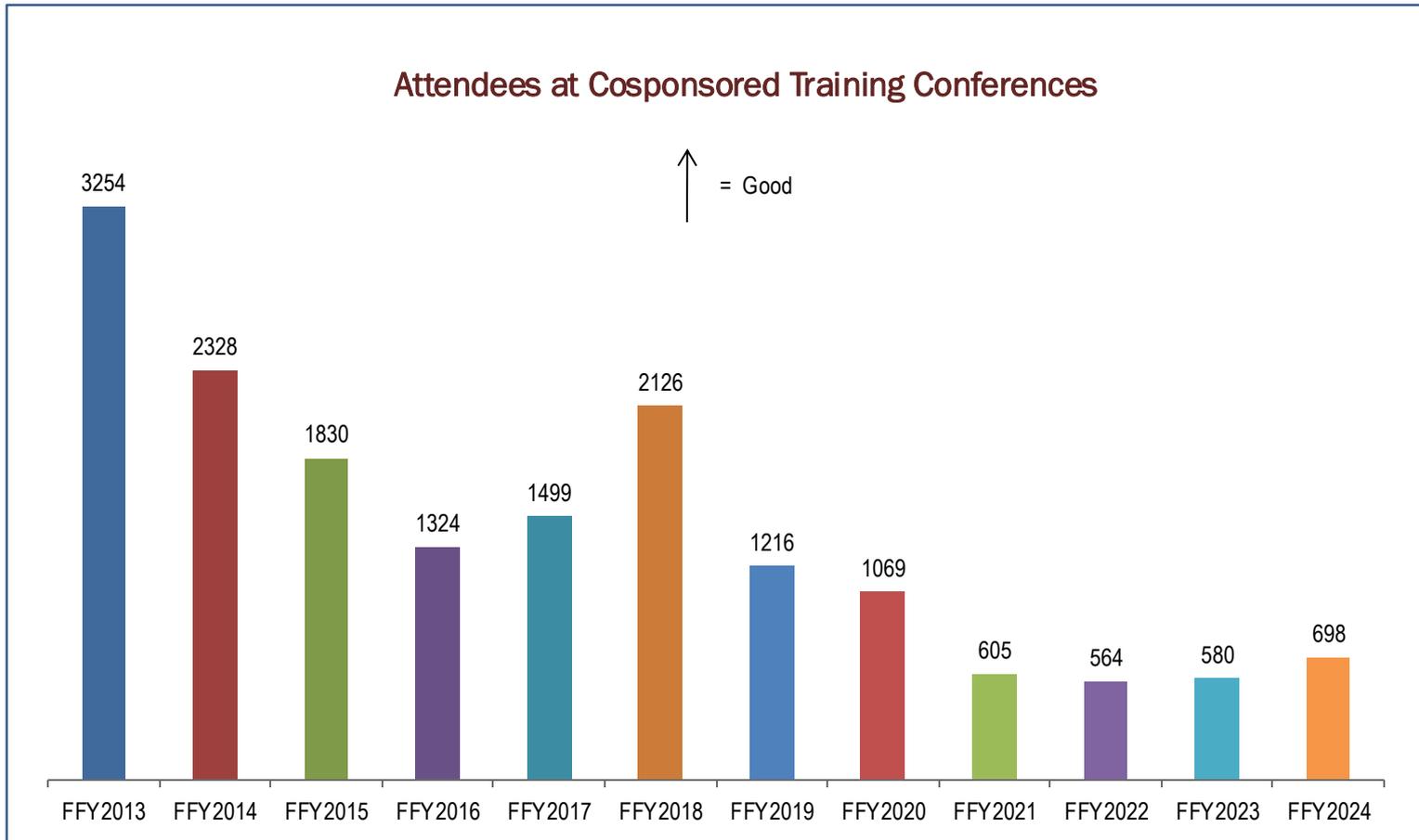
FFY 2024

Business Results

Customer Focus Results

Cosponsored Training Conferences - Attendees

FFYs 2013 - 2024



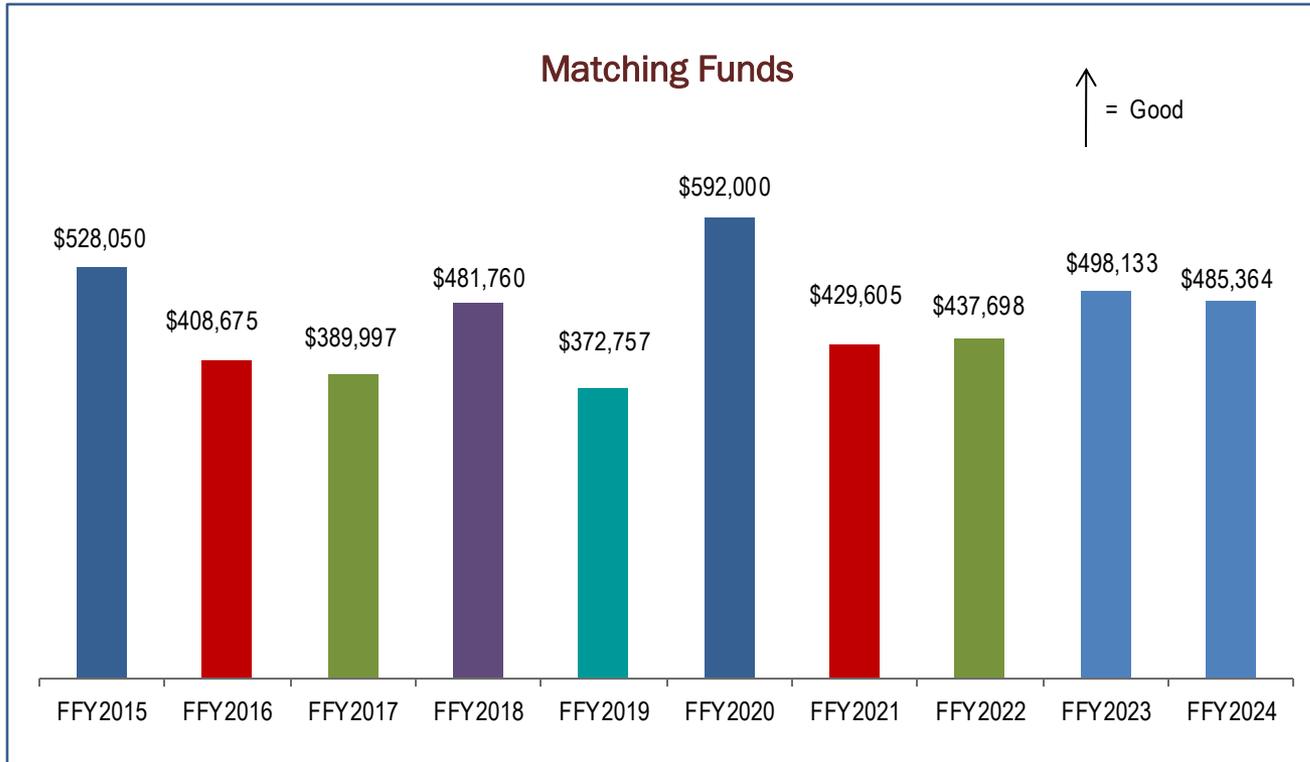
*After the pandemic, the number of large conferences decreased. Some recent events are for 10 people or fewer.

FFY 2024

Business Results

Financial and Market Results Matching Funds FFYs 2015 - 2024

Goal = 25% Match



FFY2024
\$391,955

FFY2023
\$370,668

FFY2022
\$369,645

FFY2021
\$350,475

FFY2020
\$516,524

FFY2019
\$347,922

FFY2018
\$343,490

FFY2017
\$341,603

FFY2016
\$338,347

FFY2015
\$337,358

FFY 2024

Business Results

Human Resource Results

Training Hours – Council Members and Staff

FFYs 2013 - 2024

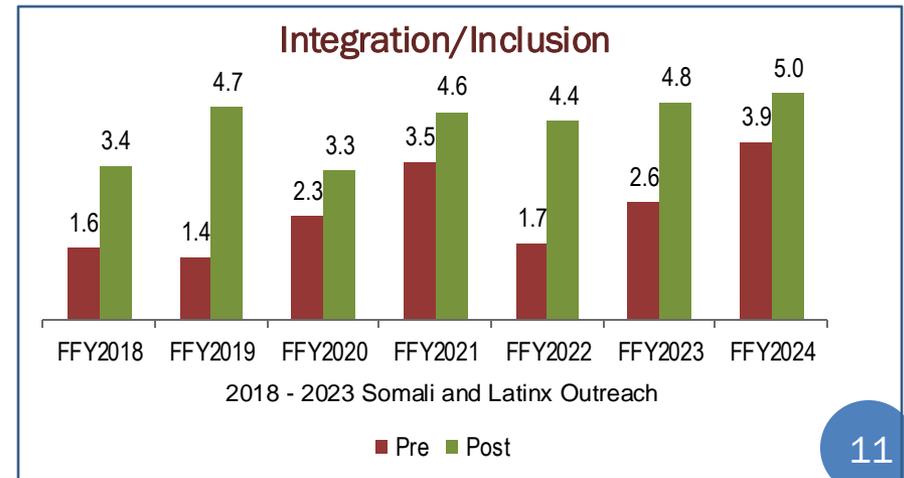
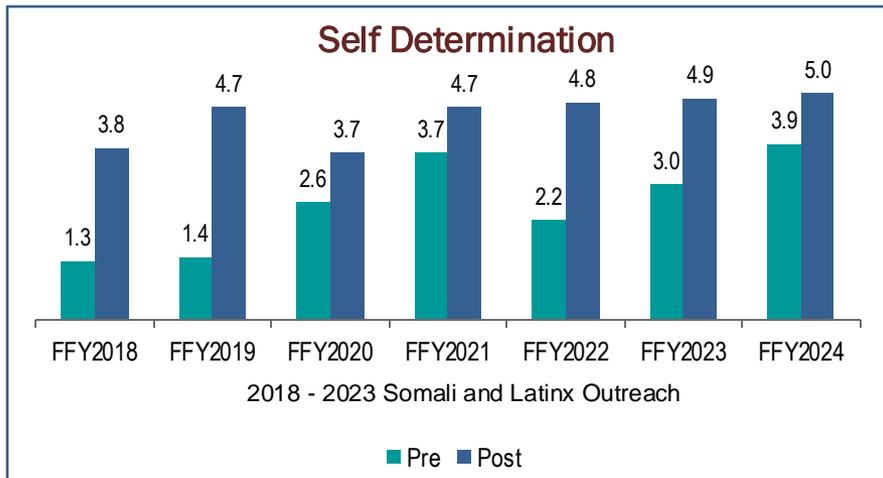
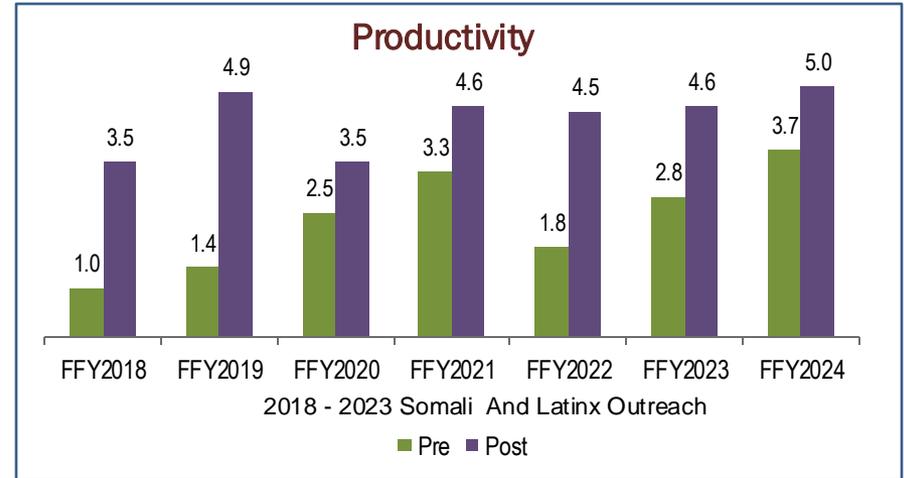
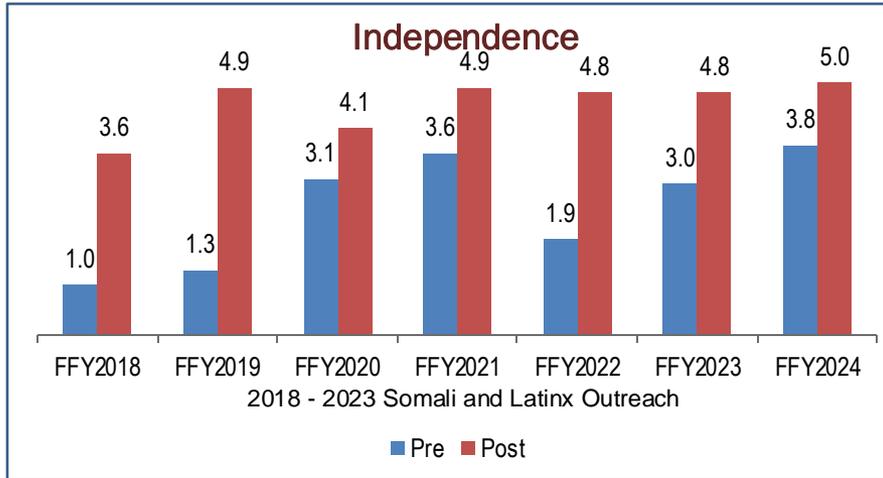


FFY 2024

Business Results

Supplier/Partner Results

Somali and Latinx Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest)
Levels and Trends FFYs 2018 – 2024

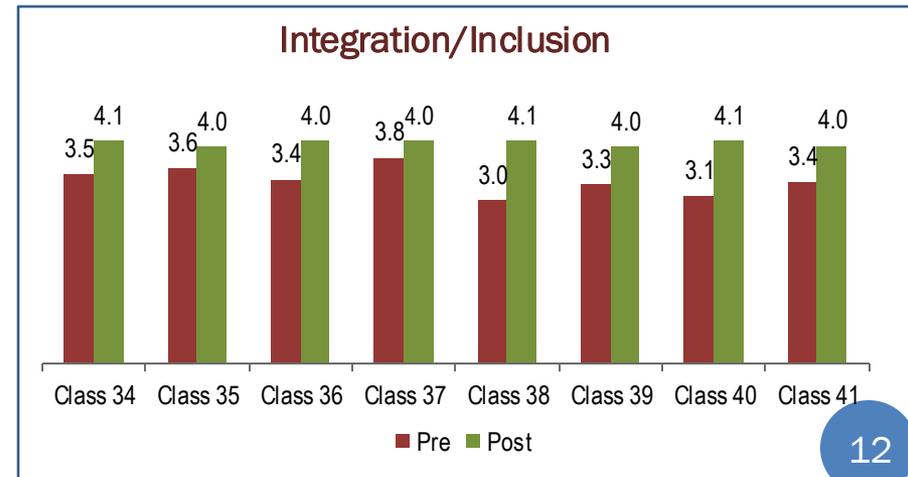
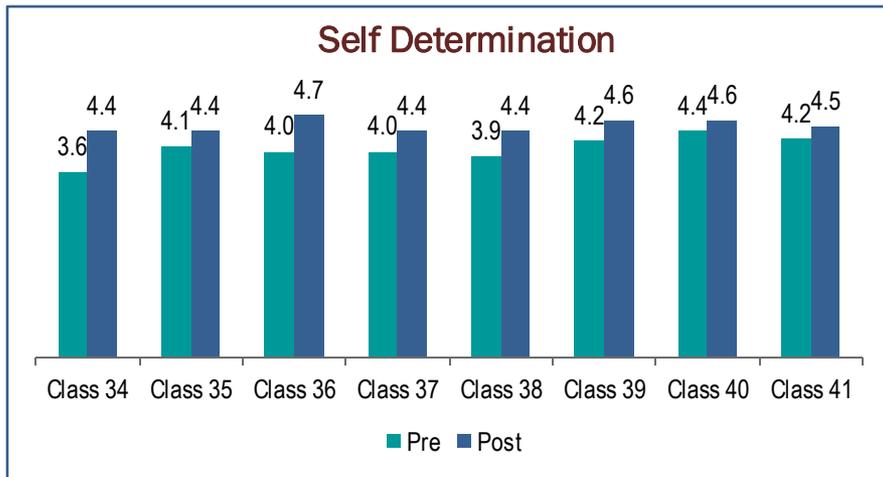
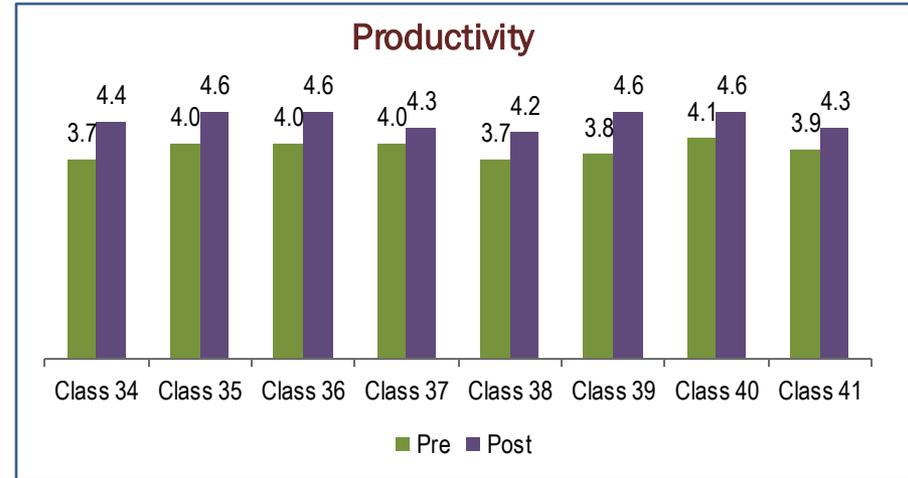
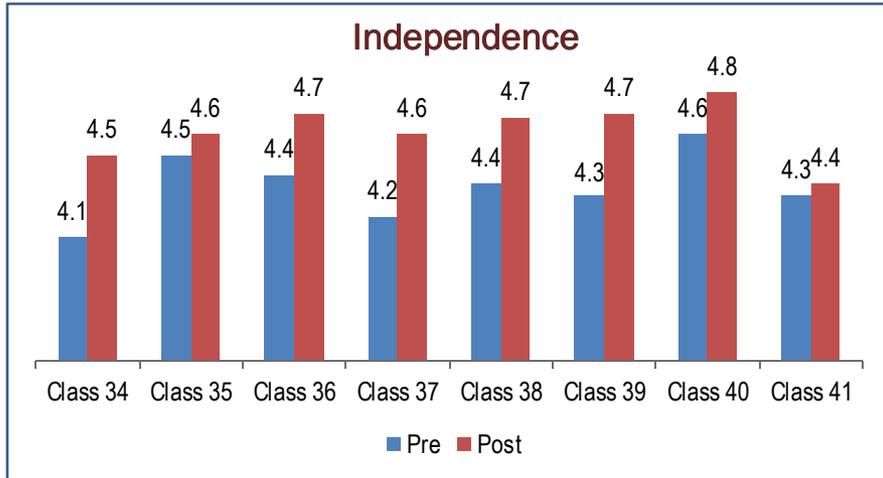


FFY 2024

Business Results

Supplier/Partner Results

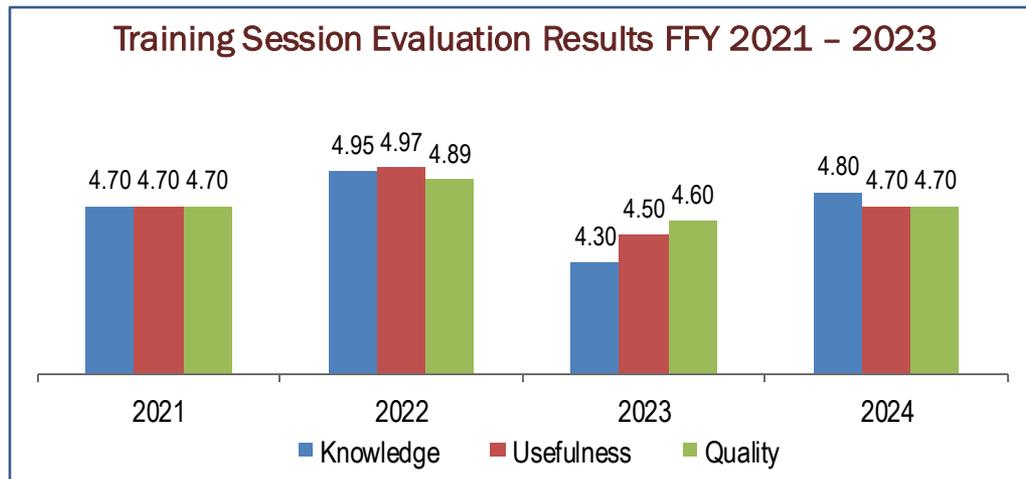
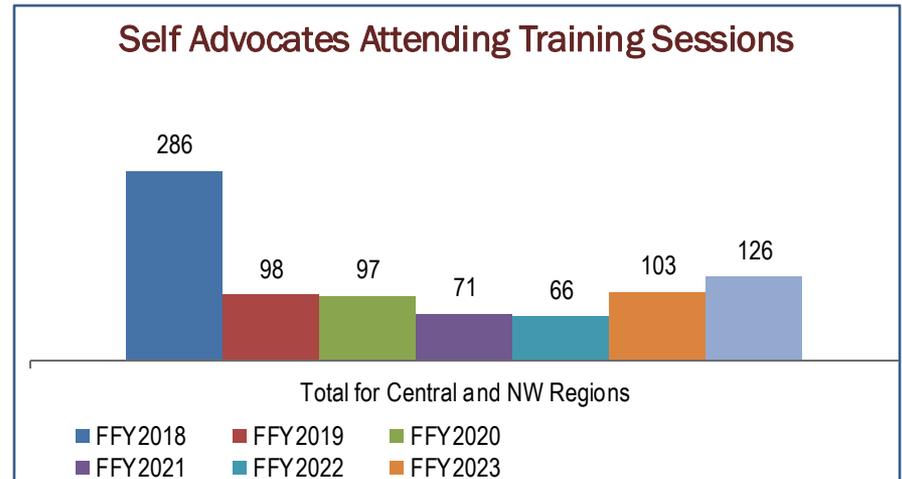
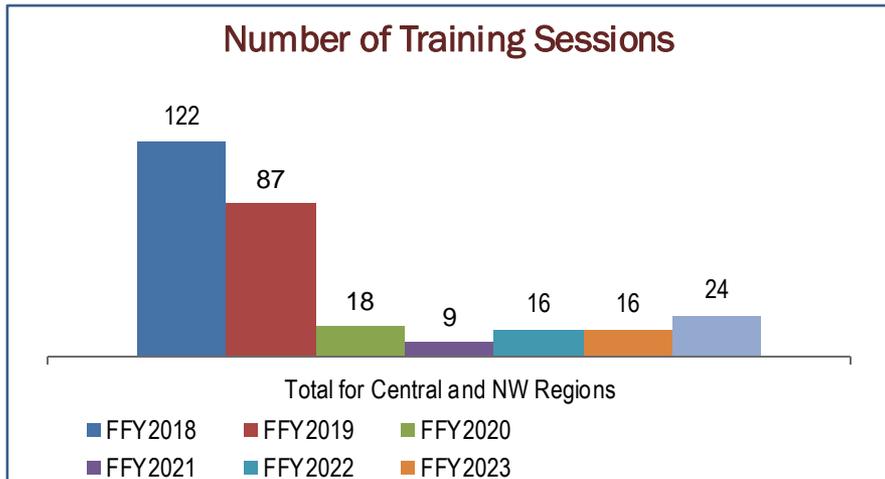
Partners in Policymaking[®] Pre-Post IPSII (scale of 1 – 5; 5 = highest)
Levels and Trends (Classes 34 – 41) FFYs 2017-2024



FFY 2024

Business Results

Supplier/Partner Results
 Self Advocacy – SAM Central and NW Regions
 Training Sessions and Attendees, Evaluation Results
 (scale of 1 – 5; 5 = highest) FFYs 2019 - 2024



FFY 2024

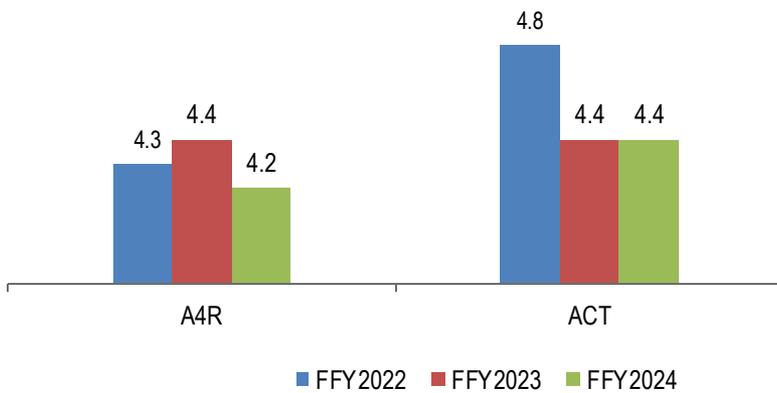
Business Results

Supplier/Partner Results

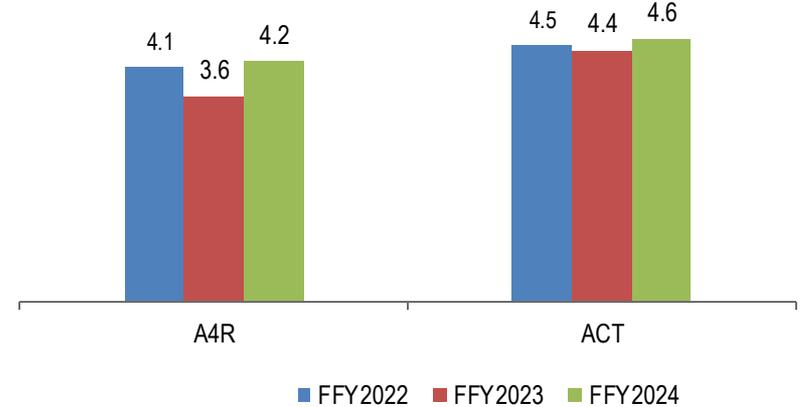
Self Advocacy – Ambassadors for Respect (A4R) and ACT (SAM)

IPSII (scale of 1 – 5; 5 = highest) FFY 2022 – 2024

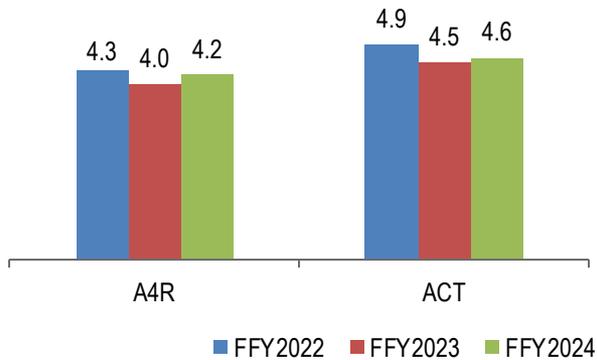
Independence



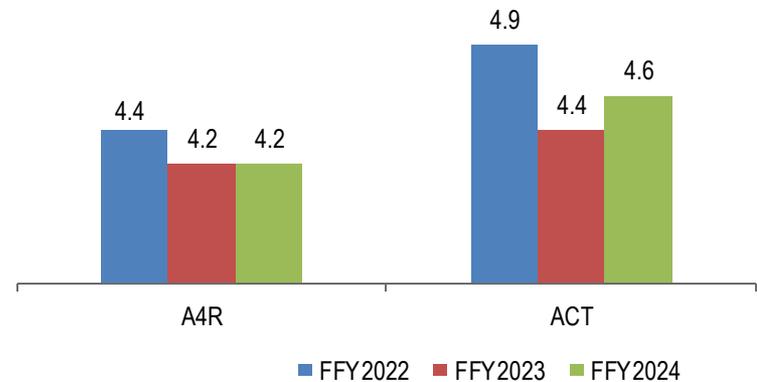
Productivity



Self Determination



Integration/Inclusion



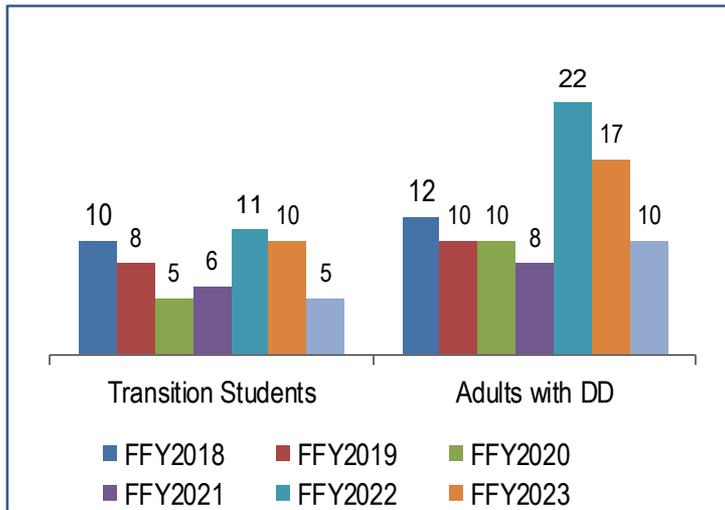
FFY 2024

Business Results

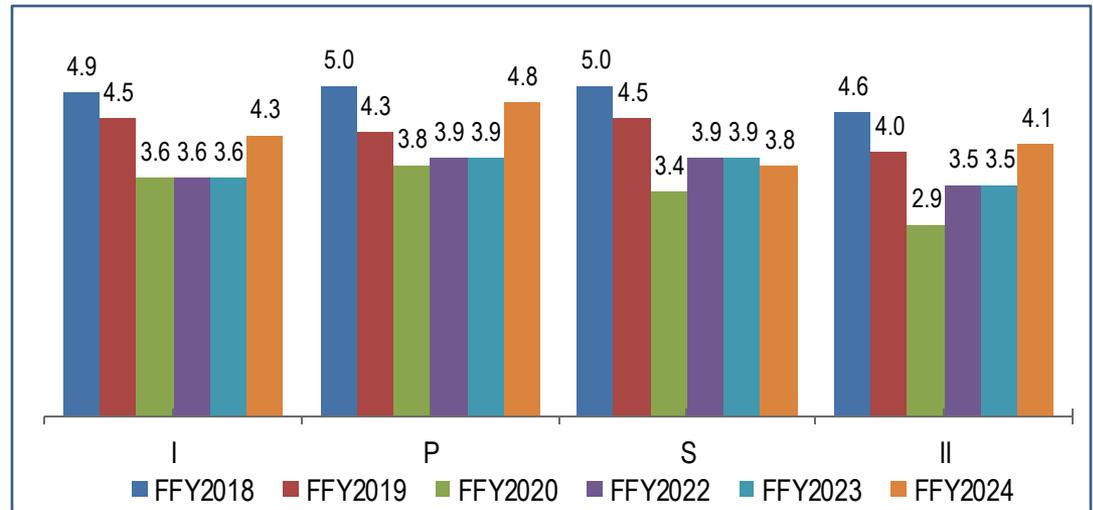
Supplier/Partner Results

Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)
FFY 2018 -2024

Individuals Employed



IPSII Results (scale of 1-5, 5=highest)



IPSII scores not collected in 2021

Governor's Council on Developmental Disabilities

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www.mn.gov/mnddc
www.mn.gov/mnddc/pipm

Alternative formats are available upon request.

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