

Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2015
(October 1, 2014 - September 30, 2015)

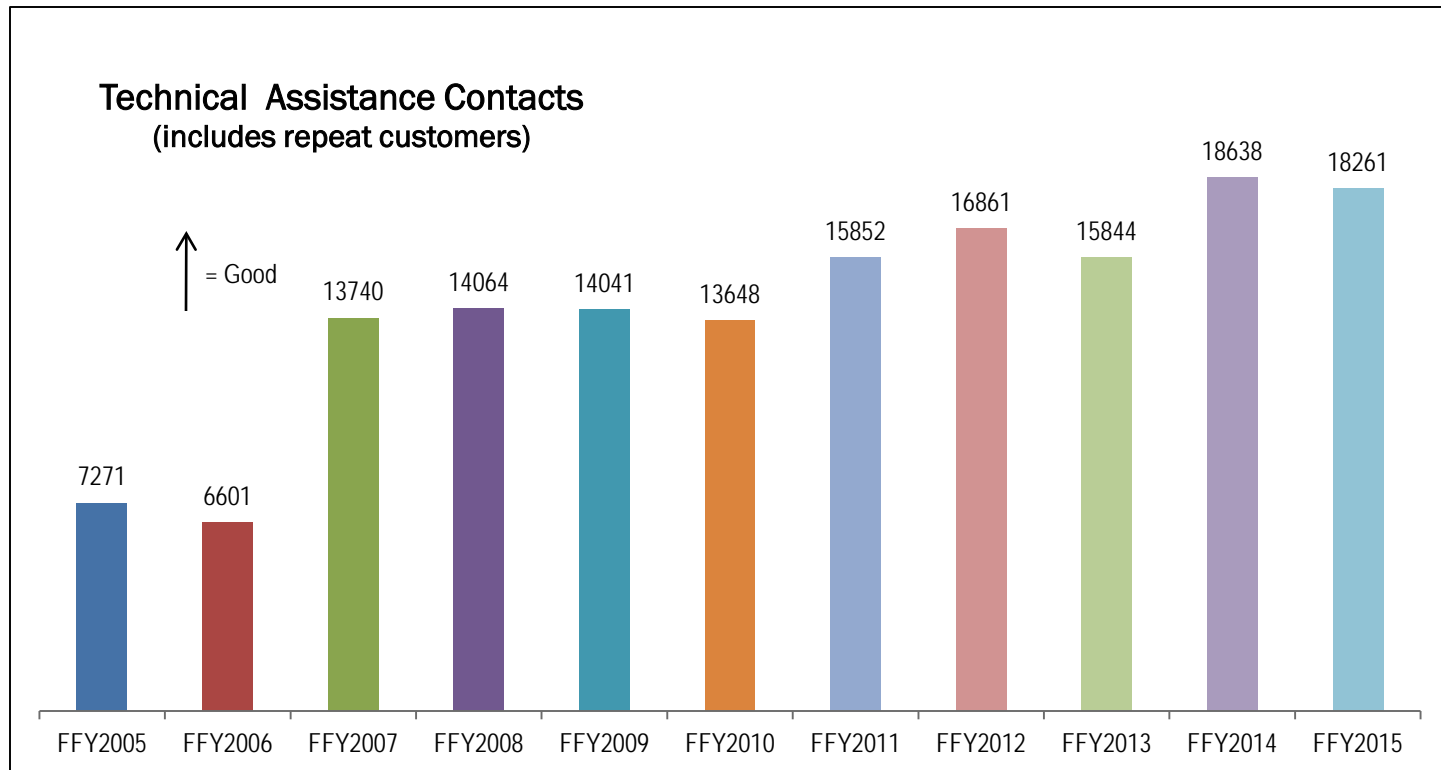
FFY 2015

Business Results

Customer Focus Results

A. Technical Assistance Contacts

FFYs 2005 - 2015



NOTE: FFY 2008: MNDisability.gov launched
FFY 2010: E-learning contacts added
July 2011: State government shutdown

FFY 2015

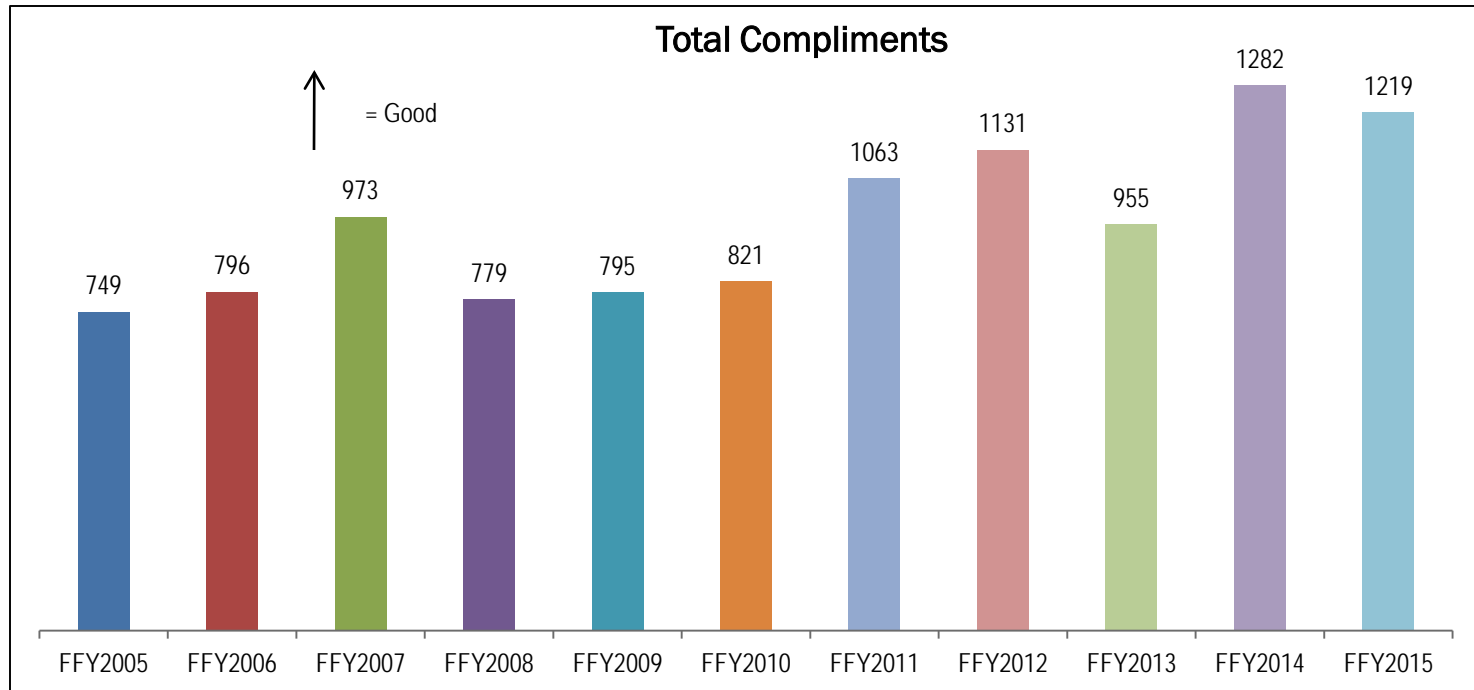
Business Results

Customer Focus Results

B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

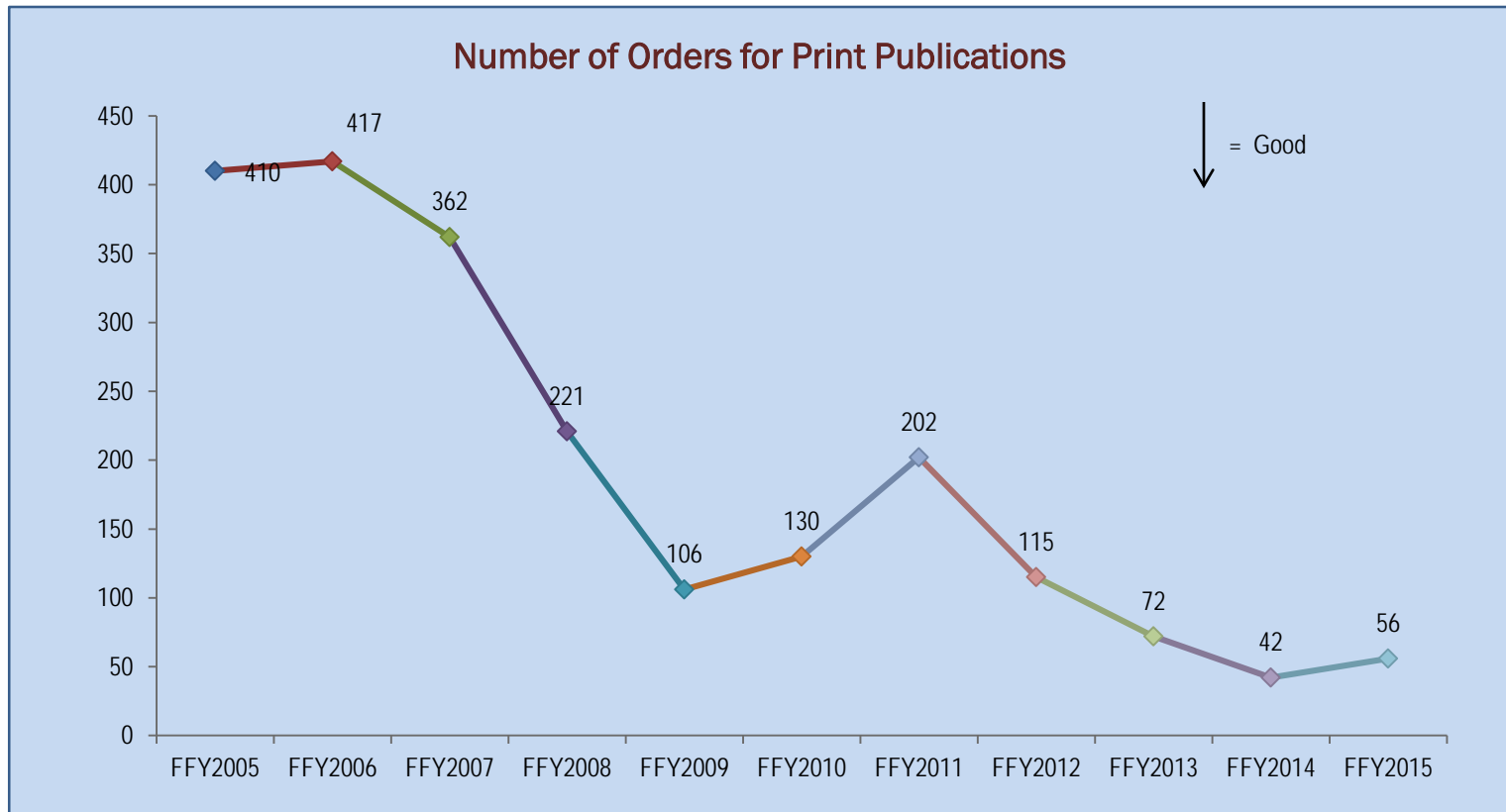
FFYs 2005 - 2015



NOTE: Compliments are searched for actionable items
July 2011: State government shutdown

FFY 2015 Business Results

Customer Focus Results
C. Publication Orders
FFYs 2005 - 2015



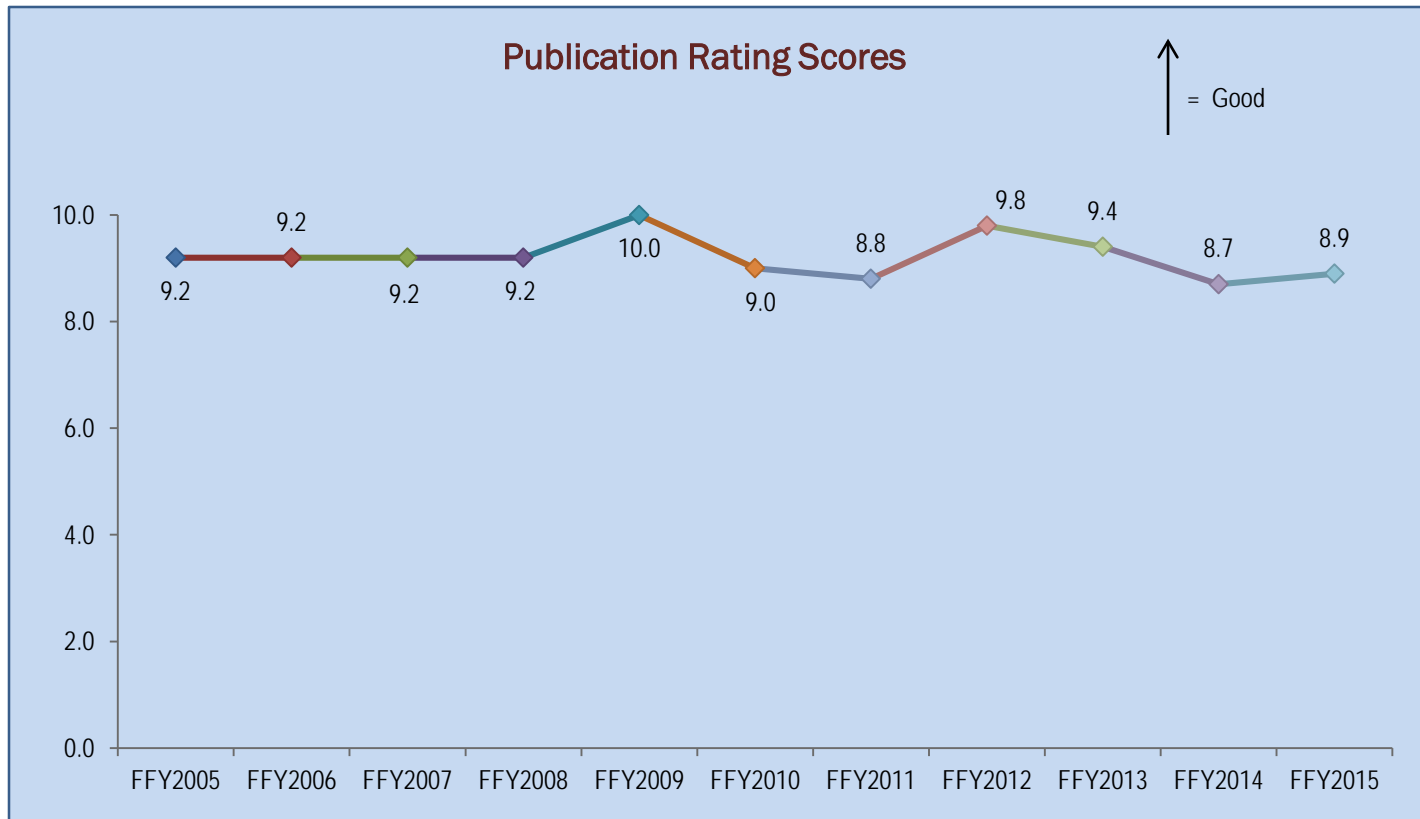
NOTE: July 2011: State government shutdown

Print publications are treated as an alternative to electronic versions and downloads

FFY 2015

Business Results

Customer Focus Results
D. Publications Rating (scale of 1 – 10; 10 = highest)
FFYs 2005 - 2015

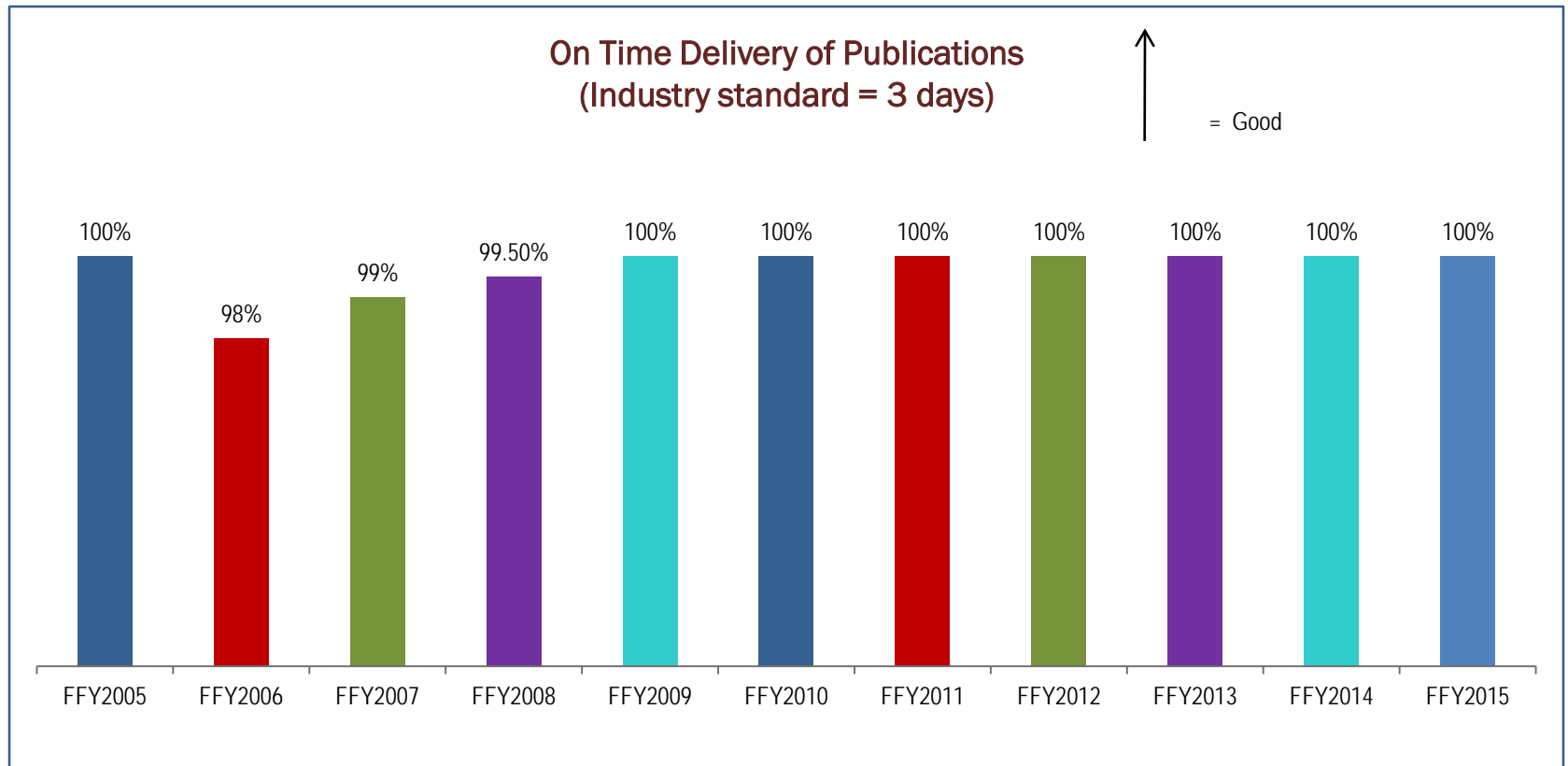


NOTE: July 2011: State government shutdown

FFY 2015

Business Results

Customer Focus Results
E. Publication Delivery Time
FFYs 2005 - 2015

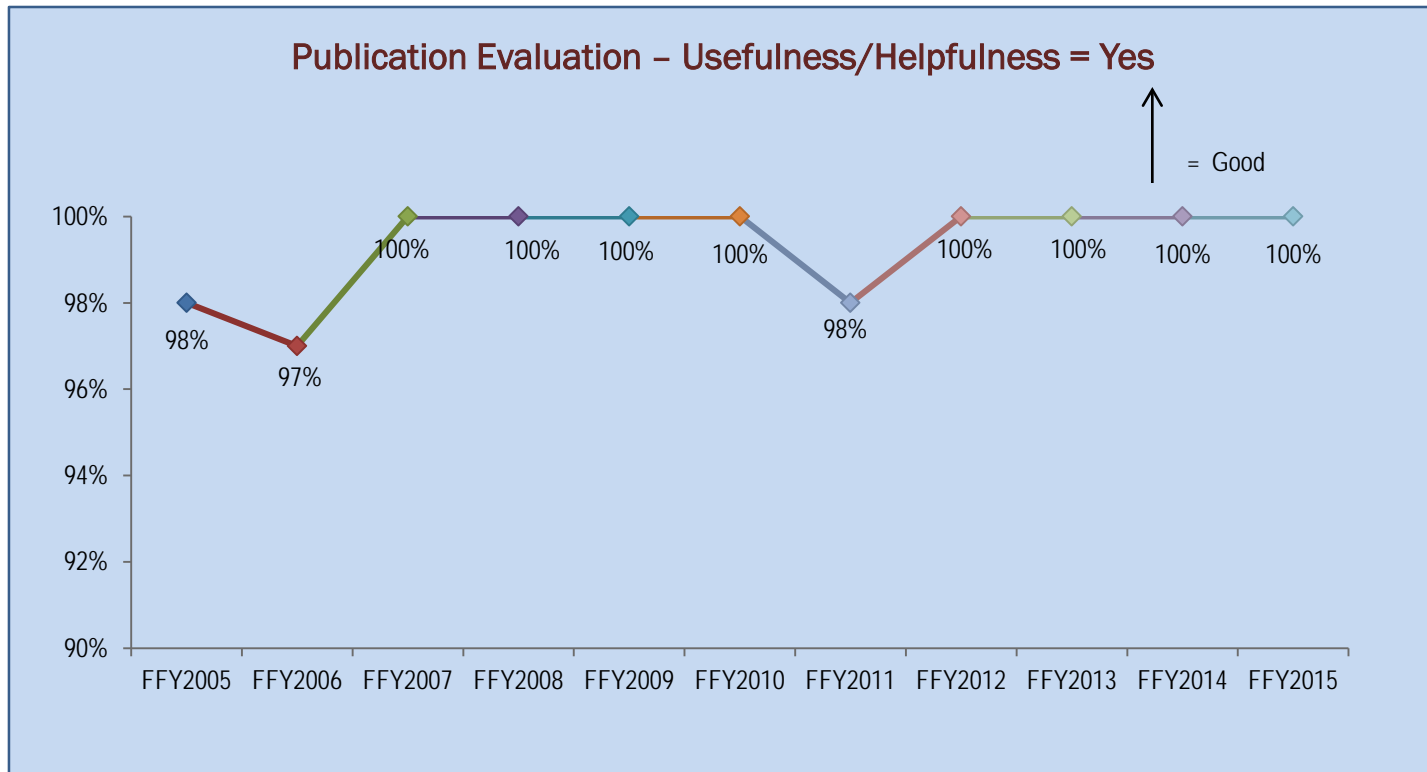


NOTE: July 2011: State government shutdown

FFY 2015

Business Results

Customer Focus Results
F. Publication Evaluation
FFYs 2005 – 2015



NOTE: FFY2011: ASD Emergency Planning Kits evaluated at AuSM Conference

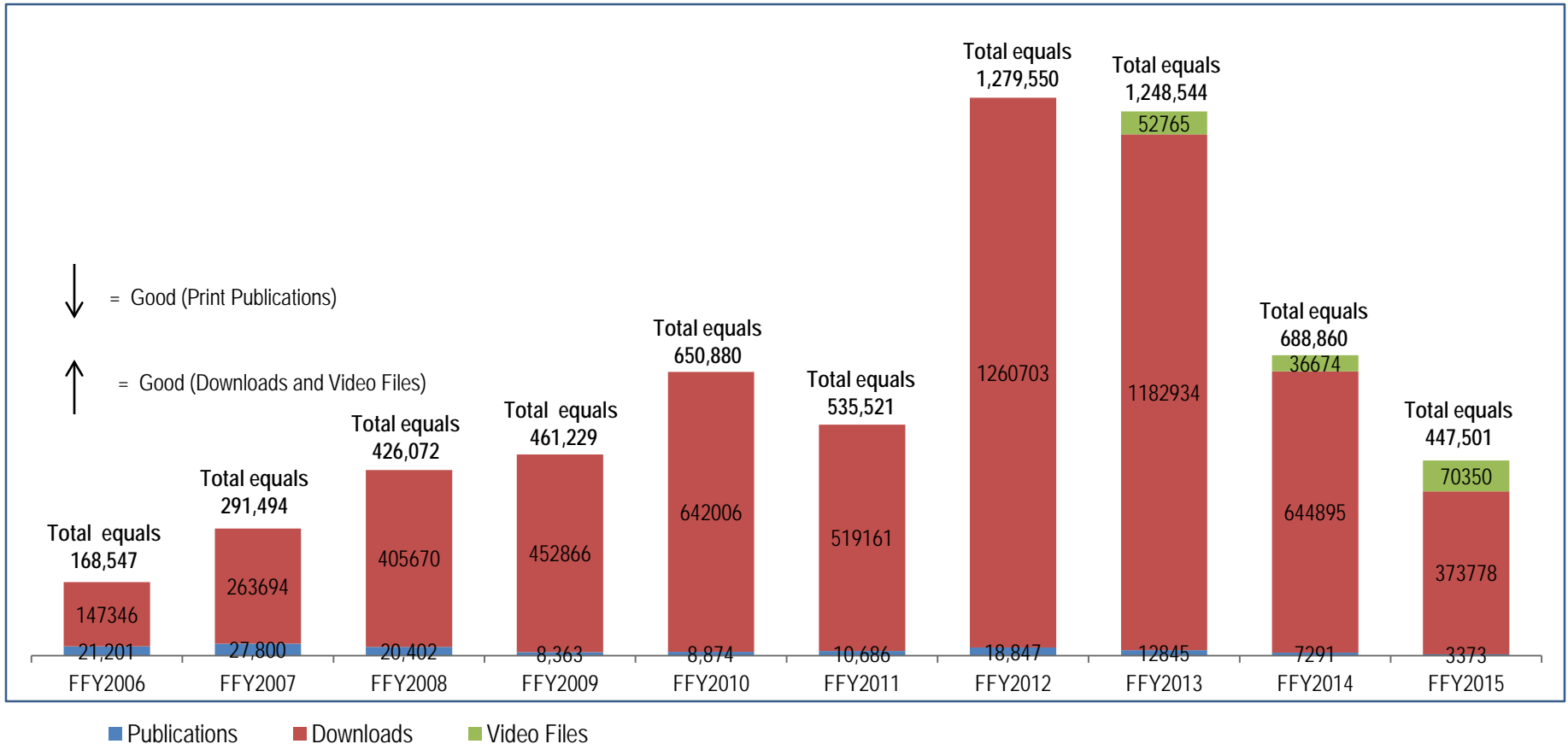
FFY 2015

Business Results

Customer Focus Results

G. Print Publications, Downloads, and Video Files

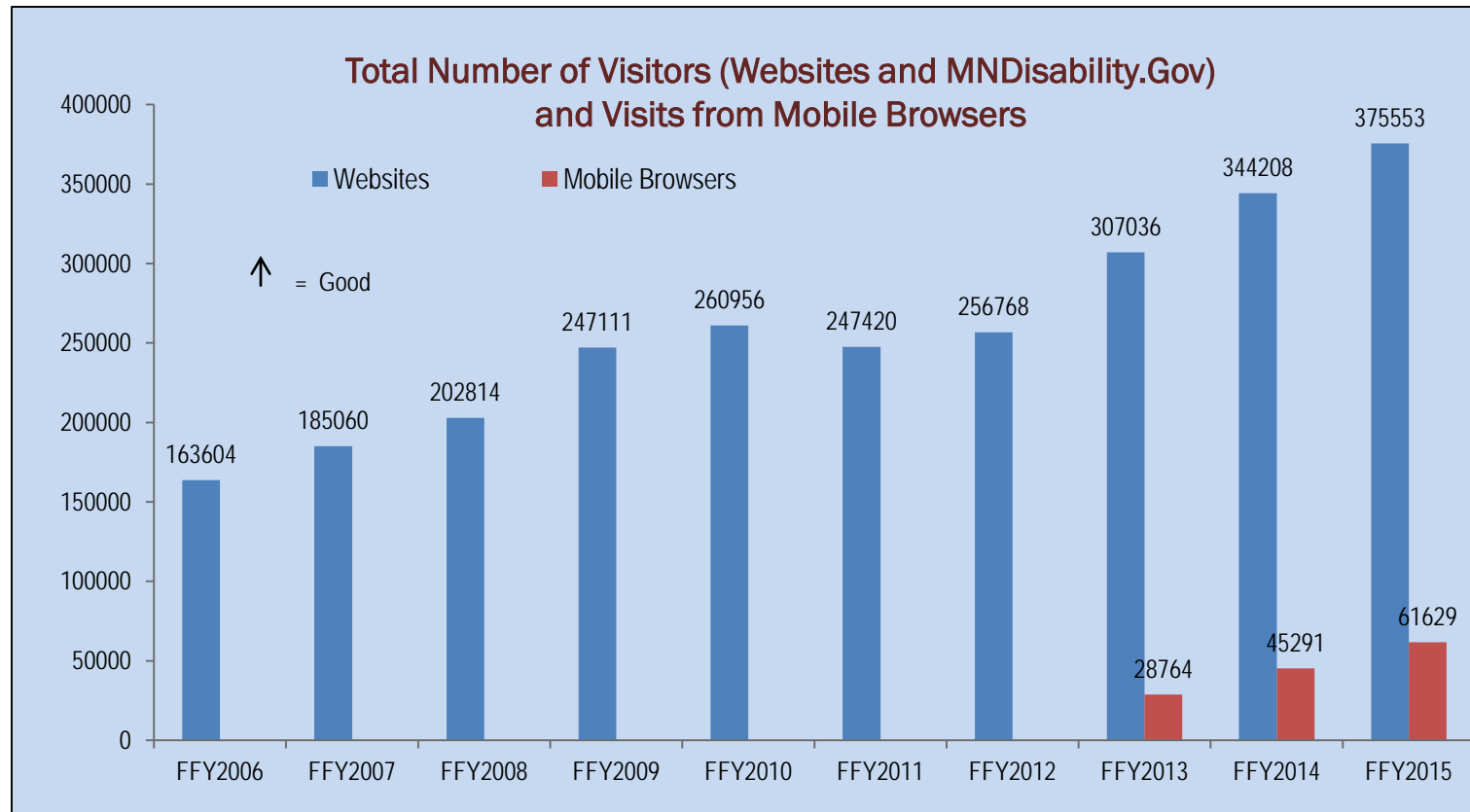
FFYs 2006 - 2015



NOTE: July 2011: State government shutdown July 2012: Software and website data collection methods changed
 FFY 2013: Video files added FFYs 2014 and 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.

FFY 2015 Business Results

Customer Focus Results H. Online Visits (Websites and Mobile Browsers) FFYs 2006 – 2015



NOTE: July 2011: State government shutdown July 2012: Software and website data collection methods changed
FFY 2013: Video files added

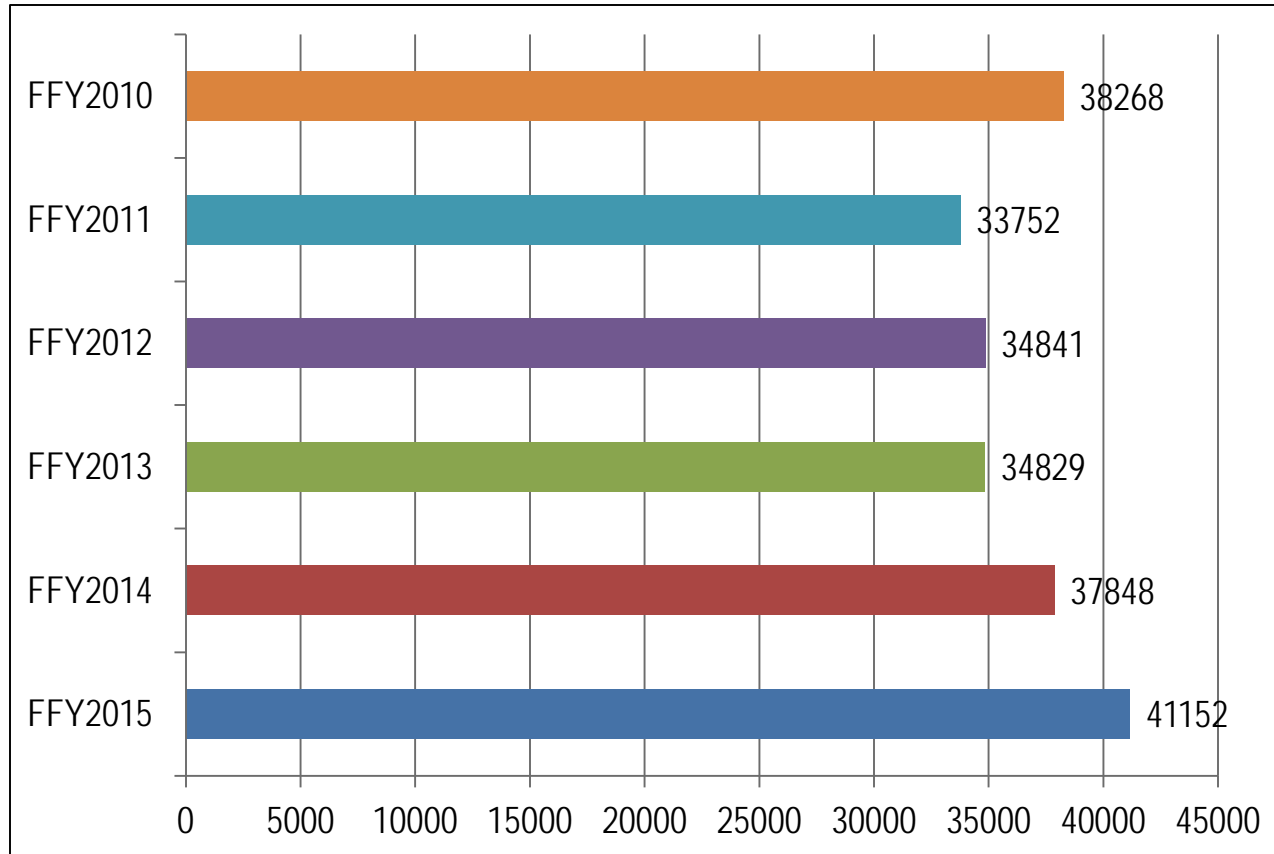
FFY 2015

Business Results

Customer Focus Results

I. MNDisability.gov Visitors

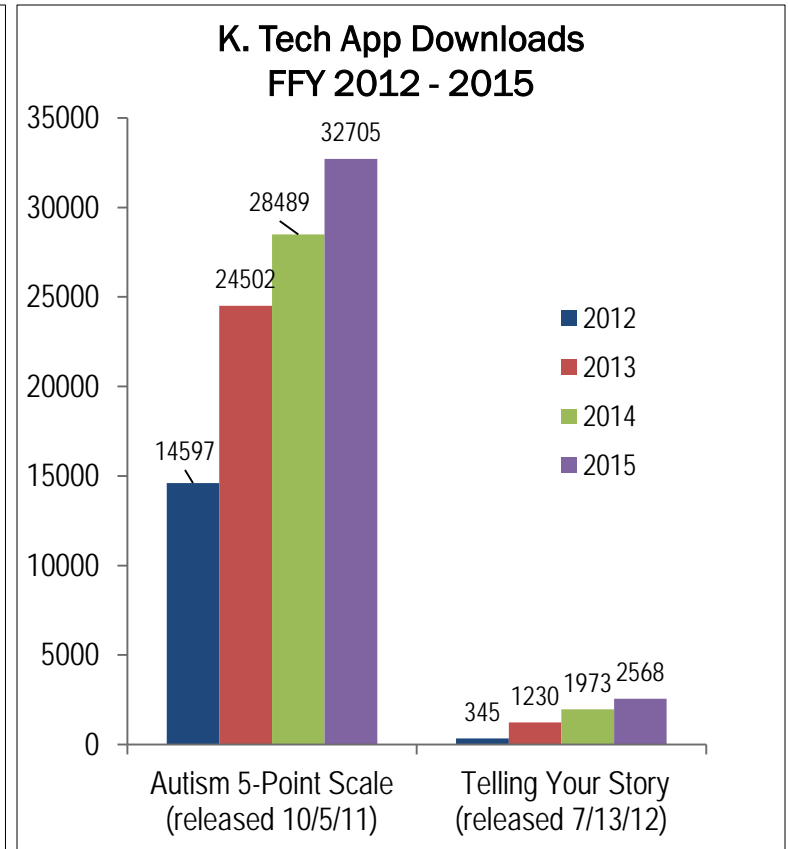
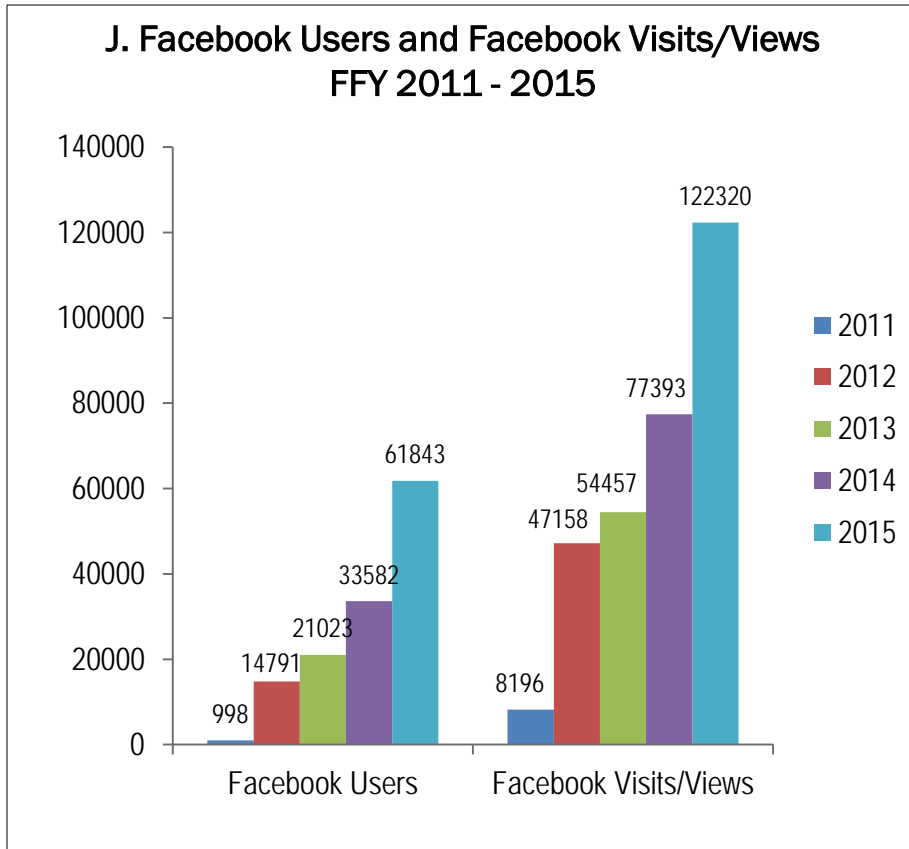
FFYs 2010 – 2015



NOTE: July 2011: State government shutdown

FFY 2015 Business Results

Customer Focus Results
 J. Facebook Users and Facebook Visits/Views
 K. Tech App Downloads



NOTE: Tracking measures changed in 2012; results are for eight months in 2012.

NOTE: Totals are cumulative from release date

FFY 2015

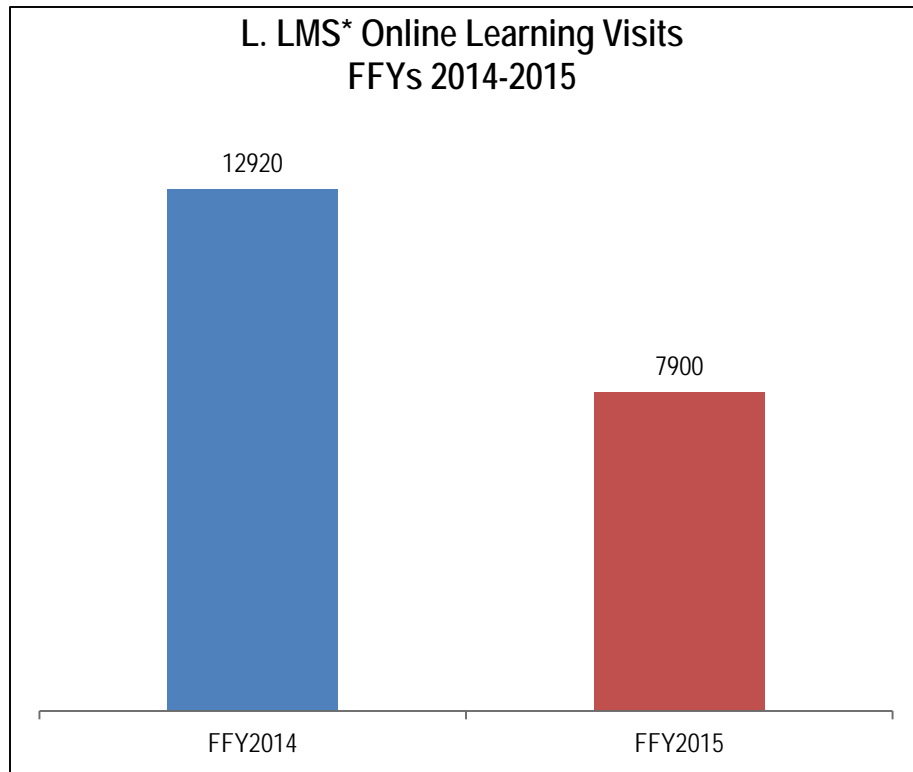
Business Results

Customer Focus Results

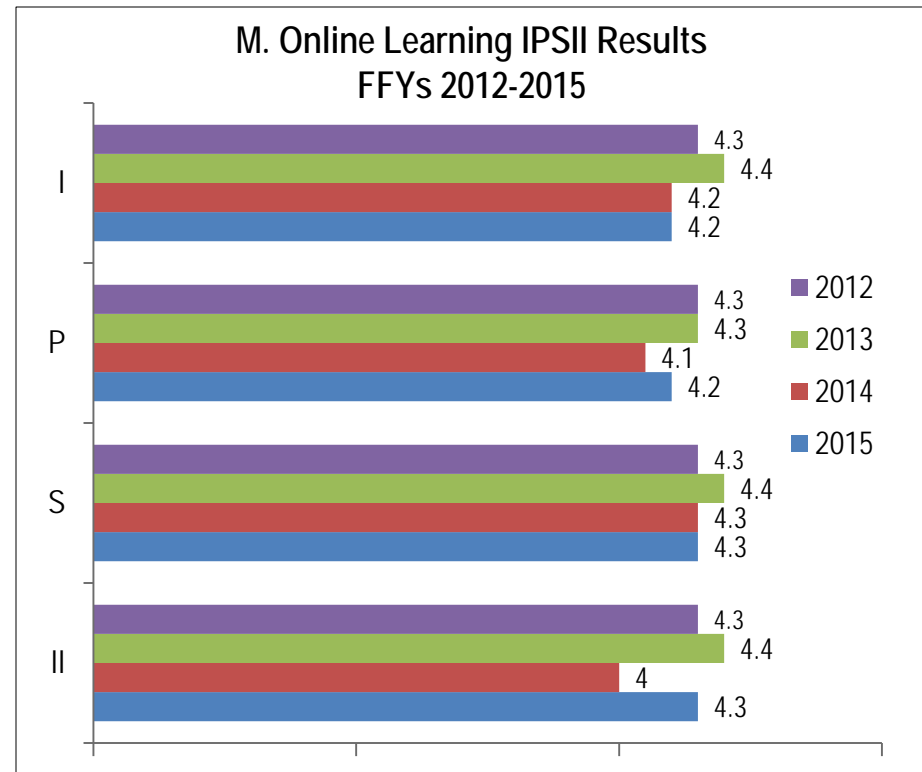
L. LMS* Online Learning Visits

M. Online Learning IPSII Results (scale of 1 – 5; 5 = highest)

L. LMS* Online Learning Visits
FFYs 2014-2015



M. Online Learning IPSII Results
FFYs 2012-2015



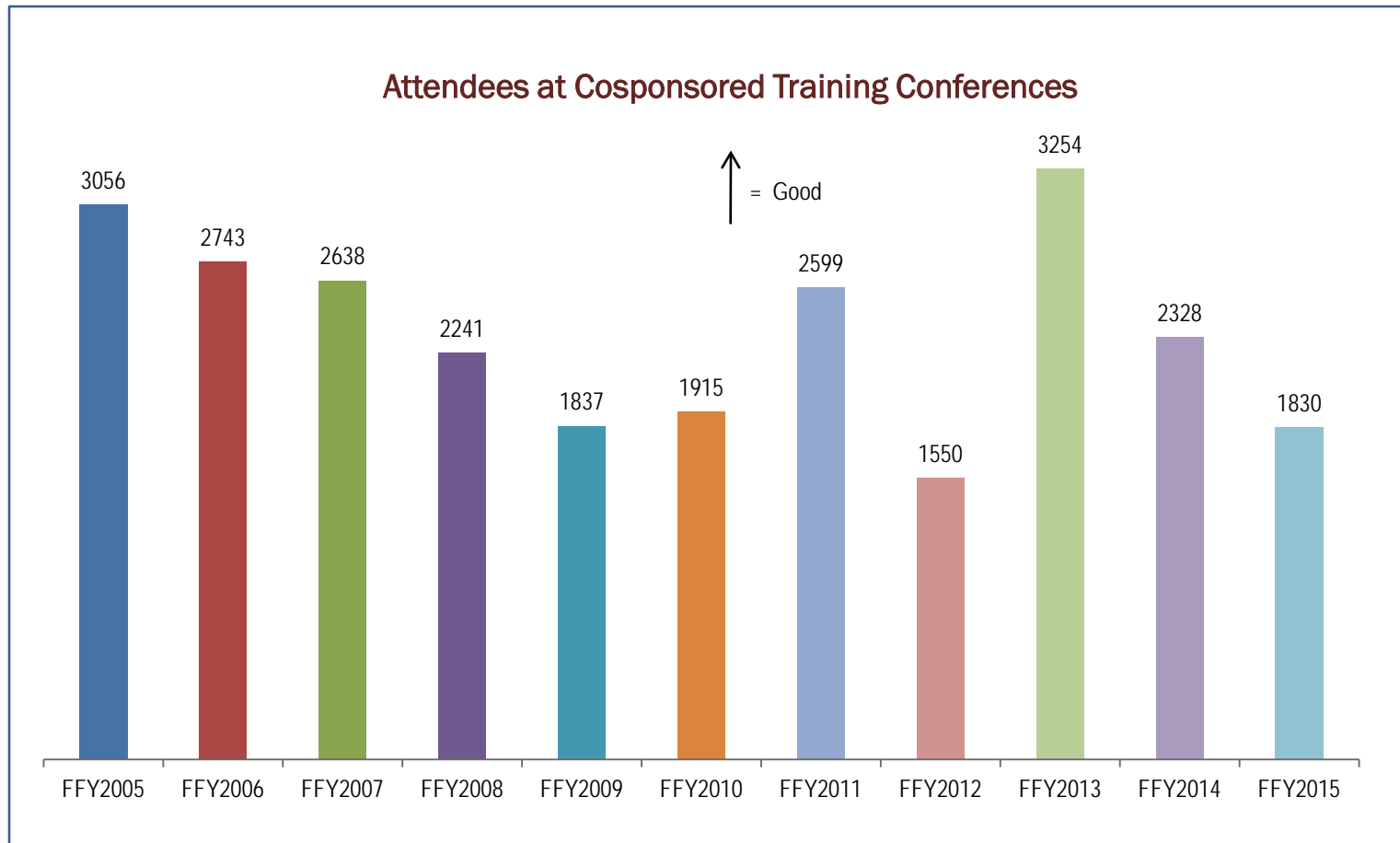
* Learning Management System

NOTE: Learning management system began tracking March 2014

FFY 2015

Business Results

Customer Focus Results
N. Cosponsored Training Conferences - Attendees
FFYs 2005 - 2015



FFY 2015

Business Results

Financial and Market Results

A. Matching Funds FFYs 2007 - 2015

Goal = 25% Match

FFY2015
\$337,358

FFY2014
\$323,591

FFY2013
\$338,965

FFY2012
\$340,300

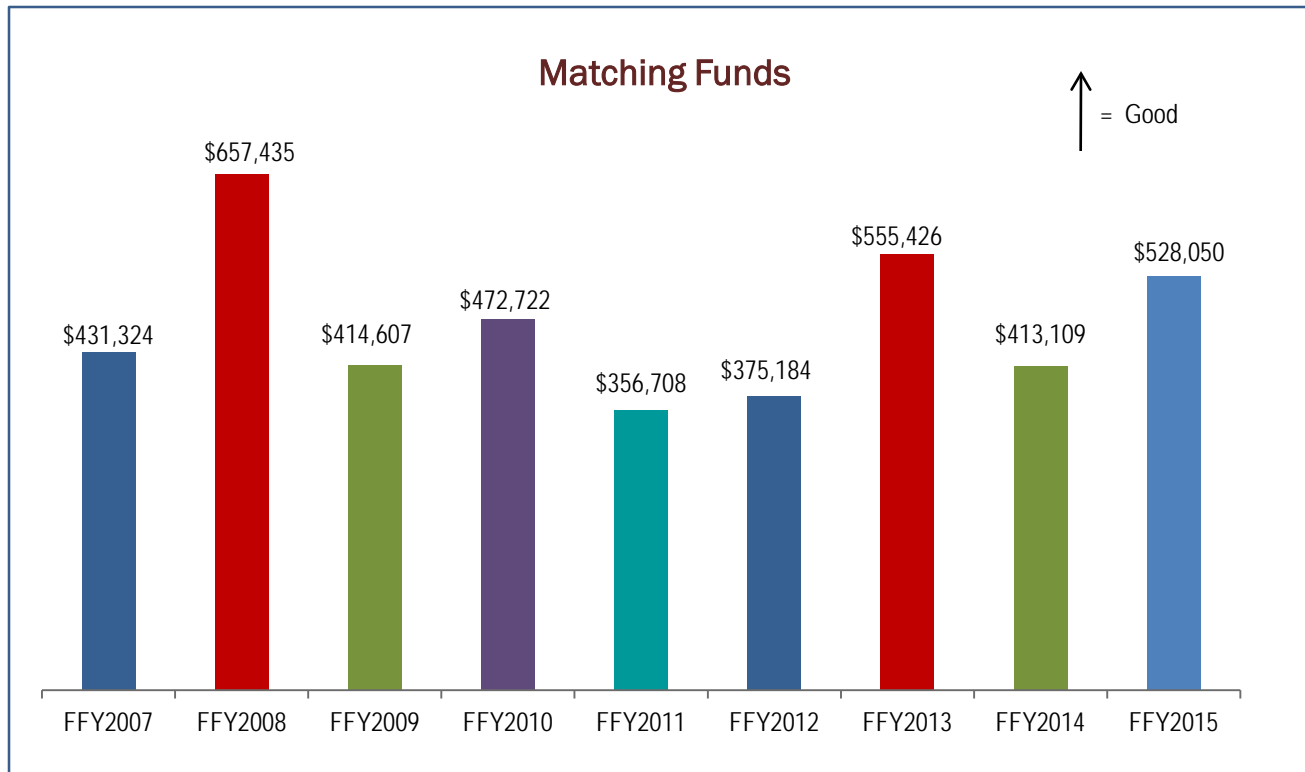
FFY2011
\$340,740

FFY2010
\$341,423

FFY2009
\$341,423

FFY2008
\$341,423

FFY2007
\$340,534



NOTE: FFYs 2009 & 2010 includes legislative support for self advocacy totaling over \$100,00 per year

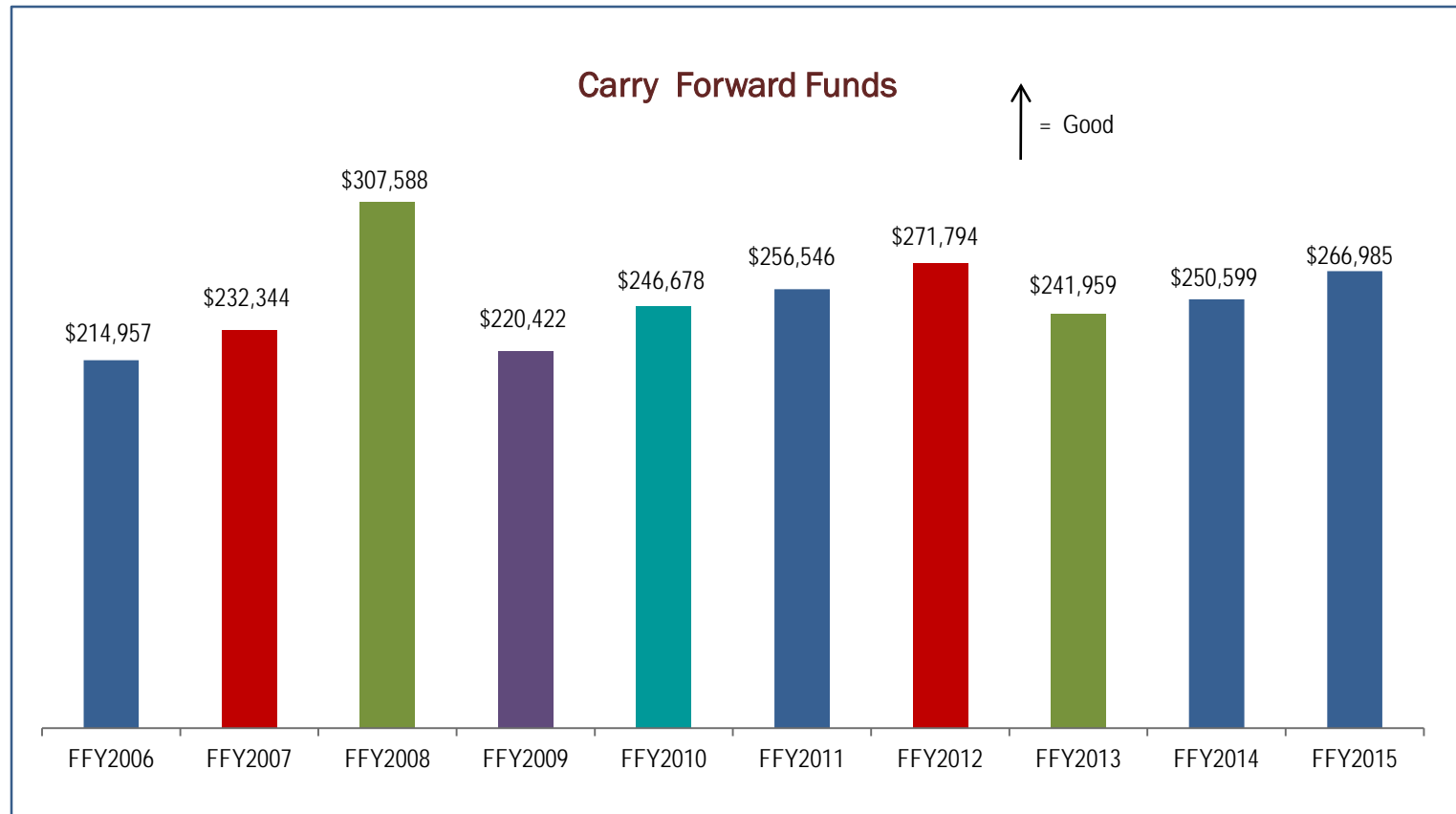
FFY 2015

Business Results

Financial and Market Results

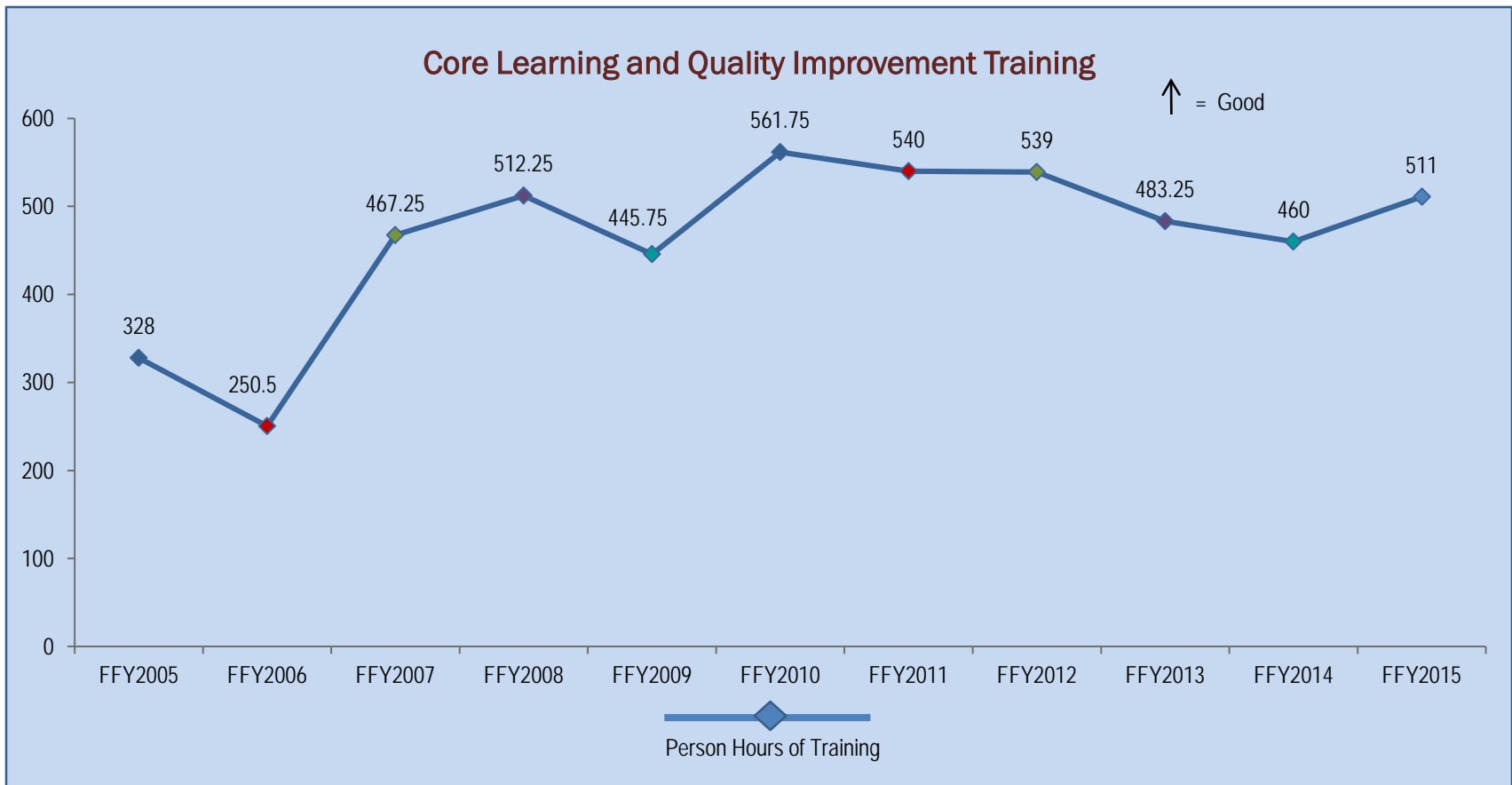
B. Carry Forward Funds

FFYs 2006 - 2015



FFY 2015 Business Results

Human Resource Results A. Training Hours – Council Members and Staff FFYs 2005 - 2015

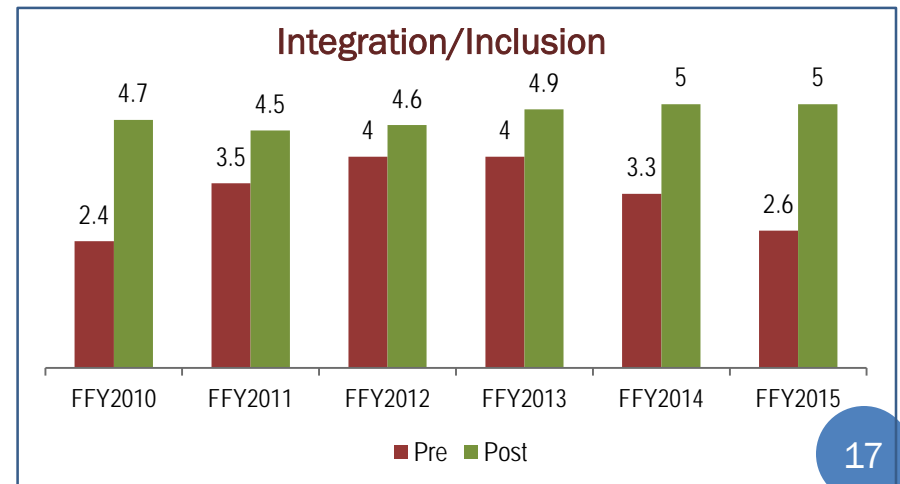
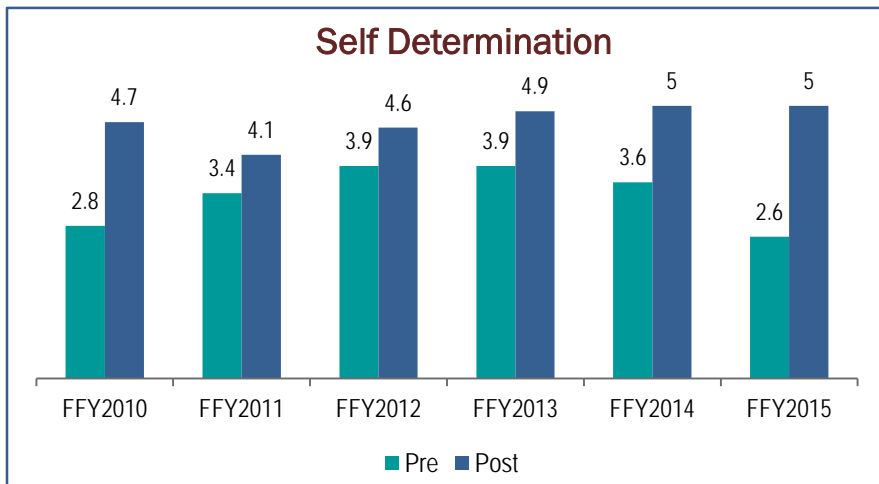
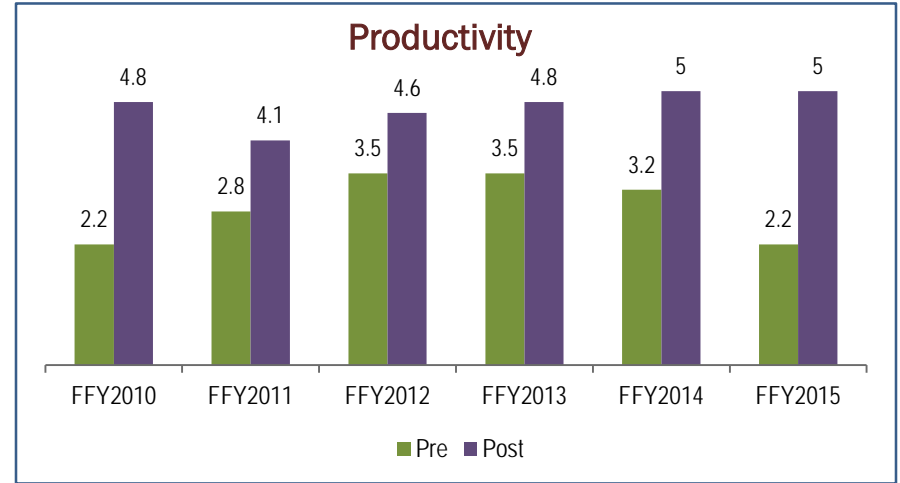
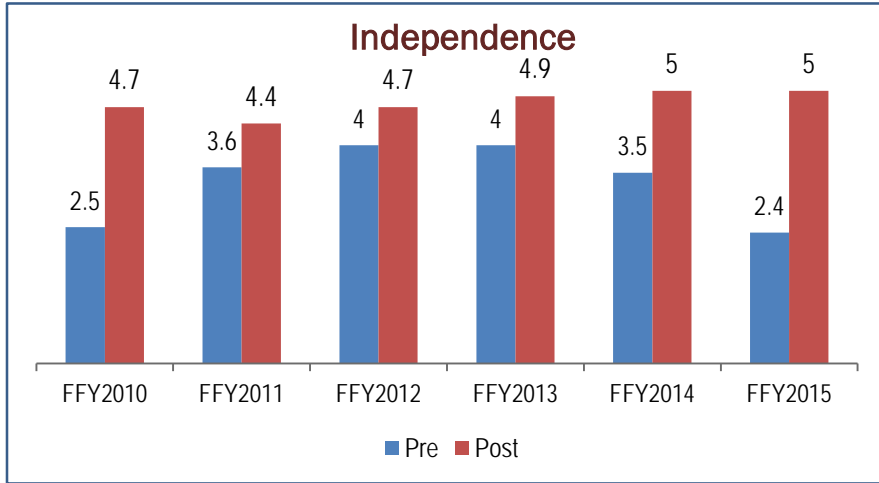


FFY 2015

Business Results

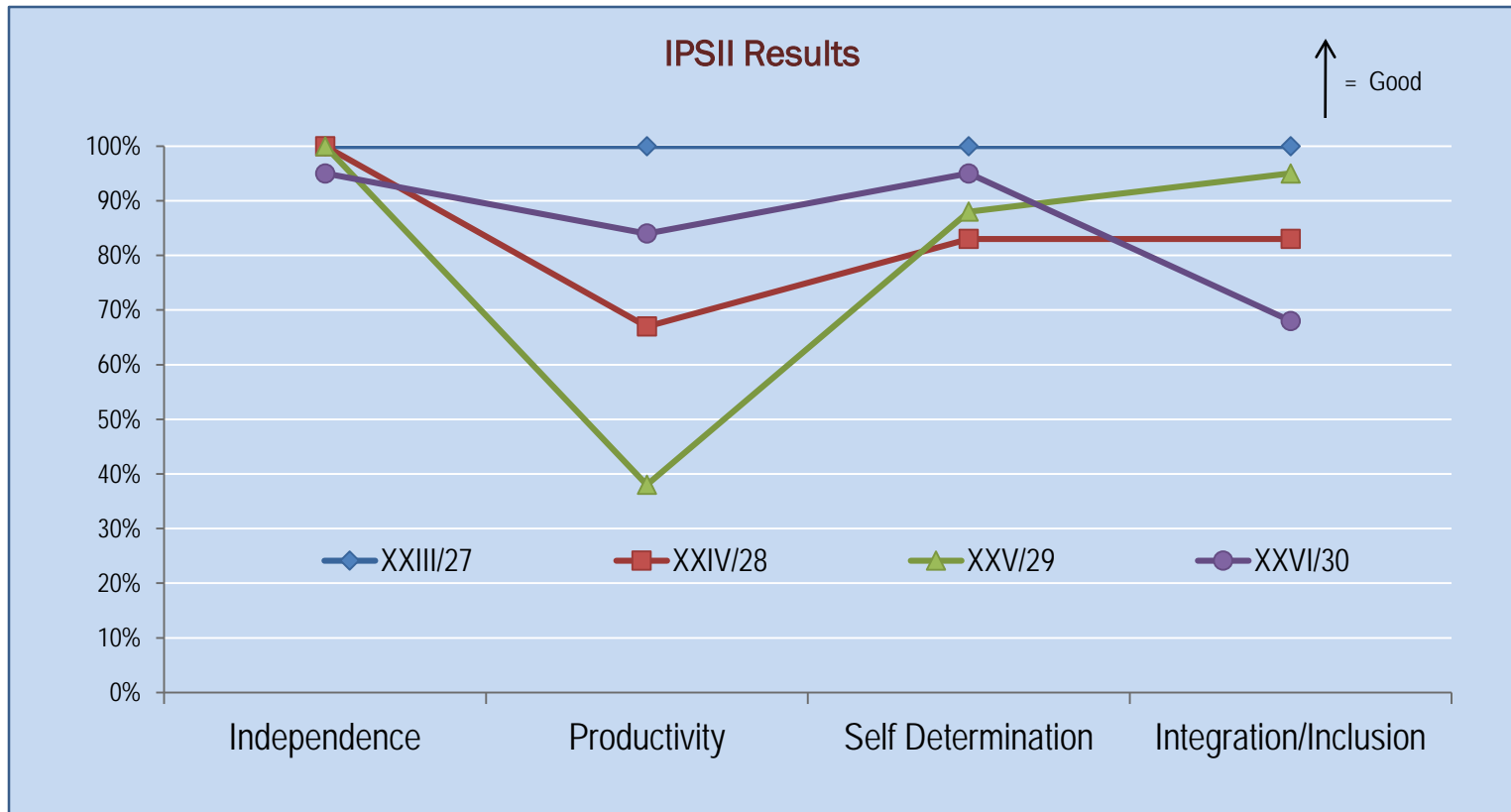
Supplier / Partner Results

A. African American Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest) Levels and Trends FFYs 2010 – 2015



FFY 2013 Business Results

Supplier/Partner Results
C. Partners in Policymaking® IPSII Results
Longitudinal Study (May 2015)
Years XXIII to XXVI (Classes 27 – 30)

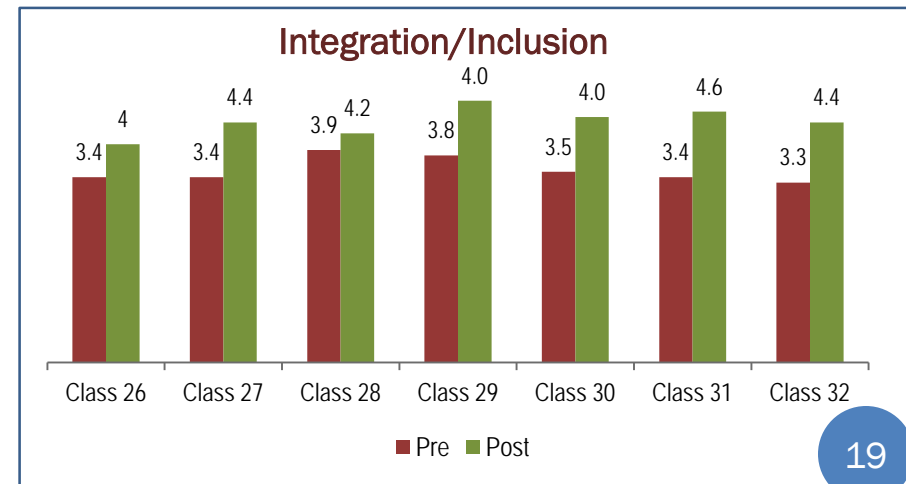
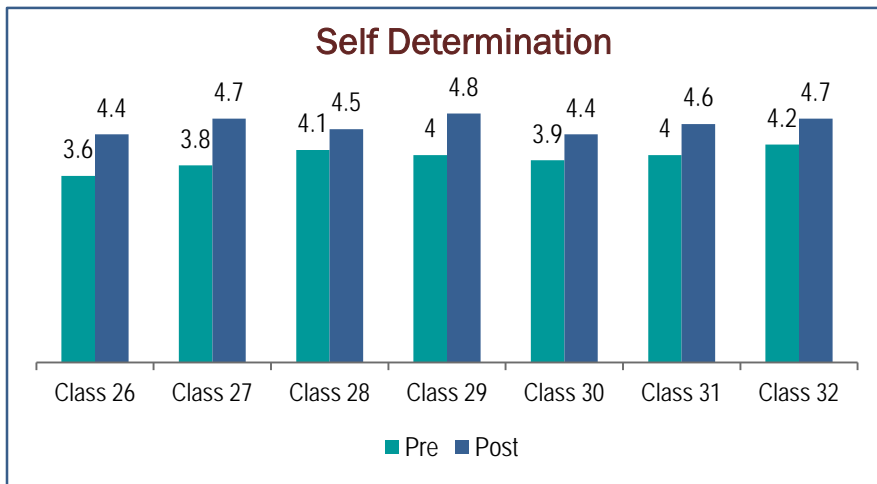
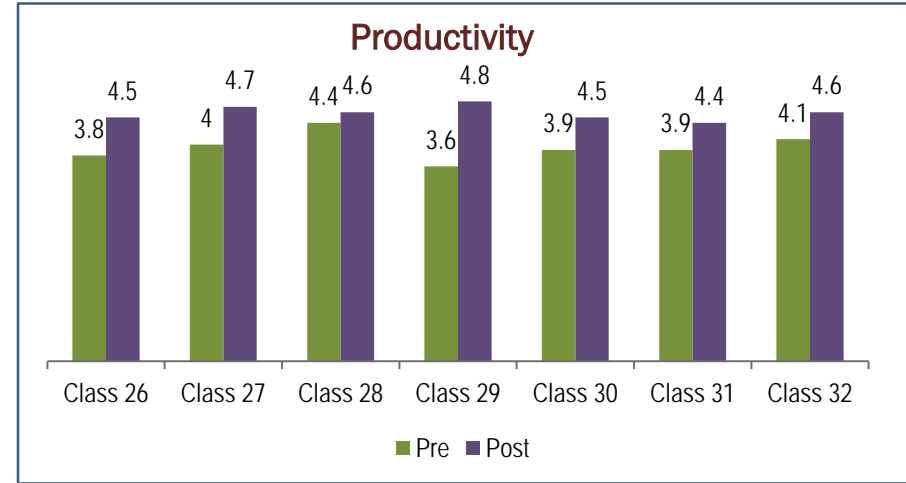
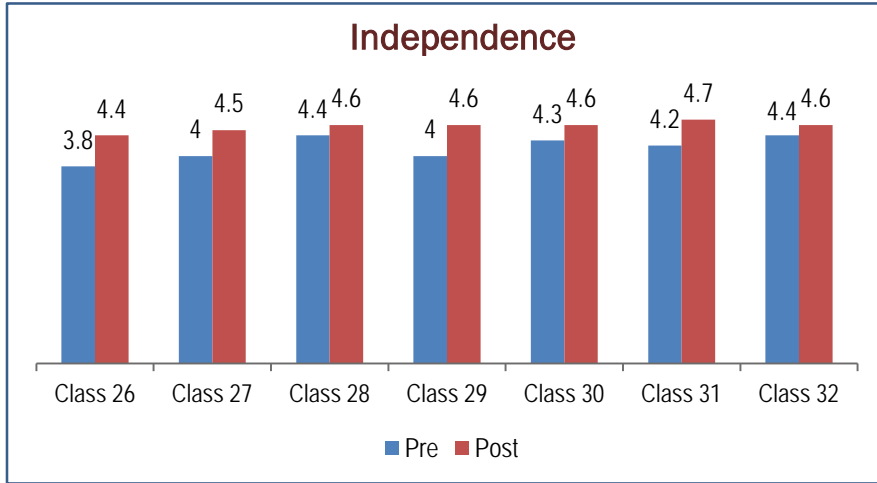


FFY 2015

Business Results

Supplier / Partner Results

B. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)
Levels and Trends (Classes 26 – 32) FFYs 2008-2015



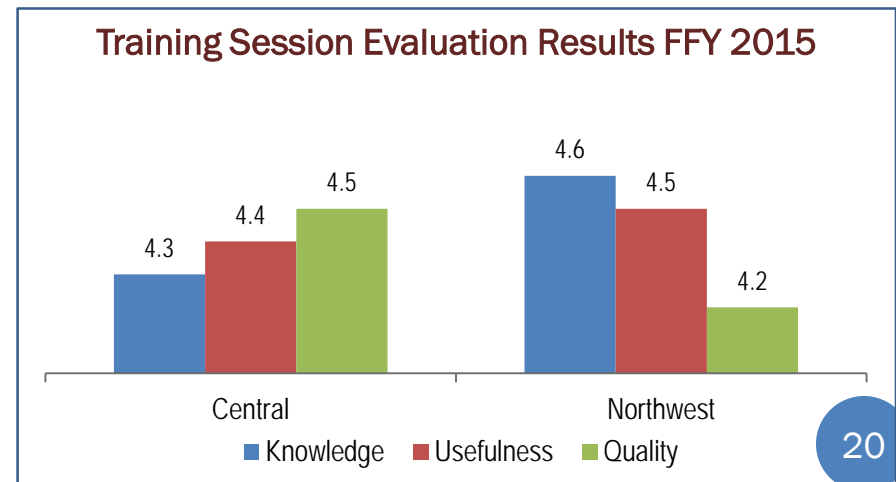
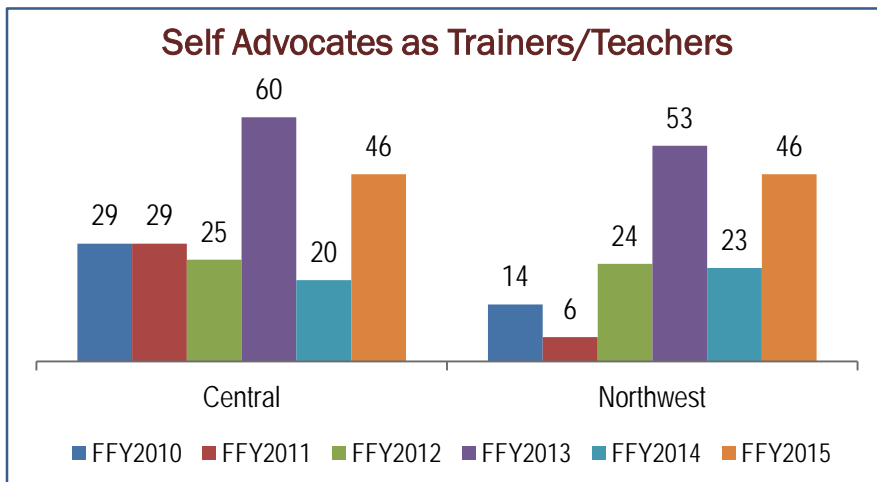
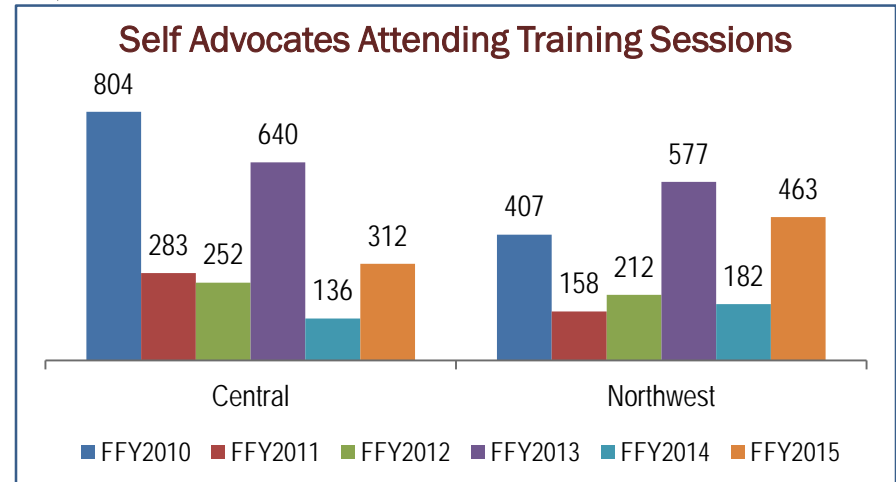
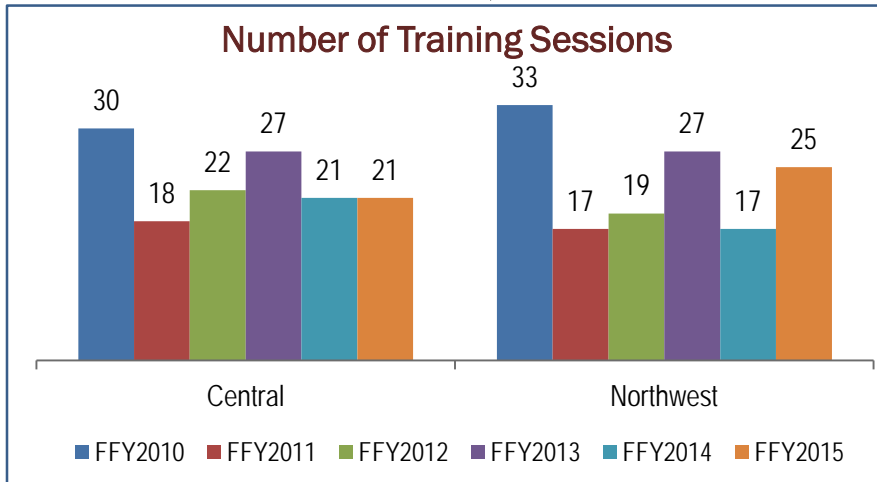
FFY 2015

Business Results

Supplier/Partner Results

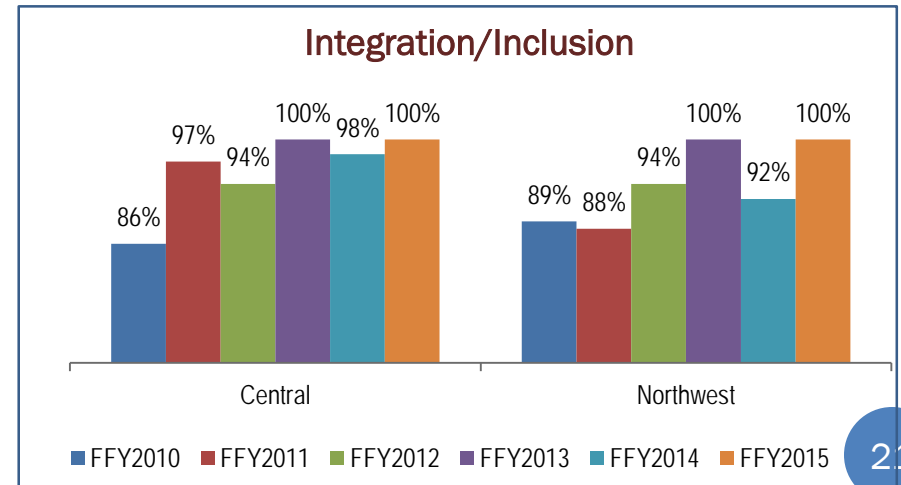
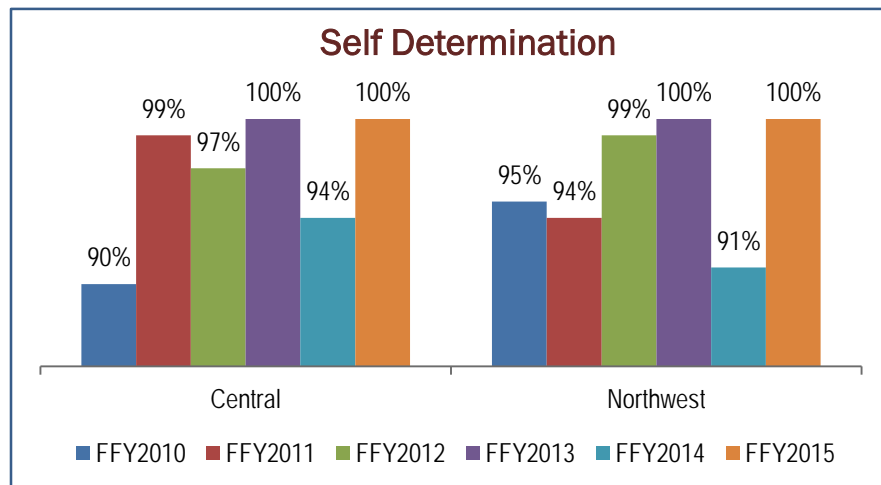
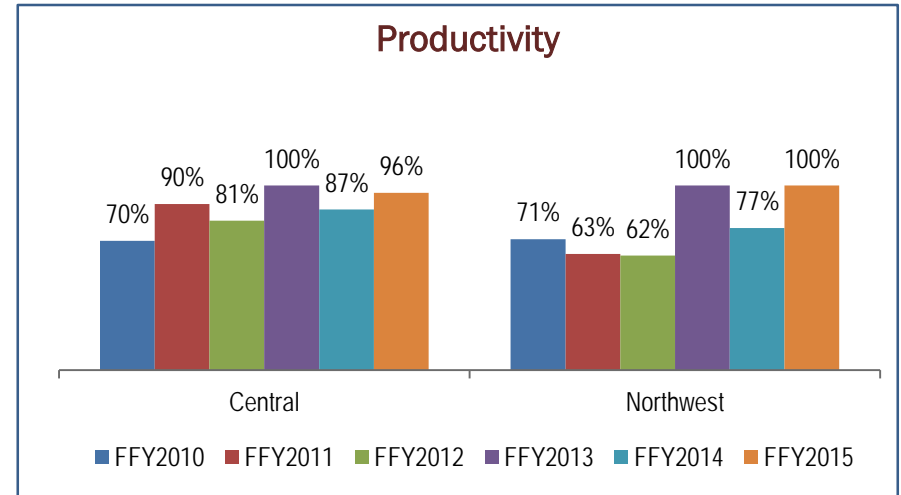
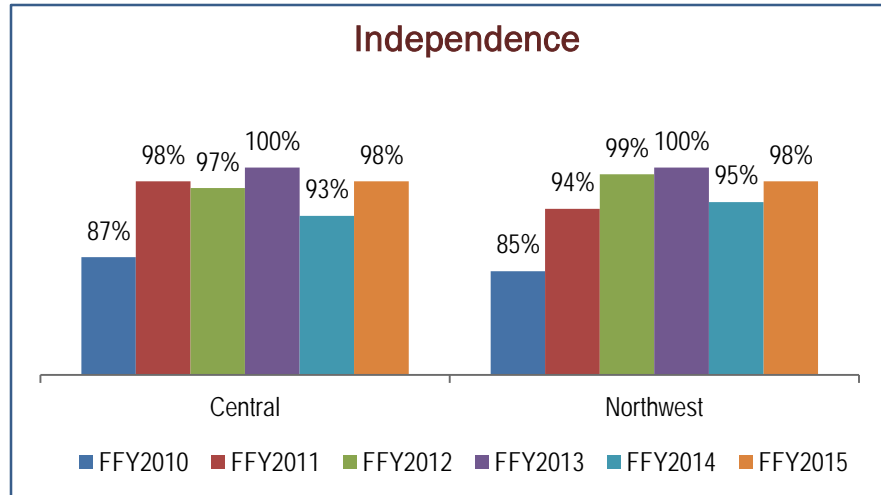
C. Self Advocacy – SAM Central and NW Regions

Training Sessions and Attendees, Teachers/Trainers, Evaluation Results
(scale of 1 – 5; 5 = highest) FFYs 2010 - 2015



FFY 2015 Business Results

Supplier/Partner Results
D. Self Advocacy – SAM Central and NW Regions
IPSII Results (% = Yes) FFYs 2010 - 2015



FFY 2015

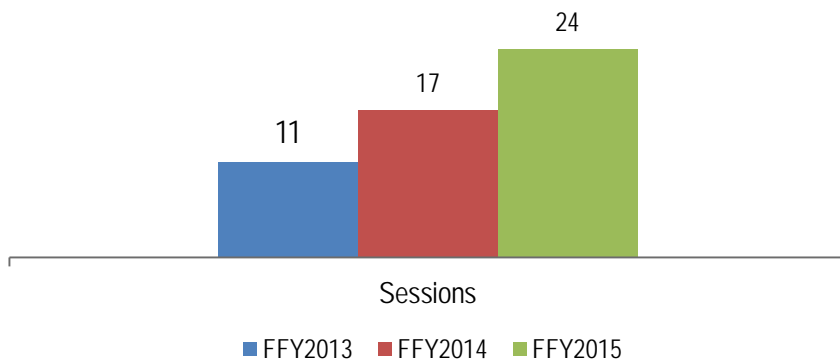
Business Results

Supplier/Partner Results

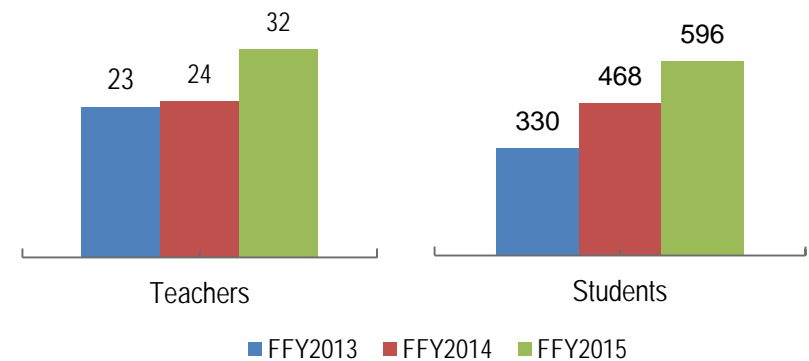
E. Self Advocacy – Anti-Bullying Campaign

Training Sessions, Attendees, Evaluation Results (scale of 1-5, 5-highest) FFY 2013-2015

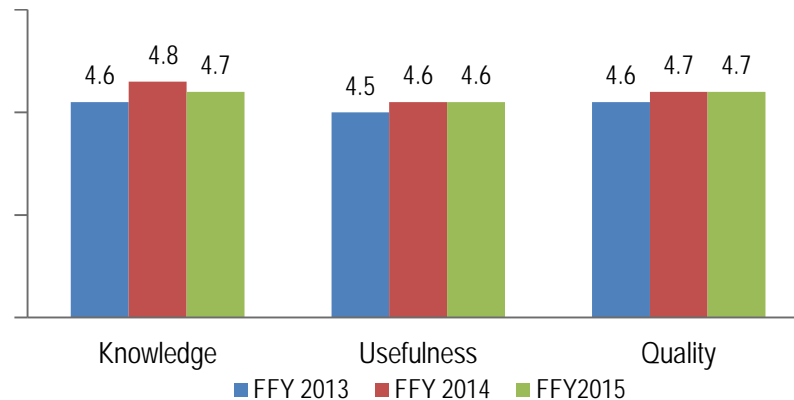
Number of Training Sessions FFYs 2013-2015



Training Session Attendees FFYs 2013-2015



Training Session Evaluation Results FFYs 2013-2015



FFY 2015

Business Results

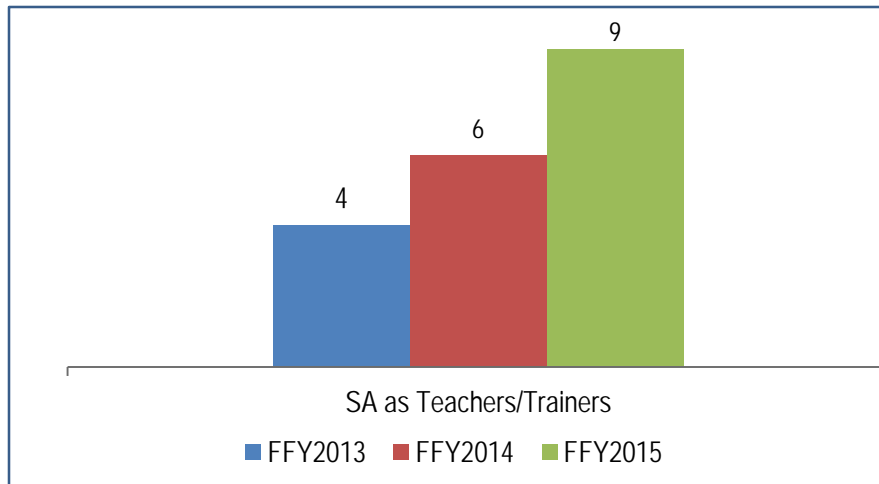
Supplier/Partner Results

F. Self Advocacy – Anti-Bullying Campaign

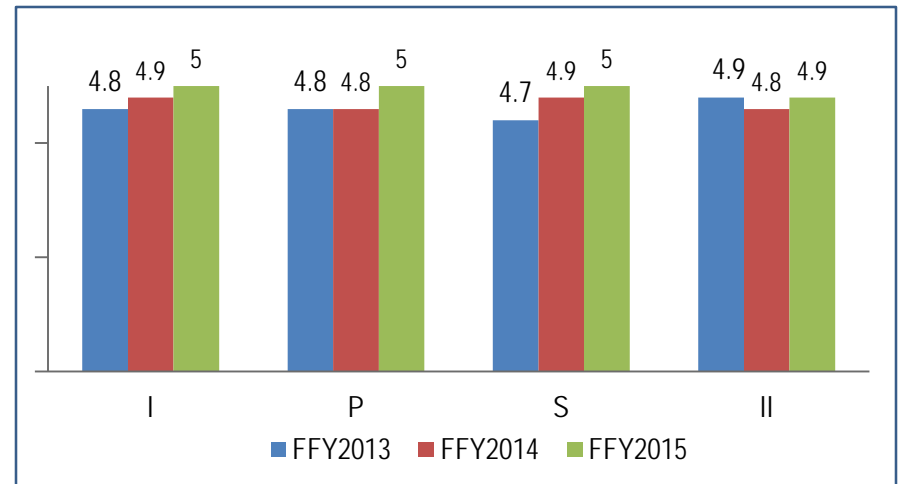
Self Advocates as Trainers/Teachers and IPSII Results (scale of 1-5, 5-highest)

FFY2013-2015

Number of Self Advocates as Trainers/Teachers



IPSII Results (Scale of 1-5, 5 = highest)

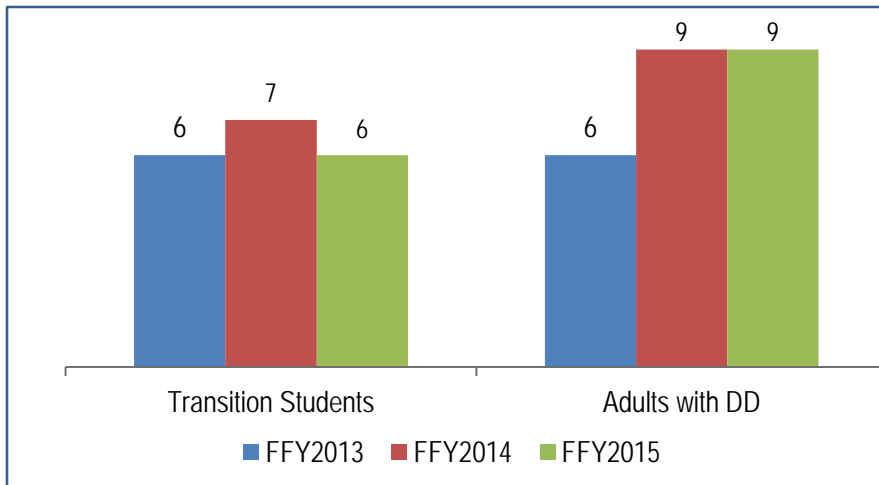


FFY 2015

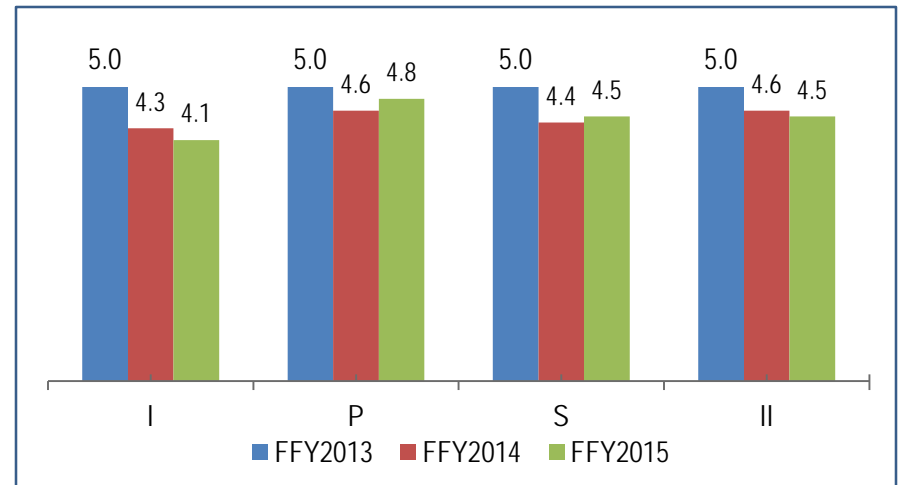
Business Results

Supplier/Partner Results
G. Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)
FFY 2013-2015

Individuals Employed



IPSII Results (scale of 1-5, 5=highest)

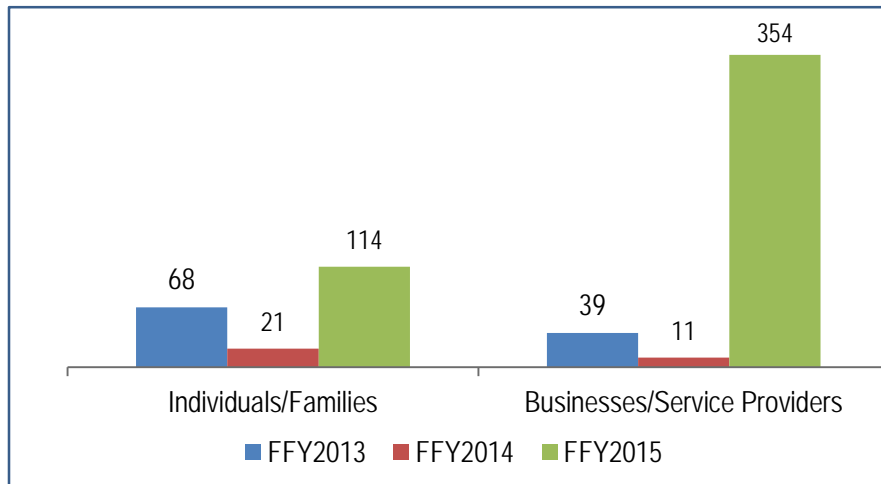


FFY 2015 Business Results

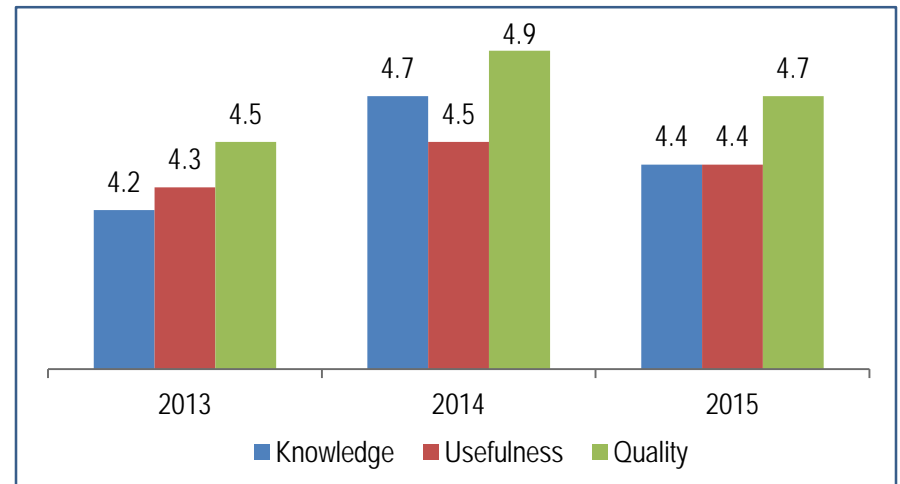
Supplier/Partner Results
H. Employment

Training Sessions Attendees and Evaluation Results FFYs 2013-2015

Training Session Attendees



Training Session Evaluation Results FFYs 2013-2015 Individuals/Families and/or Businesses



Governor's Council on Developmental Disabilities

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