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Mission:

The Minnesota Board of Psychology protects the public through licensure, regulation and education to promote access to safe, competent, and ethical psychological services.

Statewide Outcome(s):

Psychology, Board of supports the following statewide outcome(s).

People in Minnesota are safe.

Context:

The Board is charged with regulating the practice of psychology in the State of Minnesota through licensure, complaint resolution, and education. Regulating the practice of psychology is important because it ensures that licensed psychologists have a minimum level of education, training and experience prior to providing critical mental health services. In addition, regulation of the practice of psychology provides the public with a forum for adjudicating complaints and holds licensed psychologists accountable for providing competent and ethical health services. The Board's priorities are found in its vision statement within its 2012 Strategic Plan which can be accessed at: http://www.psychologyboard.state.mn.us/.

The Board is funded by fees collected from applicants and licensees. The Board is responsible for collecting sufficient revenue to cover both direct and indirect expenditures. Revenues received are deposited as non-dedicated revenue into the state government special revenue fund. From this fund the Board receives a direct appropriation to pay for agency activities such as salaries, rent, costs for disciplinary/contested cases and operating expenditures. It also pays statewide indirect costs through an open appropriation.

Strategies:

The Board reviews applicants' educational credentials and training experiences for compliance with Board requirements for licensure. The goal of this review is to assure the public that individuals who practice psychology in Minnesota have the requisite education, competence, and ethical character to provide safe and effective psychological services.

A second way the Board achieves its mission and supports the above statewide objective is by investigating and resolving complaints against applicants and licensees alleged to have violated the Psychology Practice Act, including removing licensees from practice who are a risk to client safety and monitoring licensees whose practice requires remediation and oversight to assure public safety.

In accordance with the statewide objective that "people in Minnesota are safe," the Board provides public access to information regarding licensure, discipline status, and individual license history. The Board also provides information to the public regarding establishing, reviewing and approving mandatory continuing education for licensees, and educates the public on the requirements for licensure and the rules of conduct for ethical psychological practice.

Results:

The Board through its 2012 strategic planning teams is continually striving to find better ways to achieve its mission. In addition to its strategic planning work, the Board hosted the health-related licensing boards' first Kaizen event. Key results from the Kaizen event include automating the complaint resolution process, increasing customer accessibility, and reducing the time cycle of a high priority complaint from an average of 226 days to 155 days to resolution. Another key result was reducing the process time for matters outside of the power of the Board from 29 days to four hours of staff time to resolution.

The Board shortened the process time cycle for the use of disciplinary action in connection with a license. This is demonstrated in its ability to utilize suspensions of license as well as Stipulations to Cease practice along with the voluntary surrender of license options to meet its mission of public protection in the psychological field, in a faster, more efficient manner.

Performance Measures	Previous	Current	Trend
Licensed Psychologist (LP) licenses issued	198	209	Stable
Licensure Verifications processed	10,455	12,699	Improving
Jurisdictional complaints received	261	251	Stable
Orders for Disciplinary action issued	20	17	Stable
Agreements for Corrective Action (ACA) issued	5	7	Stable
Revocations of license	4	1	Stable
Stipulations to Cease Practice		2	Stable
Voluntary Surrender of license		2	Stable
Suspensions of license		6	Improving
Number of licensees under compliance (Board monitoring)	20	14	Improving

Performance Measures Notes:

Previous data is FY 2011. Current data is FY 2012. Source: MN Board of Psychology Licensing Database.

The results of the Board LEAN process are available at LEAN Online: http://www.lean.state.mn.us/LEAN pages/results.html

The Board's July 1, 2008 to June 30, 2010 Biennial Report is available at: http://archive.leg.state.mn.us/docs/2011/mandated/110400.pdf

The Board recently underwent review by the Minnesota Sunset Commission as established under M.S. section 3D.06. A copy of the Board's report to that Commission is available at: http://www.commissions.leg.state.mn.us/sunset/reports/BoardofPsychologyReport 2011.pdf

Psychology, Board of

Current, Base and Governor's Recommended Expenditures (Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
Current Biennium Expenditures (FY 2012-13)		\$1,732		\$1,732
Current Law Expenditures (FY 2014-15)		\$1,719		\$1,719
Governor's Recommended Expenditures (FY2014-15)		\$1,719		\$1,719
\$ Change from FY 2014-15 Current Law to Governor's Rec		\$0		\$0
% Change from FY 2014-15 Current Law to Governor's Rec		0%		0%

Psychology, Board of Sources and Uses

(Dollars in Thousands)

(
	Biennium FY14-FY15			
	General Funds	Other State Funds	Federal Funds	Total Funds
APPROPRIATION		\$1,718		\$1,718
SOURCES OF FUNDS		\$1,718		\$1,718
EXPENDITURES		\$1,719		\$1,719
PAYROLL EXPENSE		\$1,332		\$1,332
OPERATING EXPENSES		\$386		\$386
USES OF FUNDS		\$1,719		\$1,719

Psychology, Board of All Funds FTE by Program

	Current	Forecast Base	Governor's Recommendation
Program	FY 2013	FY 2015	FY 2015
Program: Psychology, Board Of	10.2	9.4	9.4
Psychology, Board	of 10.2	9.4	9.4

Psychology, Board of Revenue Summary

(Dollars in Thousands)

		Biennium FY14-15			
		General Fund	Other State Funds	Federal Funds	All Funds
Non Dedicated	DEPARTMENTAL EARNINGS		2,307		2,307
	ALL OTHER		0		0
	Subtotal		2,307		2,307
	Total		2,307		2,307