

Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2018
(October 1, 2017 - September 30, 2018)

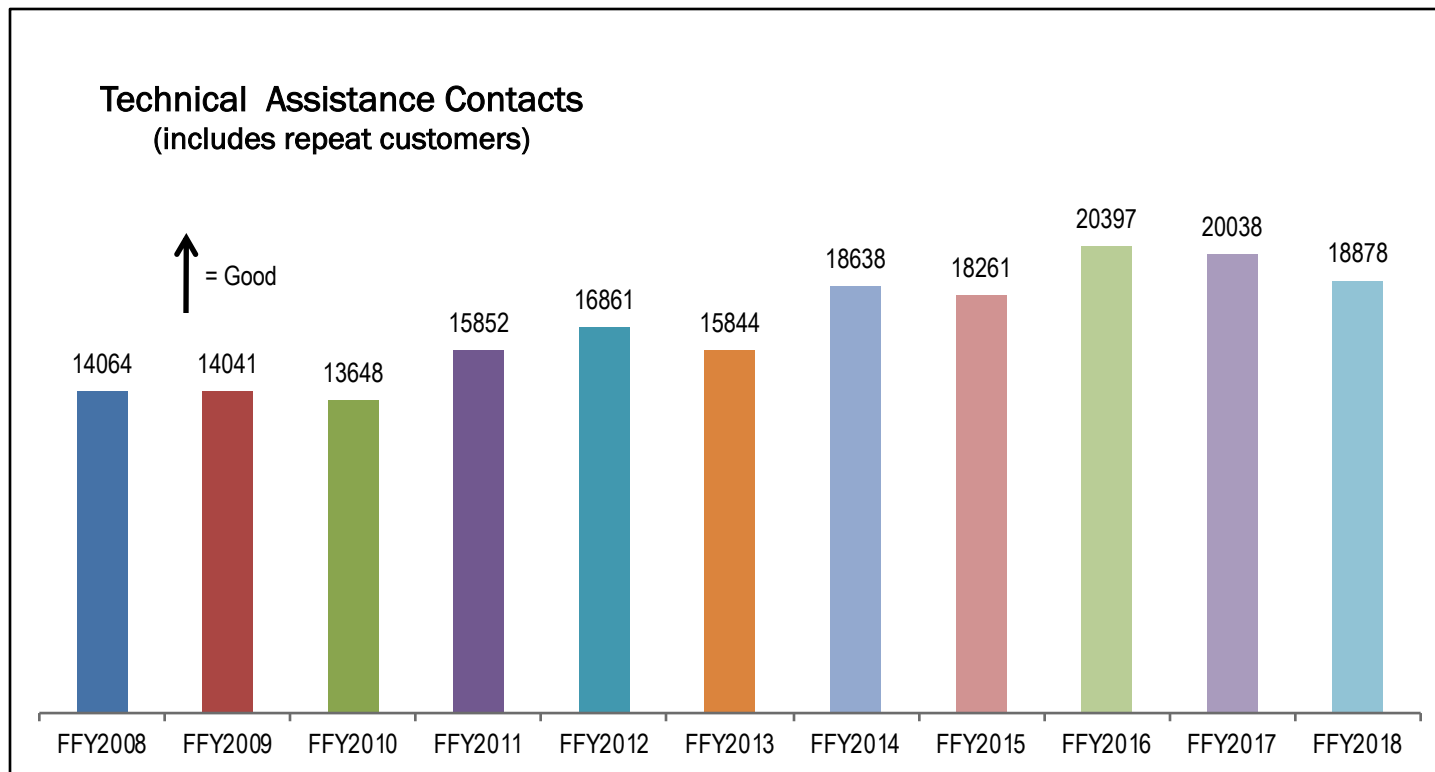
FFY 2018

Business Results

Customer Focus Results

A. Technical Assistance Contacts

FFYs 2008 - 2018



FFY 2018

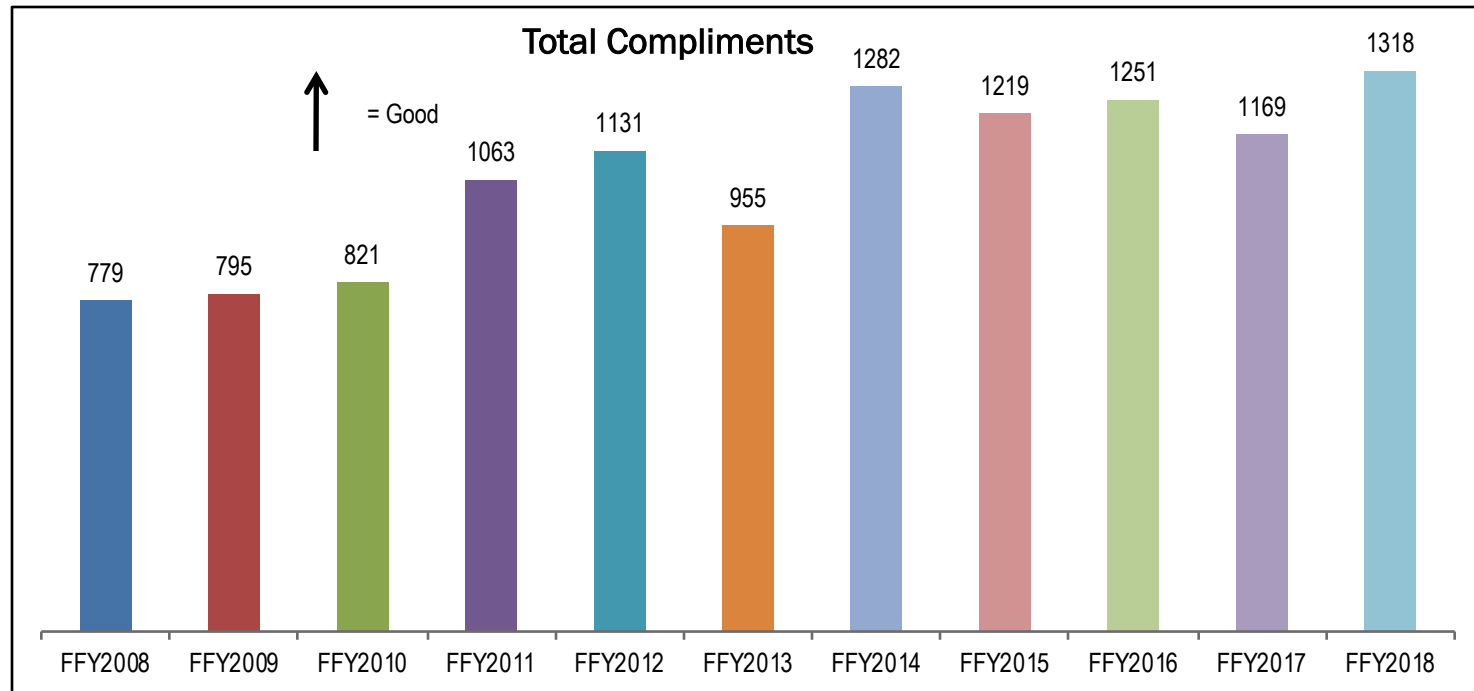
Business Results

Customer Focus Results

B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations,
products/services, and Partners in Policymaking

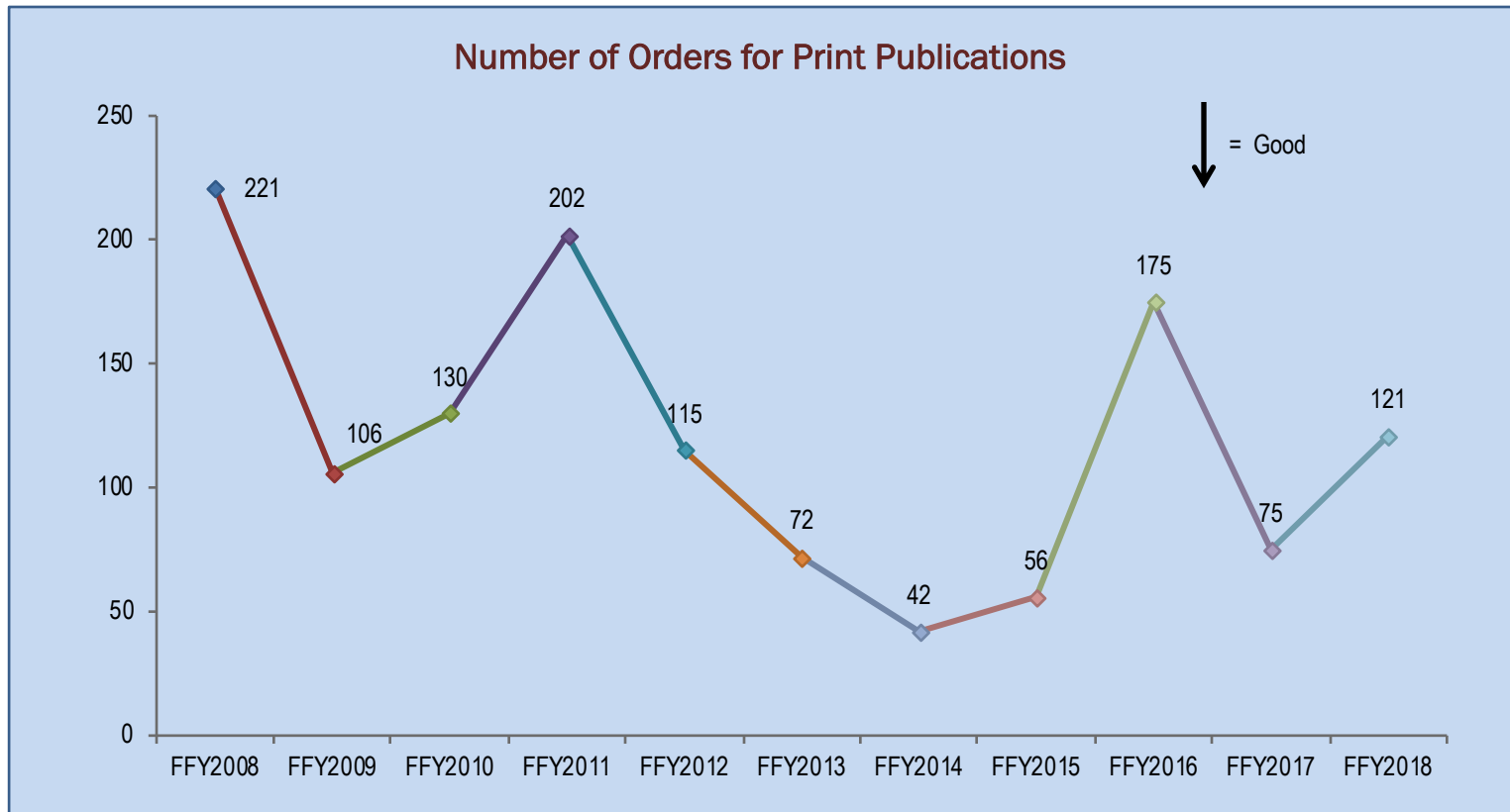
FFYs 2008 - 2018



FFY 2018

Business Results

Customer Focus Results
C. Publication Orders
FFYs 2008 - 2018



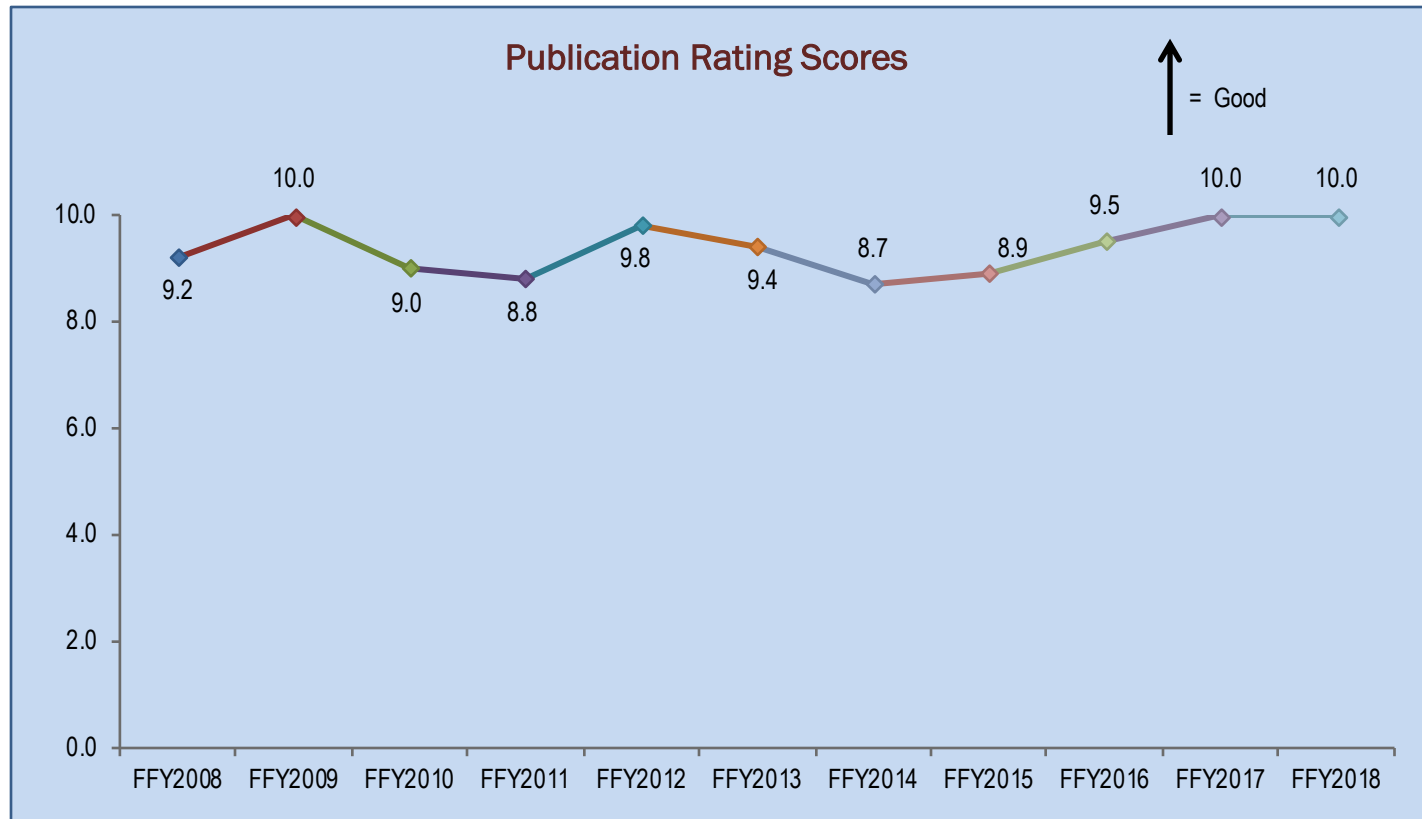
Print publications are treated as an alternative to electronic versions and downloads

FFY 2018

Business Results

Customer Focus Results

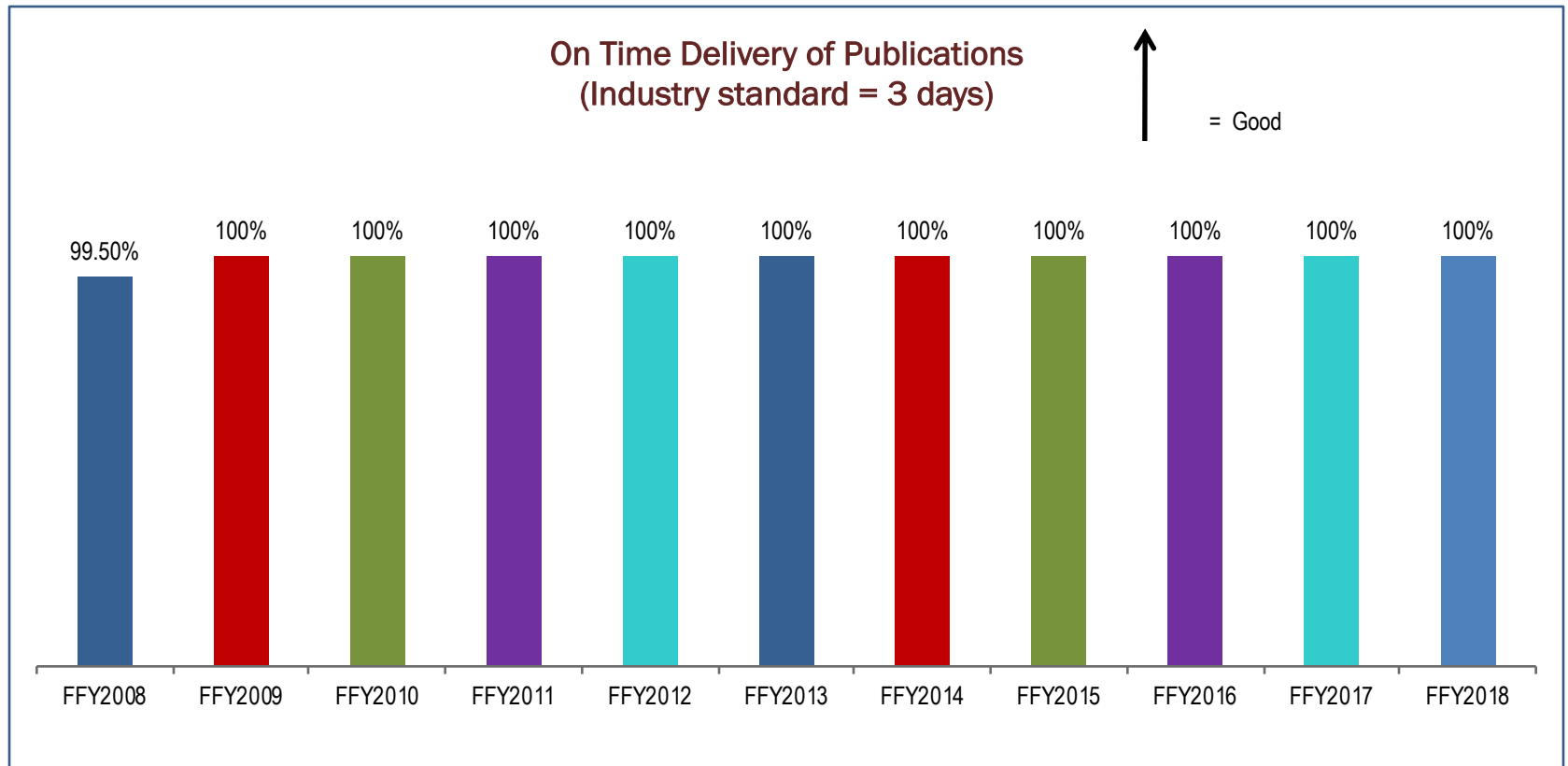
D. Publications Rating (scale of 1 – 10; 10 = highest)
FFYs 2008 - 2018



FFY 2018

Business Results

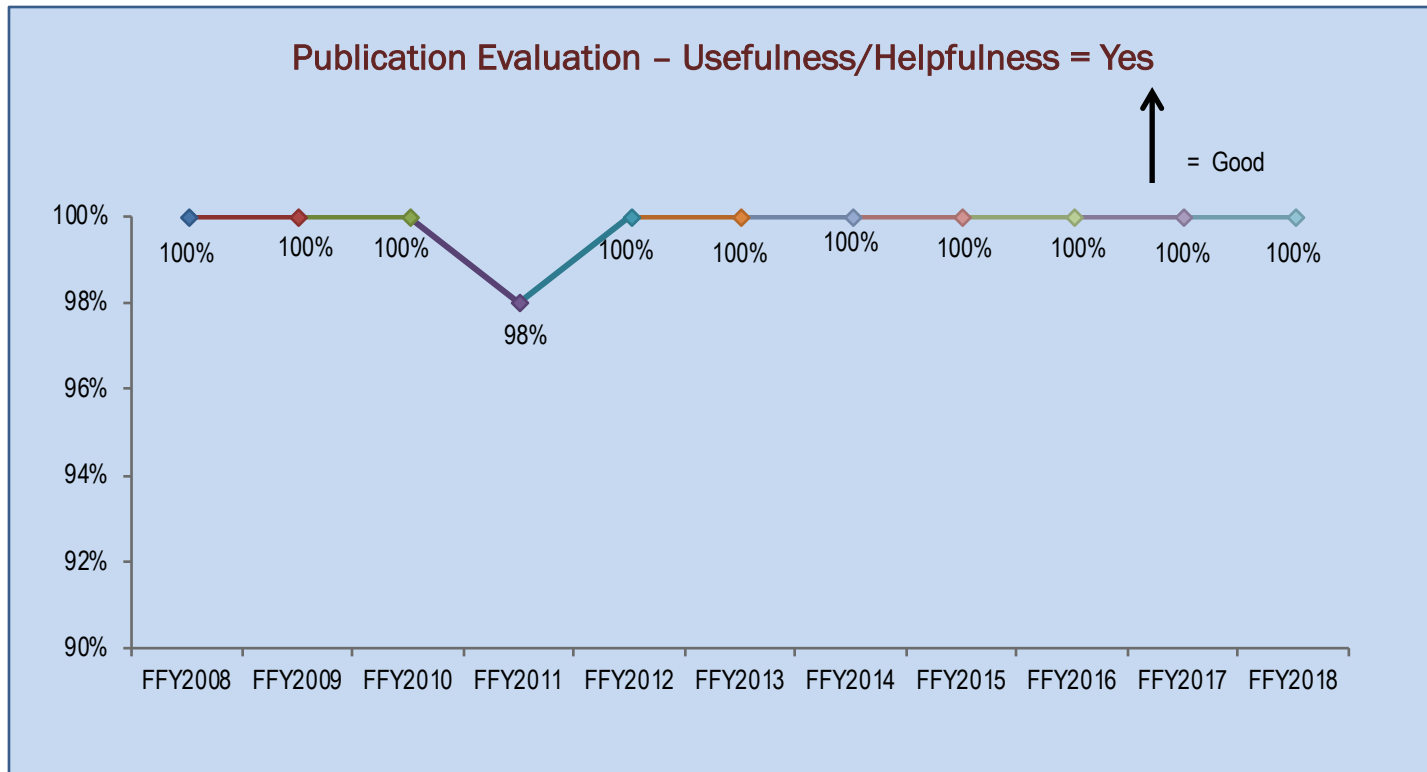
Customer Focus Results
E. Publication Delivery Time
FFYs 2008 - 2018



FFY 2018

Business Results

Customer Focus Results
F. Publication Evaluation
FFYs 2008 – 2018

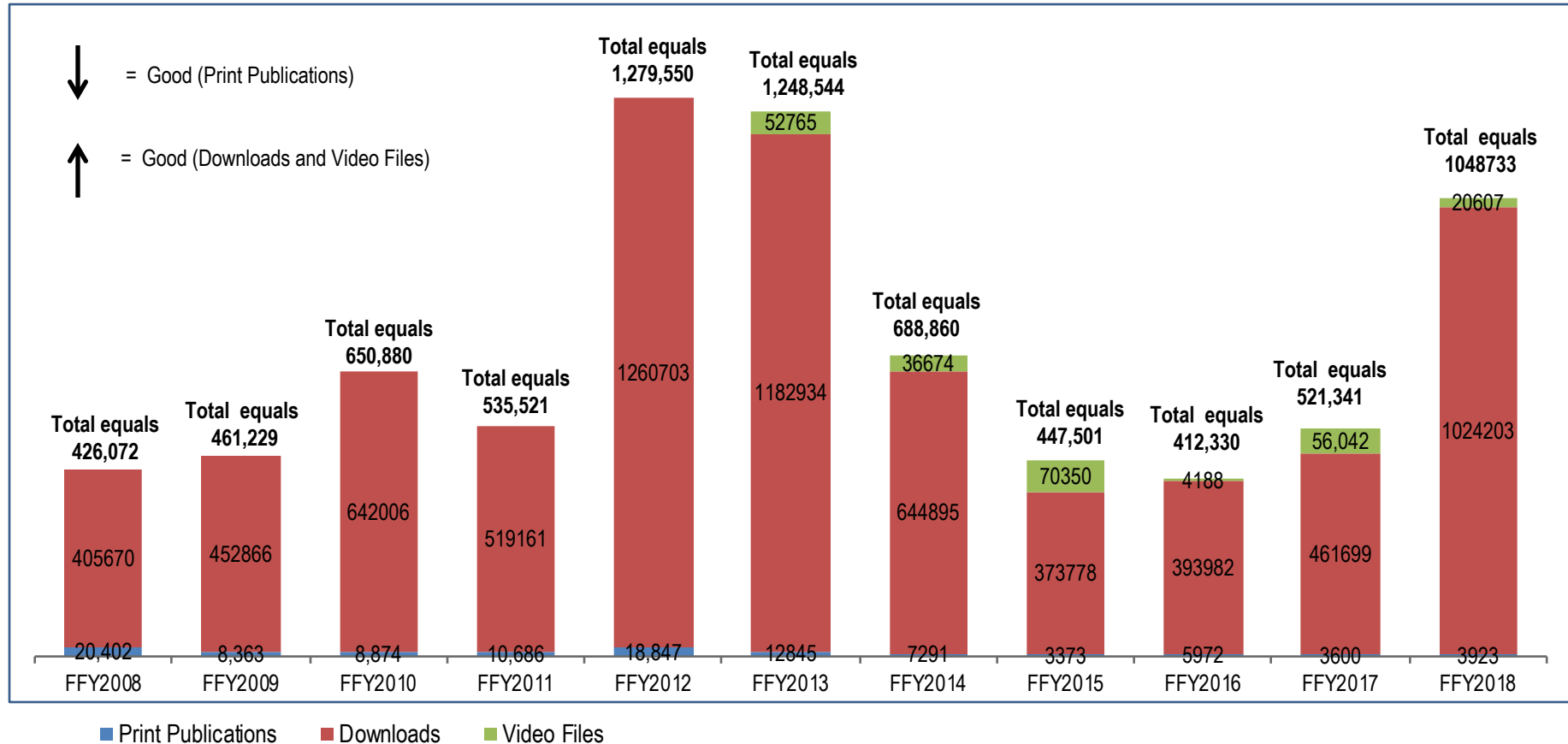


FFY 2018

Business Results

Customer Focus Results

G. Print Publications, Downloads, and Video Files FFYs 2008 - 2018



FFY 2013: Video files added FFYs 2014 and 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.

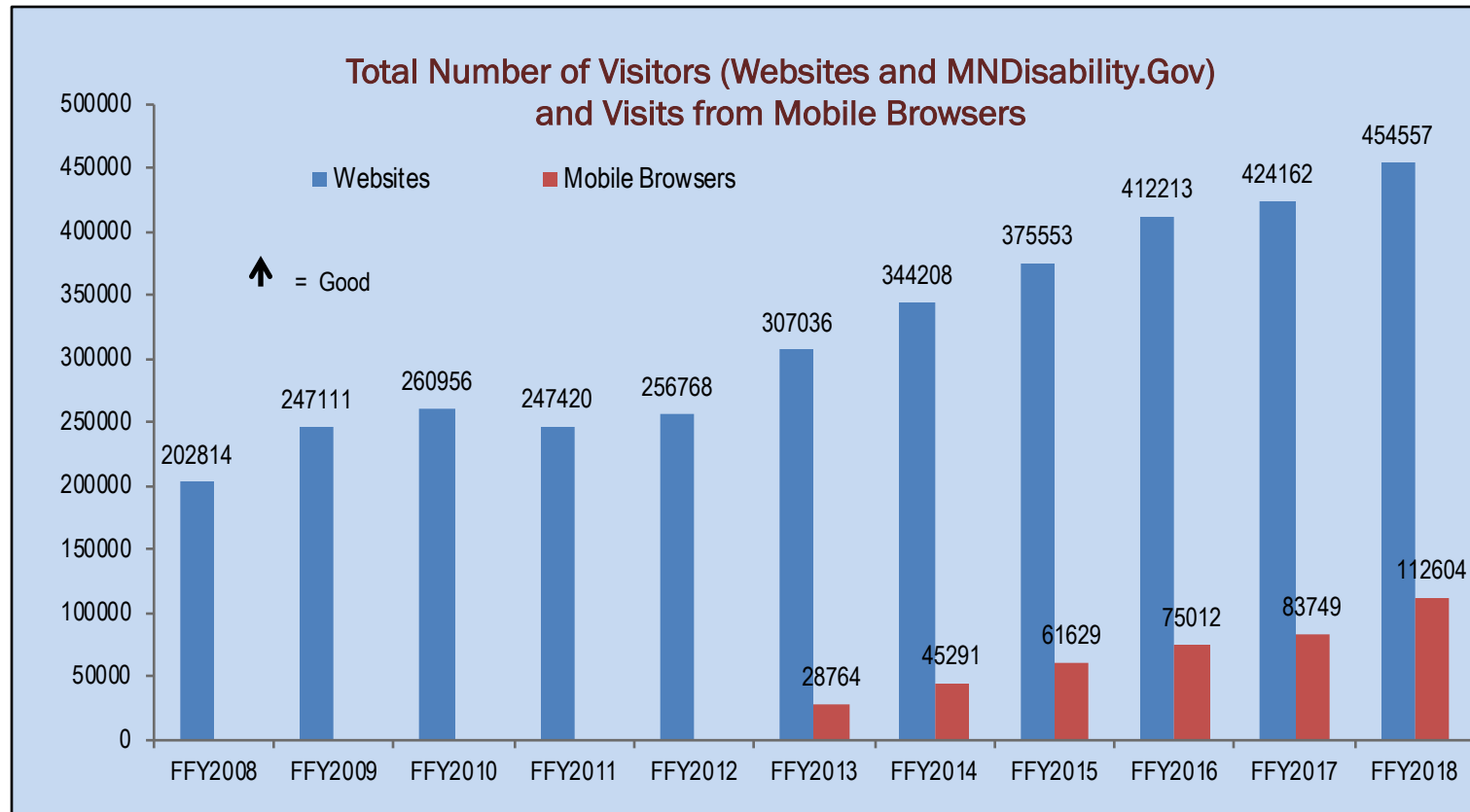
FFY 2018

Business Results

Customer Focus Results

H. Online Visits (Websites and Mobile Browsers)

FFYs 2008 – 2018



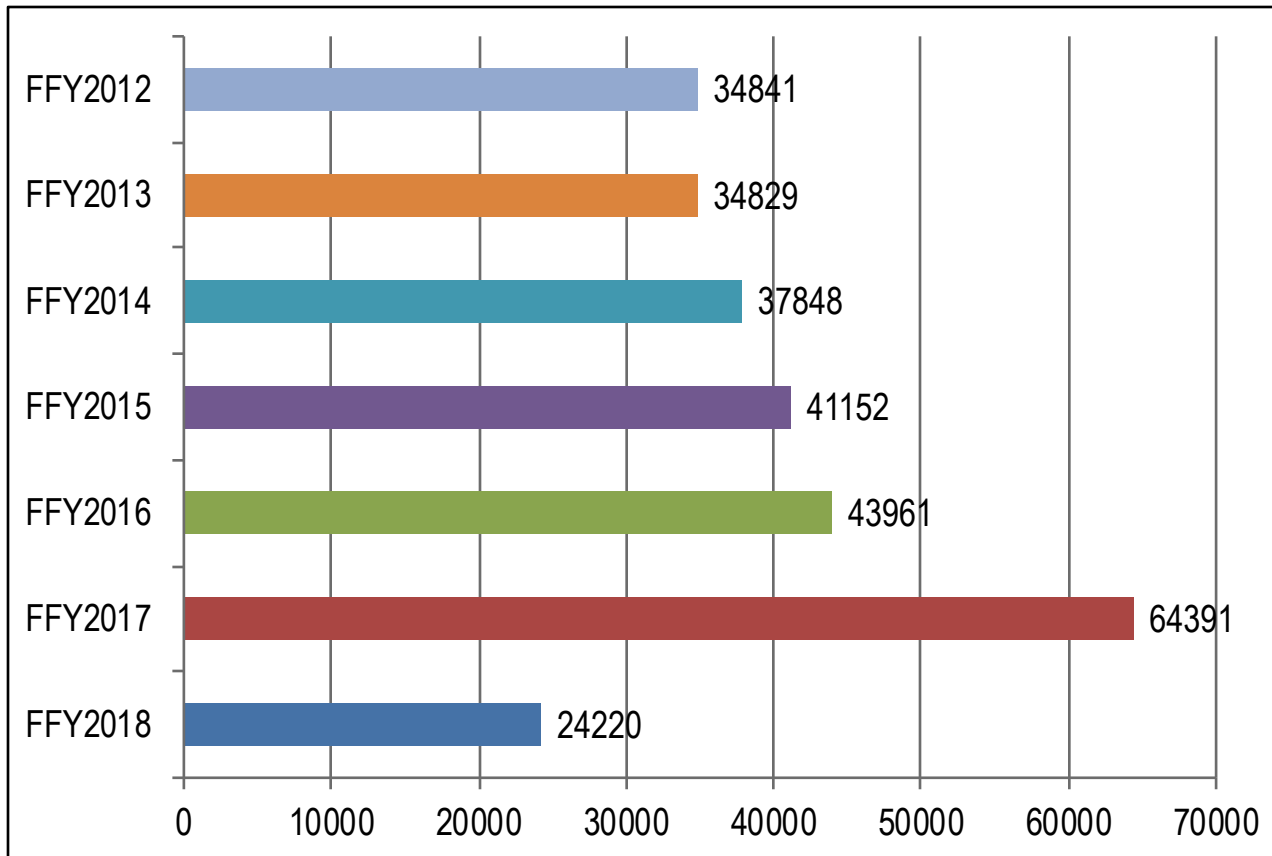
FFY 2018

Business Results

Customer Focus Results

I. MNDisability.gov Visitors

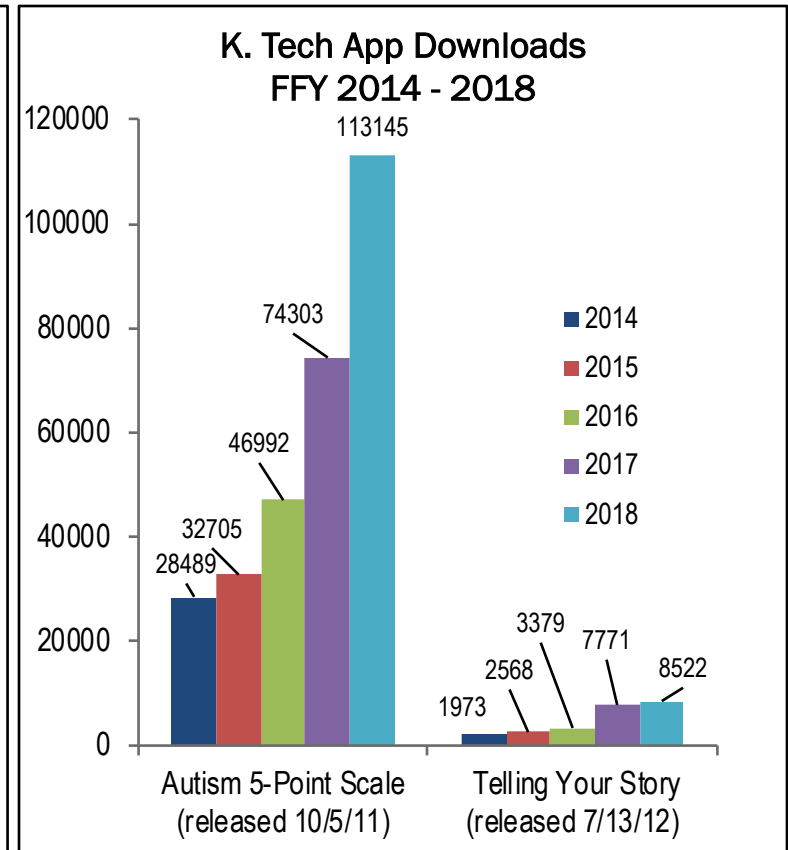
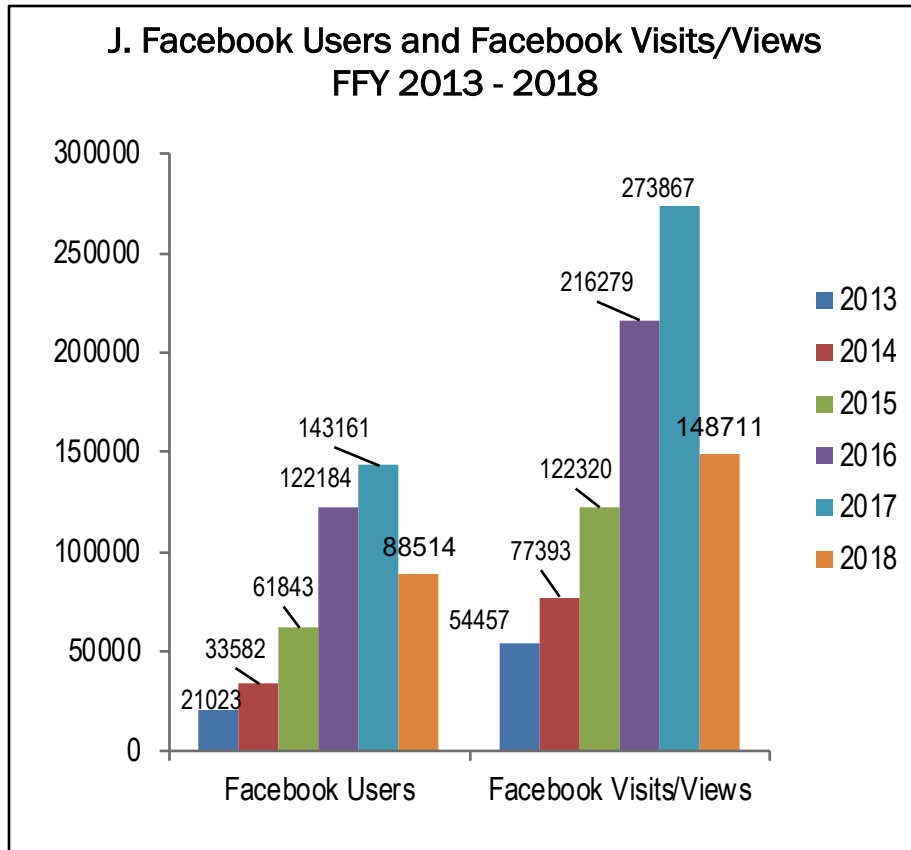
FFYs 2012 – 2018



FFY 2018

Business Results

Customer Focus Results
J. Facebook Users and Facebook Visits/Views
K. Tech App Downloads



NOTE: Totals are cumulative from release date

FFY 2018

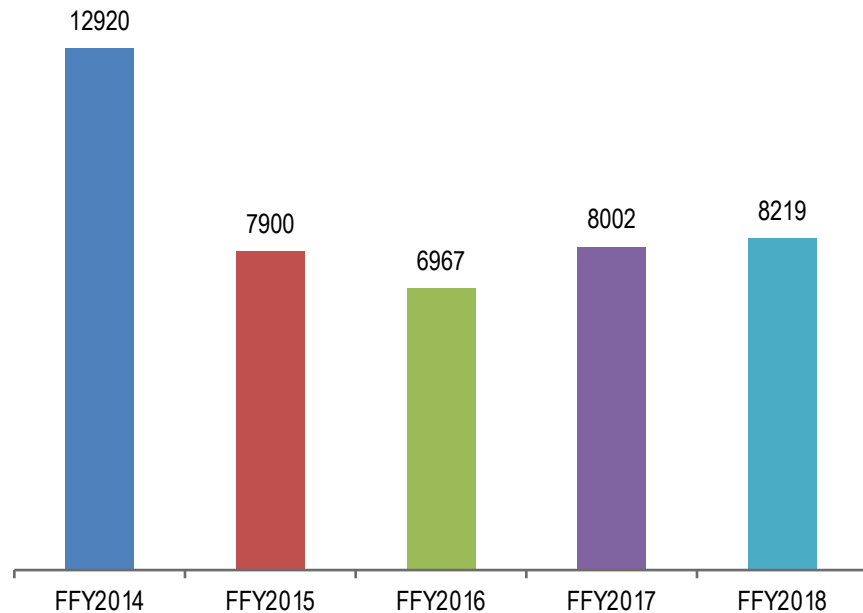
Business Results

Customer Focus Results

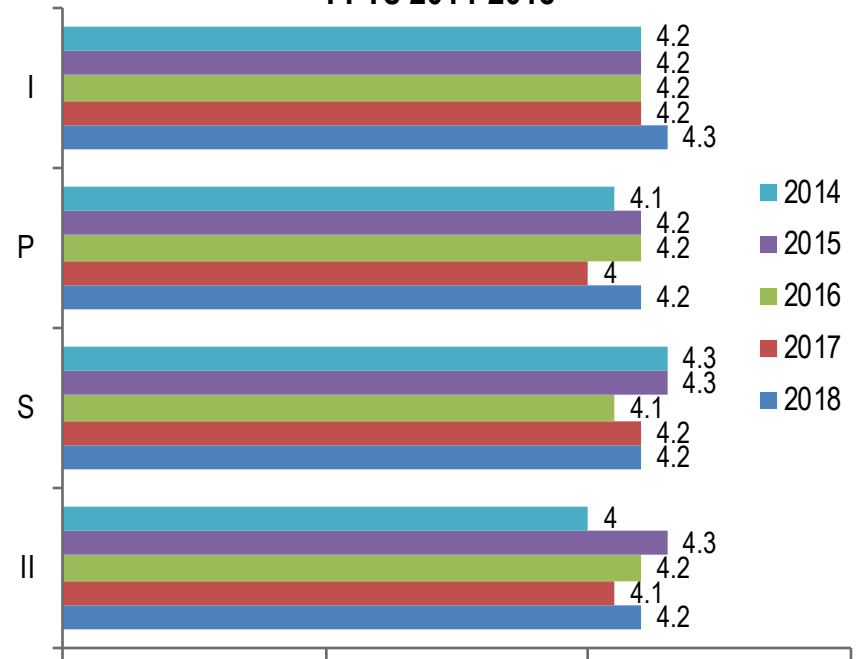
L. LMS* Online Learning Visits

M. Online Learning IPSII Results (scale of 1 – 5; 5 = highest)

**L. LMS* Online Learning Visits
FFYs 2014-2018**



**M. Online Learning IPSII Results
FFYs 2014-2018**



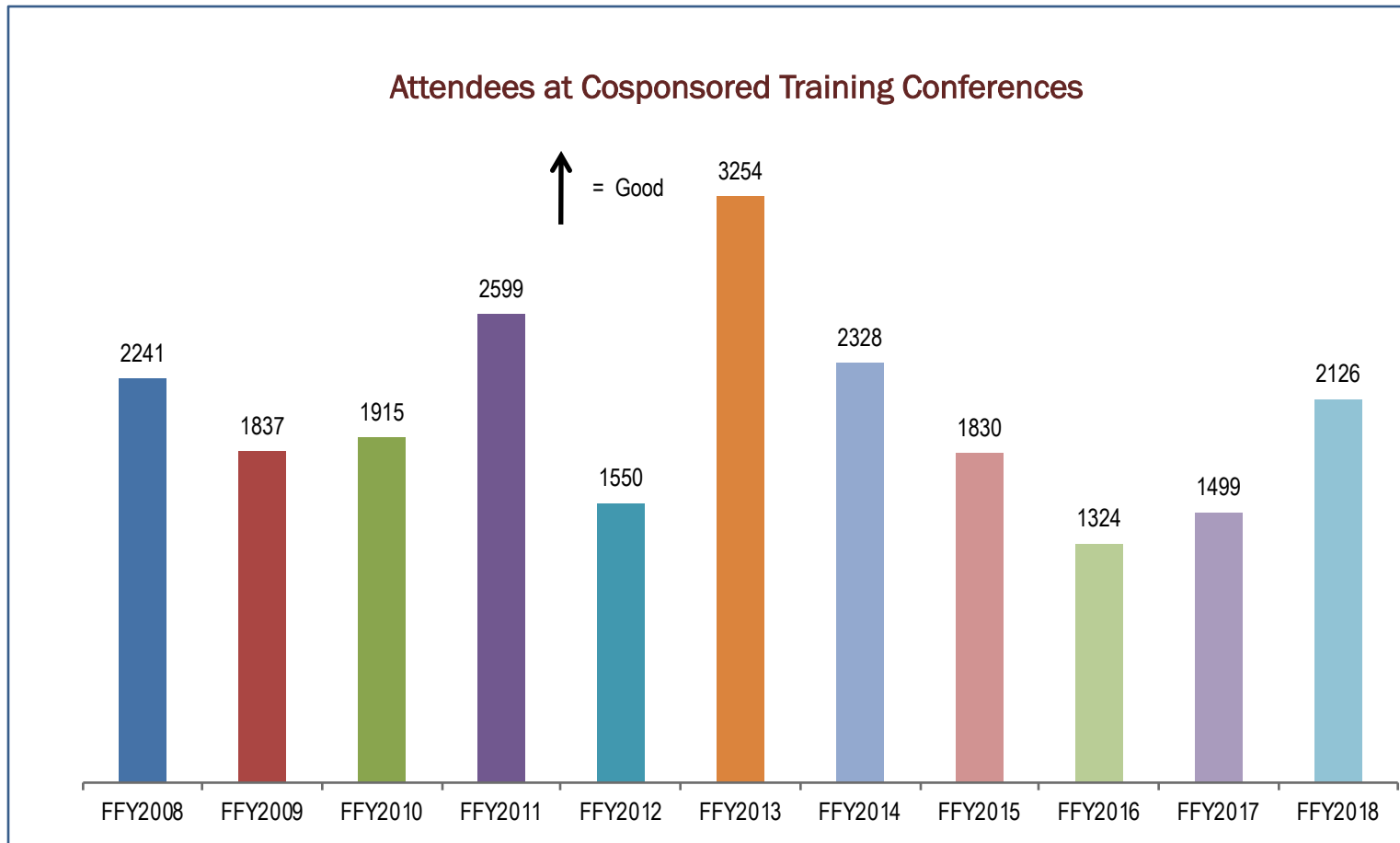
* Learning Management System

NOTE: Learning management system began tracking March 2014

FFY 2018

Business Results

Customer Focus Results
N. Cosponsored Training Conferences - Attendees
FFYs 2008 - 2018



FFY 2018

Business Results

Financial and Market Results

A. Matching Funds FFYs 2010 - 2018

Goal = 25% Match

FFY2018
\$343,490

FFY2017
\$341,603

FFY2016
\$338,347

FFY2015
\$337,358

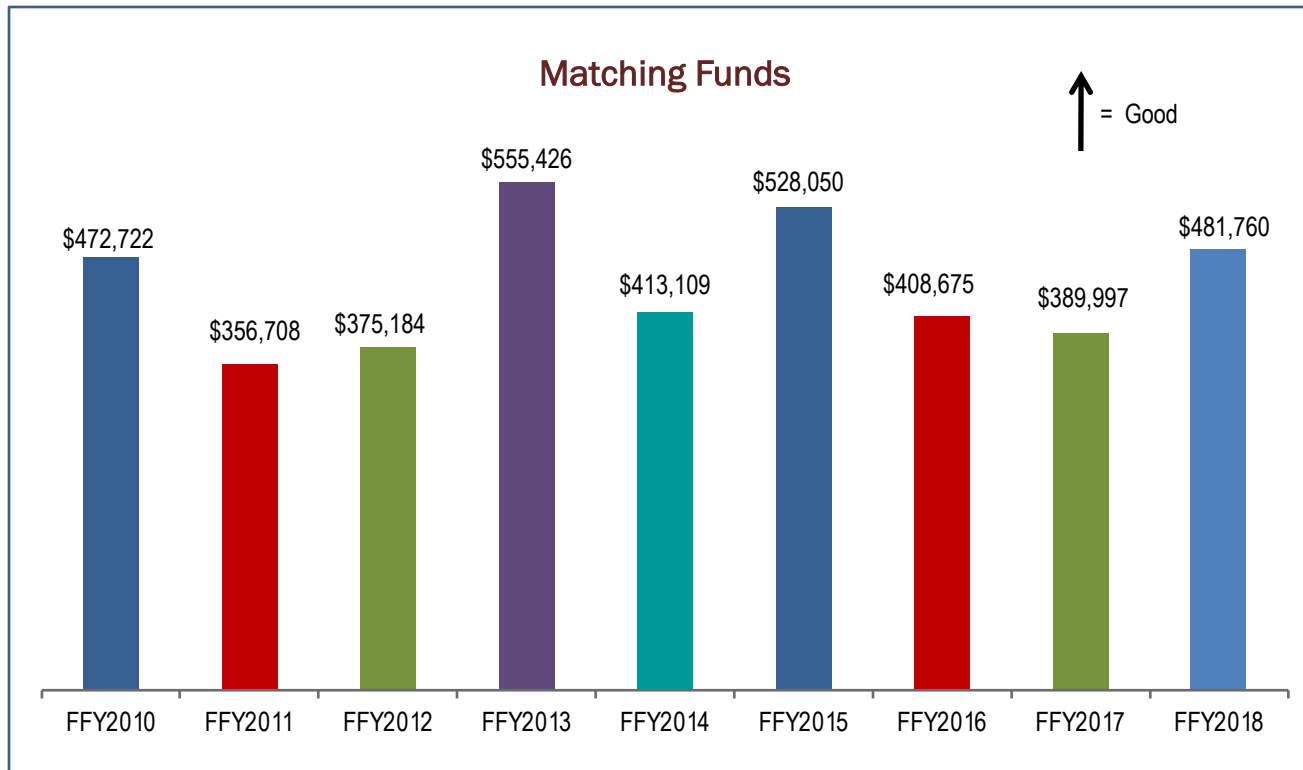
FFY2014
\$323,591

FFY2013
\$338,965

FFY2012
\$340,300

FFY2011
\$340,740

FFY2010
\$341,423



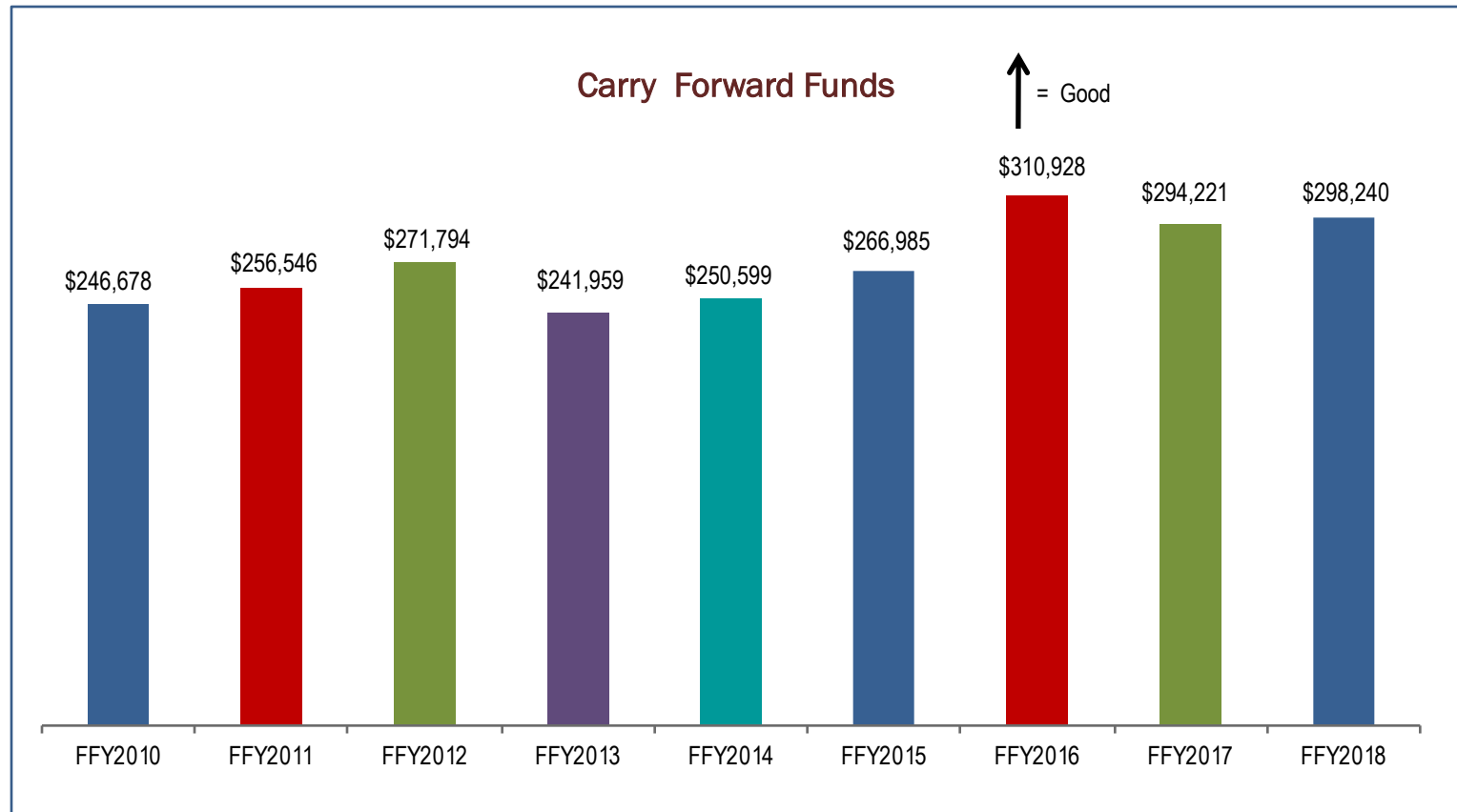
FFY 2018

Business Results

Financial and Market Results

B. Carry Forward Funds

FFYs 2010 - 2018

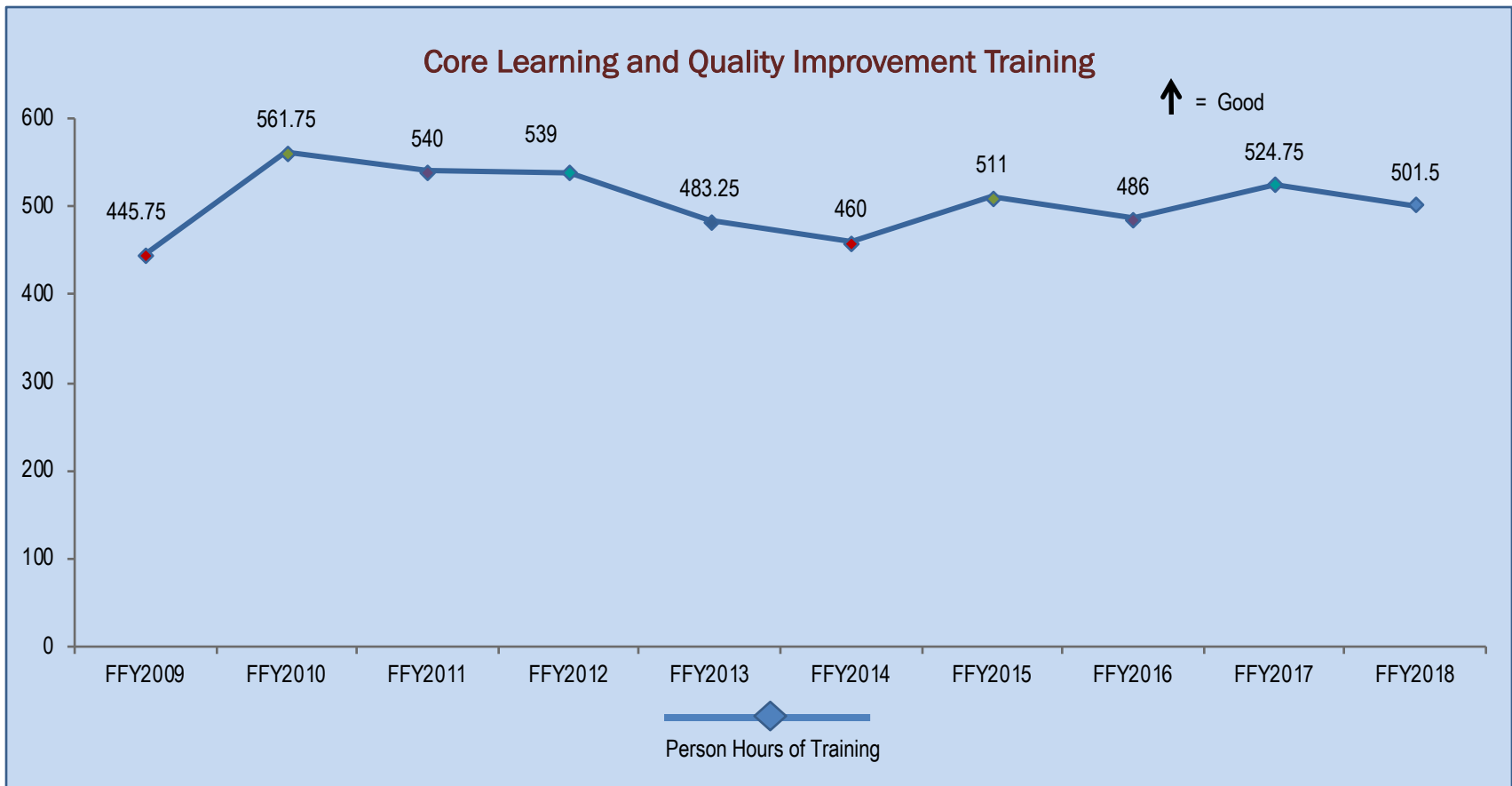


FFY 2018

Business Results

Human Resource Results

A. Training Hours – Council Members and Staff FFYs 2009 - 2018

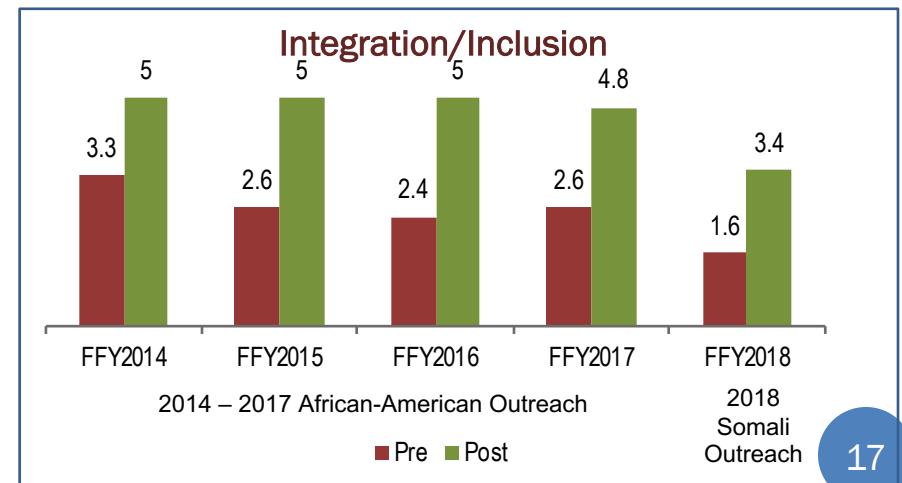
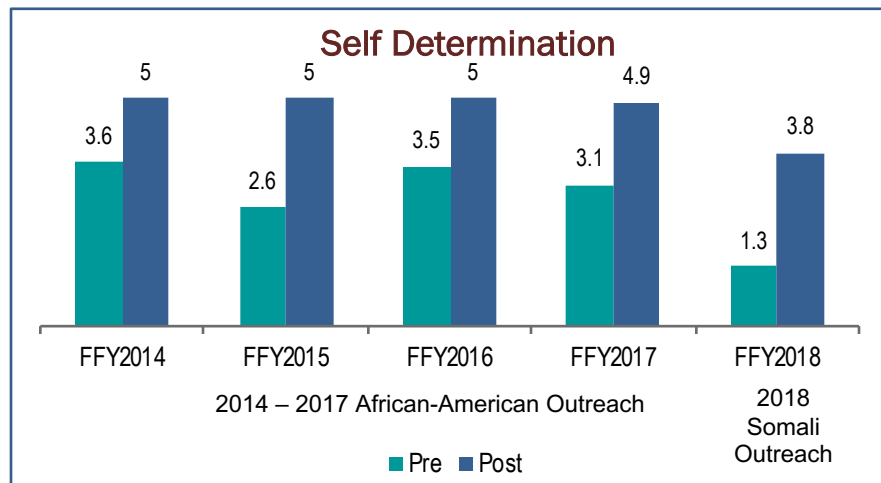
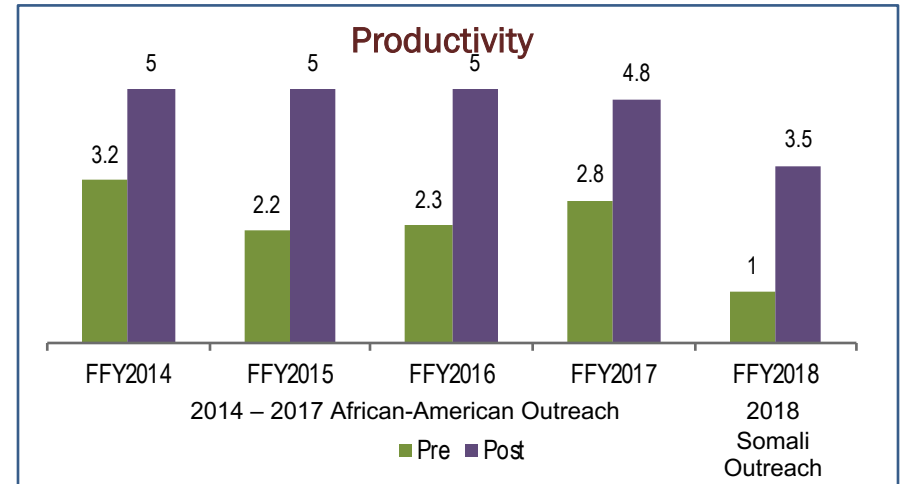
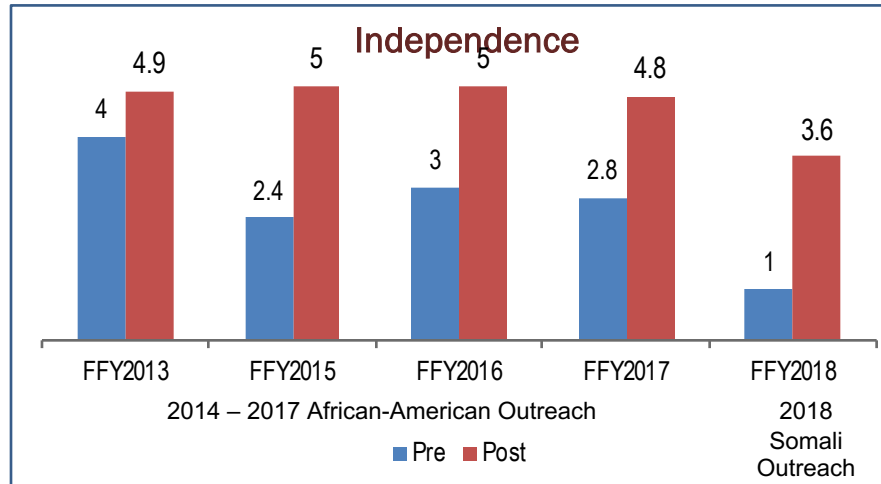


FFY 2018

Business Results

Supplier / Partner Results

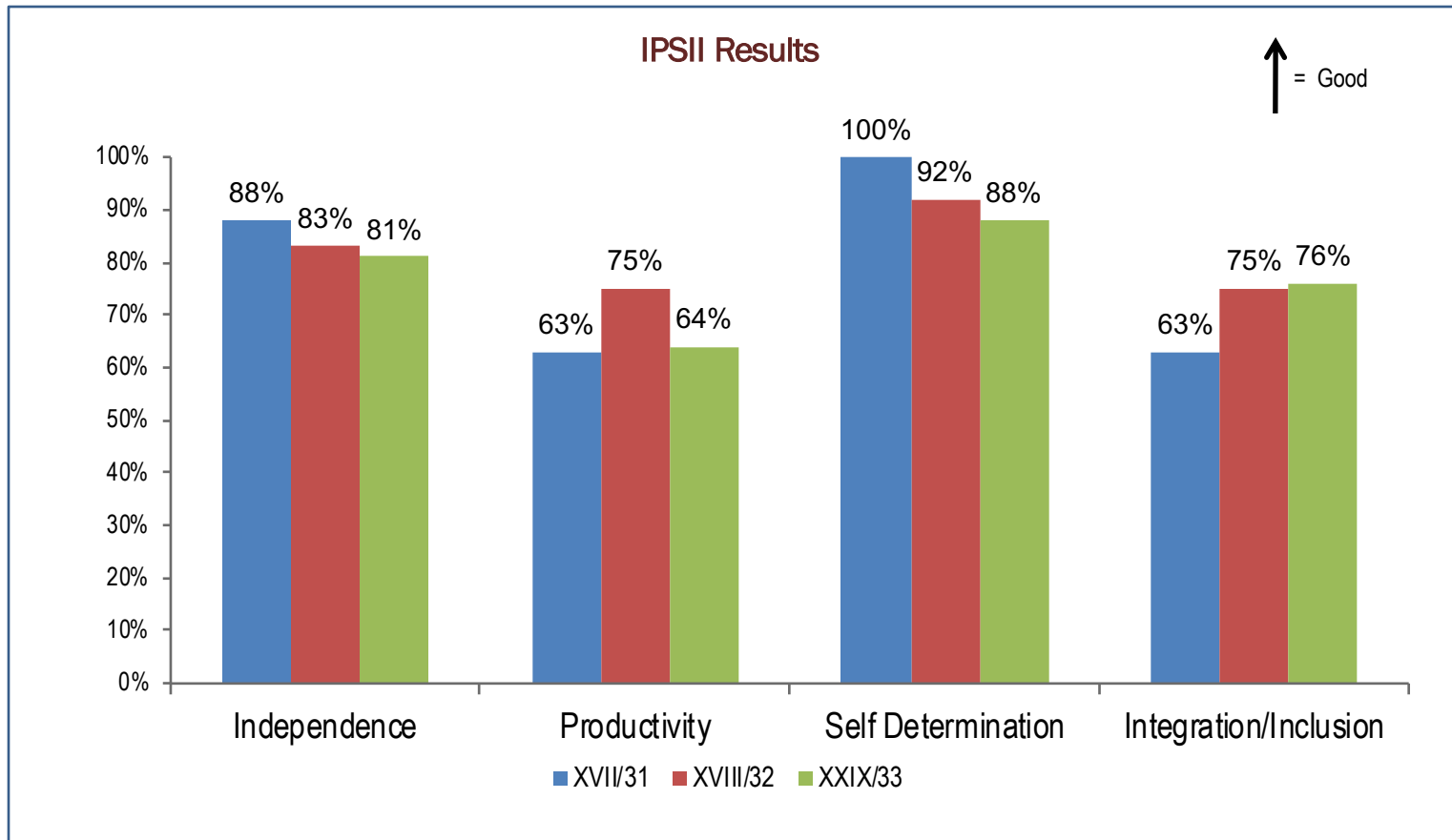
A. African American and Somali Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest)
Levels and Trends FFYs 2014 – 2018



FFY 2018

Business Results

Supplier/Partner Results
C. Partners in Policymaking® Increases in IPSII Results
Longitudinal Study (May 2018)
Years XXVII to XXIX (Classes 31 – 33)

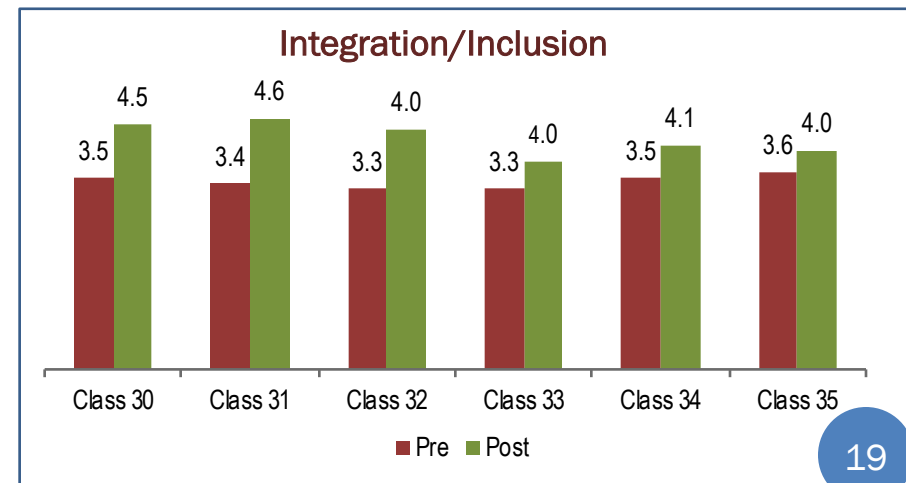
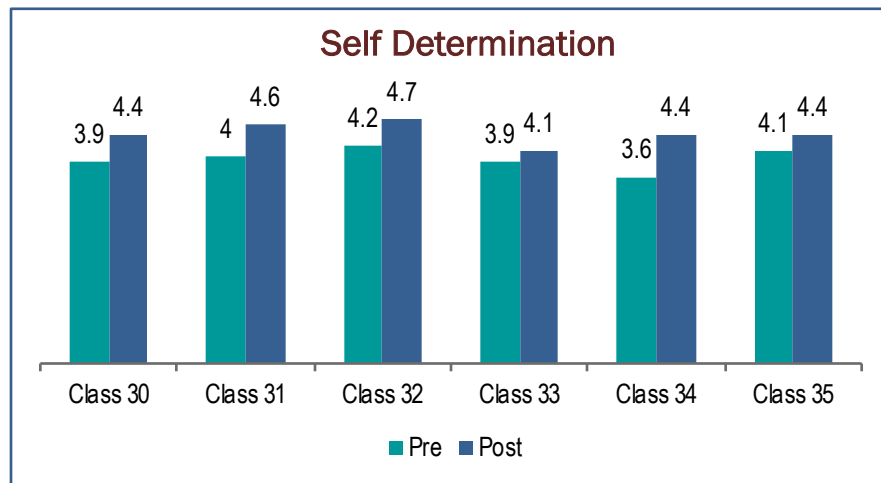
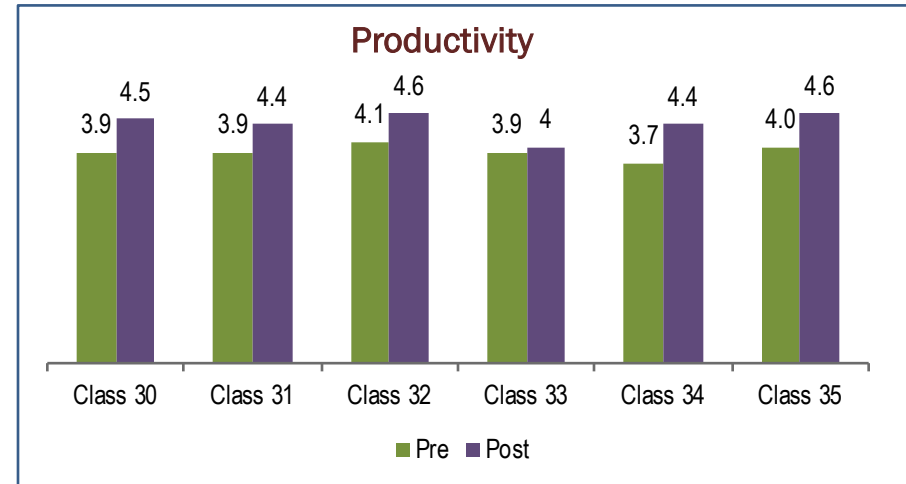
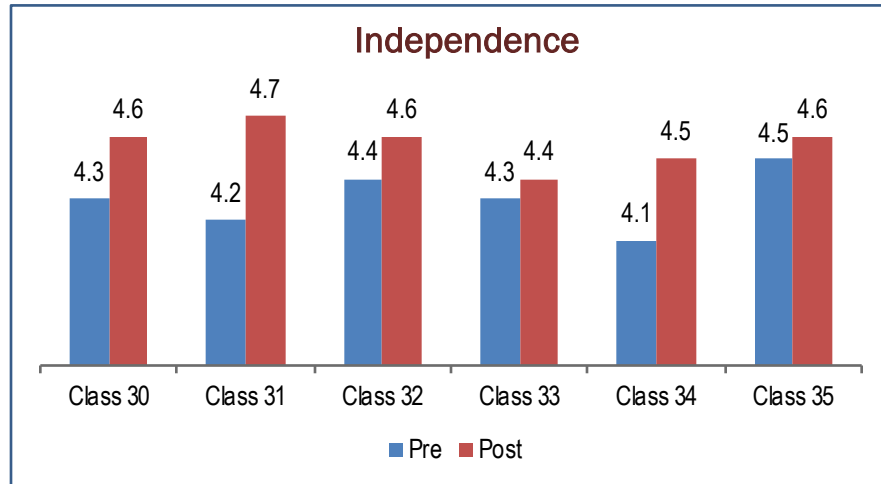


FFY 2018

Business Results

Supplier / Partner Results

B. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)
Levels and Trends (Classes 30 – 35) FFYs 2012-2018



FFY 2018

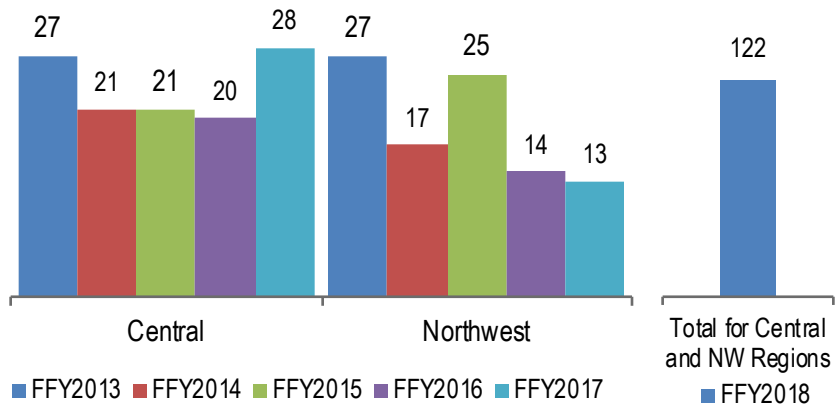
Business Results

Supplier/Partner Results

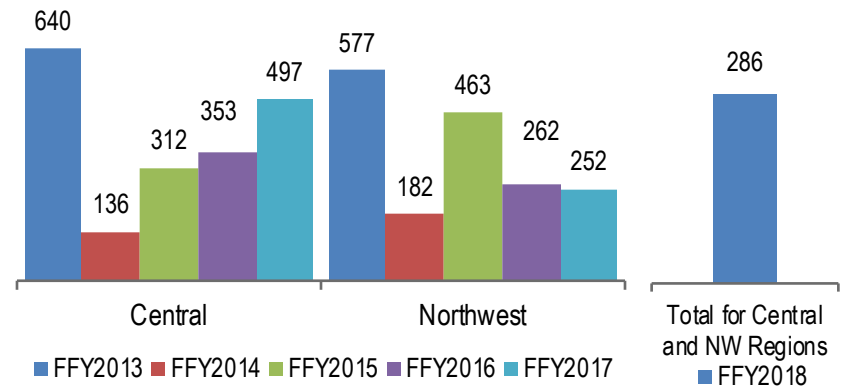
C. Self Advocacy – SAM Central and NW Regions

Training Sessions and Attendees, Teachers/Trainers, Evaluation Results
(scale of 1 – 5; 5 = highest) FFYs 2013 - 2018

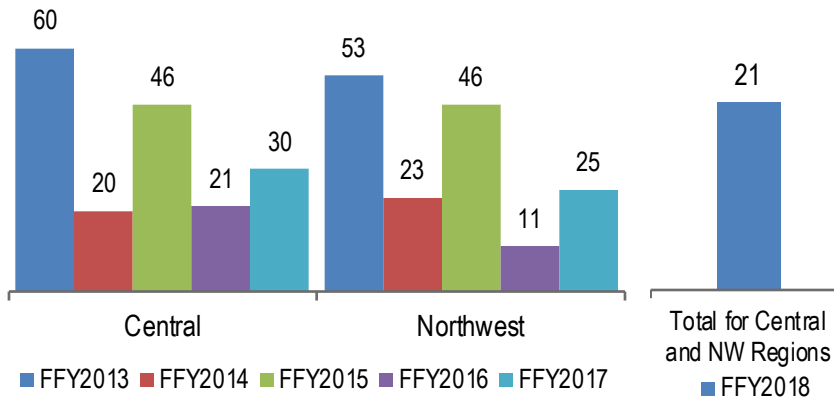
Number of Training Sessions



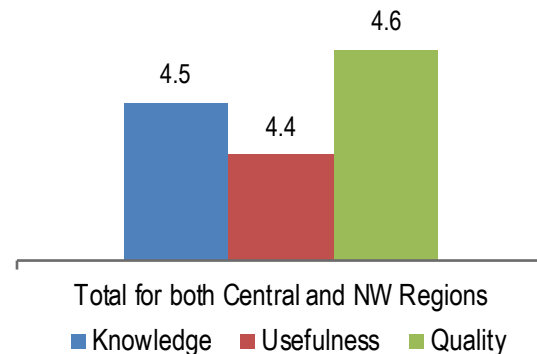
Self Advocates Attending Training Sessions



Self Advocates as Trainers/Teachers



Training Session Evaluation Results FFY 2018



FFY 2018

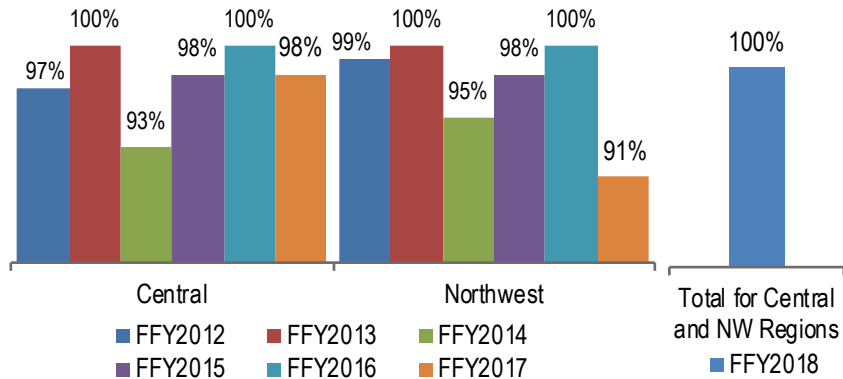
Business Results

Supplier/Partner Results

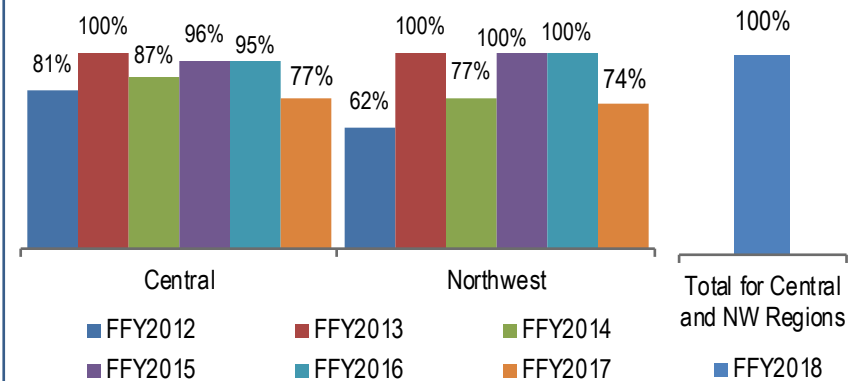
D. Self Advocacy – SAM Central and NW Regions

IPSII Results (% = Yes) FFYs 2012 - 2018

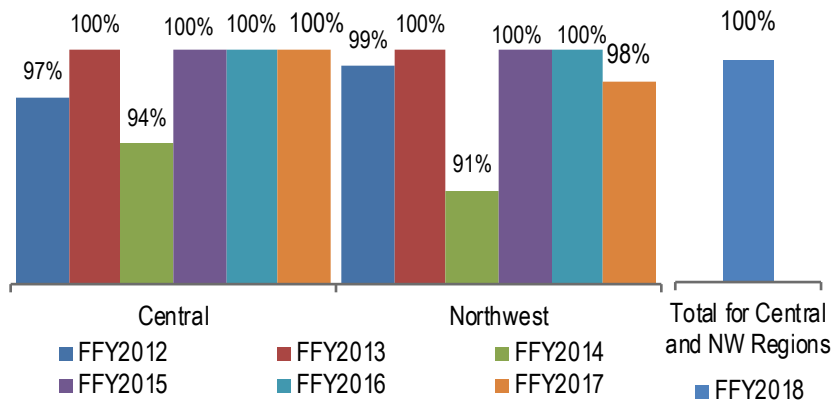
Independence



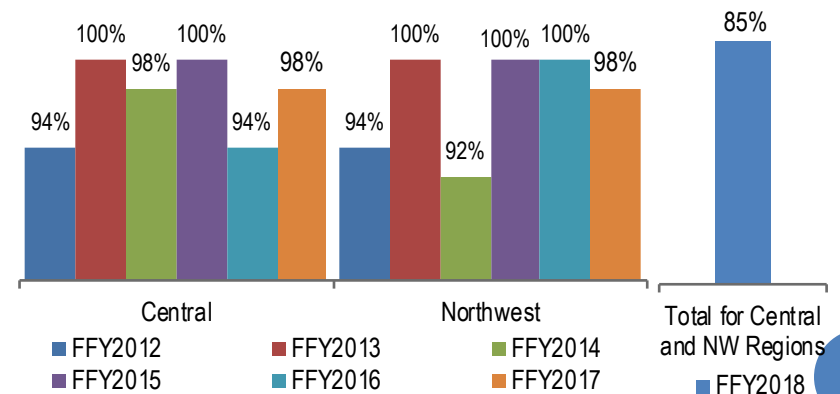
Productivity



Self Determination



Integration/Inclusion

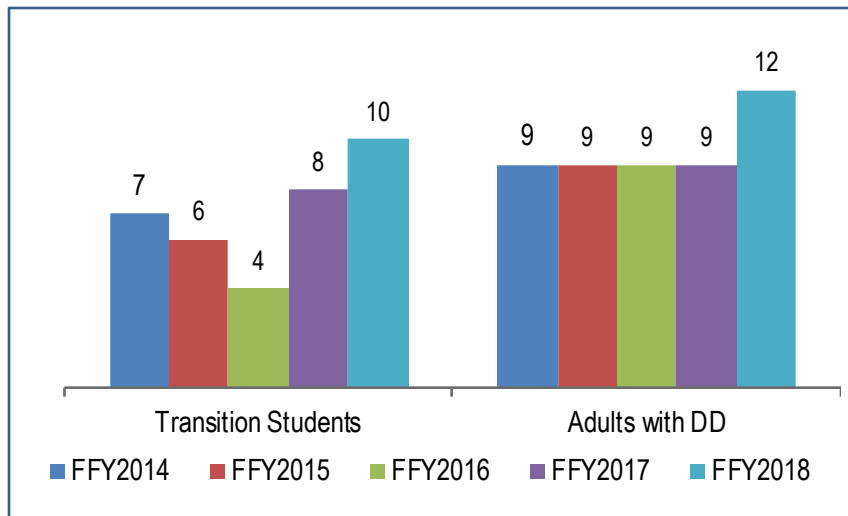


FFY 2018

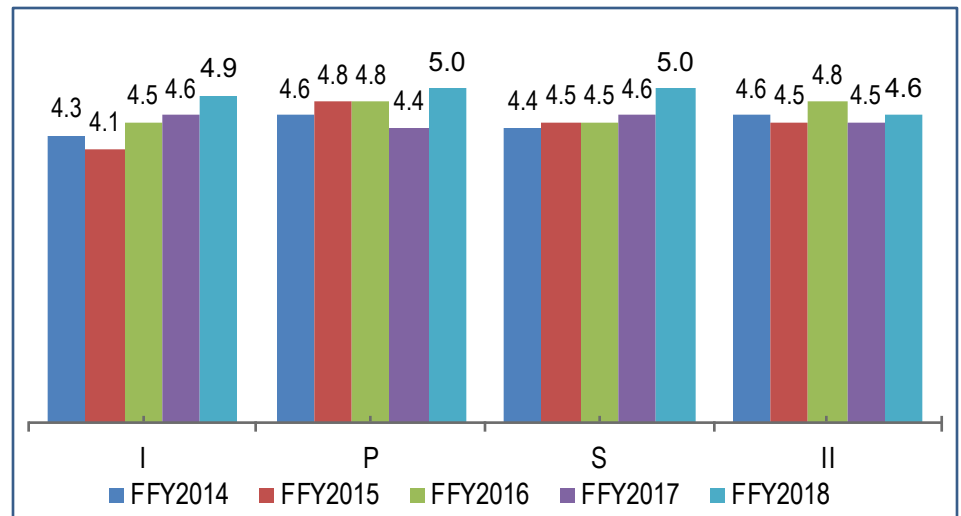
Business Results

Supplier/Partner Results
G. Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)
FFY 2014-2018

Individuals Employed



IPSII Results (scale of 1-5, 5=highest)



FFY 2018

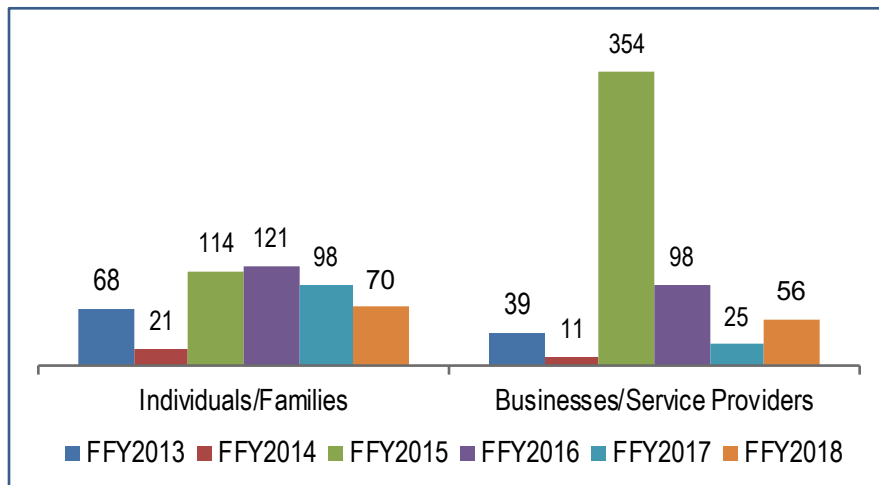
Business Results

Supplier/Partner Results

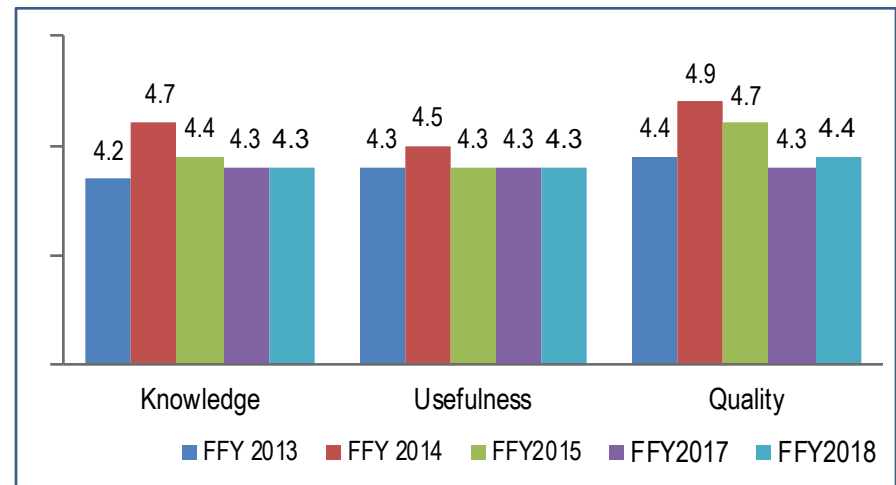
H. Employment

Training Sessions Attendees and Evaluation Results FFYs 2013-2018

Training Session Attendees



Training Session Evaluation Results FFYs 2013-2018
Individuals/Families and/or Businesses



Results are on a scale of 1-5; 5 = highest)

For 2016 only, 4 sessions were rated in terms of useful/helpful = 82% yes and overall rating of 8.1 (scale of 1 – 10; 10 = highest)

Governor's Council on Developmental Disabilities

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Reduce, Reuse, Recycle