

Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2014
(October 1, 2013 - September 30, 2014)

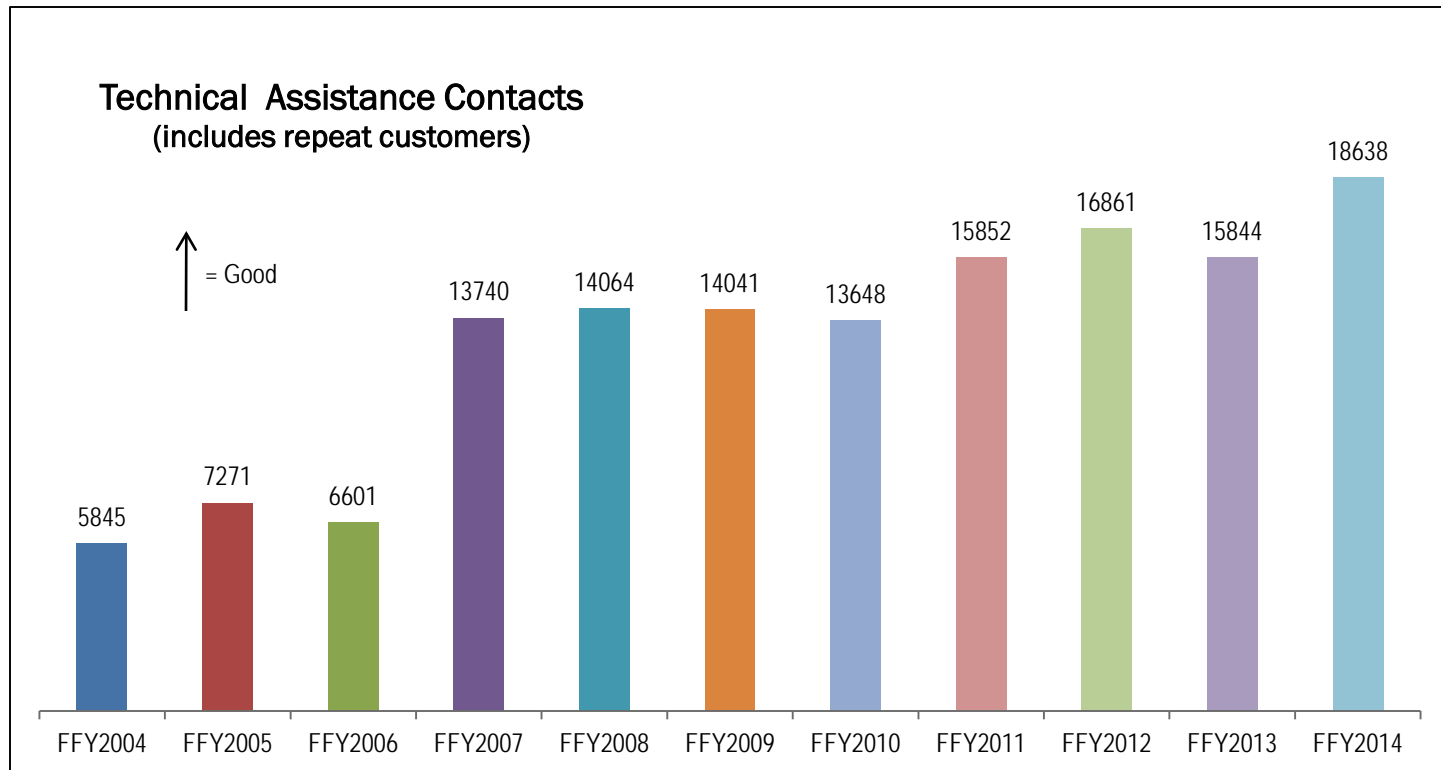
FFY 2014

Business Results

Customer Focus Results

A. Technical Assistance Contacts

FFYs 2004 - 2014



NOTE: FFY 2008: MNDisability.gov launched
FFY 2010: E-learning contacts added
July 2011: State government shutdown

FFY 2014

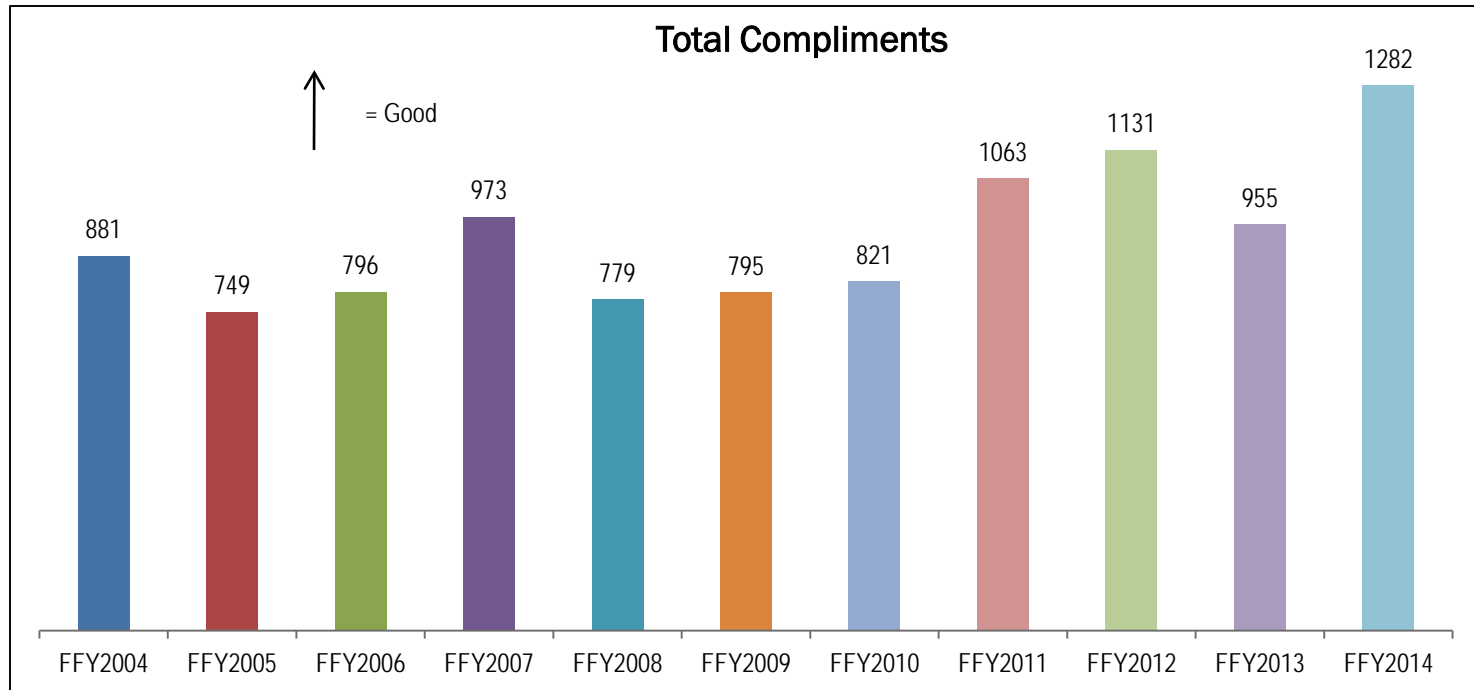
Business Results

Customer Focus Results

B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

FFYs 2004 - 2014

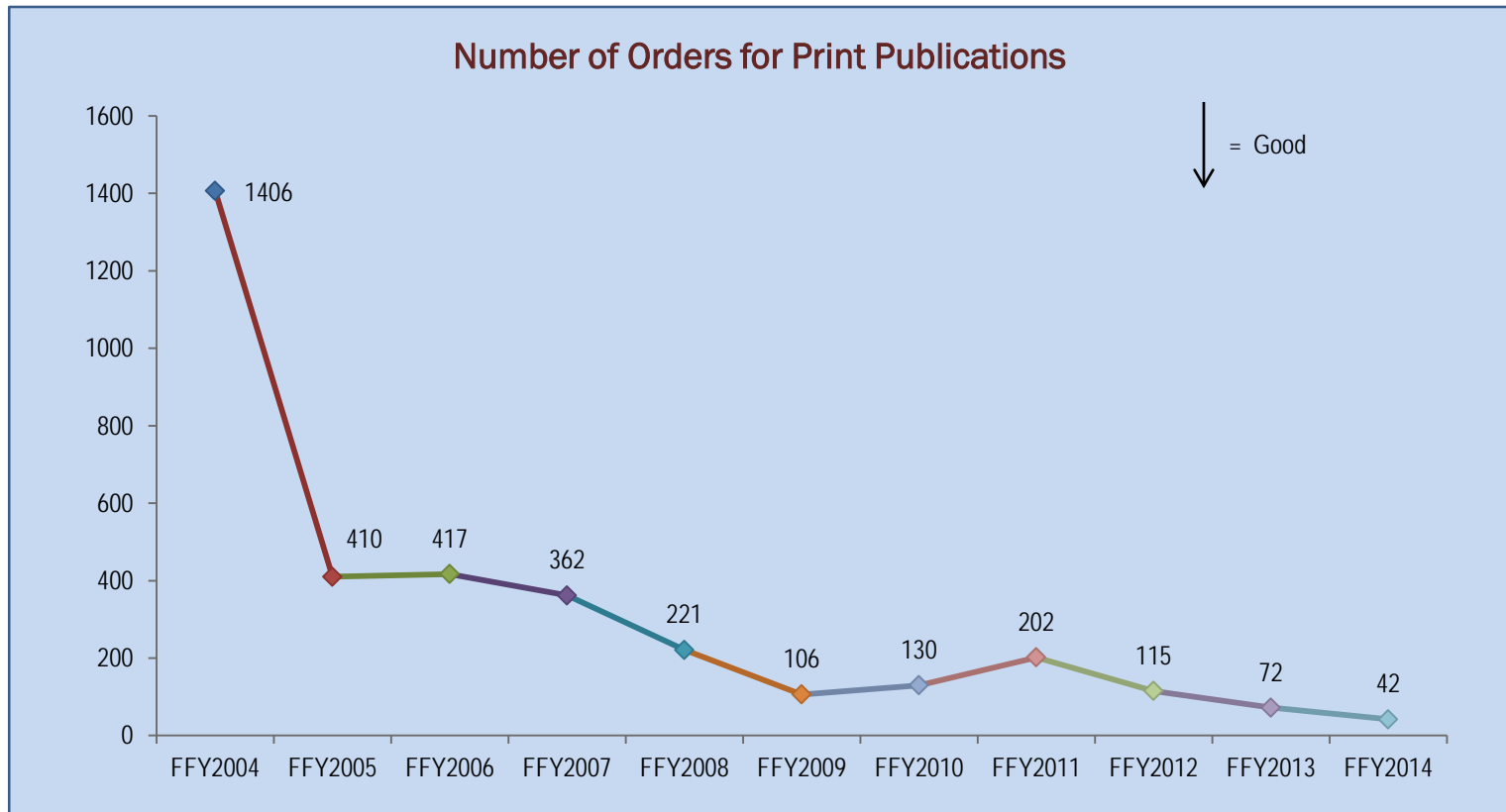


NOTE: Compliments are searched for actionable items
FFY 2002: MTARS visit
July 2011: State government shutdown

FFY 2014

Business Results

Customer Focus Results
C. Publication Orders
FFYs 2004 - 2014



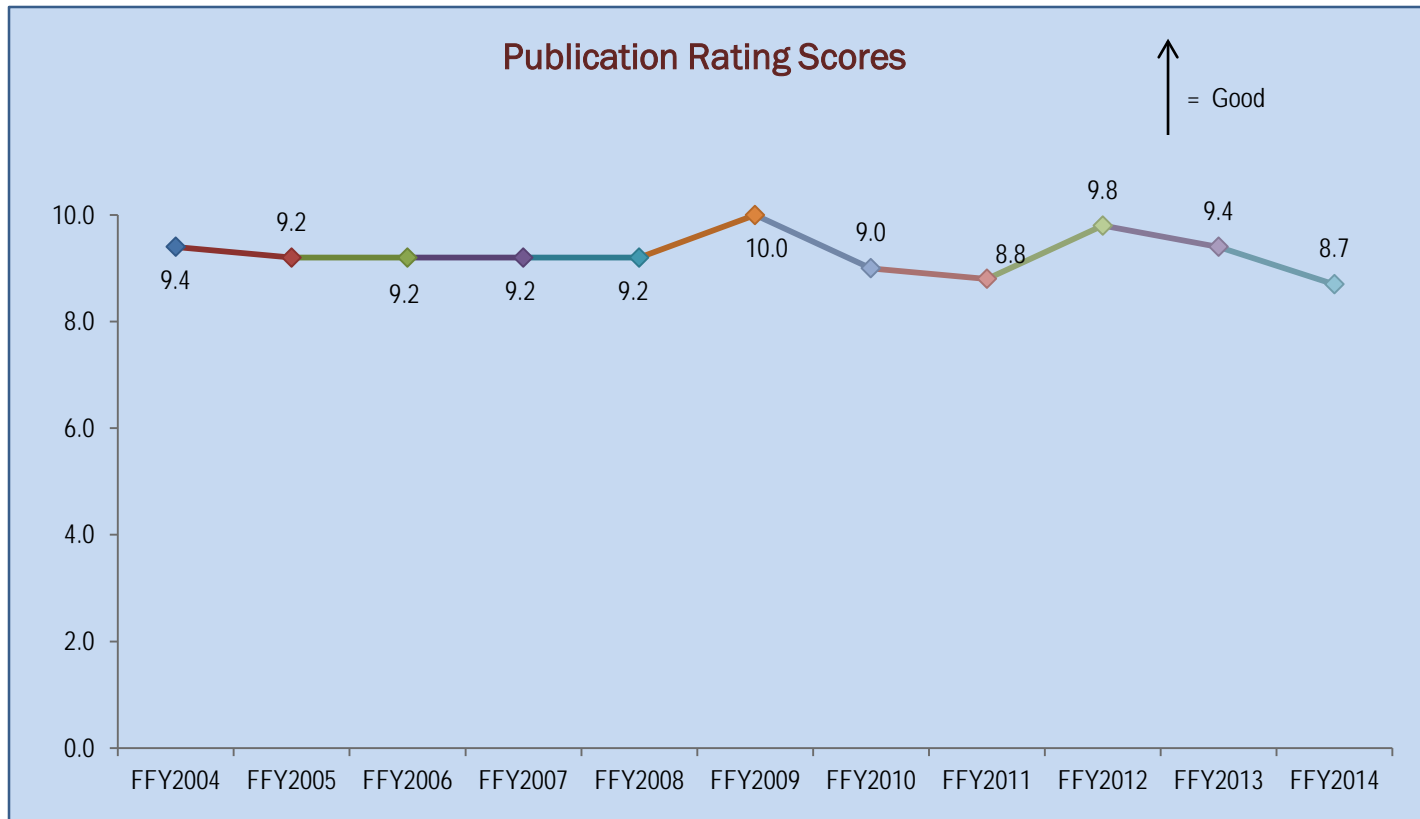
NOTE: July 2011: State government shutdown

Print publications are treated as an alternative to electronic versions and downloads

FFY 2014

Business Results

Customer Focus Results
D. Publications Rating (scale of 1 – 10; 10 = highest)
FFYs 2004 - 2014

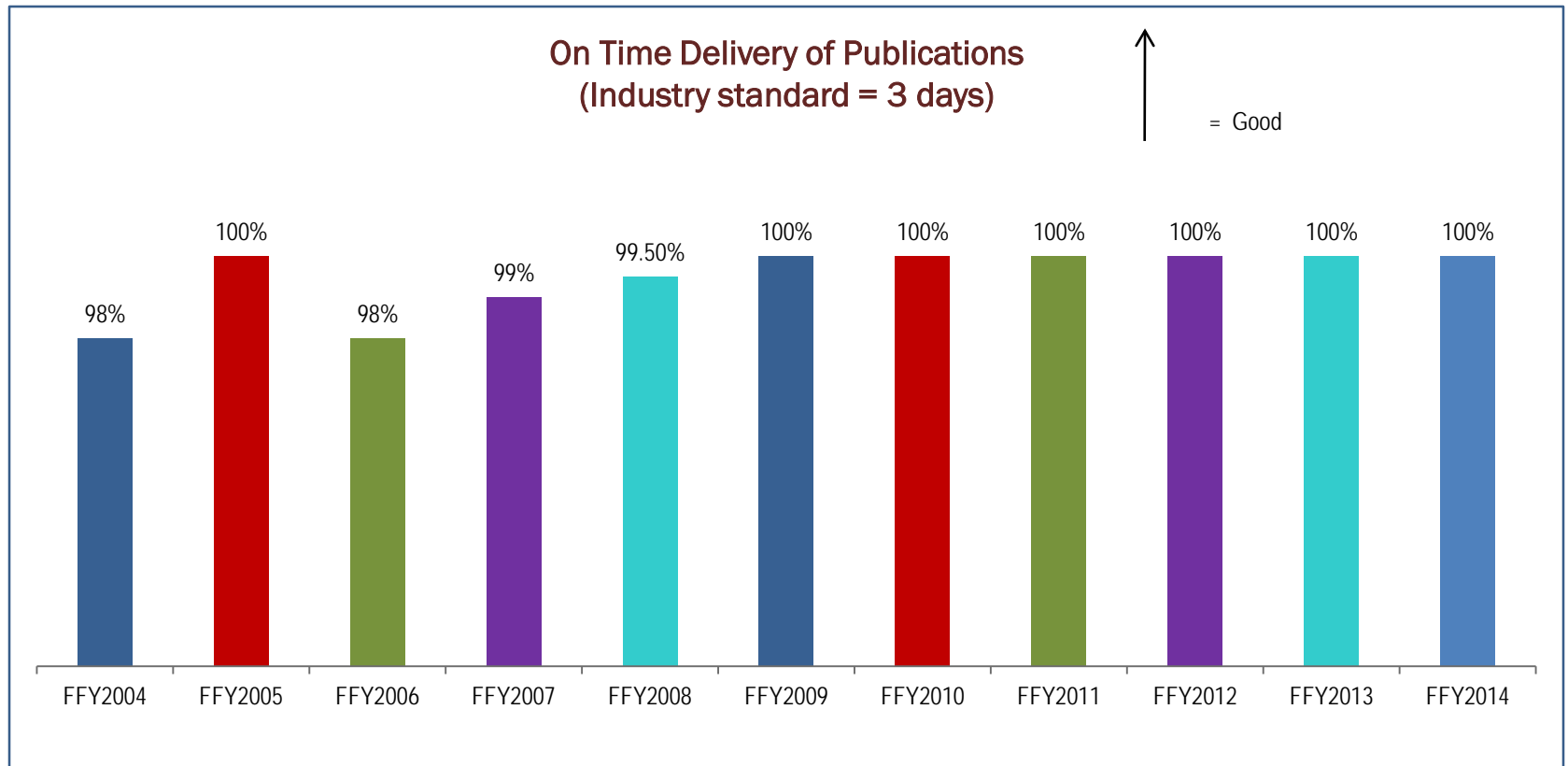


NOTE: July 2011: State government shutdown

FFY 2014

Business Results

Customer Focus Results E. Publication Delivery Time FFYs 2004 - 2014

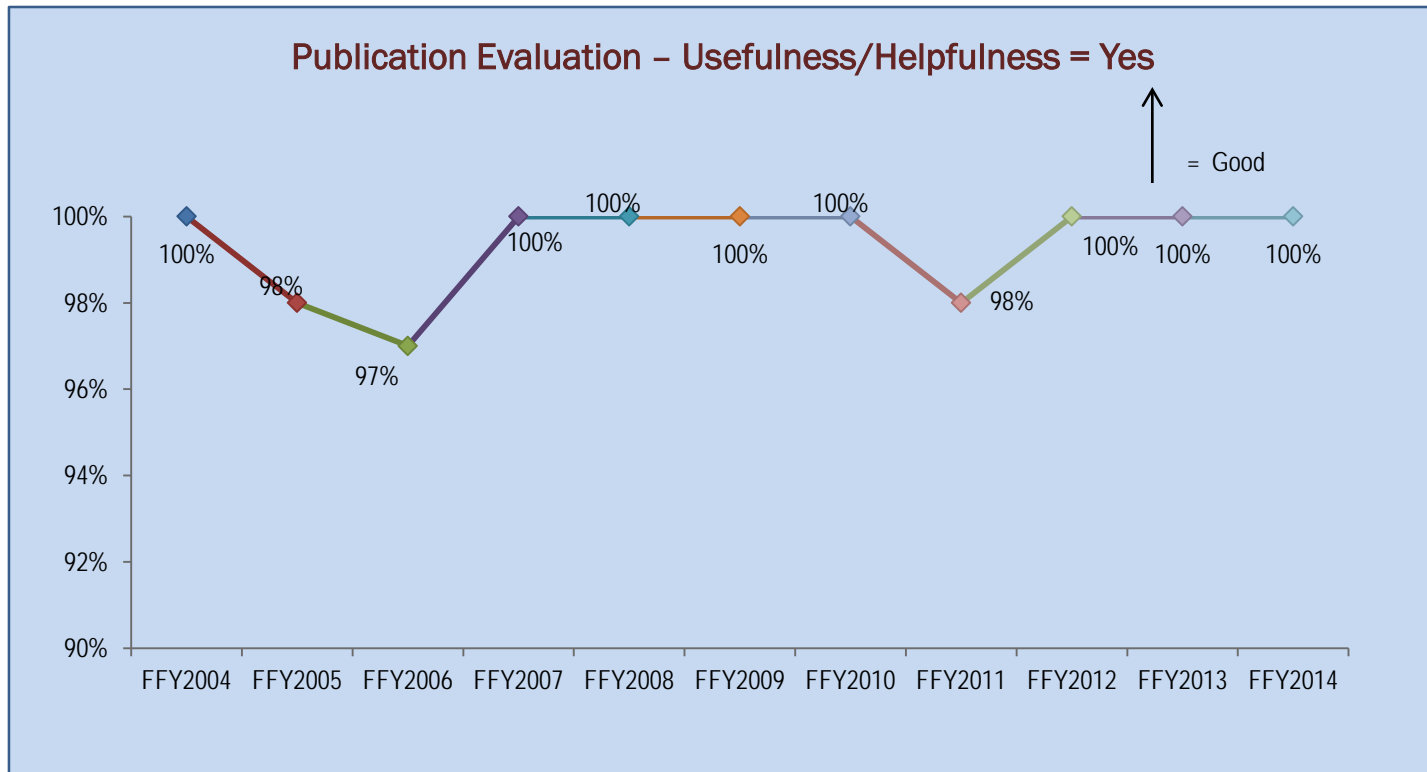


NOTE: July 2011: State government shutdown

FFY 2014

Business Results

Customer Focus Results
F. Publication Evaluation
FFYs 2004 – 2014



NOTE: FFY2011: ASD Emergency Planning Kits evaluated at AuSM Conference

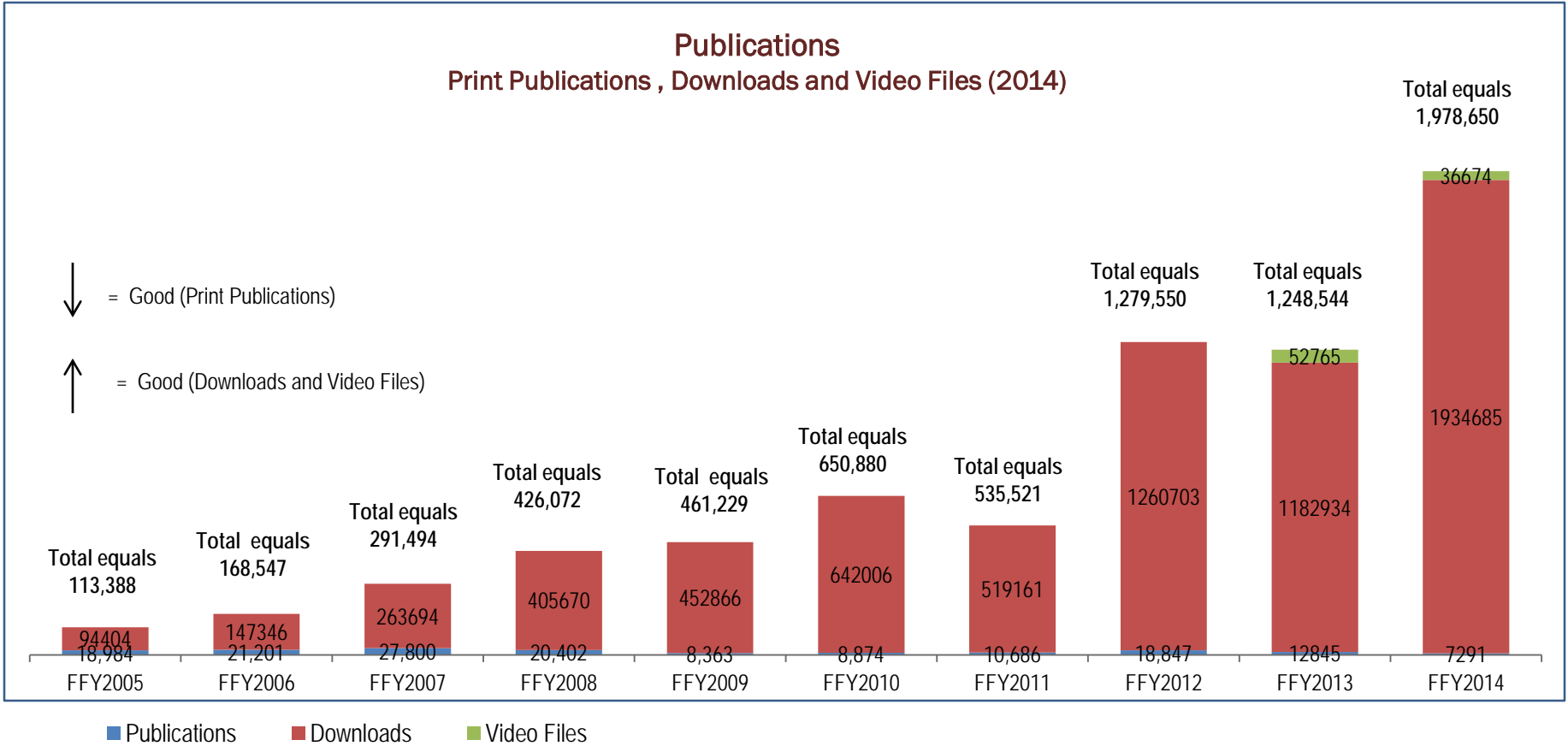
FFY 2014

Business Results

Customer Focus Results

G. Print Publications, Downloads, and Video Files FFYs 2005 - 2014

Publications
Print Publications , Downloads and Video Files (2014)



NOTE: July 2011: State government shutdown July 2012: Software and website data collection methods changed
 FFY 2013: Video files added FFY2014: Decrease in downloads for Aug/Sept. due to IT infrastructure changes

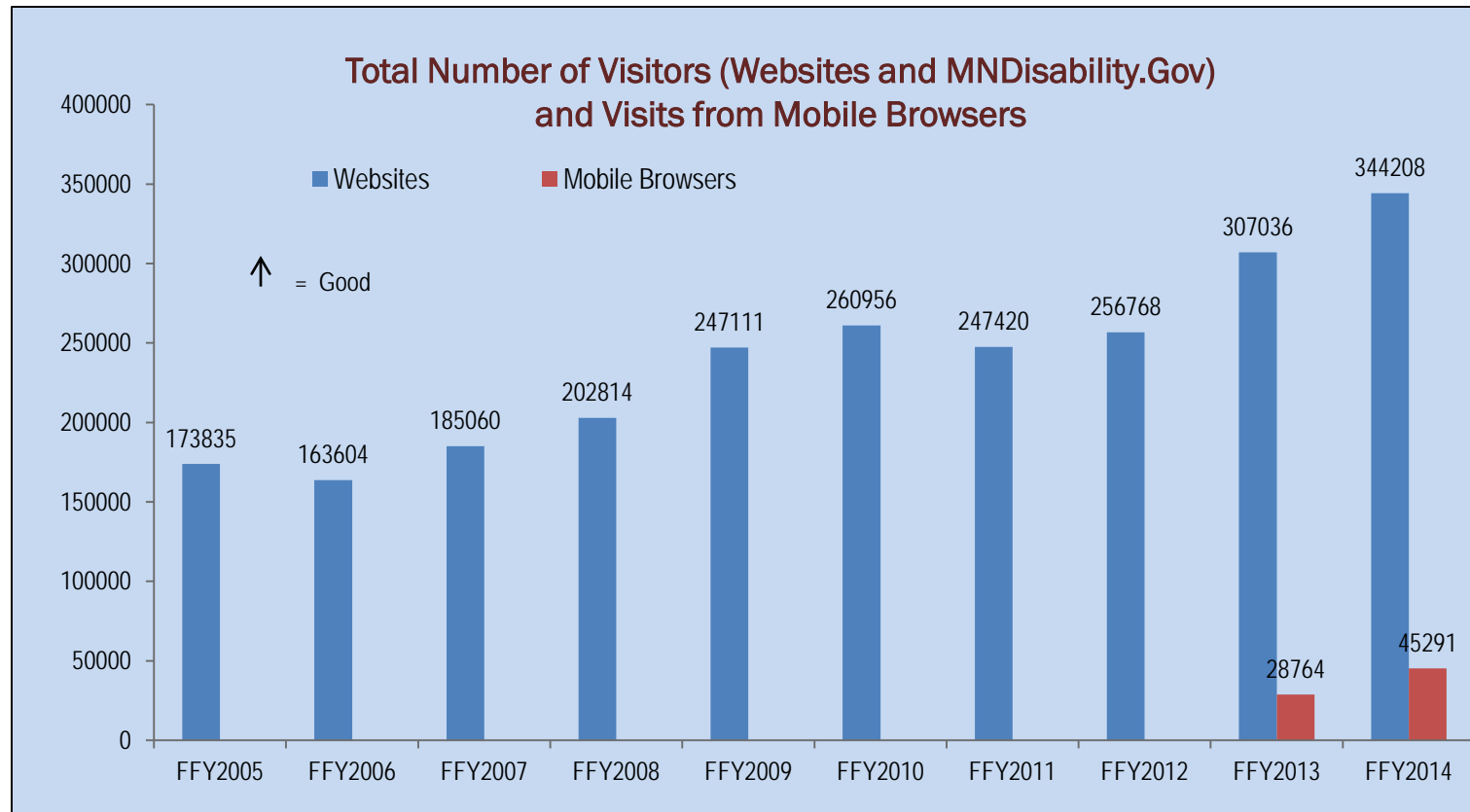
FFY 2014

Business Results

Customer Focus Results

H. Online Visits (Websites and Mobile Browsers)

FFYs 2005 – 2014



NOTE: July 2011: State government shutdown July 2012: Software and website data collection methods changed
FFY 2013: Video files added FFY2014: Decrease in downloads for Aug/Sept. due to IT infrastructure changes

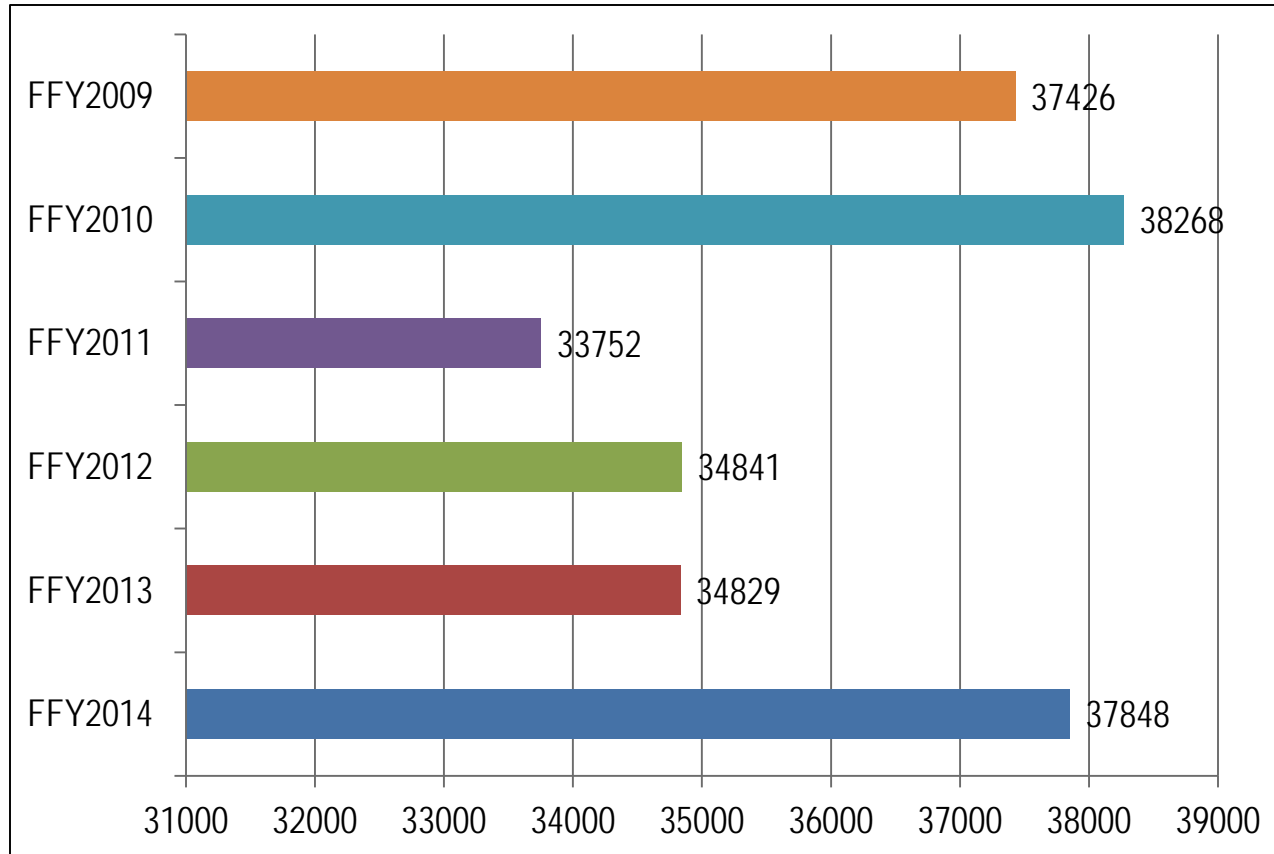
FFY 2014

Business Results

Customer Focus Results

I. MNDisability.gov Visitors

FFYs 2009 – 2014

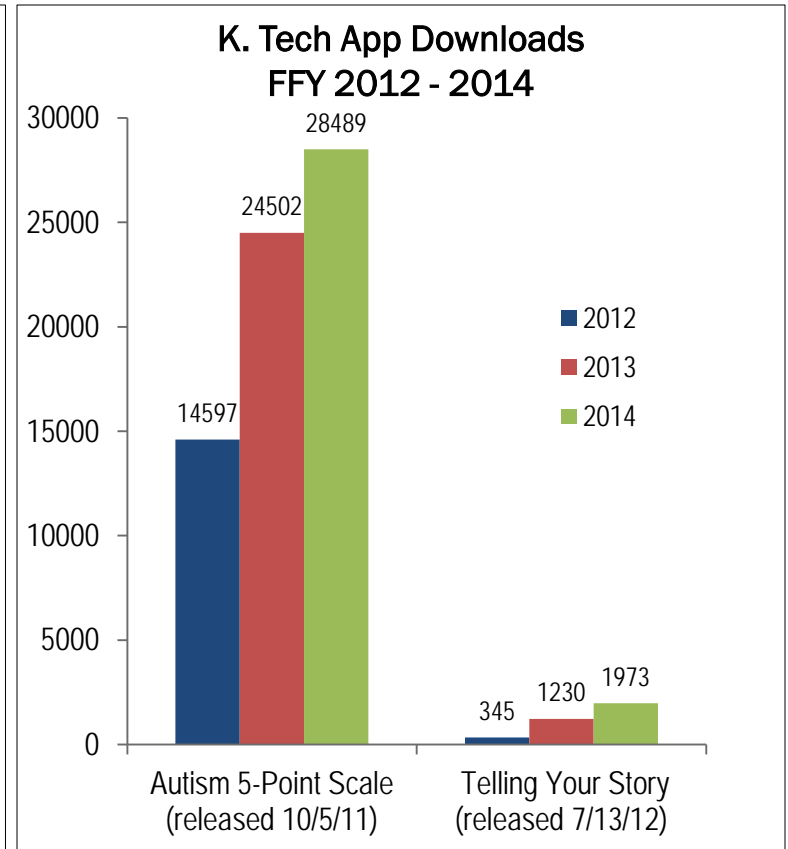
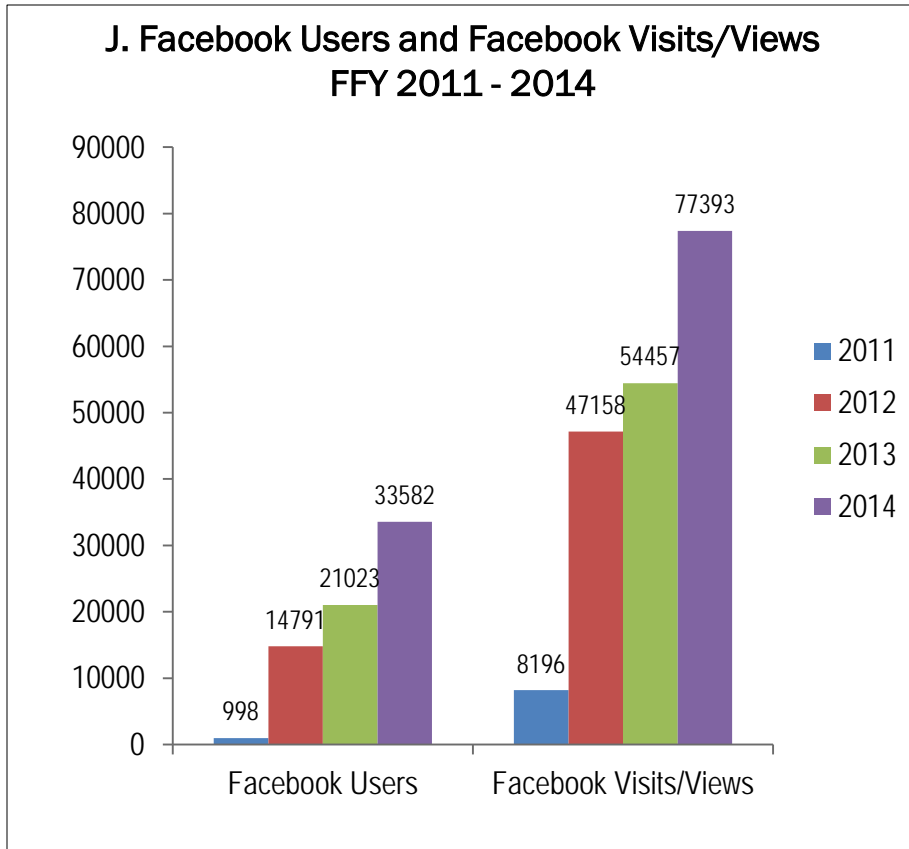


NOTE: July 2011: State government shutdown

FFY 2014

Business Results

Customer Focus Results
 J. Facebook Users and Facebook Visits/Views
 K. Tech App Downloads



NOTE: Tracking measures changed in 2012; results are for eight months in 2012.

NOTE: Totals are cumulative from release date

FFY 2014

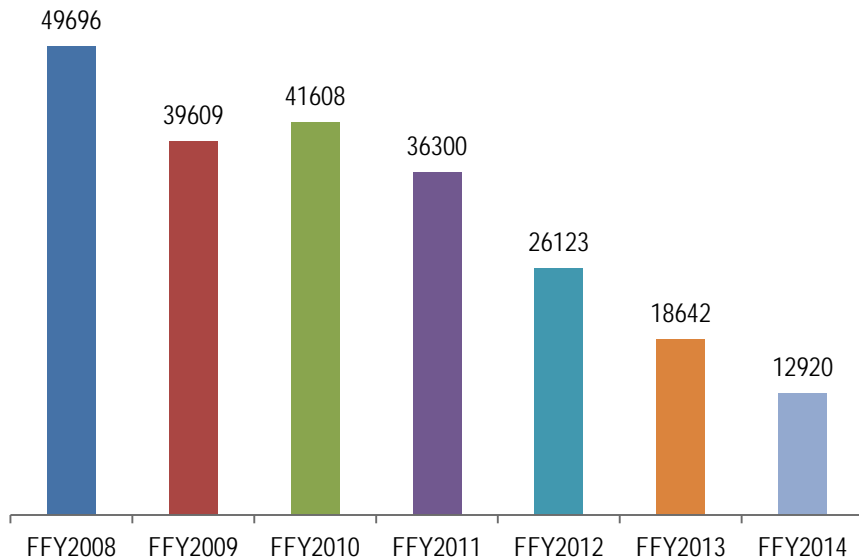
Business Results

Customer Focus Results

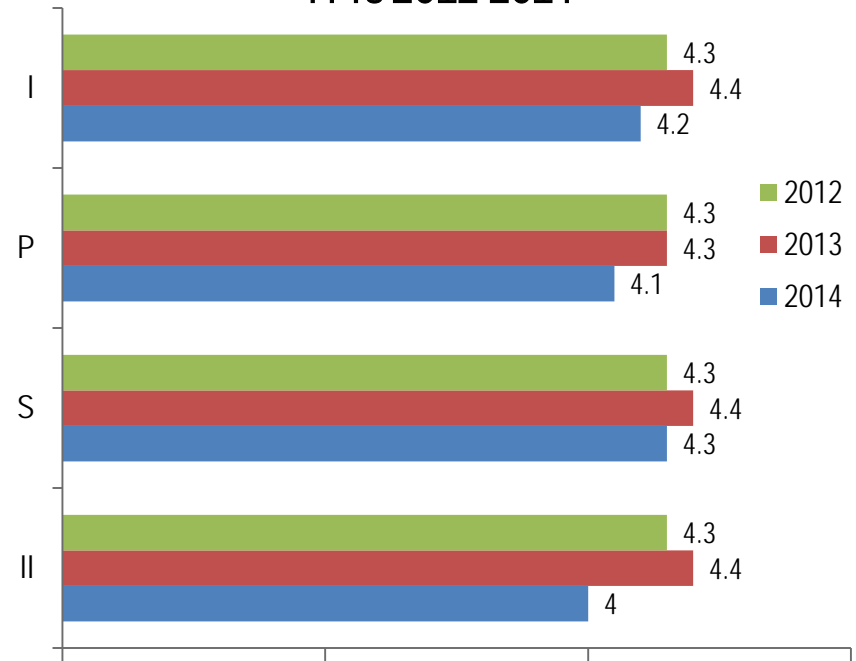
L. Online Learning Visits

M. Online Learning IPSII Results (scale of 1 – 5; 5 = highest)

L. Number of Online Learning Visits
FFYs 2008-2014



M. Online Learning IPSII Results
FFYs 2012-2014

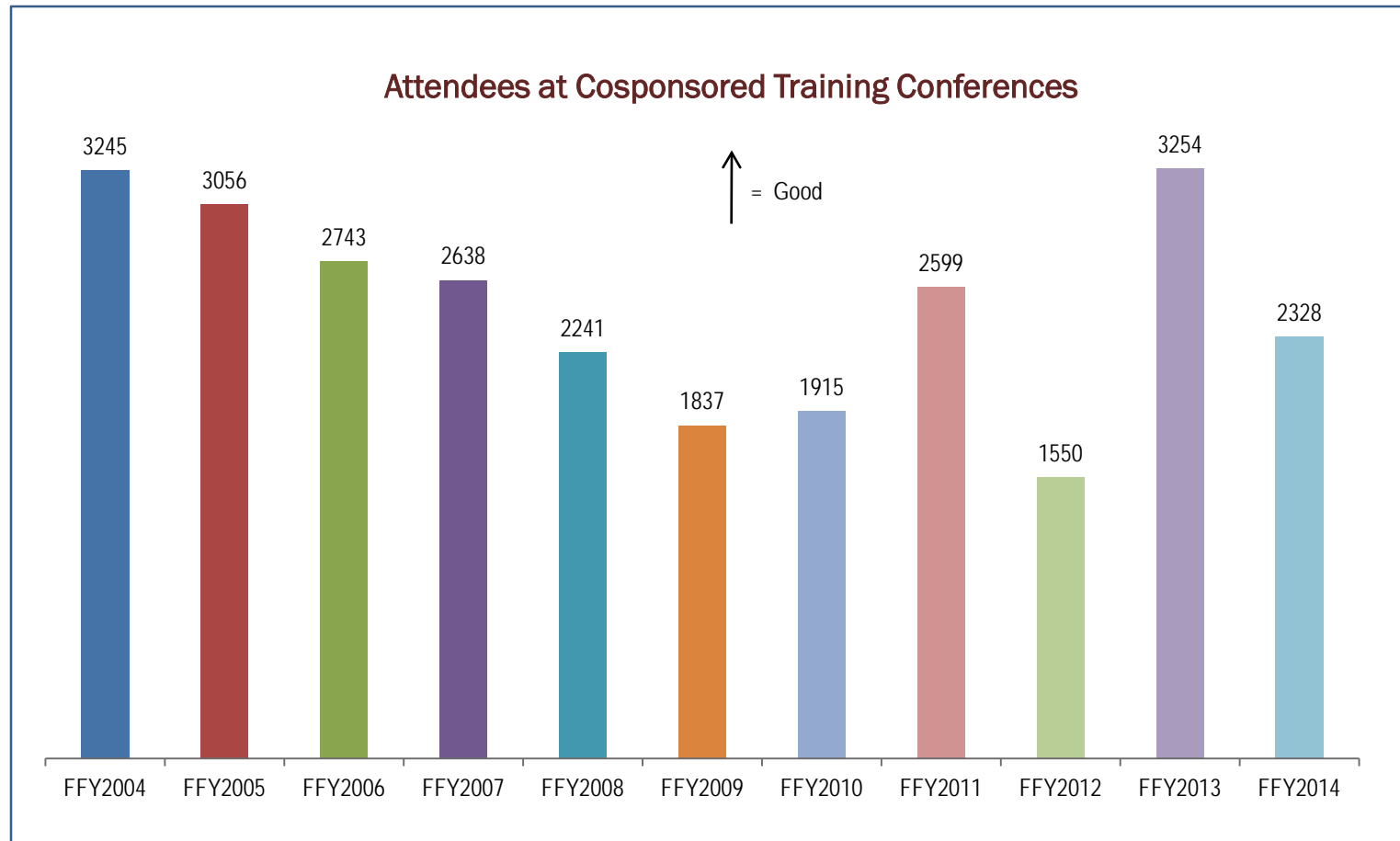


NOTE: 2014: Learning management system began tracking March 2014

FFY 2014

Business Results

Customer Focus Results
N. Cosponsored Training Conferences - Attendees
FFYs 2004 - 2014



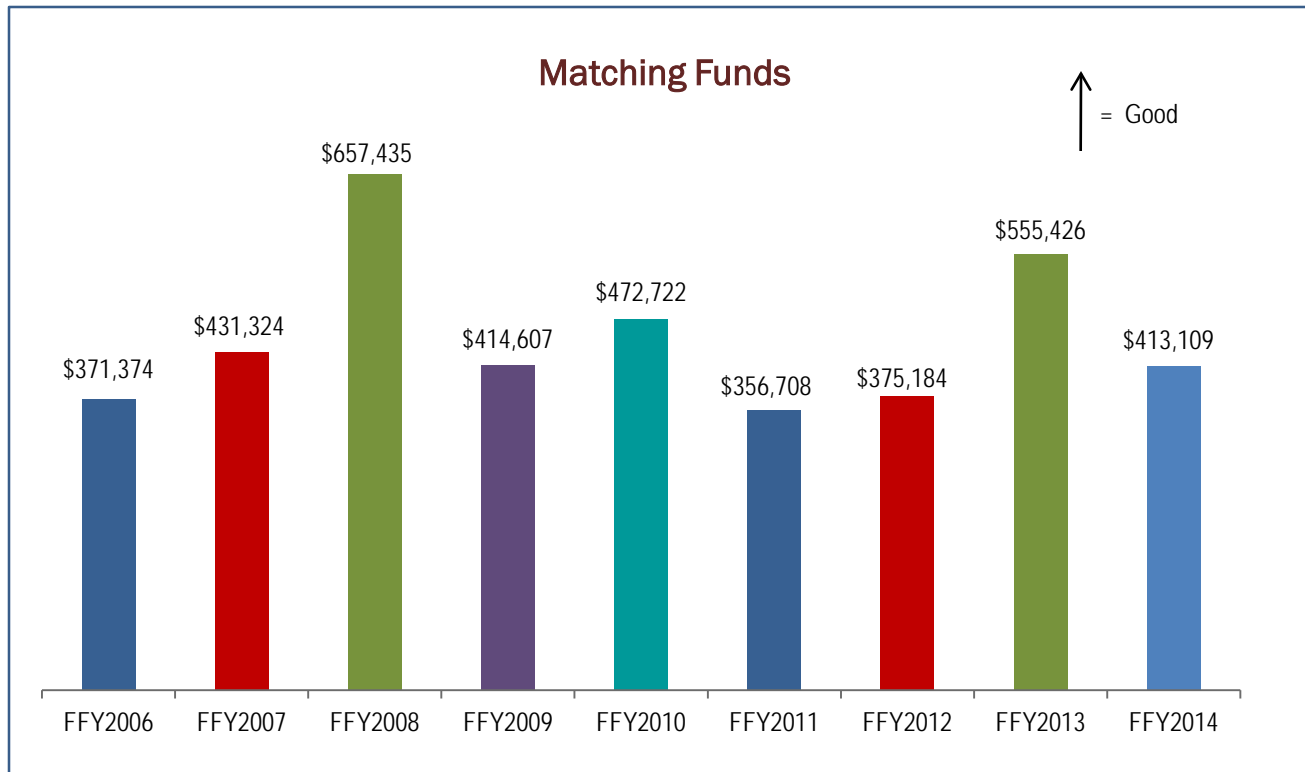
FFY 2014

Business Results

Financial and Market Results

A. Matching Funds FFYs 2006 - 2014

Goal = 25% Match



FFY2014
\$323,591

FFY2013
\$338,965

FFY2012
\$340,300

FFY2011
\$340,740

FFY2010
\$341,423

FFY2009
\$341,423

FFY2008
\$341,423

FFY2007
\$340,534

FFY2006
\$337,118

NOTE: FFYs 2009 & 2010 includes legislative support for self advocacy totaling over \$100,00 per year

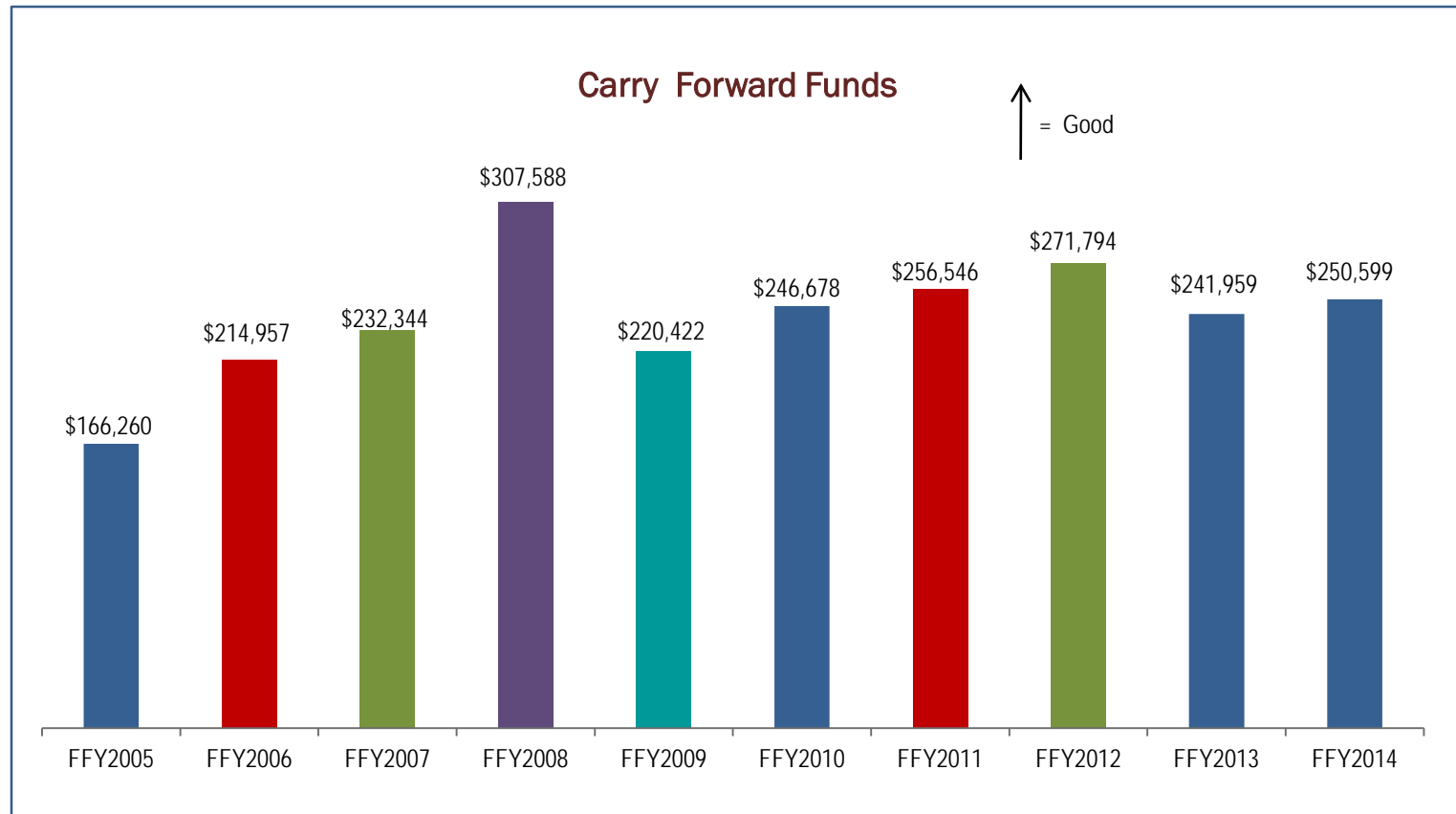
FFY 2014

Business Results

Financial and Market Results

B. Carry Forward Funds

FFYs 2005 - 2014

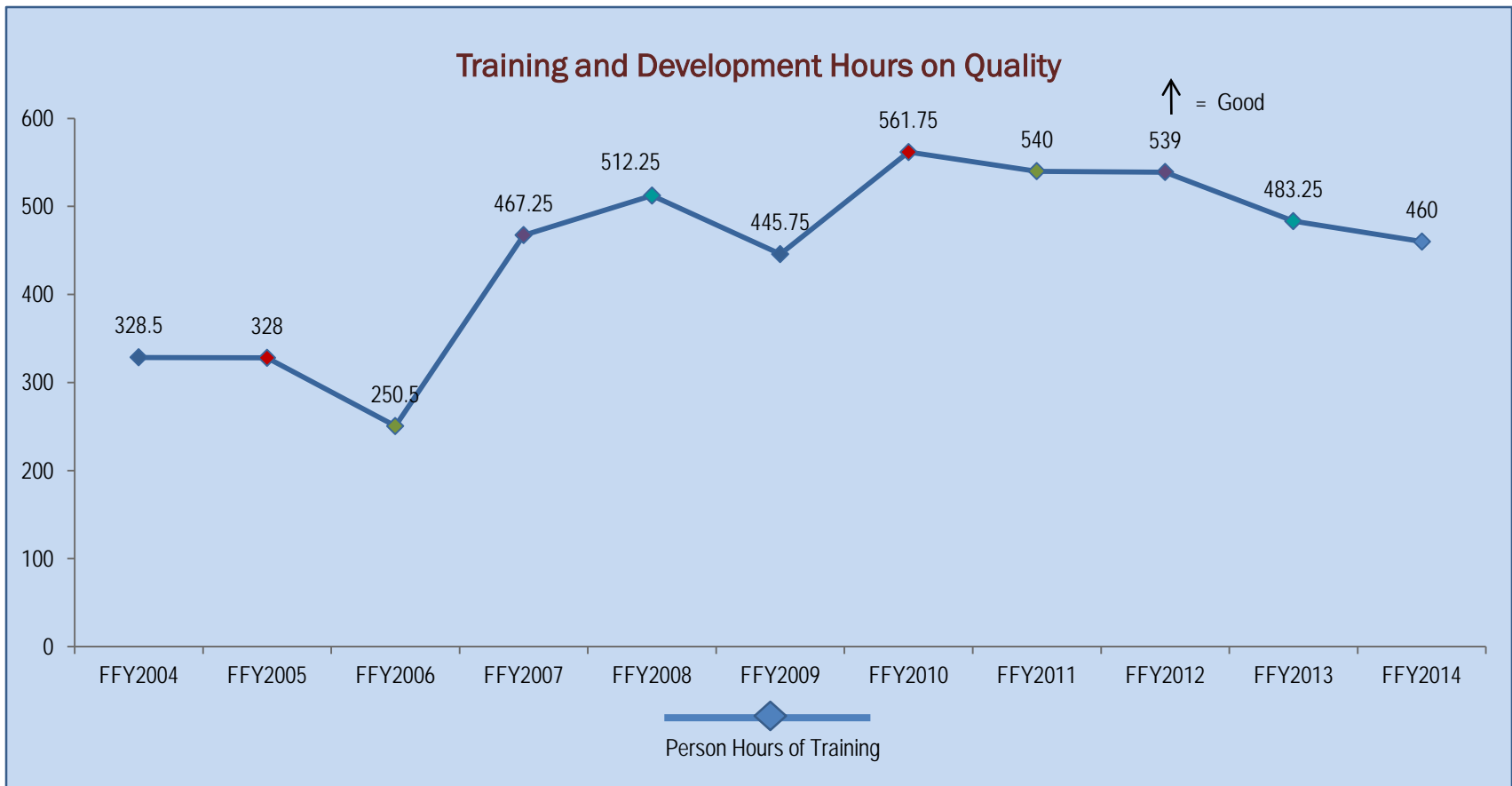


FFY 2014

Business Results

Human Resource Results

A. Training Hours on Quality Improvement FFYs 2004 - 2014

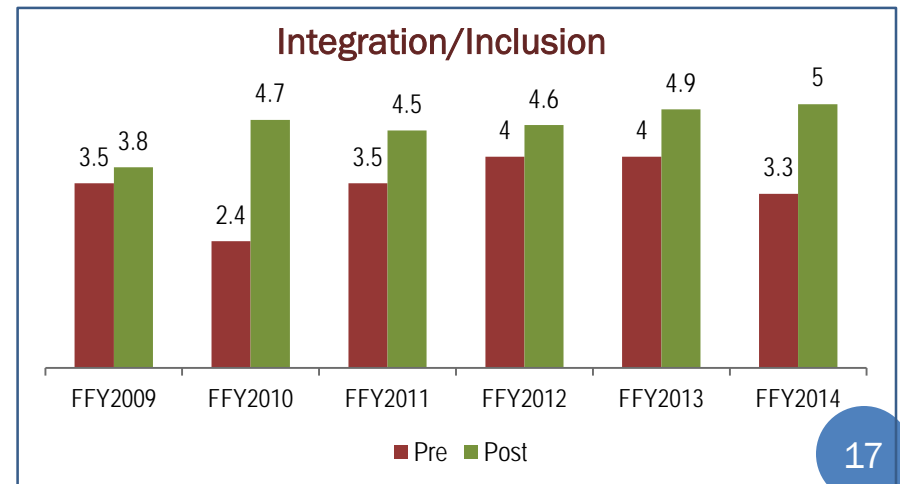
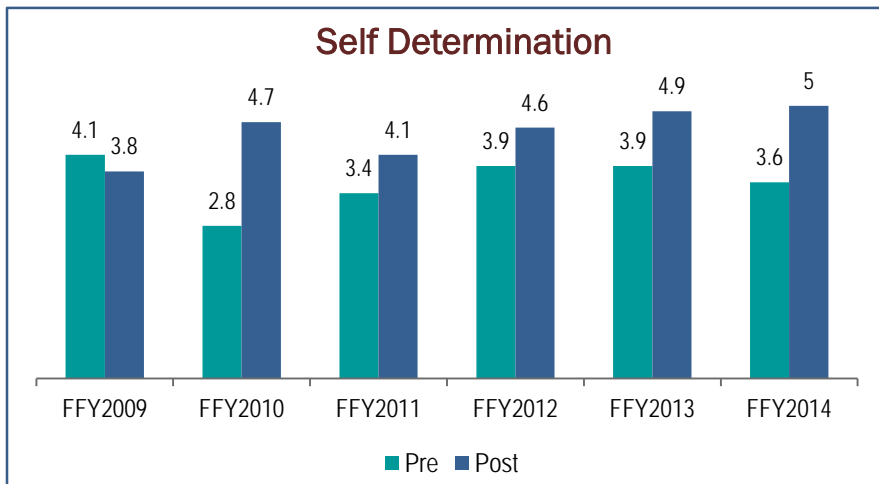
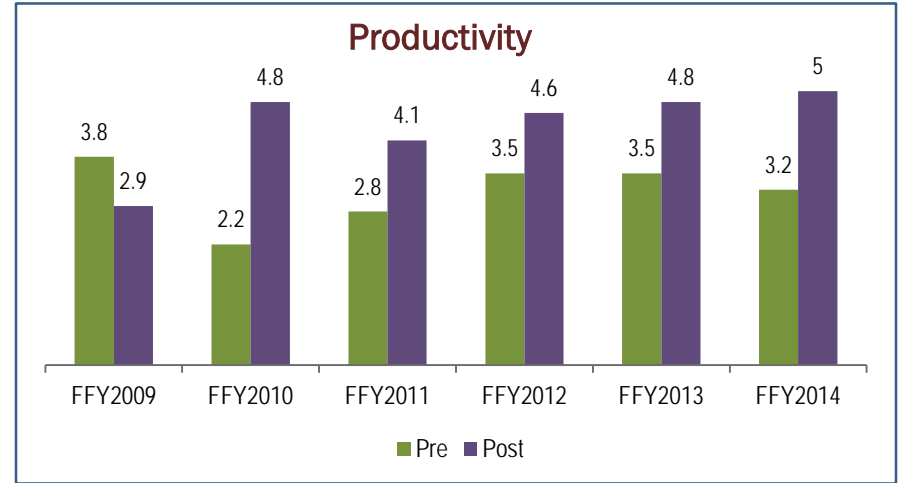
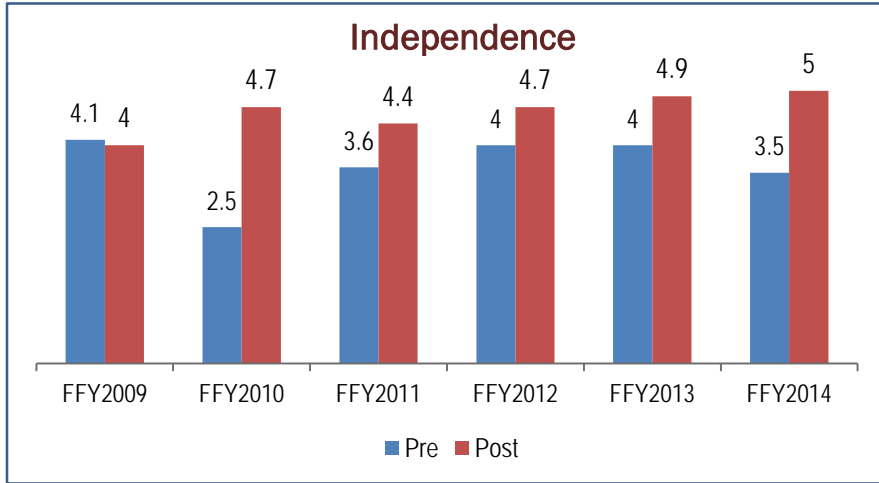


FFY 2014

Business Results

Supplier / Partner Results

A. African American Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest)
Levels and Trends FFYs 2009 – 2014

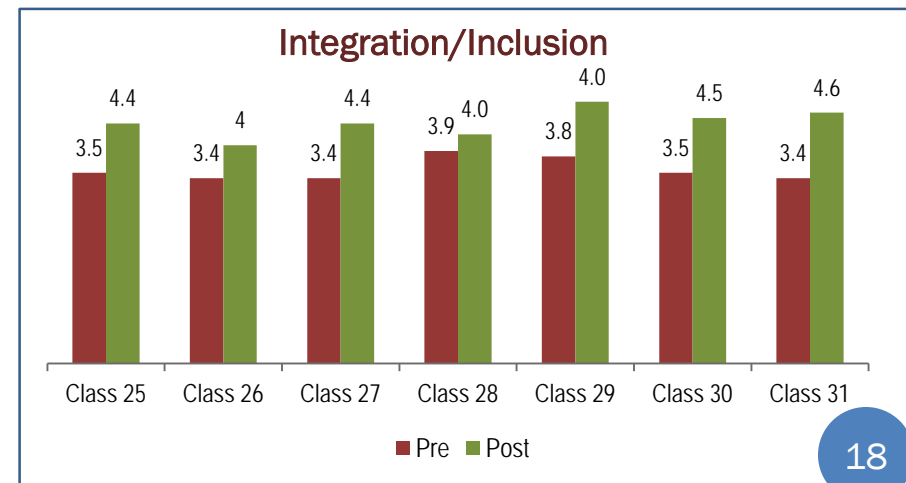
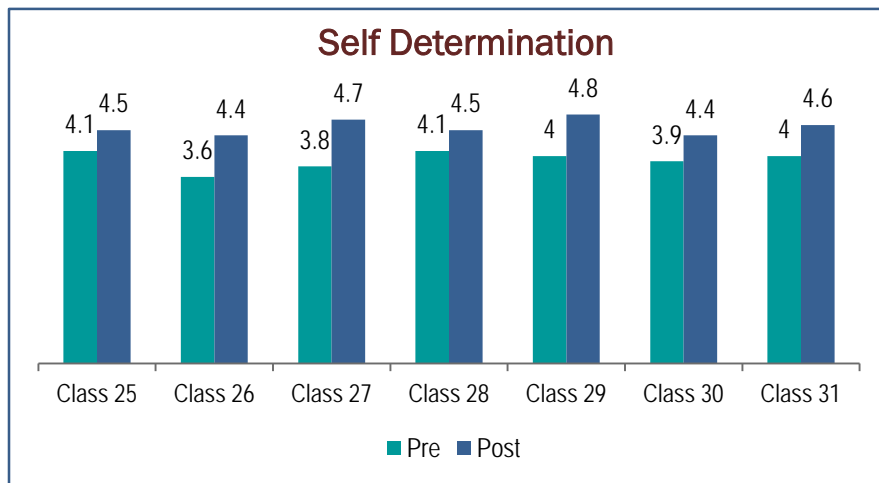
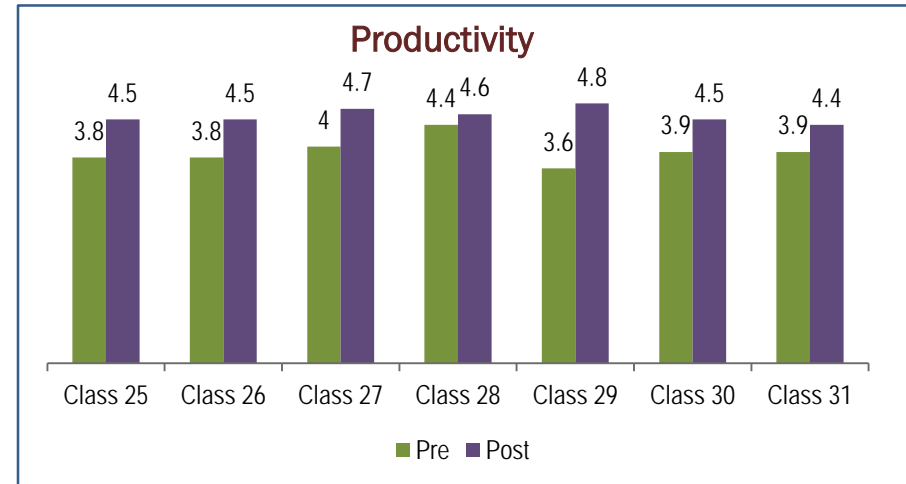
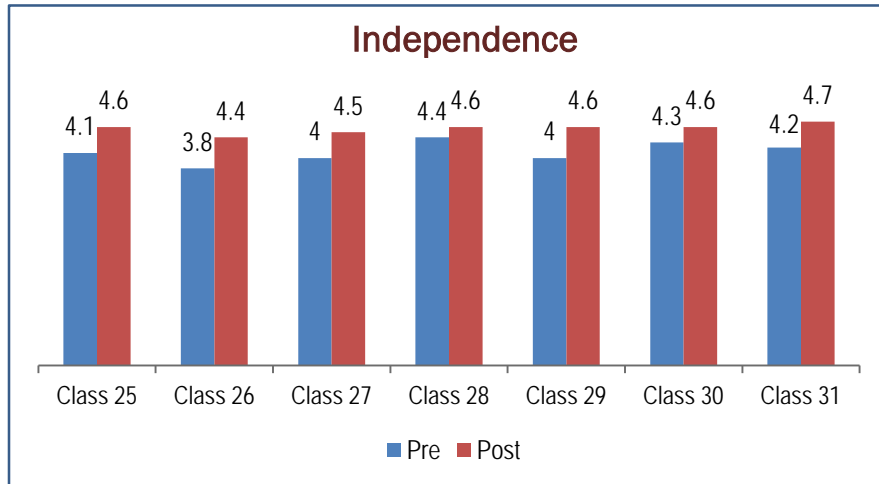


FFY 2014

Business Results

Supplier / Partner Results

B. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)
Levels and Trends (Classes 25 – 31) FFYs 2008-2014



FFY 2014

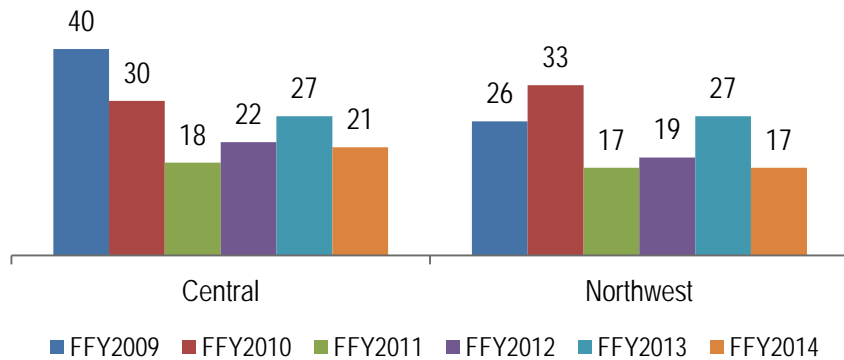
Business Results

Supplier/Partner Results

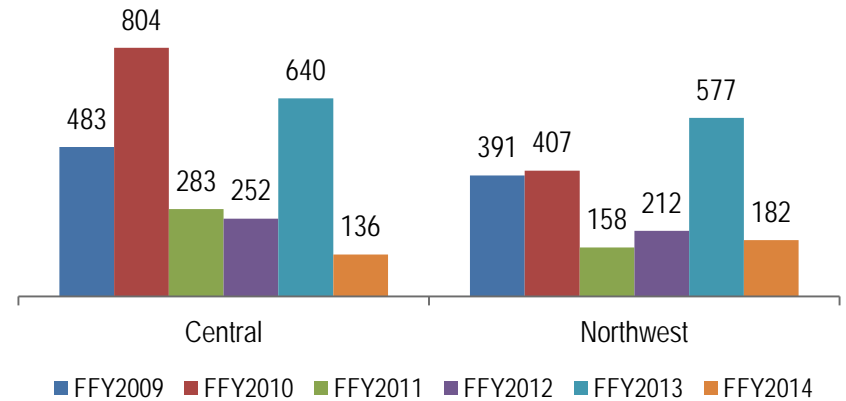
C. Self Advocacy – SAM Central and NW Regions

Training Sessions and Attendees, Teachers/Trainers, Evaluation Results
(scale of 1 – 5; 5 = highest) FFYs 2009 - 2014

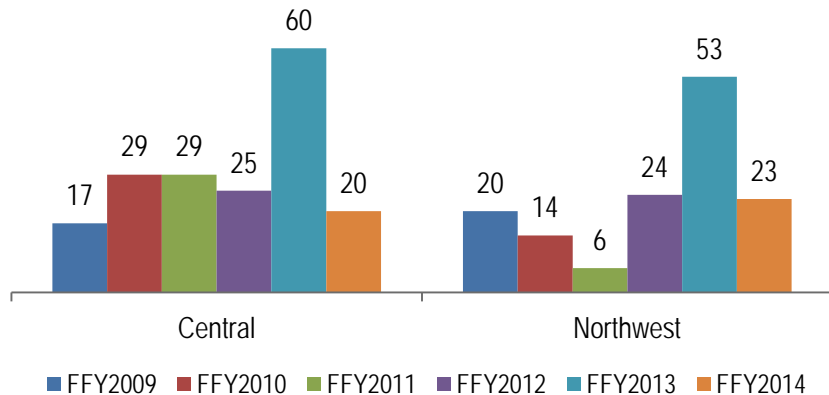
Number of Training Sessions



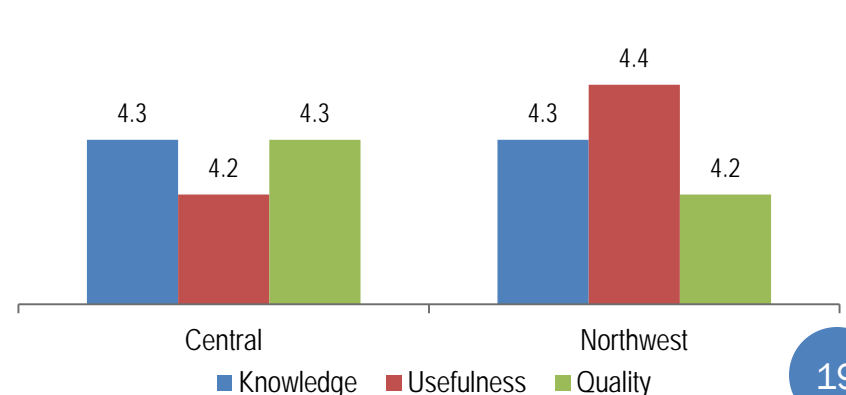
Self Advocates Attending Training Sessions



Self Advocates as Trainers/Teachers



Training Session Evaluation Results FFY2014

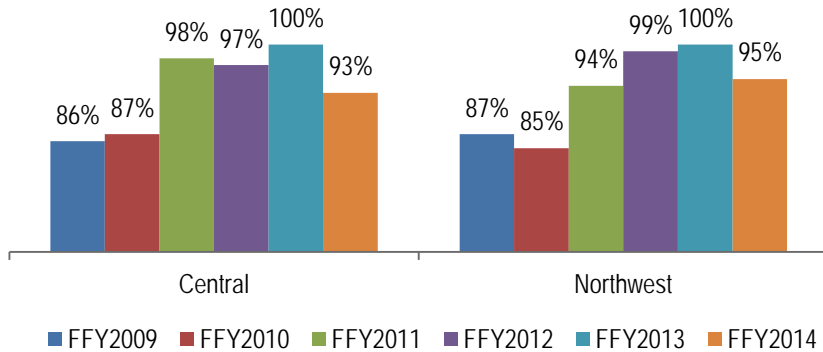


FFY 2014

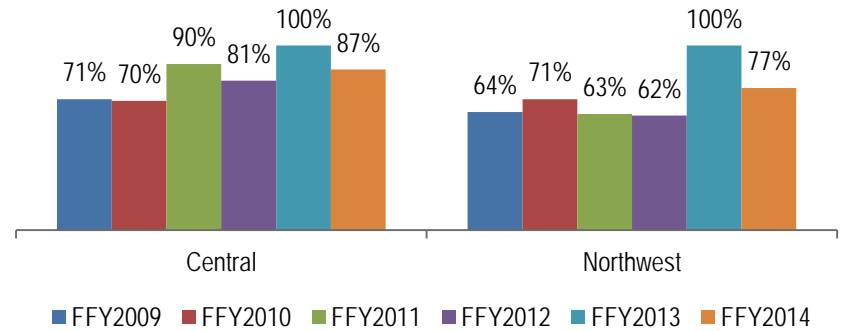
Business Results

Supplier/Partner Results
 D. Self Advocacy – SAM Central and NW Regions
 IPSII Results (% = Yes) FFYs 2009 - 2014

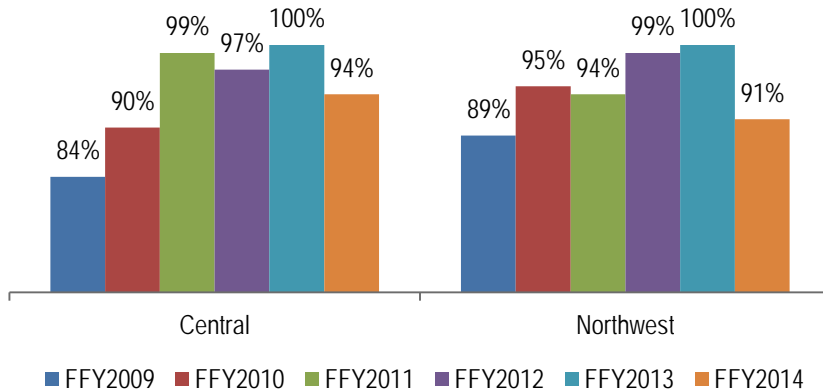
Independence



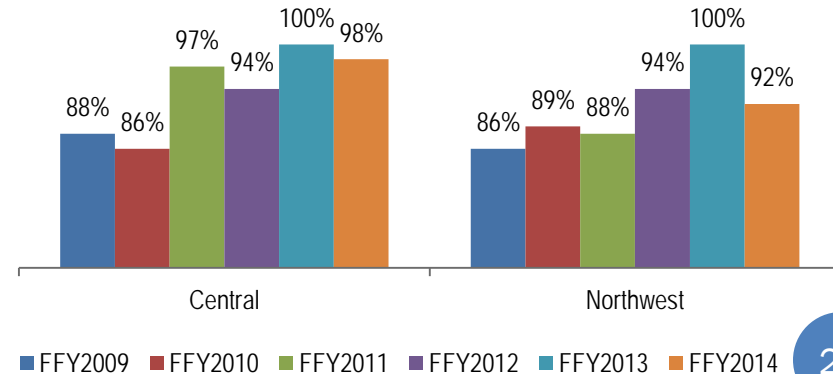
Productivity



Self Determination



Integration/Inclusion



FFY 2014

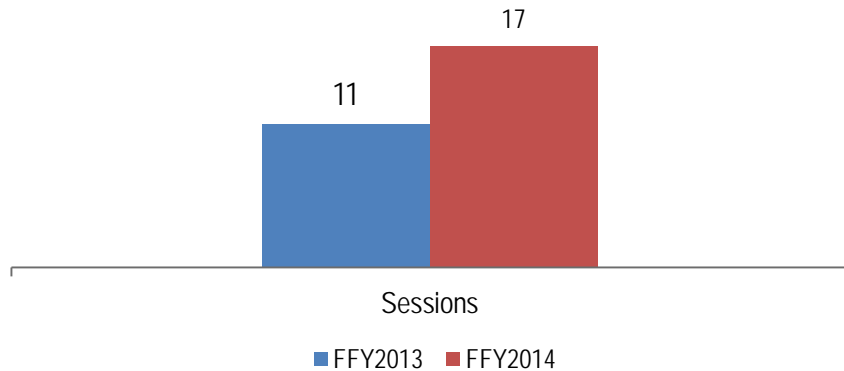
Business Results

Supplier/Partner Results

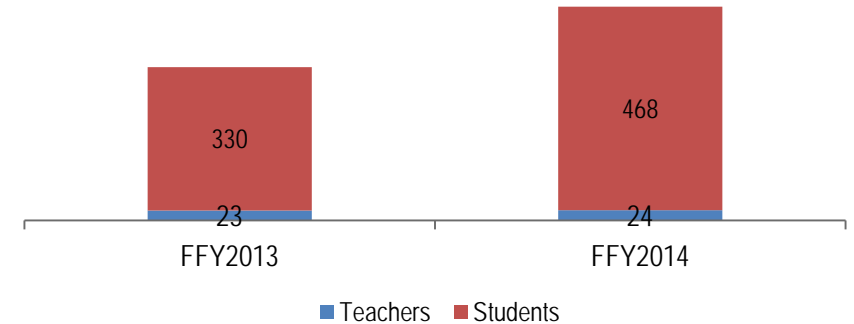
E. Self Advocacy – Anti-Bullying Campaign

Training Sessions, Attendees, Evaluation Results (scale of 1-5, 5-highest) FFY 2013-2014

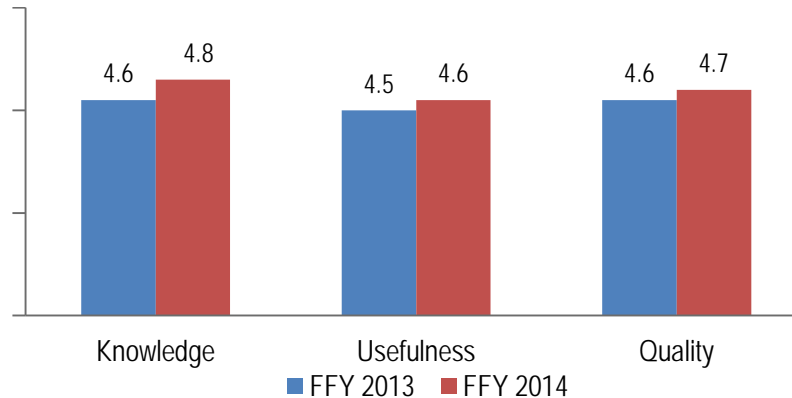
Number of Training Sessions FFY2013-2014



Training Session Attendees FFY2013-2014



Training Session Evaluation Results FFY2013-2014



FFY 2014

Business Results

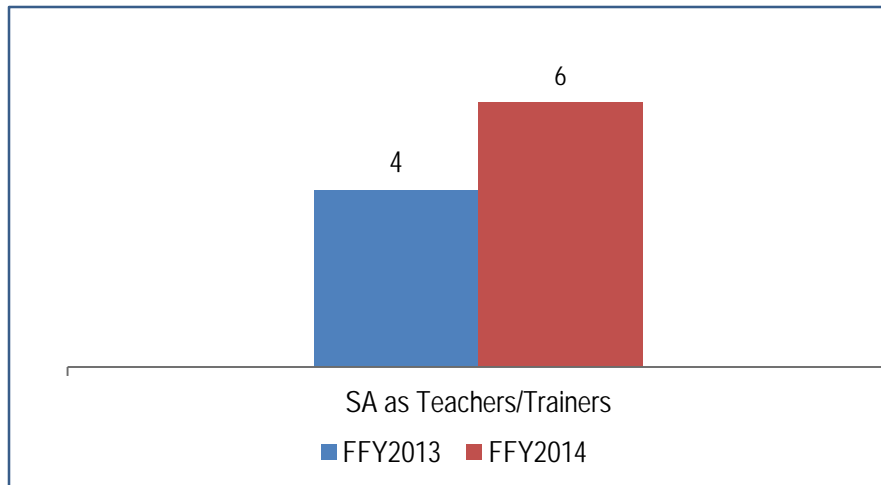
Supplier/Partner Results

F. Self Advocacy – Anti-Bullying Campaign

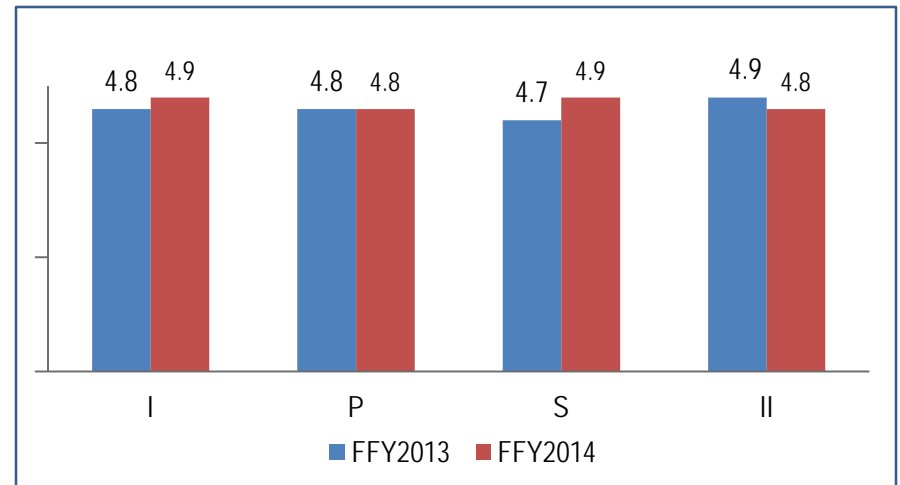
Self Advocates as Trainers/Teachers and IPSII Results (scale of 1-5, 5-highest)

FFY2013-2014

Number of Self Advocates as Trainers/Teachers



IPSII Results (Scale of 1-5, 5 = highest)

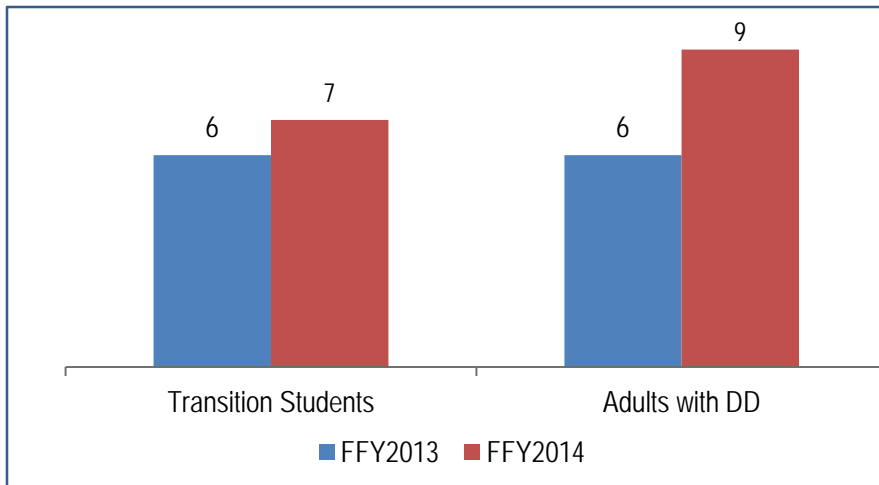


FFY 2014

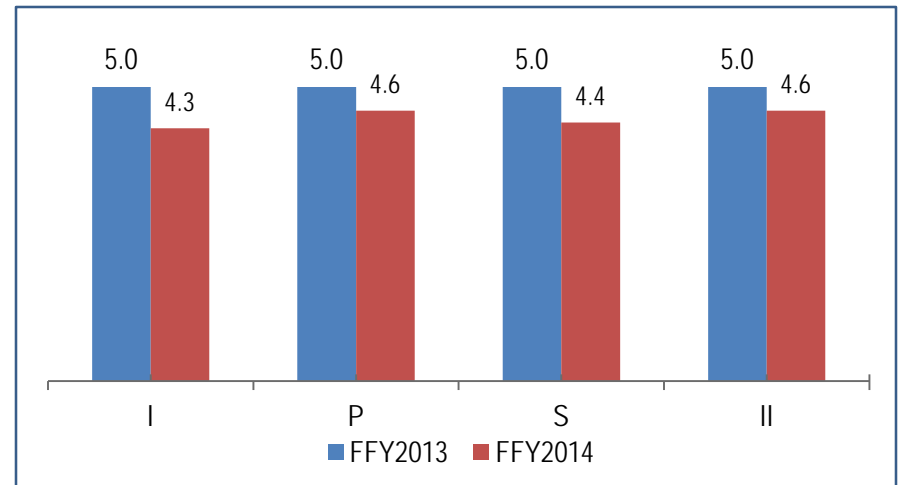
Business Results

Supplier/Partner Results
G. Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)
FFY 2013-2014

Individuals Employed



IPSII Results (scale of 1-5, 5=highest)



FFY 2014

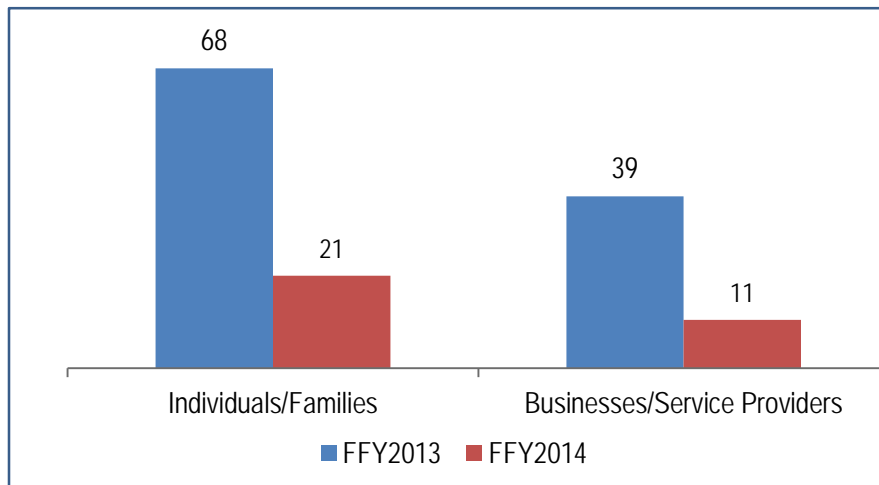
Business Results

Supplier/Partner Results

H. Employment

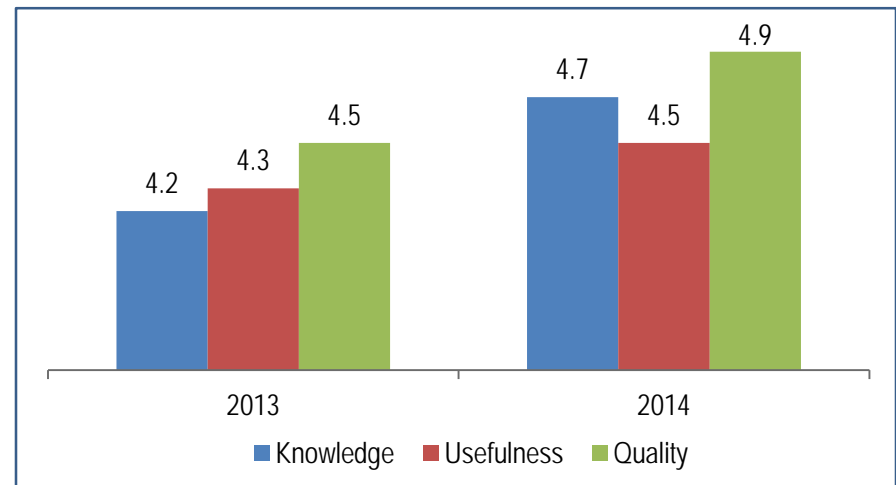
Training Sessions Attendees and Evaluation Results FFY 2013-2014

Training Session Attendees



Training Session Evaluation Results FFY 2013-2014

Individuals/Families and/or Businesses



Governor's Council on Developmental Disabilities

Minnesota Department of Administration

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www.mn.gov/mnddc/pipm

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