

## Self Service W-4 and MWR Tax Information

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### Introduction

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Employees can view and change federal and state withholding information using Self Service. Data is secured by a user ID and password. Federal and state tax withholding information can be updated on the W-4 pages. North Dakota and Michigan residents can also enter MWR Reciprocity Exemption/Affidavit of Residency information.

**Note: Employees in the following situations cannot use the Self Service W-4 pages to update all of their tax records.** To complete their withholding they must submit forms to their HR/Payroll staff for entry:

- Employees with tax records for a state/territory that requires unique information cannot use Self Service to update records for that state/territory, but can update federal information or state records for other states. Some examples are: Arizona (AZ), California (CA), Connecticut (CT), Indiana (IN), Louisiana (LA), Mississippi (MS), Nebraska (NE), Puerto Rico (PR) and Vermont (VT).
- Employees who are Wisconsin (WI) residents and have filed a WT-4A form cannot use Self Service to update their WI record, but can update federal information or state records for other states.
- Employees who are claiming exemption from state withholding for a state/territory other than Minnesota (MN) cannot use Self Service to update records for that state/territory, but can use Self Service to update federal information or state records for Minnesota.

NOTE: Employees who are residents of Michigan (MI) or North Dakota (ND) and are claiming exemption can use Self Service to update their records by completing the MWR page in Self Service.

- Employees who are nonresident aliens cannot use Self Service to submit federal or state W-4 information.
- Employees with a home address outside of the USA.

You are not required to enter withholding changes on these Self Service pages. Agency HR/payroll staff will continue to process paper W-4 and MWR forms if they are submitted.

**DO NOT COMPLETE PAPER FORMS IF YOU COMPLETE AND SUBMIT INFORMATION ONLINE.**

### When to update Form W-4 or MWR information

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All employees must provide their employer with accurate and appropriate information for withholding the correct federal and state income tax from pay. At the time an employee is hired, tax records are created in the payroll system. Federal and state tax records for each state in which an employee lives and works are set up with a tax marital status of single and withholding allowances of zero. When subsequent W-4 information is entered, it updates the information that was originally established.

Tax withholding records entered in Self Service are assigned an effective date equal to the date of entry. You can enter updates to withholding records at any time. However, due to timing, your change may not be reflected on the very next paycheck.

Update your W-4 tax withholding information if any of the following apply:

- You want to update your tax marital status or total number of allowances (federal or state)
- You want to update the additional amount or percentage for federal or state withholding
- You want to claim exemption (federal or state) from withholding
- You reside in North Dakota or Michigan and want to claim exemption from Minnesota withholding
- You have moved, and your state of residence has changed
- You have changed your work location to another state
- You want to refile W-4 or MWR information for the new calendar year in order to maintain exempt status

## Access W-4 Tax Information

To access **W-4 Tax Information**, take the following steps.

**Table 1: Steps to Access W-4 Tax Information**

ACTION	RESULT
1. Access the employee Self Service website <a href="http://www.state.mn.us/employee">www.state.mn.us/employee</a> .	<b>State of Minnesota Self Service</b> sign in page displays.
2. Sign in with the same user ID and password that you use to view your paystub. New employees obtain sign-in instructions from your Human Resources or Payroll office.	<b>Self Service</b> page displays.
3. On the menu, select State of MN Self Service.	<b>State of MN Self Service</b> page displays.
4. Select Other Payroll.	<b>Other Payroll</b> displays.
5. Select W-4 and MWR.	<b>W-4 and MWR</b> displays.
<p>6. Select W-4 and MWR.</p> <p>The tax record has three pages:</p> <ul style="list-style-type: none"> <li>▪ <b>W-4 Tax Information – Federal</b></li> <li>▪ <b>W-4 Tax Information – State</b></li> <li>▪ <b>MWR – Reciprocity Exemption/Affidavit of Residency</b> (Used only if you work in Minnesota and live in North Dakota or Michigan and want to be exempt from Minnesota tax withholding.)</li> </ul> <p>The pages are linked and you click on buttons to move between the pages. The <b>W-4 Tax Information – Federal</b> page always displays first. From that page, you can access the <b>W-4 Tax Information – State</b> page. From that page, you can access the <b>MWR – Reciprocity Exemption/Affidavit of Residency</b> page.</p> <p><b><i>No matter which page(s) you update, you sign (electronically) and submit your information on the W-4 Tax Information – Federal page.</i></b></p>	<b>W-4 Tax Information – Federal</b> page displays.

Do *not* use the back and forward buttons on your browser; this could result in losing data you entered. Navigate using the Menu.

## Update W-4 Tax Information if you live and work in the same state

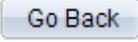
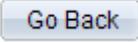
Review the **W-4 Tax Information** pages. Your current tax withholding information displays. If changes are needed, follow the instructions below.

Note: Modifications to tax information entered in Self Service are assigned an effective date equal to the date of entry. To make a change effective on a future date, enter it on the desired date or submit a paper form(s) to your agency HR/payroll office for processing. (Exception: tax records effective in a new tax year for exempt employees who are refiling can be entered in November and December of the year ending.) Future effective-dated records do not routinely display in Self Service.

**Table 2: Steps to Update Tax Withholding Information if You Live and Work in the Same State**

ACTION	RESULT
<p>1. On the <b>W-4 Tax Information – Federal</b> page, check the information displayed in the <b>Review Home Address</b> section. If you recently moved and submitted an address change, be certain it displays correctly here.</p> <p>Note: At the time of hire, the payroll system creates a state tax record for each state in which you either live or work. If you change your resident address in Self Service, the new address displays on this page once it is approved. At that time you can update your state tax record(s). Your state tax data will display the appropriate state tax records for the state(s) in which you live and work.</p>	<p>Home address information cannot be changed on this page. It is view-only.</p>
<p>2. In the <b>W-4 Tax Data</b> section, enter your federal withholding information – <b>or</b> – if you are exempt, skip to step 5 below.</p> <ul style="list-style-type: none"> <li>• Enter the number of federal allowances you are claiming.</li> <li>• Enter the dollar amount and/or the percentage of taxable gross wages, if any, for any <u>additional</u> federal withholding you want withheld from each paycheck.</li> </ul>	
<p>3. In the <b>Indicate Marital Status</b> field, select a radio button to indicate your federal tax marital status:</p> <ul style="list-style-type: none"> <li>• Single (Or married, but withhold at the single rate, and select the check box if it applies.)</li> <li>• Married</li> </ul>	
<p>4. If your last name as displayed on this page differs from the last name on your Social Security card, you must follow the instructions for obtaining a new card.</p>	<p>Present the new card to your HR office so your name can be updated in the system.</p>
<p>Tip: Complete this step only if you claim exemption from federal and/or state tax withholding.</p> <p>5. In the <b>Claim Exemption</b> section:</p> <ul style="list-style-type: none"> <li>• Verify that the year on the first line in the “withholding for” box is the appropriate year for the tax information you are entering.</li> <li>• If you are filing exempt for federal and/or state for the upcoming calendar year, change the year that displays to the new calendar year.</li> <li>• If you meet both conditions for federal exemption, select the check box to indicate you are claiming exemption.</li> </ul> <p>Note: If you want to review and/or print the IRS’s Form W-4, worksheets and instructions, click <a href="#">IRS Form W-4</a> at the bottom of the page.</p>	<p>A check displays in the check box <input checked="" type="checkbox"/> .</p> <p>A new window opens, displaying Form W-4.</p>

ACTION	RESULT
<p>6. You have completed entering your federal W-4 information. Now update your state W-4 information if changes are needed. Choose one of the following:</p> <ul style="list-style-type: none"> <li>• If you have state withholding information to enter, continue with step 7.</li> <li>• If you have no further updates, go to step 13.</li> </ul>	
<p>7. In the <b>State Withholding Data</b> section, click one of the following:</p> <ul style="list-style-type: none"> <li>• If the State Withholding  button displays, you have current W-4 data already entered for state withholding. You can modify it, but no entries are required.</li> <li>• If the Enter Here  button displays, a change has been made (i.e., an address change to a new state) that requires you to update your state tax records.</li> </ul>	<p><b>W-4 Tax Information – State</b> page displays.</p>
<p>8. In the <b>State Information</b> section, verify that the state where you live and work displays in the <b>State</b> field. Since you live and work in the same state, only one state tax record exists – most likely <b>MN Minnesota</b>. (However, these instructions are appropriate if you live and work in the same state, regardless of which state is involved.)</p>	
<p>9. Since this is the state where you live, the <b>Resident</b> check box is selected.  Note: If this is <u>not</u> your state of residency, check the contents of this document for instructions on entering state tax information for your situation.</p>	<p>A check displays in the check box <input checked="" type="checkbox"/> .</p>
<p>10. Complete the fields in the <b>W-4 Tax Data</b> section – <b>or</b> – if you are exempt, skip to step 11 below.</p> <ul style="list-style-type: none"> <li>• Enter the total number of state allowances you are claiming.</li> <li>• Enter the dollar amount and/or the percentage of taxable gross wages, if any, for any <u>additional</u> state withholding you want withheld from each paycheck.</li> <li>• In the Indicate Marital Status field, click the Look Up Marital Status  button and select the appropriate value.</li> </ul> <p>Note: Do <b>NOT</b> select the value X – doing this alone will not claim exemption from withholding tax, and tax will continue to be withheld. <b>To indicate that you claim exemption from state withholding tax, you must select the Exempt check box.</b> The system will automatically set the Marital Status field to X.</p>	<p>Marital status description displays.</p>

ACTION	RESULT
<p><b>Tip:</b> Complete this step <b>ONLY</b> if you claim exemption from state tax withholding in Minnesota. If you claim exemption from a state <i>OTHER</i> than Minnesota, <i>you must submit the appropriate form to your HR/Payroll office.</i></p> <p>11. In the <b>Claim Exemption</b> section:</p> <ul style="list-style-type: none"> <li>• Verify that the year on the first line is the appropriate year for the tax information you are entering.</li> <li>• If the year is not correct, click the Go Back  button and return to step 5.</li> </ul> <p>-----</p> <p>Select the Exempt check box to indicate you are claiming exemption.</p> <p>-----</p> <p>Select a radio button to indicate the reason you are exempt.</p> <p>Note: If you are claiming exemption as the spouse of a military service member assigned to a military location in Minnesota, but your state of domicile (legal residence) is in another a state, AND you are in Minnesota solely to be with your spouse, then also enter your state of domicile.</p>	<p>A check displays in the check box <input checked="" type="checkbox"/> and the Marital Status field is automatically set to X: Claiming exemption from withholding.</p>
<p>12. Review the information you entered for accuracy. Click the Go Back  button to go to the <b>W-4 Tax Information – Federal</b> page to submit the information.</p>	<p><b>W-4 Tax Information – Federal</b> page displays.</p>
<p>13. Choose one of the following:</p> <ul style="list-style-type: none"> <li>• If you have no further updates, read the statement in the <b>Sign and Submit My Federal W-4, State W-4 and MWR</b> section, sign your form electronically by clicking the Submit  button.</li> <li>• If you do not want to submit the information, return to the Self Service Home Page by doing the following: <ul style="list-style-type: none"> <li>○ Click the Home  link in the upper-right corner of the page.</li> <li>- AND -</li> <li>○ On the menu, click State of MN Self Service.</li> </ul> </li> <li>• To exit, click the Sign out  link in the upper-right corner of the page.</li> </ul>	<p>The <b>Submit Confirmation</b> page displays a message indicating that your information was successfully saved.</p> <p><b>Self Service page</b> displays.</p> <p><b>State of MN Self Service</b> page displays.</p> <p><b>State of Minnesota Self Service</b> sign in page displays.</p>
<p>14. On the Submit Confirmation page, click the OK  button.</p>	<p>The W-4 Tax Information – Federal page displays.</p>

**Table 3: Steps to Exit**

ACTION	RESULT
<p>When you are finished, choose one of the following:</p> <ul style="list-style-type: none"><li>• To return to <b>State of MN Self Service</b> page:<ul style="list-style-type: none"><li>○ Click the Home <a href="#">Home</a> link in the upper-right corner of the page.</li><li>- AND -</li><li>○ On the menu, click State of MN Self Service.</li></ul></li><li>• To exit Self Service, click the Sign out <a href="#">Sign out</a> link in the upper-right corner of the page.</li></ul>	<p><b>Self Service page</b> displays.</p> <p><b>State of MN Self Service</b> page displays</p> <p><b>State of Minnesota Self Service</b> sign in page displays.</p>

## Update W-4 Tax Information if you live and work in different states

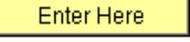
Review the **W-4 Tax Information** pages. Your current tax withholding information displays. If changes are needed, follow the instructions below.

Note: Modifications to tax information entered in Self Service are assigned an effective date equal to the date of entry. To make a change effective on a future date, enter it on the desired date or submit a paper form(s) to your agency HR/payroll office for processing. (Exception: tax records effective in a new tax year for exempt employees who are refiling can be entered in November and December of the year ending.) Future effective-dated records do not routinely display in Self Service.

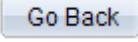
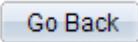
Tip: If you file exempt and are entering a record for the upcoming calendar year to maintain exempt status, follow the directions below. Be certain to change the year displayed to the appropriate new calendar year (see step 5).

**Table 4: Steps to Update Tax Withholding Information if You Live and Work in Different States**

ACTION	RESULT
<p>1. On the <b>W-4 Tax Information – Federal</b> page, check the information displayed in the <b>Review Home Address</b> section. If you recently moved and submitted an address change, be certain it displays correctly here.</p> <p>Note: At the time of hire or after a home address change to another state is approved by human resources staff, the payroll system creates a state tax record for each state in which you live and work. You can update your state tax record(s) once the change is approved and the new address displays.</p>	<p>Home address information cannot be changed on this page. It is view-only.</p>
<p>2. In the <b>W-4 Tax Data</b> section, enter your federal withholding information – <b>or</b> – if you are exempt, skip to step 5 below.</p> <ul style="list-style-type: none"> <li>• Enter the number of federal allowances you are claiming.</li> <li>• Enter the dollar amount and/or the percentage of taxable gross wages, if any, for any <u>additional</u> federal withholding you want withheld from each paycheck.</li> </ul>	
<p>3. In the <b>Indicate Marital Status</b> field, select a radio button to indicate your federal tax marital status:</p> <ul style="list-style-type: none"> <li>• Single (Or married, but withhold at the single rate and select the check box if it applies.)</li> <li>• Married</li> </ul>	
<p>4. If your last name as displayed on this page differs from the last name on your Social Security card, you must follow the instructions for obtaining a new card.</p>	<p>Present the new card to your HR office so your name can be updated in the system.</p>
<p>Tip: Complete this step only if you claim exemption from federal and/or state tax withholding.</p> <p>5. In the <b>Claim Exemption</b> section:</p> <ul style="list-style-type: none"> <li>• Verify that the year on the first line in the “withholding for” box is the appropriate year for the tax information you are entering.</li> <li>• If you are filing exempt for federal and/or state for the upcoming calendar year, change the year that displays to the new calendar year.</li> <li>• If you meet both conditions for federal exemption, select the check box to indicate you are claiming exemption.</li> </ul> <p>Note: If you want to review and/or print the IRS’s Form W-4, worksheets and instructions, click <a href="#">IRS Form W-4</a> at the bottom of the page.</p>	<p>A check displays in the check box <input checked="" type="checkbox"/>.</p> <p>A new window opens, displaying Form W-4.</p>

ACTION	RESULT
<p>6. You have completed entering your federal W-4 information. Now update your state W-4 information for each state in which you live and work, if changes are needed. Choose one of the following:</p> <ul style="list-style-type: none"> <li>• If you have state withholding information to enter, continue with step 7.</li> <li>• If you have no further updates, go to step 17.</li> </ul>	
<p>7. In the <b>State Withholding Data</b> section, click one of the following:</p> <ul style="list-style-type: none"> <li>• If the State Withholding  button displays, you have current W-4 data already entered for state withholding. You can modify it, but no entries are required.</li> <li>• If the Enter Here  button displays, a change has been made (i.e., an address change to a new state) that requires you to update your state tax records.</li> </ul>	<p><b>W-4 Tax Information – State</b> page displays.</p>
<p>8. Click the View All  link to display records for all states. Multiple records exist if you live and work in different states. You need a state tax record for each state. Be certain to enter the appropriate information for each record.</p>	
<p>9. Locate the state tax record for the state in which you <b>live</b>.</p>	
<p>10. Verify the information in the <b>State</b> field. This record is based on the current home address in the system. The <b>Resident</b> check box should be checked.</p>	<p>A check displays in the check box <input checked="" type="checkbox"/> .</p>
<p>11. In the tax record for your state of residence, complete the fields in the <b>W-4 Tax Data</b> section – <b>or</b> – if you are exempt from taxes in your state of residency, skip to step 12.</p> <ul style="list-style-type: none"> <li>• Enter the total number of state allowances you are claiming.</li> <li>• Enter the dollar amount and/or percentage of taxable gross wages, if any, for any additional state withholding you want withheld from each paycheck.</li> <li>• In the <b>Indicate Marital Status</b> field, click the Look Up Marital Status  button. On the page that displays select the appropriate value.</li> </ul> <p>Note: Do <b>NOT</b> select the value X – doing this alone will not claim exemption from withholding tax, and tax will continue to be withheld. <b>To indicate that you claim exemption from state withholding tax, you must select the Exempt check box.</b> The system will automatically set the Marital Status field to X.</p>	<p>Marital status description displays.</p>

ACTION	RESULT
<p><b>Tip:</b> Complete this step <b>ONLY</b> if you claim exemption from state tax withholding in your state of residency and you are a Minnesota resident. If you claim exemption from a state <i>OTHER</i> than Minnesota, <i>you must submit the appropriate form to your HR/Payroll office.</i></p> <p>12. If you are exempt from taxes in your state of residency, in the <b>Claim Exemption</b> section:</p> <ul style="list-style-type: none"> <li>• Verify that the year on the first line is the appropriate year for the tax information you are entering.</li> <li>• If the year is not correct, click the Go Back  button and return to step 5.</li> </ul> <p>-----</p> <p>Select the Exempt check box to indicate you are claiming exemption.</p> <p>-----</p> <p>Select a radio button to indicate the reason you are exempt.</p> <p>Note: If you are claiming exemption as the spouse of a military service member assigned to a military location in Minnesota, but your state of domicile (legal residence) is in another a state, AND you are in Minnesota solely to be with your spouse, then also enter your state of domicile.</p>	<p>A check displays in the check box <input checked="" type="checkbox"/> and the Marital Status field is automatically set to X: Claiming exemption from withholding.</p>
<p>13. You have completed entering tax information for your state of residence. Scroll to the state tax record for the state in which you <b>work</b>.</p>	
<p>14. Complete the fields in the <b>W-4 Tax Data</b> section – <b>or</b> – if you are exempt, skip to step 15.</p> <ul style="list-style-type: none"> <li>• Enter the total number of state allowances you are claiming.</li> <li>• Enter the dollar amount and/or percentage of taxable gross wages, if any, for any additional state withholding you want withheld from each paycheck.</li> <li>• In the Indicate Marital Status field, click the Look Up Marital Status  button. On the page that displays select the appropriate value.</li> </ul>	<p>Marital status description displays.</p>

ACTION	RESULT
<p><b>Tip:</b> Complete this step <b>ONLY</b> if you claim exemption from state tax withholding in the state in which you work and you work in Minnesota. If you claim exemption from a state <i>OTHER</i> than Minnesota, <i>you must submit the appropriate form to your HR/Payroll office.</i></p> <p>15. If you are exempt from taxes in the state in which you work, in the <b>Claim Exemption</b> section:</p> <ul style="list-style-type: none"> <li>Verify that the year on the first line is the appropriate year for the tax information you are entering.</li> <li>If the year is not correct, click the Go Back  button and return to step 5.</li> </ul> <p>-----</p> <p>Choose one of the following:</p> <ul style="list-style-type: none"> <li>Select the Exempt check box to indicate you are claiming exemption and select a radio button to indicate the reason you are exempt:</li> </ul> <p>Note: If you are claiming exemption as the spouse of a military service member assigned to a military location in Minnesota, but your state of domicile (legal residence) is in another a state, AND you are in Minnesota solely to be with your spouse, then also enter your state of domicile.</p> <p><b>OR</b></p> <ul style="list-style-type: none"> <li>If you work in Minnesota and wish to claim exemption from Minnesota tax withholding because you are a resident of Michigan or North Dakota, continue with the directions to <b>Enter Form MWR</b> on page 12.</li> </ul>	<p>A check displays in the check box <input checked="" type="checkbox"/> and the Marital Status field is automatically set to X: Claiming exemption from withholding.</p>
<p>16. Review the information you entered for accuracy. Click the Go Back  button to go to the <b>W-4 Tax Information – Federal</b> page and submit the information.</p>	<p><b>W-4 Tax Information – Federal</b> page displays.</p>
<p>17. Choose one of the following:</p> <ul style="list-style-type: none"> <li>If you have no further updates, read the statement in the <b>Sign and Submit My Federal W-4, State W-4 and MWR</b> section, sign your form electronically by clicking the Submit  button (only once).</li> <li>If you do not want to submit the information, click the Sign Out  link or make another selection from the Menu to take you to a different page.</li> </ul>	<p>The <b>Submit Confirmation</b> page displays a message indicating that your information was successfully saved.</p>
<p>18. On the Submit Confirmation page, click the OK  button. You will be returned to the W-4 Tax Information – Federal page.</p>	

**Table 5: Steps to Exit**

ACTION	RESULT
<p>When you are finished, choose one of the following:</p> <ul style="list-style-type: none"><li>• To return to <b>State of MN Self Service</b> page:<ul style="list-style-type: none"><li>○ Click the Home <a href="#">Home</a> link in the upper-right corner of the page.</li><li>- AND -</li><li>○ On the menu, click State of MN Self Service.</li></ul></li><li>• To exit Self Service, click the Sign out <a href="#">Sign out</a> link in the upper-right corner of the page.</li></ul>	<p><b>Self Service page</b> displays.</p> <p><b>State of MN Self Service</b> page displays</p> <p><b>State of Minnesota Self Service</b> sign in page displays.</p>

## Enter Form MWR Information for North Dakota and Michigan residents who work in Minnesota

Note: You can process an MWR (Reciprocity Exemption/Affidavit of Residency form) now or later or you may complete a paper MWR and submit it to your agency HR/payroll office.

Minnesota has income tax reciprocity agreements with North Dakota and Michigan. If you reside in one of these states, you may have Minnesota income tax withheld on wages you earn in Minnesota, but you are not required to do so. You will normally have state income tax withheld for your state of residence on wages earned from a Minnesota employer. To claim exemption from Minnesota tax withholding, you must file Form MWR. You can complete the MWR form in Employee Self Service.

Tip: If you wish to complete the **MWR-Reciprocity Exemption/Affidavit of Residency** page, you must complete the **W-4 Tax Information – Federal** and **W-4 Tax Information – State** pages before continuing with these instructions. The three pages in this component are linked together and are always accessed in order, beginning with the **W-4 Tax Information – Federal** page. (Return to page 7 of these instructions if necessary.)

### To Access MWR Information

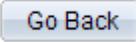
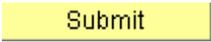
**Table 6: Steps to Access MWR Information**

Action	Result
<p>1. On the <b>W-4 Tax Information – State</b> page, click the File MWR  button.</p> <ul style="list-style-type: none"> <li>If the File MWR  button displays, you are eligible, but not required, to submit Form MWR because your home address is North Dakota or Michigan, but your work location is Minnesota.</li> <li>If the View MWR  button displays, you have already entered an MWR Form for the year indicated. You can view the information already entered.</li> </ul>	<p><b>MWR – Reciprocity Exemption/Affidavit of Residency</b> page displays.</p>

### To Change or Add MWR Information

**Table 7: Steps to Change or Add MWR Information**

ACTION	RESULT
<p>1. The <b>Permanent Address</b> section should display your home address in North Dakota or Michigan.</p>	
<p>2. In the <b>Residence information</b> section, you must answer all 4 questions. Note: Be certain to use the correct date format (mm/dd/yyyy) when a date is required or click the Choose a Date  button and select a date from the calendar that displays.</p>	
<p>3. In the <b>Sign here</b> section, read the statements and select one of the following:</p> <ul style="list-style-type: none"> <li>Radio button File MWR <input type="radio"/> <b>File MWR</b> - to retain the MWR information.</li> <li>Radio button Cancel – Do not File MWR <input type="radio"/> <b>Cancel - Do not File MWR</b> - to discard the MWR information.</li> </ul> <p>Note: If you want to review and/or print the MN Department of Revenue's Reciprocity Exemption /Affidavit of Residency (MWR) form and instructions, click <a href="#">MN Department of Revenue MWR form</a>.</p>	<p>A new window opens, displaying Form MWR.</p>

ACTION	RESULT
4. If you selected the radio button File MWR <input type="radio"/> <b>File MWR</b> , you must complete the save and submit process by returning to the <b>W-4 Tax Information – Federal</b> page.	
5. Click the Go Back  button.	<b>W-4 Tax Information – State</b> page displays.
6. On the <b>W-4 Tax Information – State</b> page, review the information you entered for accuracy. Note: In the <b>Claim Exemption</b> section on the Minnesota state record, the <i>Exempt because an MWR form has been filed</i> statement displays with the check box selected.	
7. Click the Go Back  button to go to the <b>W-4 Tax Information – Federal</b> page to submit the information.	<b>W-4 Tax Information – Federal</b> page displays.
8. Choose one of the following: <ul style="list-style-type: none"> <li>If you have no further updates, read the statement in the <b>Sign and Submit My Federal W-4, State W-4 and MWR</b> section, sign your form electronically by clicking the Submit  button (only once), and continue with step 9.</li> <li>If you do not want to submit the information, click  or make another selection from the Menu to take you to a different page.</li> </ul>	The <b>Submit Confirmation</b> page displays with a message indicating that your information was successfully saved.
9. On the Submit Confirmation page, click the OK  button. You have completed updating your MWR information and can exit Self Service.	The <b>W-4 and MWR</b> page displays.

## To Exit

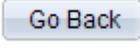
**Table 8: Steps to Exit**

ACTION	RESULT
<p>When you are finished, choose one of the following:</p> <ul style="list-style-type: none"> <li>To return to <b>State of MN Self Service</b> page: <ul style="list-style-type: none"> <li>Click the Home  link in the upper-right corner of the page.</li> <li>- AND -</li> <li>On the menu, click State of MN Self Service.</li> </ul> </li> <li>To exit Self Service, click the Sign out  link in the upper-right corner of the page.</li> </ul>	<p><b>Self Service page</b> displays.</p> <p><b>State of MN Self Service</b> page displays</p> <p><b>State of Minnesota Self Service</b> sign in page displays.</p>

## Problems and Solutions

Use the following guide to resolve problems. For additional help, contact your agency HR/Payroll office.

**Table 9: Information to Resolve Problems**

PROBLEM	SOLUTION
The incorrect address displays in the <b>Review Home Address</b> section of the <b>W-4 Tax Information-Federal</b> page.	You must enter an address change via My Personal Information in Self Service. This home address change is not finalized until your HR/Payroll office reviews and approves it. Once approved, the new address will appear on your tax information pages.
A message indicates that state withholding allowance is greater than 10.	This is a warning message. You can leave the withholding allowances at more than 10, or you can change the number of allowances. In either event, clicking the OK  button deletes the message and allows you to continue.
I have questions about the appropriate numbers of allowances that I should be claiming.	You should consult the Form W-4, and its instructions and worksheets provided by the Internal Revenue Service. A link to this information is available at the bottom of the <b>W-4 Tax Information-Federal</b> page. It is labeled "For reference: <a href="#">IRS Form W-4</a> ."
The Submit Confirmation message indicates, " <b>The save was successful. However, due to timing, your change may not be reflected on the very next pay.</b> " How can I tell for sure, when the change will be effective?	Typically, W-4 information entered by end of day Thursday of the week you turn in your timesheet will be effective on the paycheck you receive the following Friday.
A field does not allow entry, or is grayed out.	You may need to "refresh" the page by clicking the Go Back  button and then clicking the link that will return to you to the <b>Other Payroll</b> page. Then re-access the pages by clicking <b>W-4</b> .
W-4 Information that was entered has disappeared.	You may not have completed all the steps for saving and submitting information. You must always return to the <b>W-4 Tax Information-Federal</b> page to click the Submit  button (only once).
I cannot determine how to enter records on these pages to establish the required withholding as a nonresident alien.	The Self Service pages cannot be used to submit W-4 information for nonresident aliens. A paper Form W-4 must be completed and submitted to agency HR/payroll staff.