

# Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2023  
(October 1, 2022 - September 30, 2023)

# FFY 2023

## Business Results

### Executive Summary

As part of its focus on continuous quality improvement, the Governor's Council on Developmental Disabilities (GCDD) uses data to assess progress on its Five-Year Plan and Annual Work Plan. Data are analyzed and compiled into a Business Results report and organized into four results areas: Customer Focus, Financial and Market, Human Resource, and Supplier and Partner.

The Council began publishing the Business Results report more than 20 years ago. During that time, results were presented in terms of levels and trends.

Key observations for each of the four results areas follow:

#### **Customer Focus:**

- Total compliments for GCDD products and services continued to trend up for FFY 2023.
- Social media reach and technical app downloads for the *Emergency Planning App* and *Telling Your Story App* increased from FFY 2022.
- The number of visitors to the Council's websites and the number of PDF downloads increased.

#### **Financial and Market:**

- The 25% matching fund goal has been exceeded every year in the financial and market results area.

#### **Human Resource:**

- Training hours for Council members and staff decreased.

#### **Supplier/Partner:**

- The pre and post IPSII scores increased for individuals attending the Somali and Latinx training sessions, and the Partners in Policymaking sessions.
- The number of students in transition and the number of adults who were employed decreased compared to FFY2022.

# FFY 2023

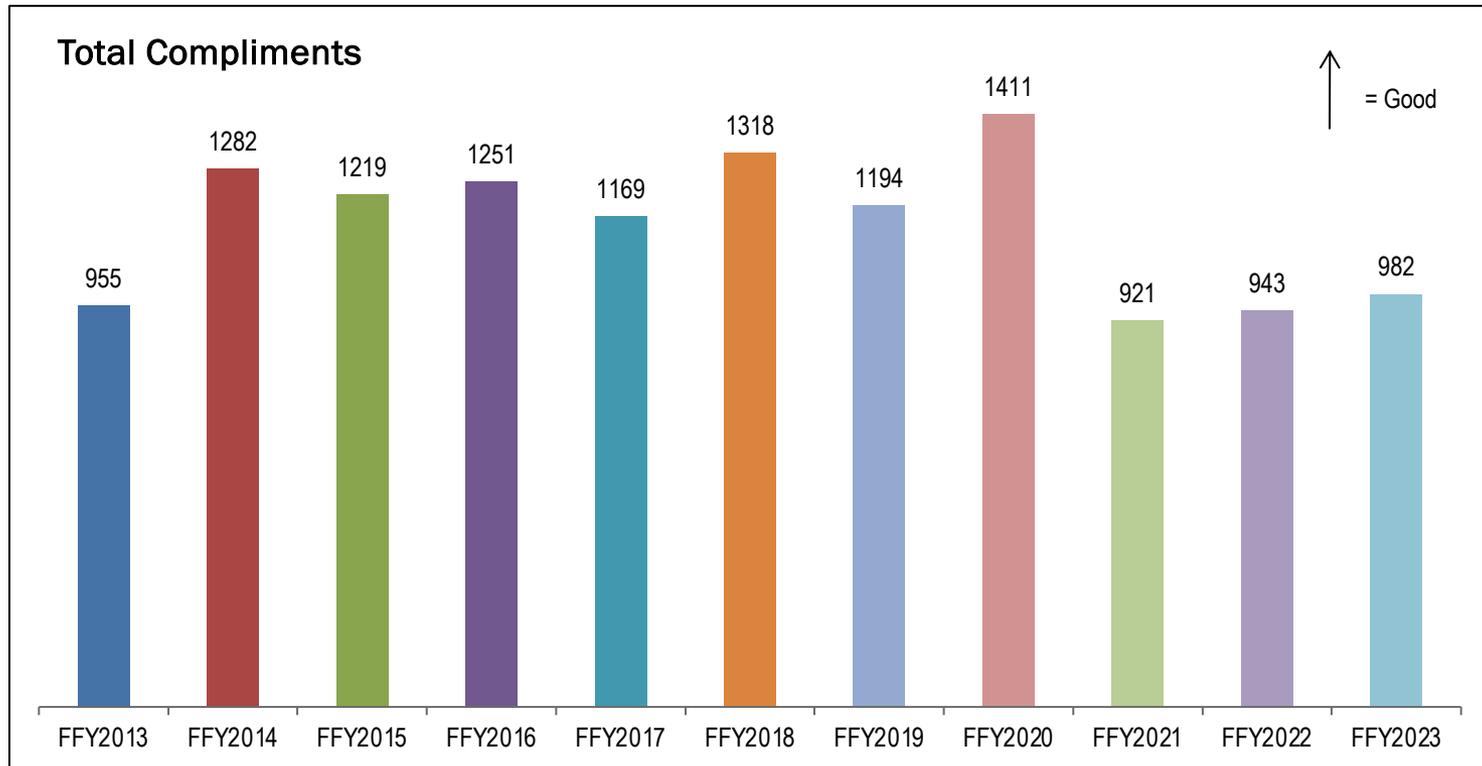
## Business Results

### Customer Focus Results

#### Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

FFYs 2013 - 2023

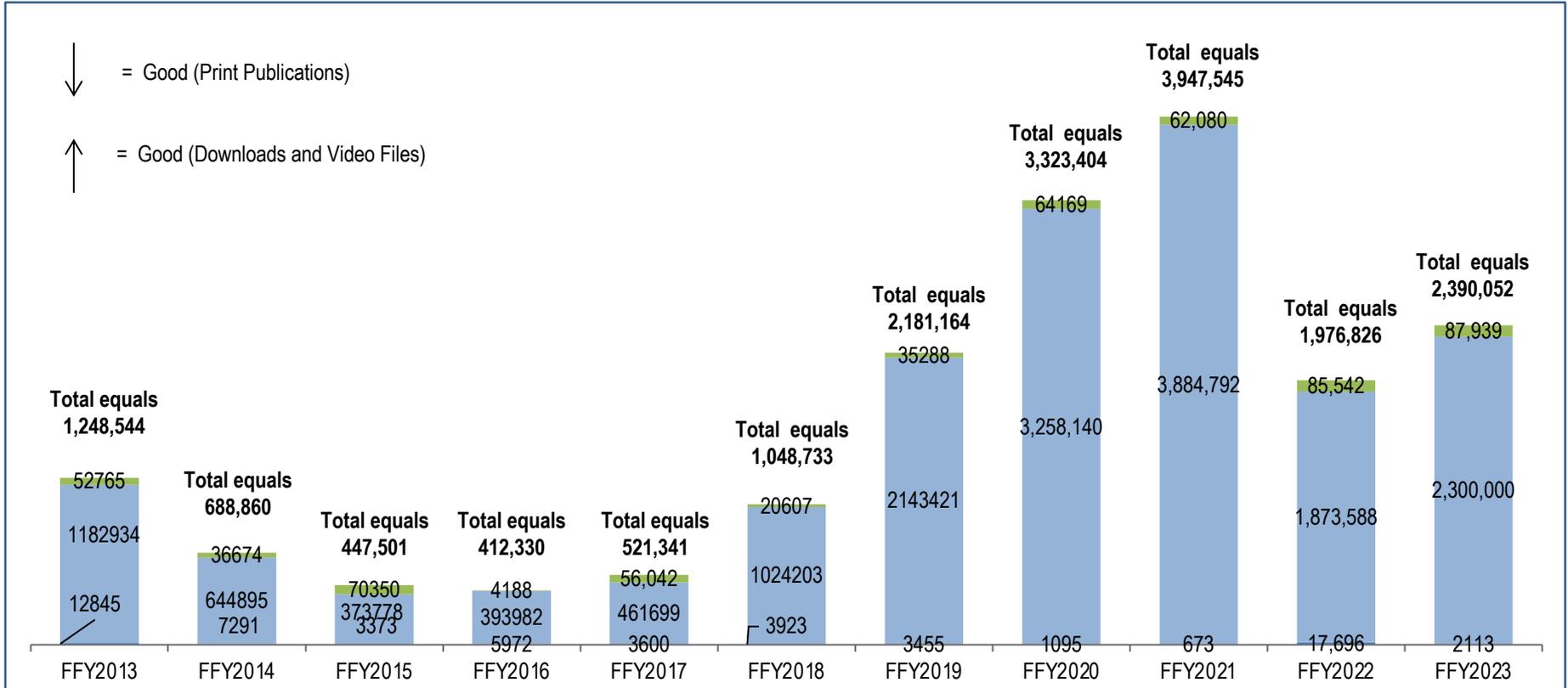


# FFY 2023

## Business Results

### Customer Focus Results

#### Print Publications, Downloads, and Video Views FFYs 2013 - 2023



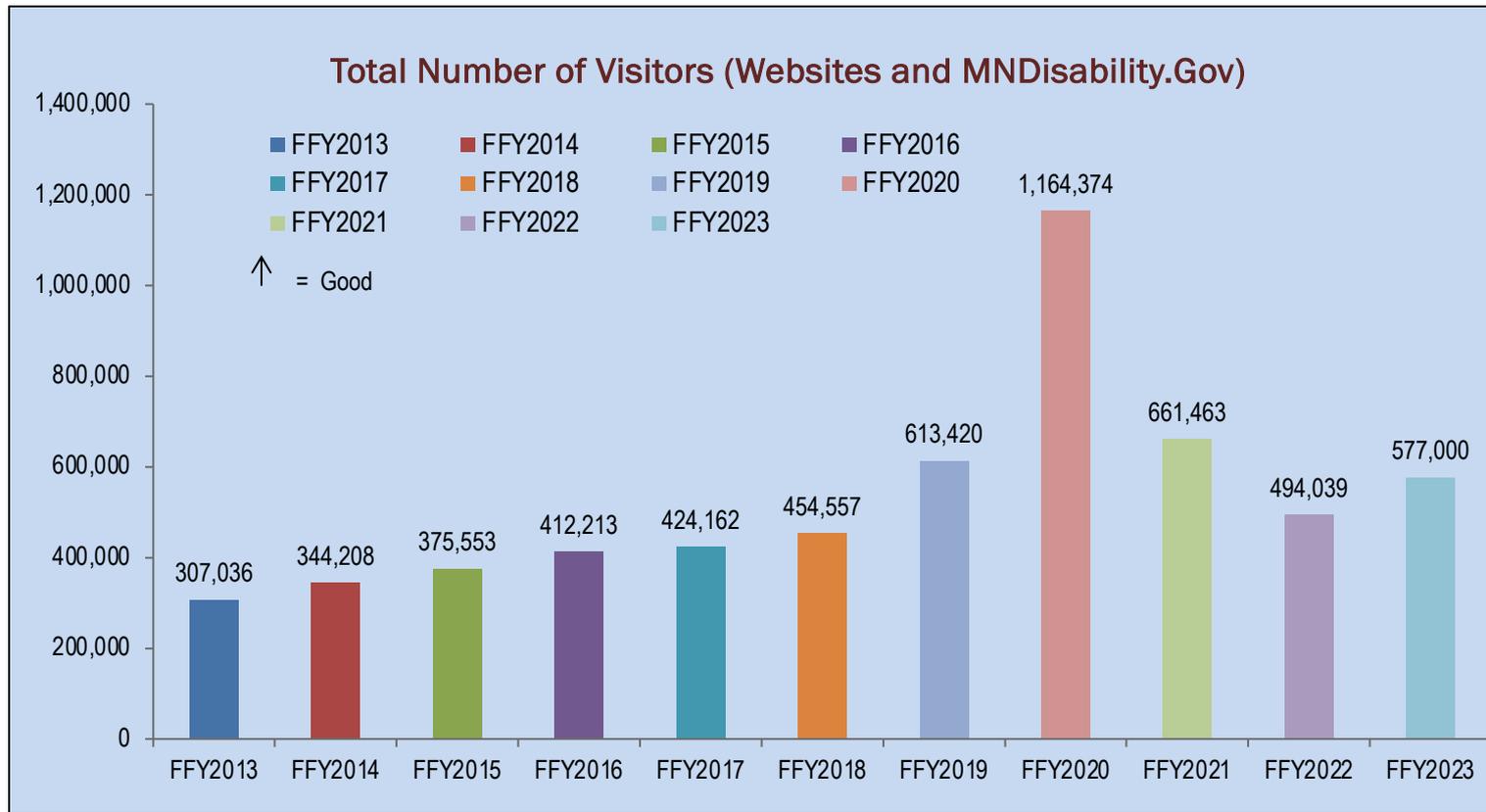
■ Print Publications   ■ Downloads   ■ Video Files

FFYs 2014 and 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.  
FFY 2022: MN.IT did not report data for two months

# FFY 2023

## Business Results

Customer Focus Results  
Online Visitors (Websites)  
FFYs 2013 – 2023

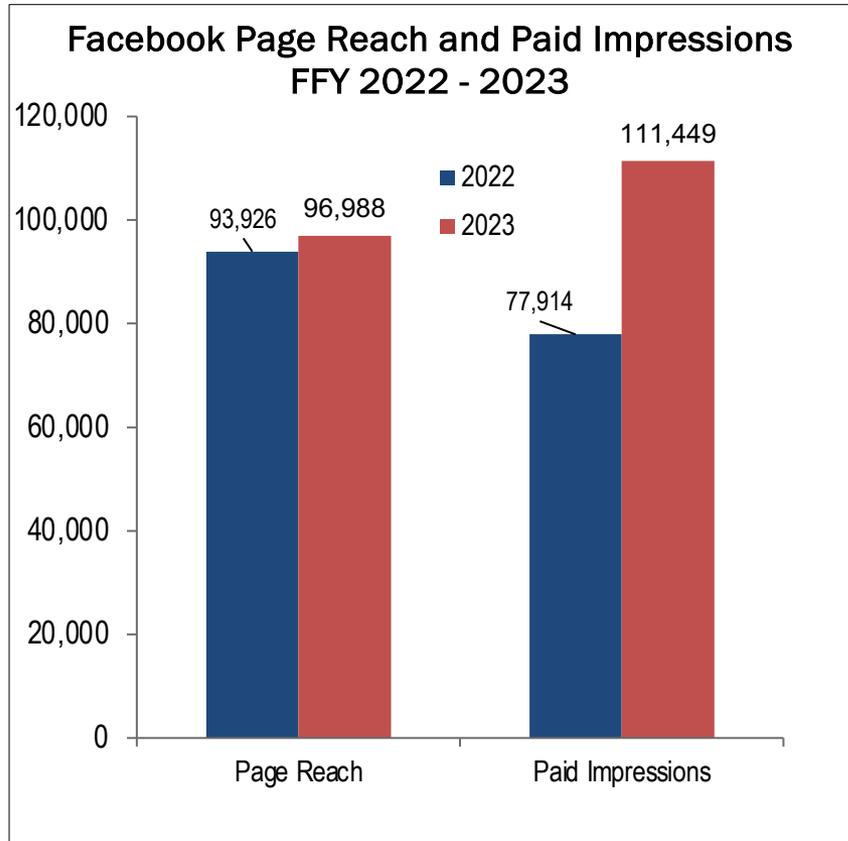


# FFY 2023

## Business Results

### Customer Focus Results

#### Facebook Data



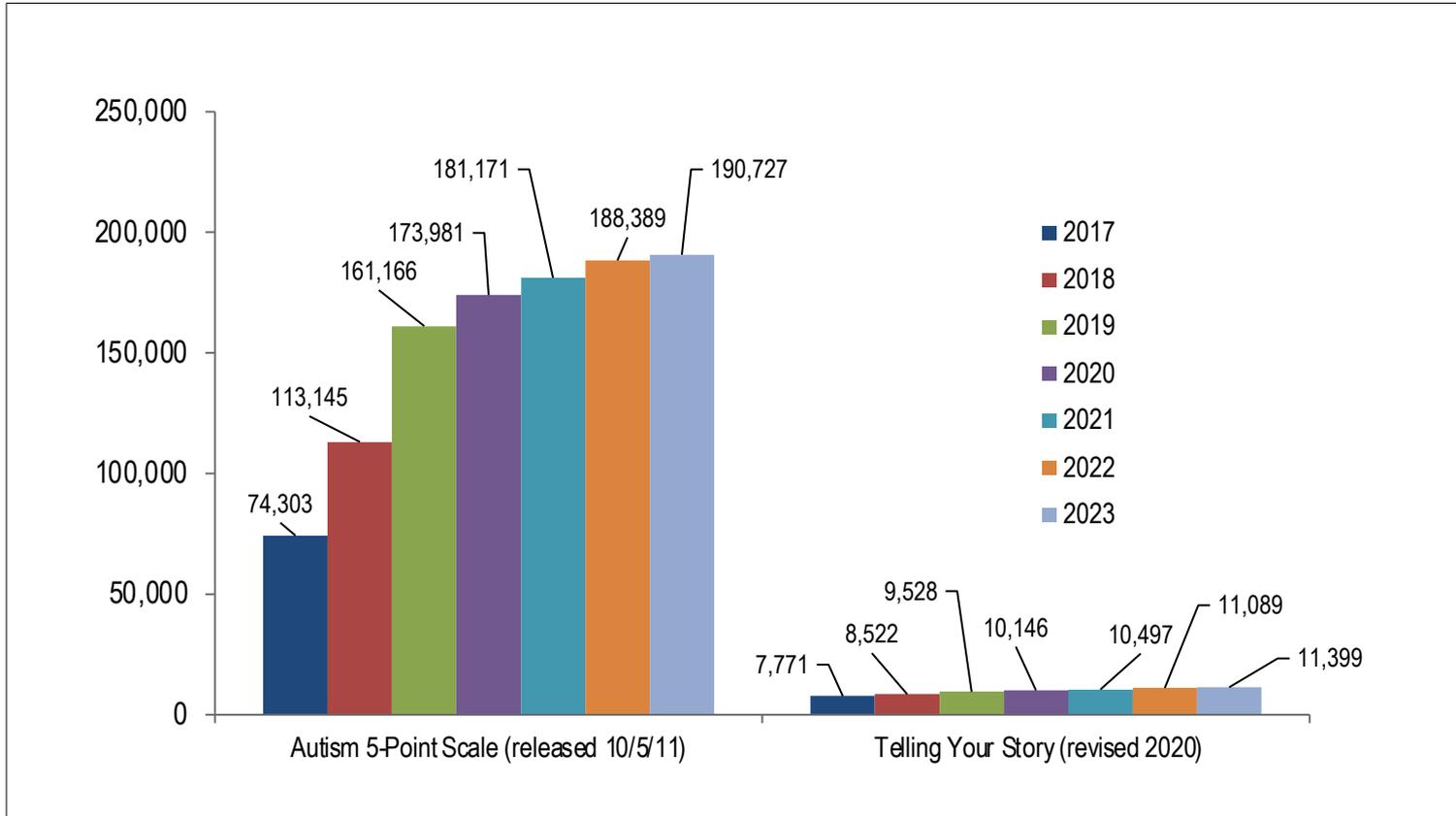
**NOTE:** Facebook data categories changed FFY2022

# FFY 2023

## Business Results

### Customer Focus Results

#### Mobile App Downloads FFY 2017-2023

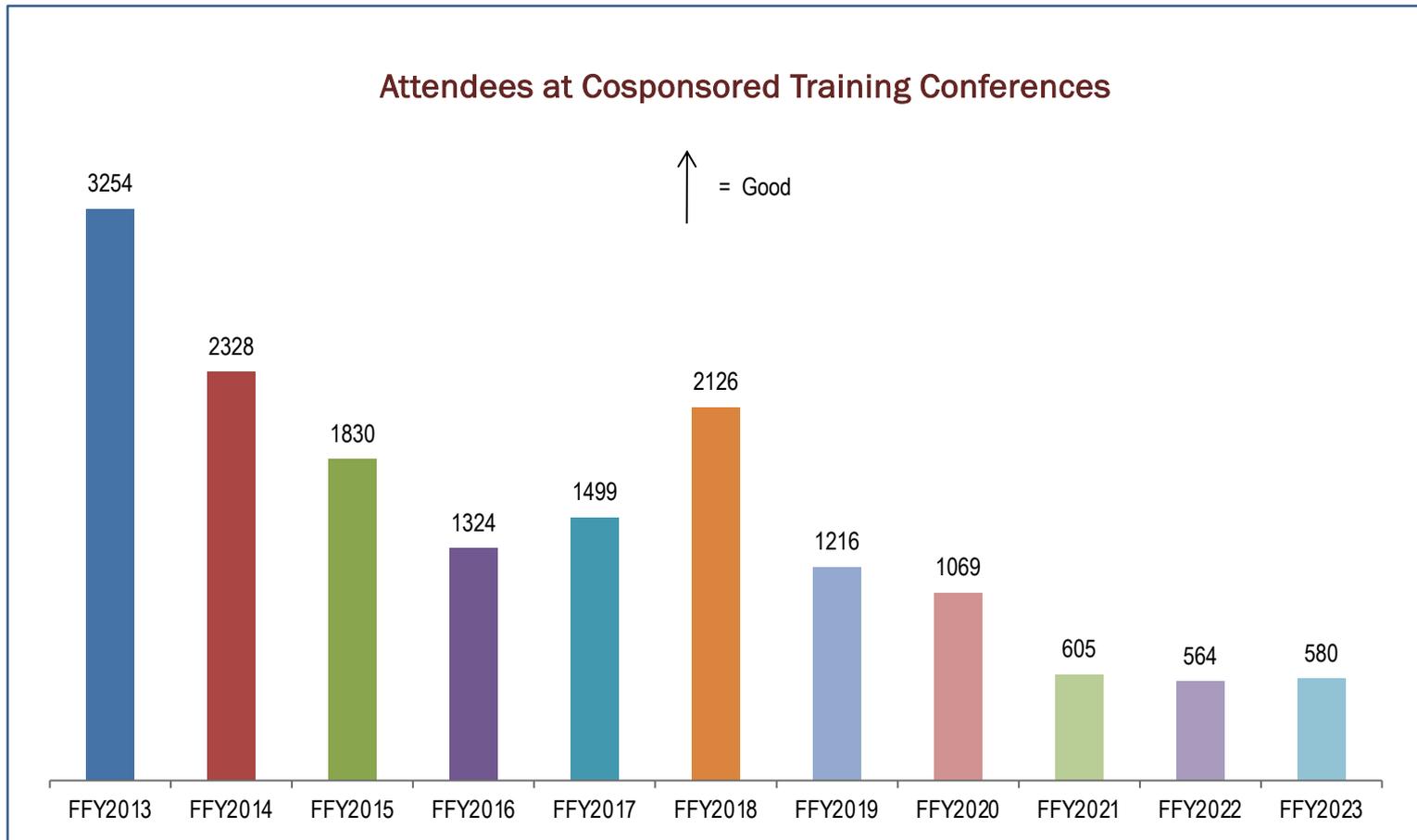


**NOTE:** Totals are cumulative from release date

# FFY 2023

## Business Results

Customer Focus Results  
Cosponsored Training Conferences - Attendees  
FFYs 2013 - 2023



\*After the pandemic, the number of large conferences decreased. Some recent events are for 10 people or fewer.

# FFY 2023

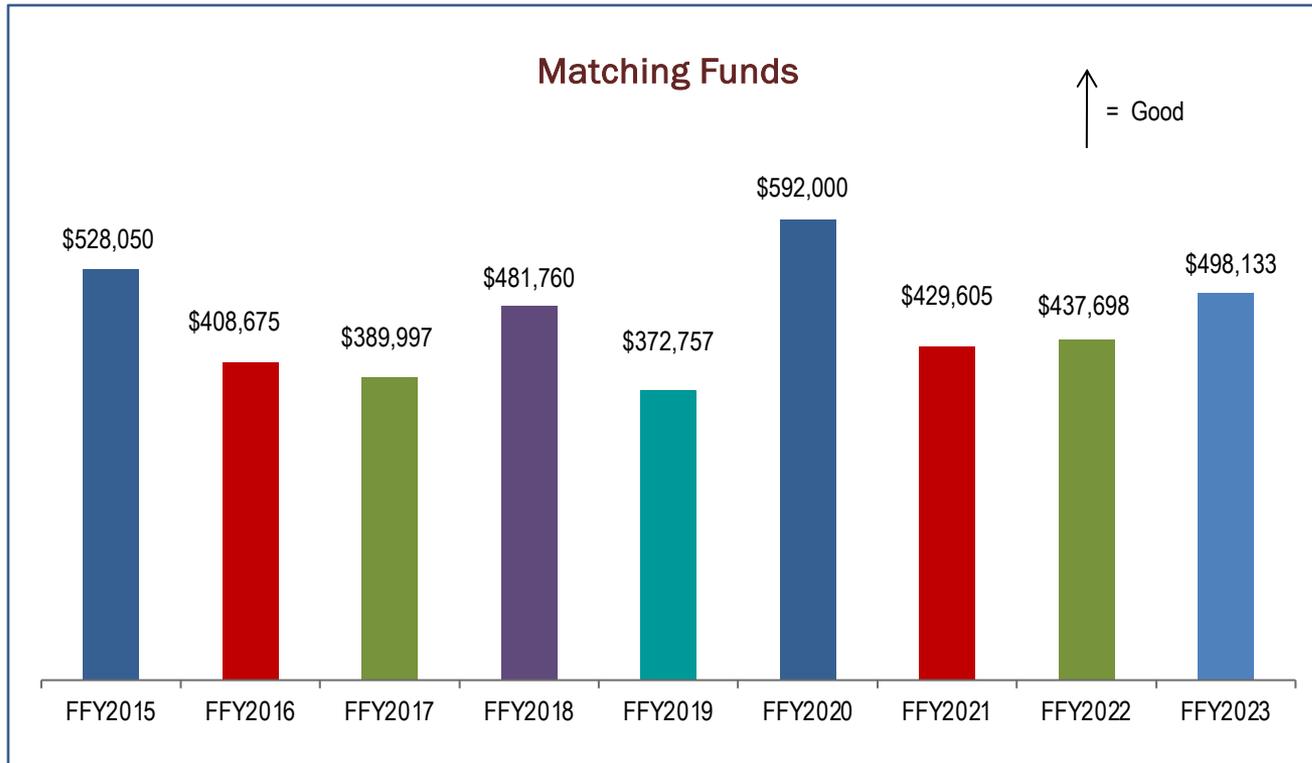
## Business Results

### Financial and Market Results

#### Matching Funds

#### FFYs 2015 - 2023

Goal = 25% Match



**FFY2023**  
\$370,668

**FFY2022**  
\$369,645

**FFY2021**  
\$350,475

**FFY2020**  
\$516,524

**FFY2019**  
\$347,922

**FFY2018**  
\$343,490

**FFY2017**  
\$341,603

**FFY2016**  
\$338,347

**FFY2015**  
\$337,358

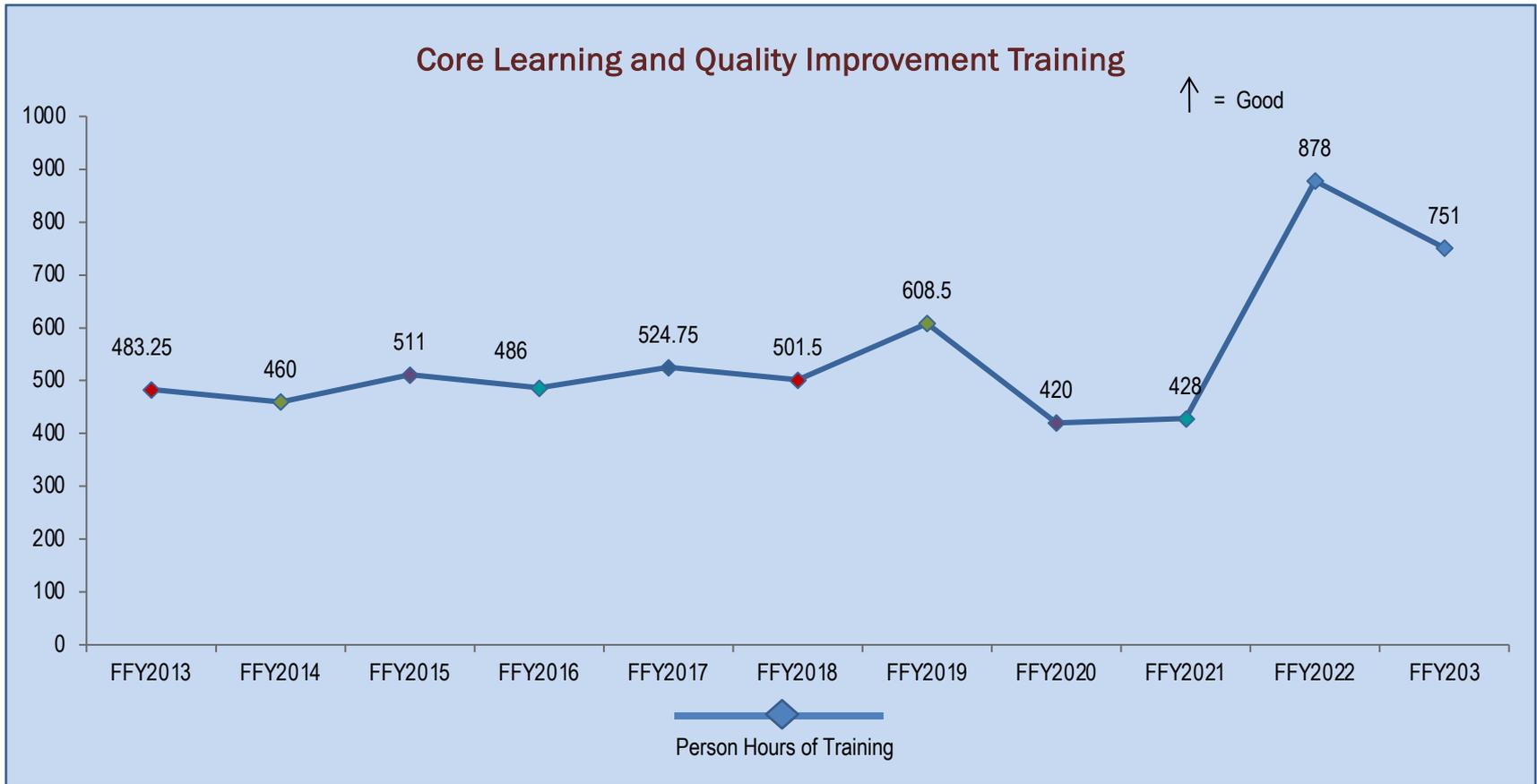
# FFY 2023

## Business Results

### Human Resource Results

#### Training Hours – Council Members and Staff

##### FFYs 2013 - 2023

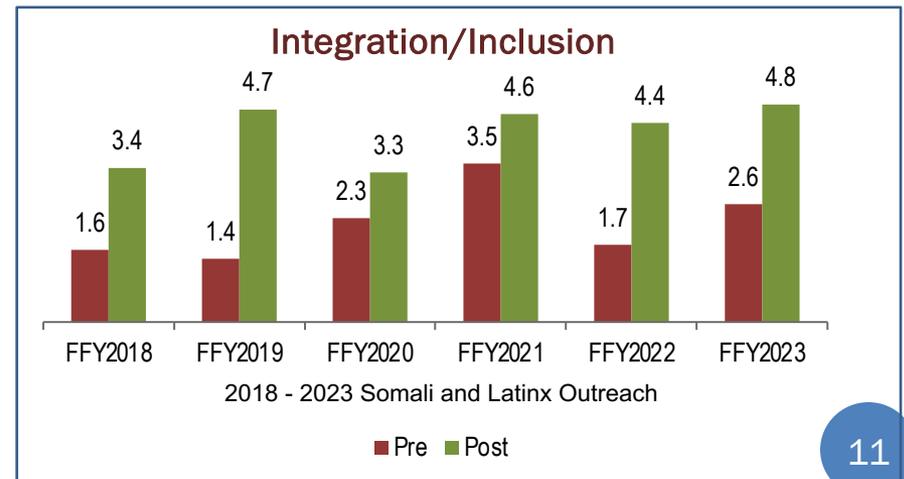
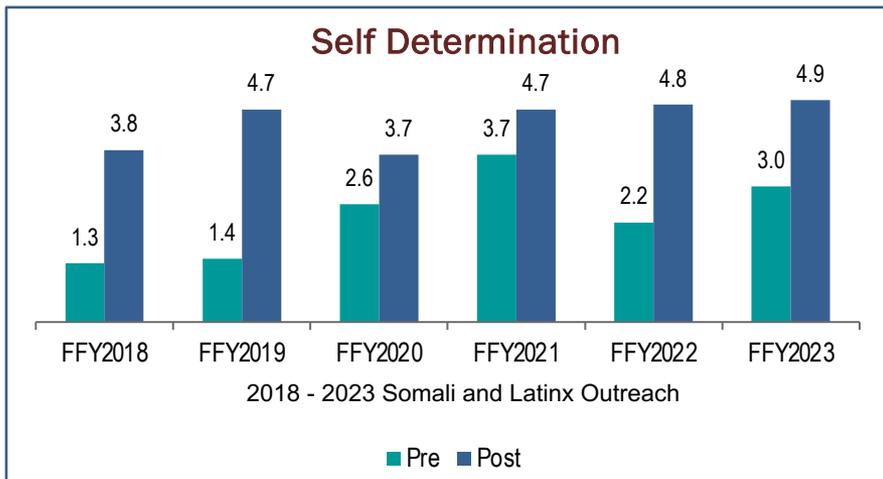
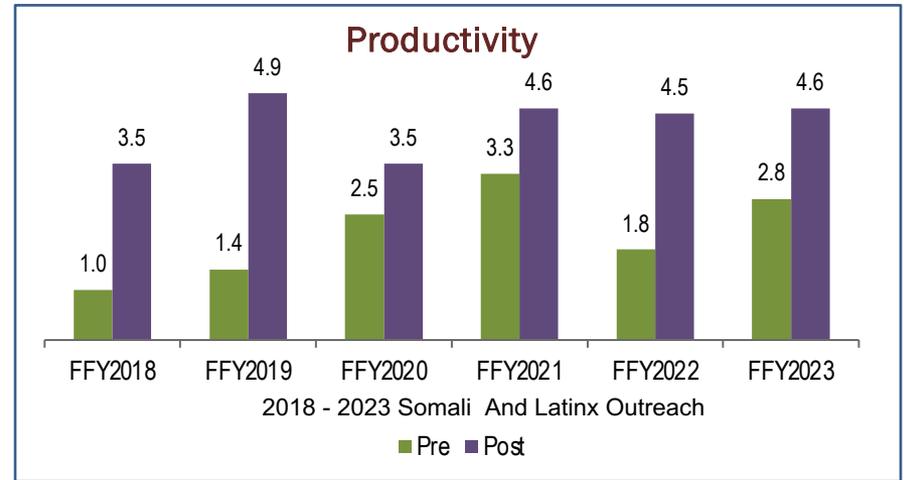
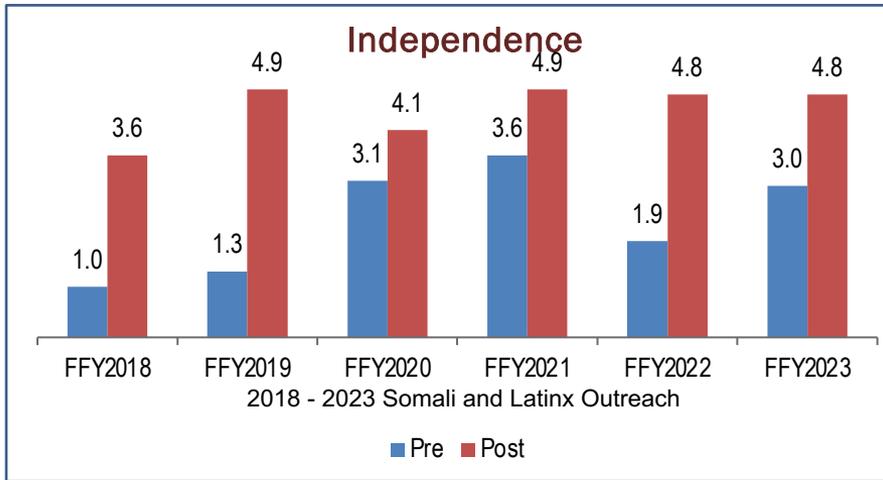


# FFY 2023

## Business Results

### Supplier/Partner Results

Somali and Latinx Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest)  
Levels and Trends FFYs 2018 – 2023

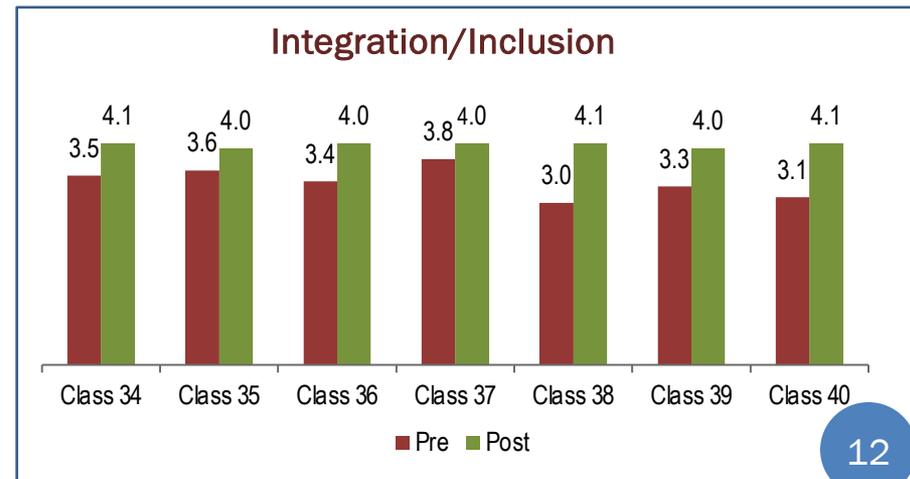
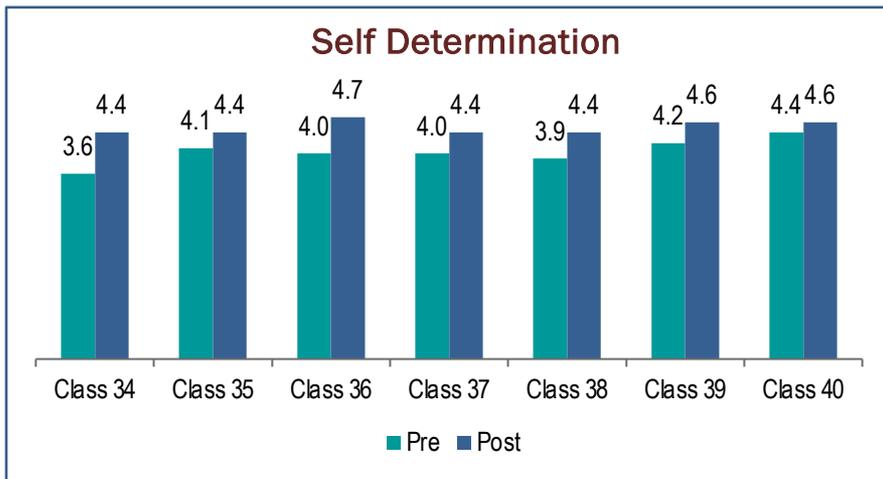
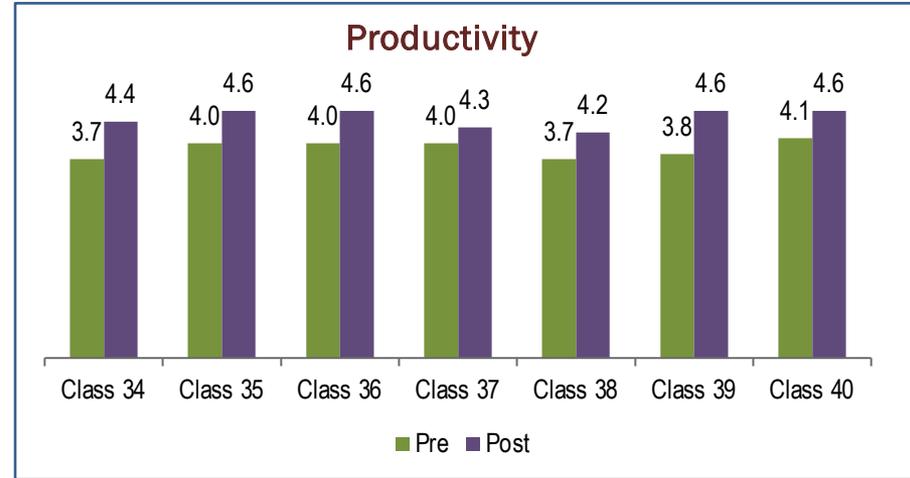
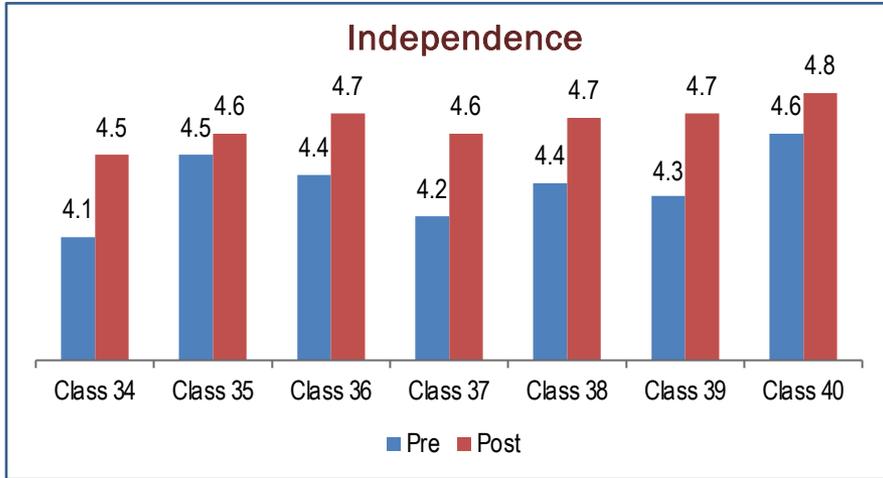


# FFY 2023

## Business Results

Supplier/Partner Results

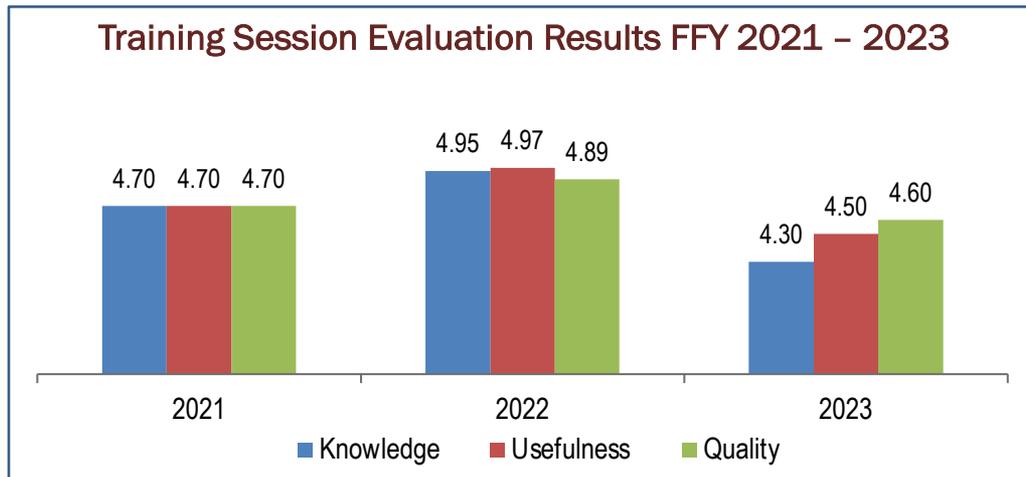
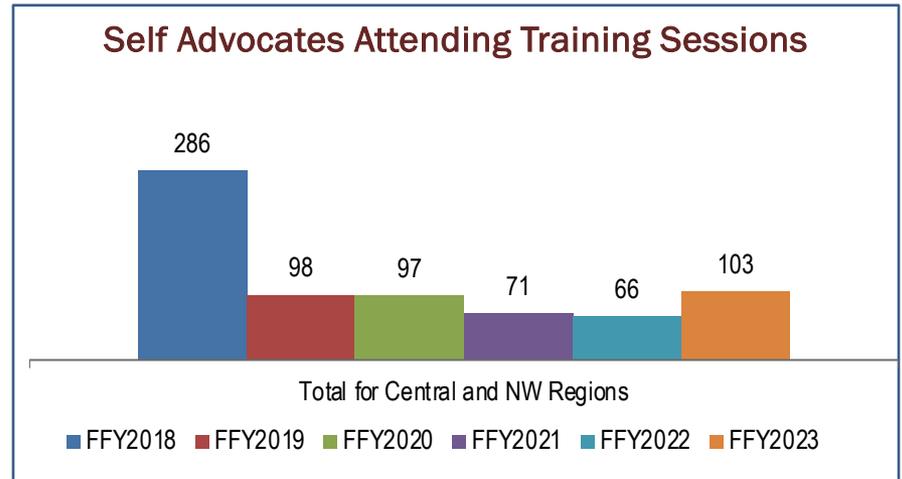
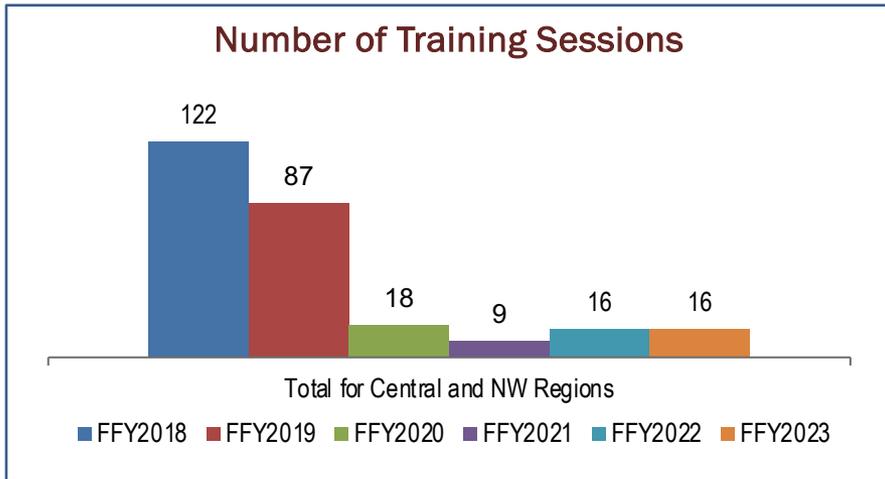
Partners in Policymaking<sup>®</sup> Pre-Post IPSII (scale of 1 – 5; 5 = highest)  
Levels and Trends (Classes 34 – 40) FFYs 2017-2023



# FFY 2023

## Business Results

Supplier/Partner Results  
 Self Advocacy – SAM Central and NW Regions  
 Training Sessions and Attendees, Evaluation Results  
 (scale of 1 – 5; 5 = highest) FFYs 2019 - 2023

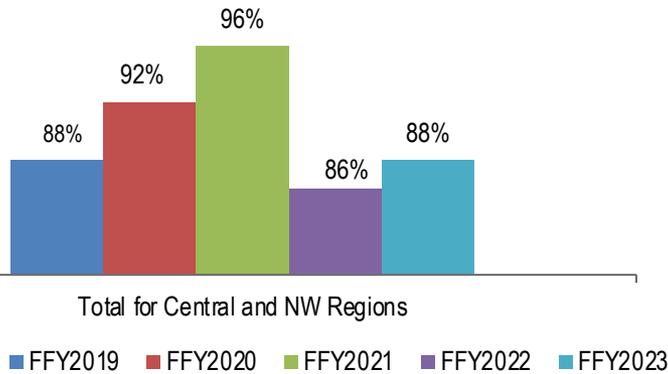


# FFY 2023

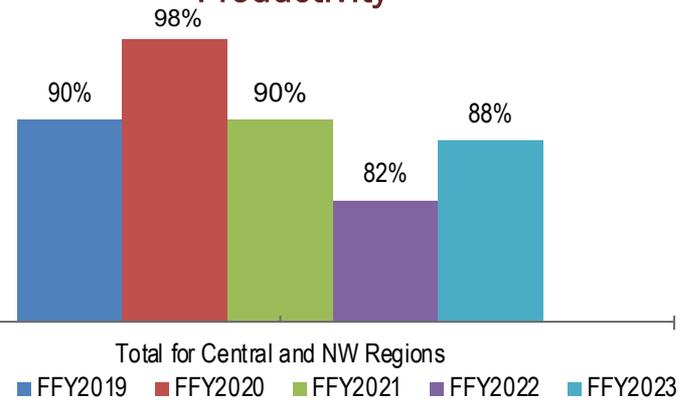
## Business Results

Supplier/Partner Results  
Self Advocacy – SAM Central and NW Regions  
IPSII Results (% = Yes) FFYs 2019 - 2023

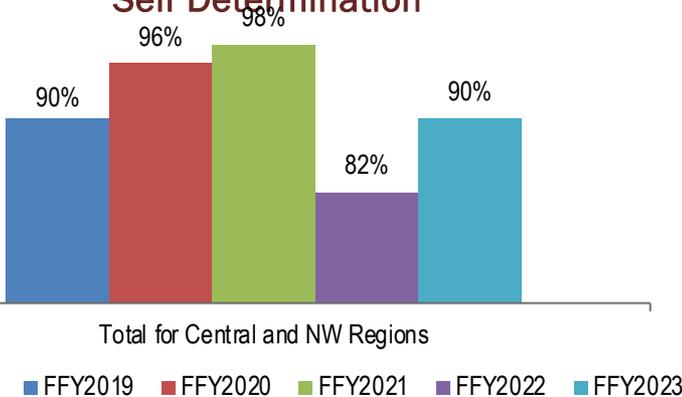
### Independence



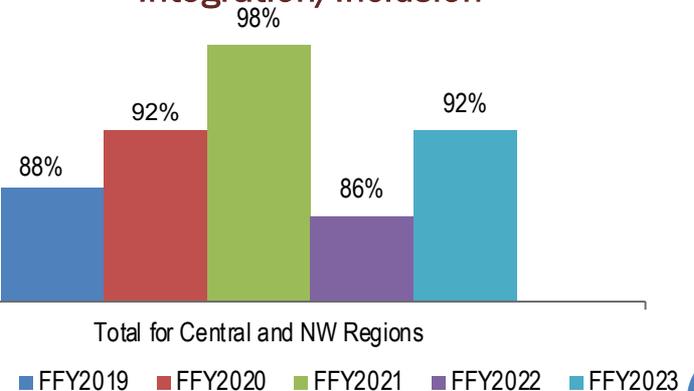
### Productivity



### Self Determination



### Integration/Inclusion



# FFY 2023

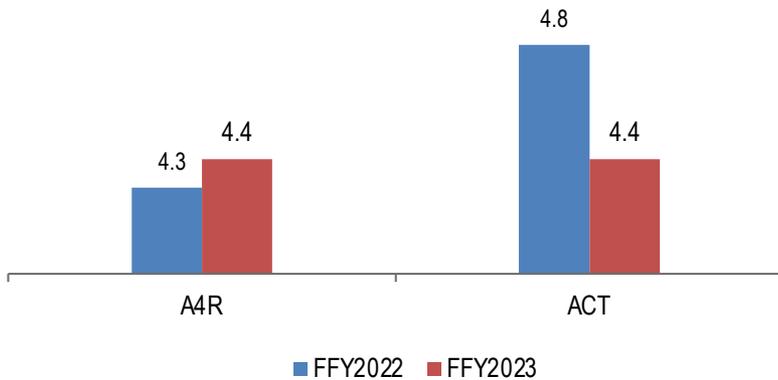
## Business Results

### Supplier/Partner Results

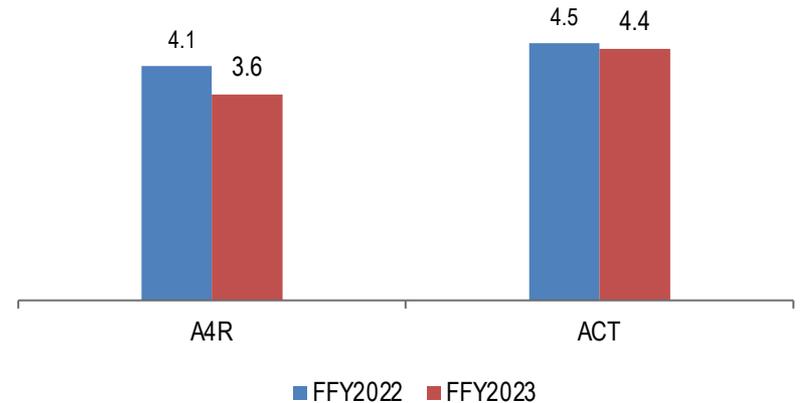
Self Advocacy – Ambassadors for Respect (A4R) and ACT (SAM)

IPSII (scale of 1 – 5; 5 = highest) FFY 2022 – 2023

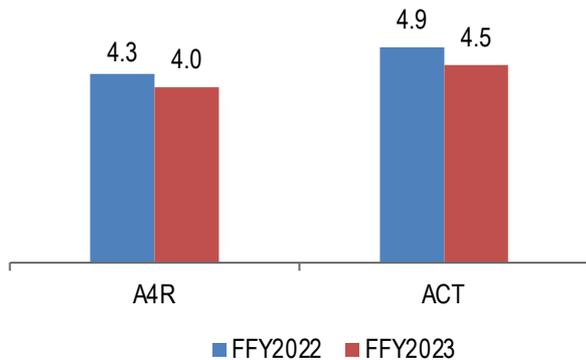
#### Independence



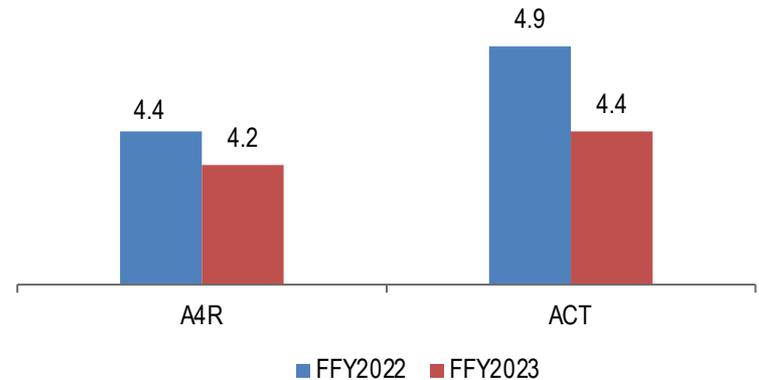
#### Productivity



#### Self Determination



#### Integration/Inclusion



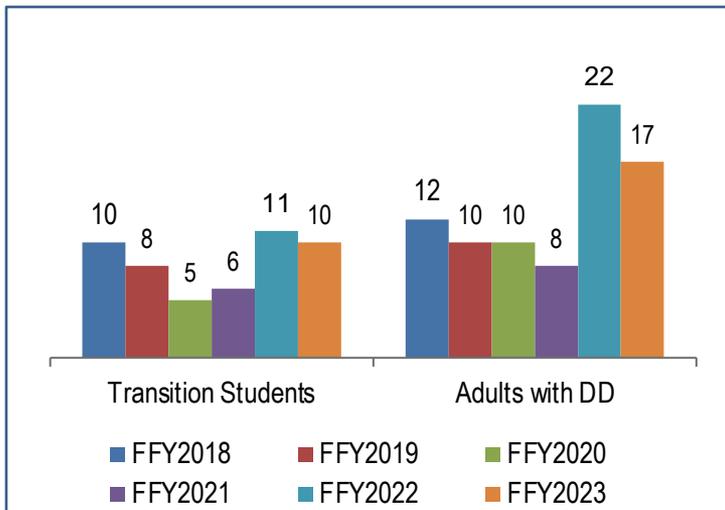
# FFY 2023

## Business Results

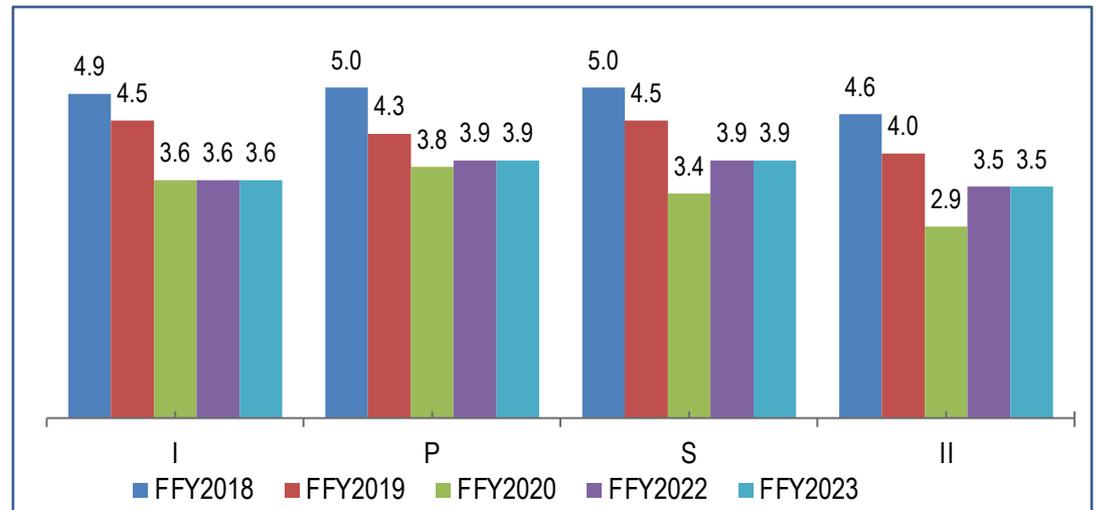
### Supplier/Partner Results

Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)  
FFY 2018 -2023

Individuals Employed



IPSII Results (scale of 1-5, 5=highest)



IPSII scores not collected in 2021

# Governor's Council on Developmental Disabilities

## Minnesota Department of Administration

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[www.mn.gov/mnddc](http://www.mn.gov/mnddc)

[www.mn.gov/mnddc/pipm](http://www.mn.gov/mnddc/pipm)

*Alternative formats are available upon request.*

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Reduce, Reuse, Recycle