



MINNESOTA

OLMSTEAD

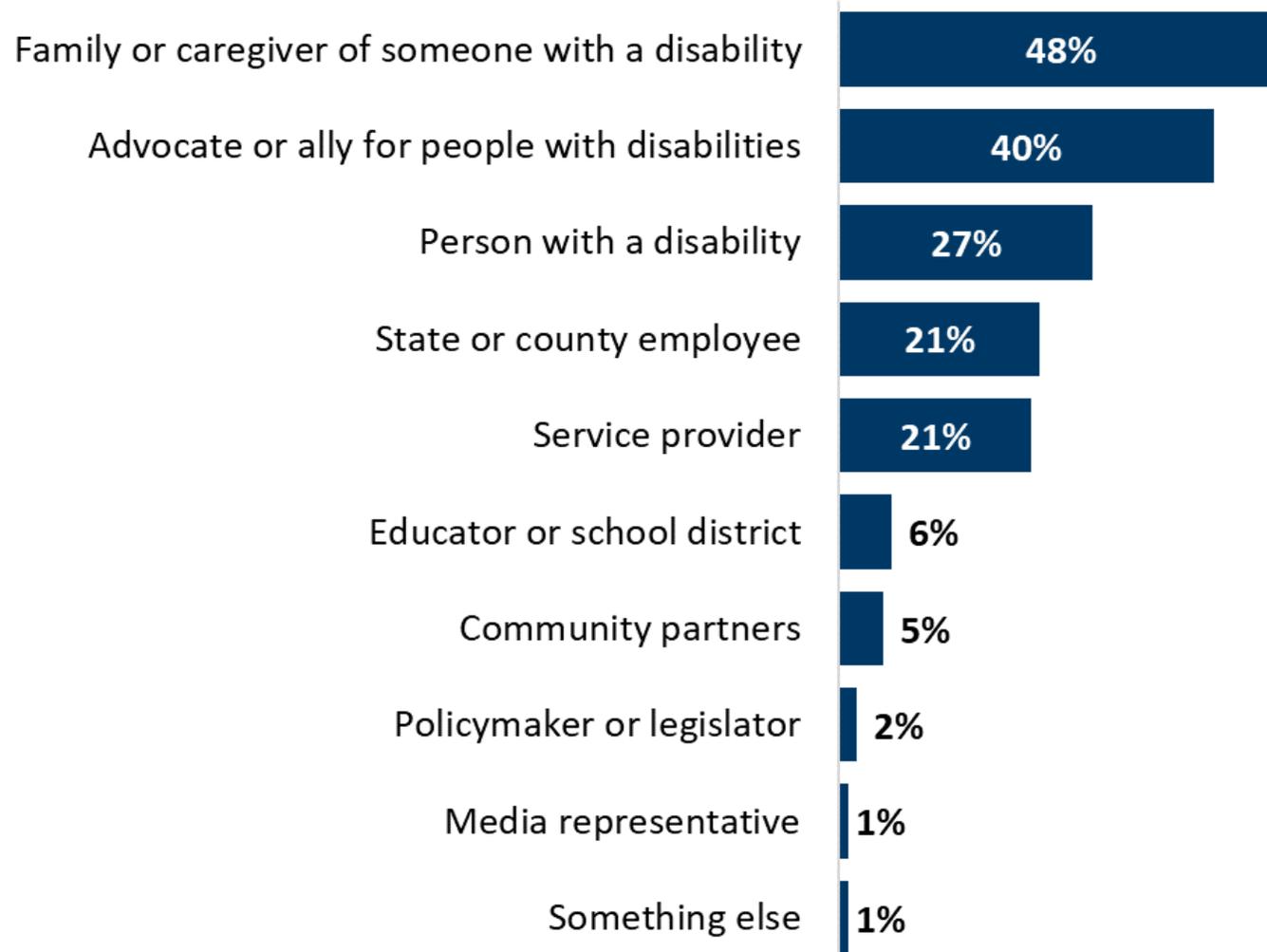
IMPLEMENTATION OFFICE

2022 OIO Satisfaction Survey Highlights

- The Olmstead Implementation Office (OIO) is in the annual process of updating the Minnesota Olmstead Plan. To understand how the plan could be better and if it is serving its function, OIO conducted a survey of stakeholders.
- The survey was open from July 20 to August 22, 2022. **At closing, 107 people responded to the survey.**
- OIO plans to use the survey results to help state agencies improve the plan by revising, adding, or removing Olmstead Plan Goals.

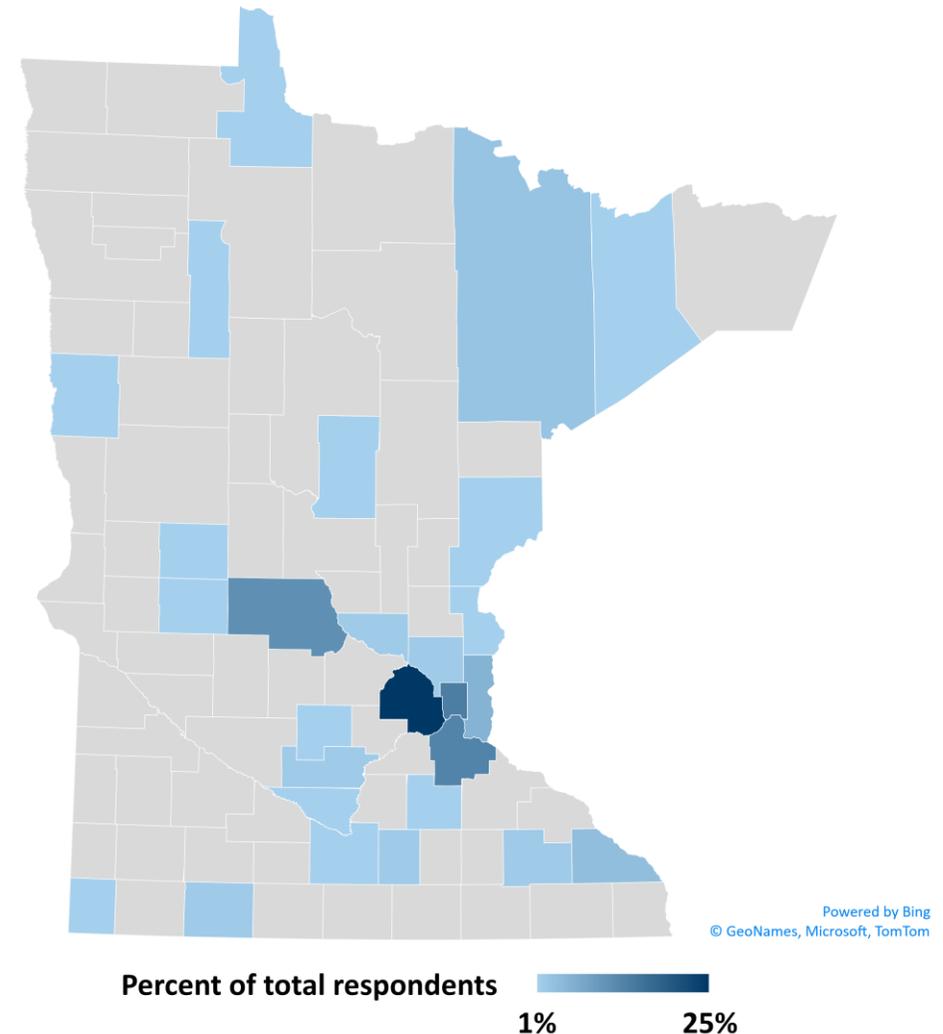
Respondent Profile

Respondent Profile: Roles



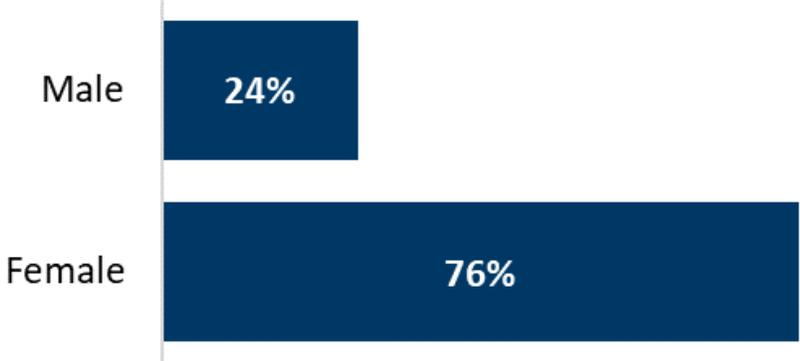
Respondent Profile: Counties of Residence

Respondents live in **27 counties** in Minnesota. About one-quarter live in Hennepin County, and 60 percent live in the Twin Cities metro area.

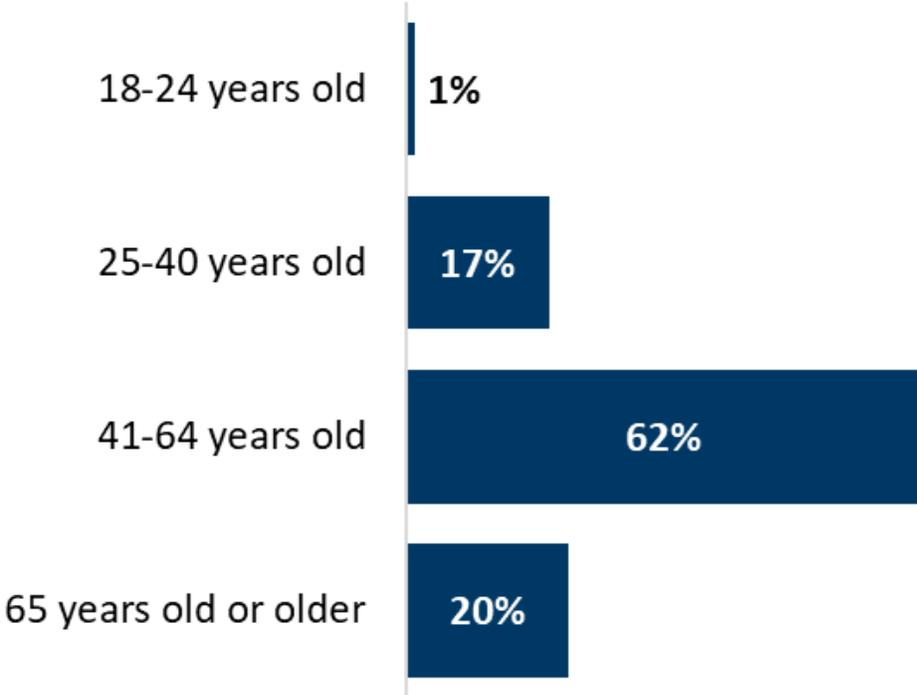


Respondent Profile: Gender and Age Group

About three-quarters of the respondents were female.

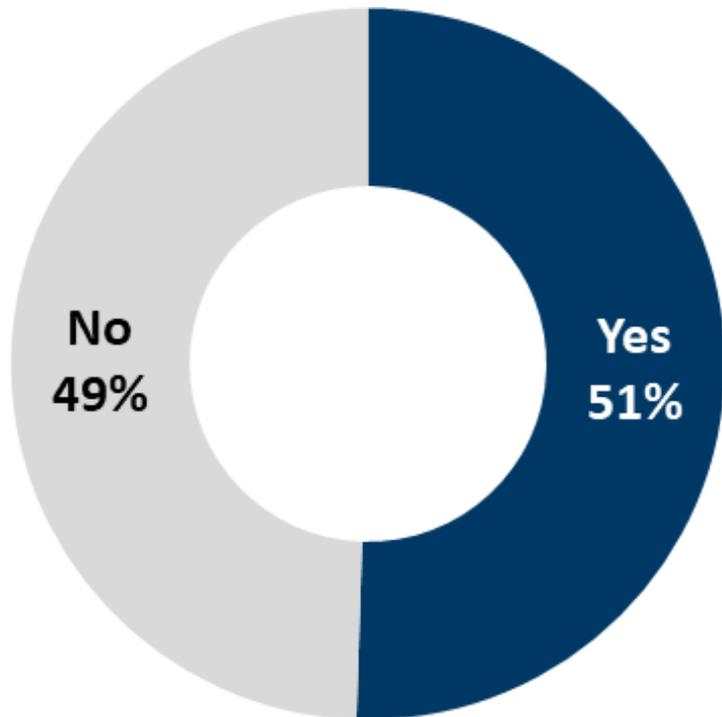


Majority of respondents were 41 and older.



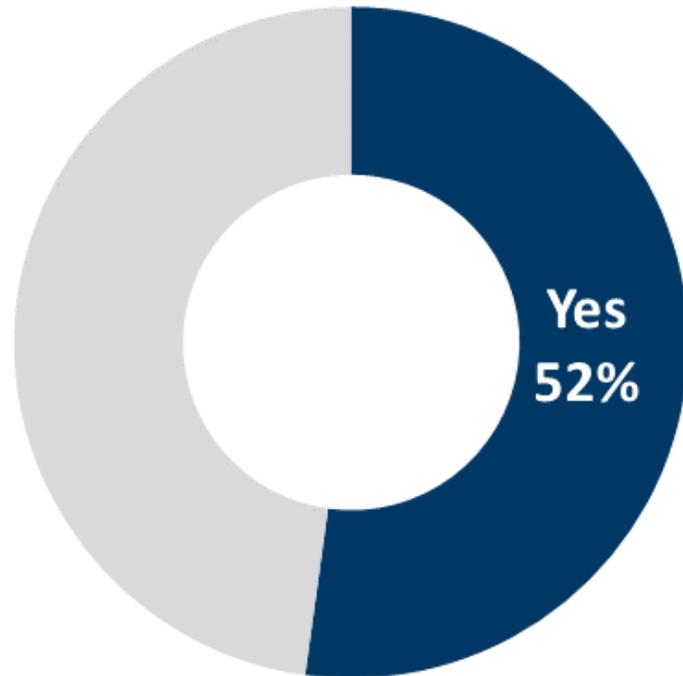
Key Findings

Is it easy for you to understand Minnesota Olmstead Plan?



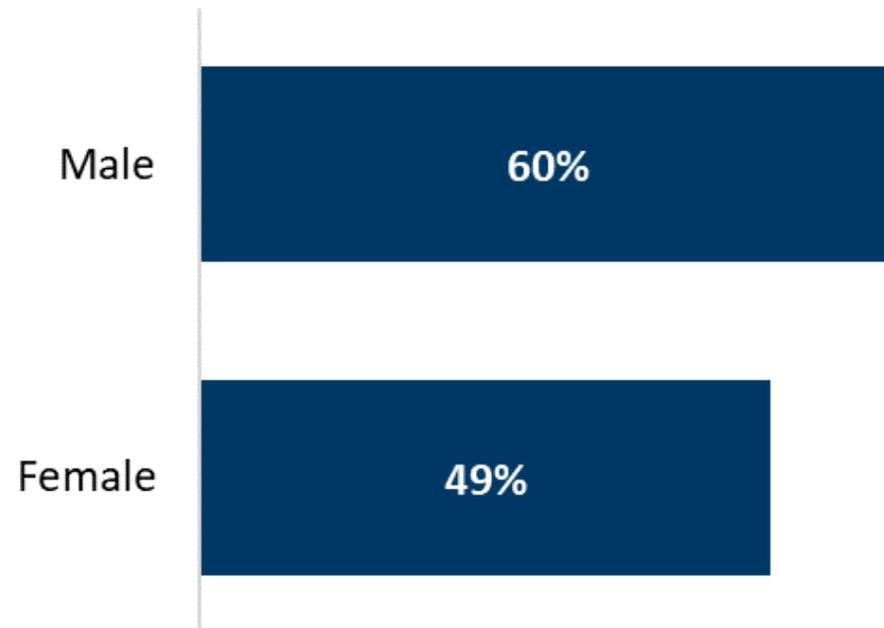
- The survey asked respondents **if it is easy for them to understand how the Olmstead Plan supports people with disabilities.**
- Nearly half of the respondents found it difficult to understand the Olmstead Plan.

Is it easy for you to understand Minnesota Olmstead Plan?



52 percent of people who identified as a “person with a disability” and/or as “Family or caregiver of someone with a disability” chose “yes” to this question.

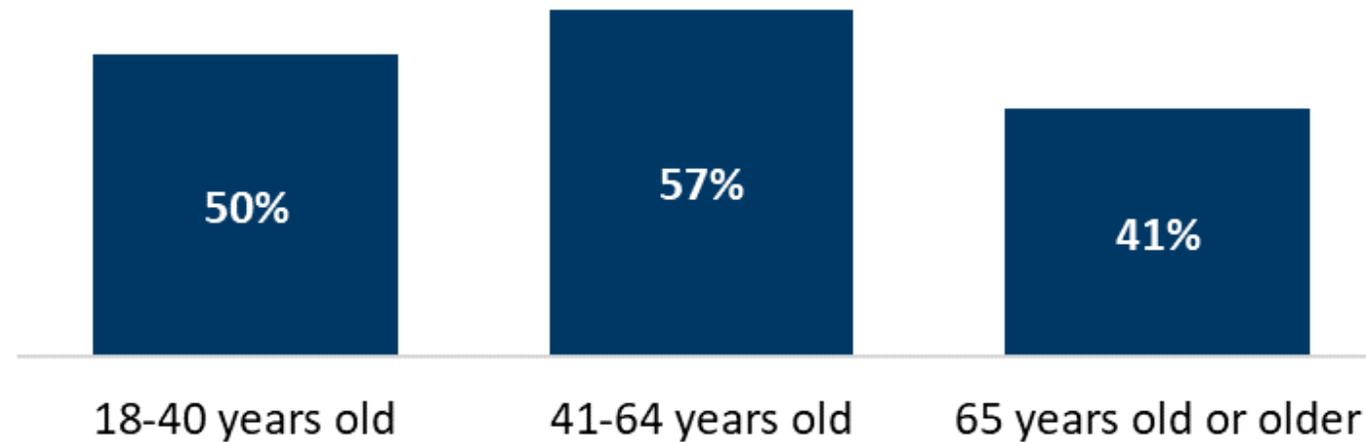
Is it easy for you to understand Minnesota Olmstead Plan?



By gender group, there were more males than females who answered “yes” to this question.

Is it easy for you to understand Minnesota Olmstead Plan?

Among the different age groups, the 41-64 age group has the highest rate of people answering “yes” to this question.



Ways OIO can make the Olmstead Plan easier to understand for everyone

- Simplify and condense the Plan into an outline using plain language.
- Provide examples of what is being done.
- Simplify the graphs used to illustrate Olmstead Plan goals and progress.
- Increase publicity and awareness of the Olmstead Plan to a broader audience and across a variety of platforms (events, videos, PowerPoints, etc.).
 - “You have a vital function but hardly anyone knows you exist or how to contact you, or what issues you can assist with. You need a more prominent public face.”

Perspectives on Goals

The survey asked respondents to agree or disagree with different statements up to three goal categories. The charts below show the results across all categories. All respondents received the first two statements to agree or disagree with, but only people who identified as a person with a disability received the third statement.

