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#### Mission:

Protecting the public interest through effective, consistent regulation, proactive consumer outreach, and supporting a vibrant and competitive marketplace.

### Statewide Outcome(s):

Commerce supports the following statewide outcome(s).

A thriving economy that encourages business growth and employment opportunities.

Strong and stable families and communities.

A clean, healthy environment with sustainable uses of natural resources.

Sustainable options to safely move people, goods, services and information.

#### Context:

The Minnesota Department of Commerce serves the public interest, consumers, and businesses by ensuring secure, stable and reliable markets in over twenty industries. Commerce seeks to strike a balance by protecting consumer rights while ensuring a competitive marketplace for business in Minnesota. As such, Commerce works with regulated entities, the public, the Legislature, other state agencies and the Governor. Commerce's budget consists of approximately 63 percent federal funds, 27 percent special revenue funds and 10 percent general fund. Financial Institutions, Insurance, Telecommunications and TAM, and Energy Resources assess and recover their operating costs from regulated entities.

#### Strategies:

The Minnesota Department of Commerce uses the following strategies to achieve success:

- Investigating and resolving consumer complaints
- Safeguarding consumers' rights and investments
- Regulating and licensing business activity to ensure compliance, responsible business conduct, and a fair and consistent regulatory environment
- Advocating for the public interest before public bodies
- Expanding economic opportunity while working to improve our quality of life and environment

The specific business units employ the following strategies to achieve success:

#### **Financial Institutions Division:**

• Licenses, examines and regulates credit unions, state chartered banks, mortgage companies, finance companies and other financial institutions to ensure that they remain safe and financially solvent.

#### **Insurance Division:**

 Licenses, examines and regulates insurance companies and other financial institutions to ensure that they remain safe and financially solvent.

#### **Administration:**

- Manages day-to-day operations, manages financial and human resources operations.
- Provides unclaimed property services to the people of Minnesota.
- Provides information management services and technical support to the department.
- Licenses businesses and individuals according to Minnesota statutes.

#### **Enforcement Division:**

- Enforces compliance and responsible business conduct across a broad range of licensed occupations, including insurance agents, stock and investment brokers, and realtors.
- Registers securities sold in Minnesota.
- Investigates insurance fraud in Minnesota

#### **Division of Energy Resources:**

- Advocates on behalf of consumers and ratepayers in proceedings relating to regulated electric and gas utilities
- Promotes energy-efficient building, conservation, alternative transportation fuels, and modern energy technologies.
- Oversees conservation improvement programs operated by public, municipal and cooperative utilities.
- Administers the Low Income Home Energy Assistance Program and the Weatherization Assistance Program.

#### **Telecommunications Division:**

- Advocates on behalf of consumers and ratepayers in proceedings relating to regulated telecommunications and utilities.
- Promotes competition among telecommunications companies in Minnesota.

#### Weights and Measures Division:

- Ensures accuracy in all commercial transactions based on weight or measure.
- Ensures consistent quality of petroleum products.
- Provides precision mass, temperature, density and volume measurement services to businesses.

#### Petrofund:

- Reimburses petroleum storage tank owners and operators for the cost of investigating and cleaning up petroleum tank releases.
- Contracts to remove abandoned underground petroleum storage tanks across Minnesota.

#### **Measuring Success:**

Commerce continues to work through the economic recovery to ensure stable financial institutions, opportunities for economic growth, and protection for consumers. Commerce will make every effort to provide a state regulatory environment to aide in the economic recovery and provide the foundation for strong growth in the future.

# Current, Base and Governor's Recommended Expenditures

(Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
		*	*	
Current Biennium Expenditures (FY 2012-13)	\$43,830	\$82,162	\$194,850	\$320,841
Current Law Expenditures (FY 2014-15)	\$43,327	\$82,195	\$325,071	\$450,593
, ,	,-	, , , , ,	,, -	,,
Governor's Recommended Expenditures (FY2014-15)	\$46,377	\$82,997	\$325,071	\$454,445
\$ Change from FY 2014-15 Current Law to Governor's Rec	\$3.050	\$802	\$0	\$3,852
\$ Change nom F1 2014-15 Current Law to Governors Nec	\$3,030	φου2	ΦΟ	φ3,632
% Change from FY 2014-15 Current Law to Governor's Rec	7%	1%	0%	1%

#### Sources and Uses

		Biennium FY1	4-FY15	
	General Funds	Other State Funds	Federal Funds	Total Funds
BALANCE FORWARD IN		\$25,798		\$25,798
REVENUE	\$1	\$56,579	\$325,070	\$381,650
TRANSFERS IN	\$4,190	\$8,210		\$12,400
APPROPRIATION	\$46,456	\$36,295	\$0	\$82,751
SOURCES OF FUNDS	\$50,647	\$126,882	\$325,070	\$502,599
BALANCE FORWARD OUT		\$21,695		\$21,695
TRANSFERS OUT	\$80	\$22,190		\$22,270
CANCELLATIONS	\$4,190			\$4,190
EXPENDITURES	\$46,377	\$82,997	\$325,071	\$454,445
PAYROLL EXPENSE	\$37,799	\$17,966	\$7,250	\$63,015
OPERATING EXPENSES	\$8,544	\$52,503	\$7,278	\$68,325
OTHER FINANCIAL TRANSACTIONS	\$24	\$10	\$2,930	\$2,964
GRANTS, AIDS AND SUBSIDIES	\$0	\$12,268	\$307,612	\$319,880
CAPITAL OUTLAY-REAL PROPERTY	\$10	\$250		\$260
USES OF FUNDS	\$50,647	\$126,882	\$325,071	\$502,600

#### **Governor's Changes**

(Dollars in Thousands)

		FY 14-15			FY 16-17
FY 14	FY 15	Biennium	FY 16	FY 17	Biennium

#### Agency Investment with Revenue Offset

The Governor recommends increasing appointment fees paid by insurance companies from \$10 to \$30. This fee is charged when insurers register an agent with the Department of Commerce; it is only paid once per appointment. Additional revenue generated by the fee increase will be used to increase oversight of financial institutions, securities, consumer protection, and insurance.

#### Performance Measures:

1) Increased accreditation scores from the National Association of Insurance Commissioners (NAIC); 2) Greater rate at which exams and analysis are completed; 3) Reduced response time and increased customer satisfaction with consumer protection activities; and 4) Successful implementation of the Securities Investment Advisor registration system.

	Net Change	(3,675)	(3,675)	(7,350)	(3,675)	(3,675)	(7,350)
General Fund	Revenue	4,950	4,950	9,900	4,950	4,950	9,900
General Fund	Expenditure	1,275	1,275	2,550	1,275	1,275	2,550

#### **UCP** Compliance

The Governor recommends continuing the unclaimed property compliance program, enhancing the department's ability to enforce compliance with the Uniform Unclaimed Property Act. This program reunites property with the rightful owner. Four temporary FTEs are currently working in this area and have produced successful results; their temporary appointments expire in FY 2015. Additional compliance work has netted additional revenue to the state through education and compliance techniques.

#### Performance Measures:

This initiative will result in additional revenue based on compliance techniques. It will be measured by comparison of annual remittance numbers from year to year. Additionally, the number of entities remitting funds will be compared from year to year.

	Net Change	0	0	0	(1,500)	(1,500)	(3,000)
General Fund	Revenue	0	0	0	1,875	1,875	3,750
General Fund	Expenditure	0	0	0	375	375	750

#### **Governor's Changes**

(Dollars in Thousands)

			FY 14-15			FY 16-17
F	Y 14	FY 15	Biennium	FY 16	FY 17	Biennium

#### Weights & Measures-Revenue & Funding

The Governor recommends replacing weights and measures devices that are nearing or past the end of expected lifecycle. To fund this replacement, Commerce's share of an existing fee on petroleum inspections would be increased. Additionally, fees collected from businesses and other governmental entities for inspections of weights and measures device would be increased.

#### Performance Measures:

The effectiveness of this initiative will be measured by showing: 1) Reduction in age-related equipment failure or repair; 2) Absence of injury/accident claims related to equipment age or age-related malfunctions; and 3) Equipment up to date with industry and regulatory standards.

General Fund	Revenue	54	54	108	54	54	108
Other Funds	Expenditure	276	276	552	276	276	552
Other Funds	Revenue	276	276	552	276	276	552
	Net Change	(54)	(54)	(108)	(54)	(54)	(108)

#### **Broadband Task Force**

The Governor recommends funding for a Broadband Development Office. This initiative would coordinate broadband deployment projects and work toward developing a Minnesota Fiber Collaboration Database and a statewide "dig once" program. The Broadband Development Office would supply logistical resources to the Governor's Broadband Task Force and staff resources to provide technical analysis and advice.

#### Performance Measures:

1) Successful establishment of a statewide Fiber Collaboration Database for the use of broadband developers; 2) An increase in the amount and effectiveness of federal broadband development funds received in Minnesota; 3) More detailed and specific recommendations from the Task Force; and 4) Progress toward meeting the state broadband goals.

	Net Change	250	250	500	250	250	500
General Fund	Expenditure	250	250	500	250	250	500

#### State Match - Joint Study with Department of Natural Resources

The Governor recommends state matching funds for a federal grant studying the ornithological impacts of wind turbines. The study was jointly developed by the Energy Facilities Permitting Division at the Department of Commerce and the Department of Natural Resources. The study is designed to respond to the lack of adequate information concerning the impacts of wind turbines on bats and strategies for addressing those impacts.

#### Performance Measures:

Estimates of bat and avian fatalities are developed for three wind facilities in the Minnesota's Oak Savanna ecoregion and correlated to site characteristics in 2013 and 2014. Turbines are identified for study's operational mitigation phase (2015 and 2016).

Other Funds	Expenditure	150	100	250	100	50	150
Other Funds	Revenue	150	100	250	100	50	150
	Net Change	0	0	0	0	0	0

# **Governor's Changes**

		FY 14	FY 15	FY 14-15 Biennium	FY 16	FY 17	FY 16-17 Biennium
Net All Change Items	General Fund Other Funds Net Change	(3,479) 0 ( <b>3,479</b> )	(3,479) 0 (3,479)	(6,958) 0 <b>(6,958)</b>	(4,979) 0 ( <b>4,979</b> )	(4,979) 0 (4,979)	(9,958) 0 (9,958)

## Commerce All Funds FTE by Program

	Current	Forecast Base	Governor's Recommendation
Program	FY 2013	FY 2015	FY 2015
Program: Financial Institutions	61.2	52.0	53.0
Program: Petroleum Tank Cleanup Fund	6.1	6.5	6.5
Program: Administrative Services -Commerce	46.3	66.7	70.7
Program: Enforcement	78.3	55.2	61.2
Program: Telecommunications	8.3	9.8	11.8
Program: Energy Resources	73.1	77.9	78.9
Program: Weights & Measures	26.8	31.5	31.5
Program: Insurance	3.2	36.8	39.8
Commerce	303.4	336.4	353.4

# **Revenue Summary**

		Biennium FY14-15			
		General Fund	Other State Funds	Federal Funds	All Funds
Non Dedicated	DEPARTMENTAL EARNINGS	208,246			208,246
	INVESTMENT INCOME		280		280
	ALL OTHER	14	40		54
	Subtotal	208,260	320		208,580
Dedicated	FEDERAL GRANTS			325,070	325,070
	DEPARTMENTAL EARNINGS		53,235		53,235
	INVESTMENT INCOME		284		284
	ALL OTHER	1	3,060		3,061
	Subtotal	1	56,579	325,070	381,650
	Total	208,261	56,899	325,070	590,230

#### **Financial Institutions**

http://mn.gov/commerce/banking-and-finance/

#### Statewide Outcome(s):

The Department of Commerce, Financial Institutions Division of the Department of Commerce supports the following statewide outcome(s).

A thriving economy that encourages business growth and employment opportunities.

#### Context:

The Financial Institutions Division licenses and regulates financial institutions and other entities that provide financial products and services. The Financial Institution licenses and regulates state-chartered banks, trust companies, credit unions, certificate investment companies, thrift companies, consumer credit companies, and debt management and debt settlement companies through licensure and on-site examinations. On-site examinations focus on various financial factors including loan portfolios and overall asset quality.

Oversight also includes ongoing monitoring of quarterly financial reports. The Division also licenses and examiners mortgage companies that operate in Minnesota. The Division serves all Minnesota consumers and businesses that rely on regulated business for financial products and services. The objectives include assuring a competitive market for a broad range of financial services, mitigating and resolving institution failures with minimal financial losses to citizens.

#### Strategies:

The Financial Institutions Division employs the following strategies to achieve success:

- Licenses and conducts on-site examination at all state-chartered banks, trust companies, credit unions and certificate investment companies on a 12 to 18 month cycle.
- Licenses and examines consumer credit companies with a focus on consumer compliance issues.
- Participates in the National Mortgage Licensing System (NMLS), which screens and licenses natural
  persons who engage in mortgage origination. Additionally, Financial Institutions conducts on-site
  mortgage company examinations.
- Conducts examinations jointly and shares findings with the Federal Deposit Insurance Corporation (FDIC), the Federal Reserve Bank, and the National Credit Union Administration (NCUA).
- Licenses currency exchanges, payday lenders, money transmitters and debt management service providers.

#### Results:

Results are monitored by the following measures:

- Monitor the financial health of Minnesota's state banks, credit unions, trust companies, mortgage companies, and the nation's only certificate investment company.
- Initiate timely corrective actions where appropriate.
- Stay current with the statutory schedule for examinations of banks, credit unions, finance and mortgage companies.
- Act on various licensing and activities applications for the supervised enterprises in a timely manner and according to statutory requirements.
- Maintain the accreditation (peer review quality control) with the Conference of State Bank Supervisors;
- Assist the legislature to update statutes and regulations as needed.
- Minimize the impact upon Minnesotans by adequate and timely intervention in the case of financial institution failures.

Performance Measures	Previous	Current	Trend
Complete financial examinations for state-chartered banks and credit unions within the 12-18 month time frame <sup>1</sup>	100%	100%	Stable
The division has implemented written corrective programs for all identified problem banks <sup>2</sup>	111	90	Improving
Complete financial examinations for other licensees within a 24 month time frame <sup>3</sup>	30%	40%	Stable
Complete company licensing applications and corporate amendment applications on a timely basis	60 days	60 days	Stable
Troubled company market disruptions <sup>4</sup>	15	3	Improving
Problem bank monitoring <sup>5</sup>	111	90	Improving

#### Performance Measures Notes:

- 1. Monitored quarterly.
- 2. Monitored quarterly
- 3. Monitored quarterly. The mortgage company examination program was implemented in 2008 and the division has not completed a full examination cycle. Examinations for other licensees are current with the statutory cycle.
- 4. The state experienced 20 bank failures in the period 2008 through year-to-date 6/30/2012 (14 state-chartered). In 2012 the number of financial institution failures declined to 3 (one state-chartered). Seventeen of the failures were resolved by merger, with no financial loss to depositors and minimal inconvenience. A thrift institution failure in 2012 was resolved via payout of insured deposits. No apparent losses to Minnesota consumers.
- 5. The severe economic downturn beginning in 2007 resulted in 20 financial institution failures in Minnesota. The year-end watch list for troubled banks in Minnesota was at 51 for 2008, 91 for 2009, 111 for 2010, 104 for 2011 and 90 year to date 6/30/2012. Seventy-one Minnesota banks reported negative net income at year end 2010 and the number dropped to 46 at year end 2011. Recent reports indicate generally better financial performance in 2012.

# **Budget Activity: Financial Institutions**

# Current, Base and Governor's Recommended Expenditures

(Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
Current Biennium Expenditures (FY 2012-13)	\$14,218			\$14,218
Current Law Expenditures (FY 2014-15)	\$9,570			\$9,570
Governor's Recommended Expenditures (FY2014-15)	\$9,750			\$9,750
\$ Change from FY 2014-15 Current Law to Governor's Rec	\$180			\$180
% Change from FY 2014-15 Current Law to Governor's Rec	2%			2%

# **Budget Activity: Financial Institutions**

Sources and Uses

(Bollaro III Triododrido)				
		Biennium FY1	4-FY15	
	General Funds	Other State Funds	Federal Funds	Total Funds
TRANSFERS IN	\$1,500			\$1,500
APPROPRIATION	\$9,770			\$9,770
SOURCES OF FUNDS	\$11,270			\$11,270
TRANSFERS OUT	\$20			\$20
CANCELLATIONS	\$1,500			\$1,500
EXPENDITURES	\$9,750			\$9,750
PAYROLL EXPENSE	\$8,606			\$8,606
OPERATING EXPENSES	\$1,144			\$1,144
USES OF FUNDS	\$11,270			\$11,270

## Petroleum Tank Release Cleanup Fund (Petrofund)

http://www.mn.gov/commerce/topics/Petrofund/

#### Statewide Outcome(s):

The Department of Commerce, Petrofund supports the following statewide outcome(s).

A clean, healthy environment with sustainable uses of natural resources.

#### Context:

The Petrofund provides financial assistance to owners and operators of petroleum storage tanks', owners of properties where a release has occurred from a petroleum storage tank that once existed on the property; and anyone else who has been requested or ordered by the Minnesota Pollution Control Agency (MPCA) to investigate and clean up contamination from leaking petroleum storage tanks. In this capacity, the program serves as the federally-mandated financial assurance mechanism for tank owners in the state to cover these types of costs, as well as certain third-party liability claims.

The Petrofund program is completely funded by an appropriation from the Petrofund, which derives its revenue from a fee on petroleum products paid by the first licensed distributors receiving the products in Minnesota. The fee is imposed at a rate of \$20 per 1,000 gallons of product, rounded to the nearest 1,000 gallons, but is typically referred to as a \$.02 per gallon fee. The fee is collected only when the unencumbered balance of the Petrofund falls below \$4 million and only after imposition of the fee has been authorized by the Petrofund Board. After four months, the fee automatically turns off. Revenue is also received from investment earnings on the fund balance. Fees collected in FY 2012 totaled \$27.6 million.

#### Strategies:

The Petrofund performs the following activities:

- Reimburses eligible applicants for a significant portion of their costs to investigate and clean up contamination from leaking petroleum storage tanks in the most cost-effective manner possible.
- Utilizes private Minnesota contractors to remove abandoned underground petroleum storage tanks.
- Passes through funds to the MPCA for administration of the Petroleum Remediation, the Underground Storage Tank, and the Emergency Response Programs, and to pay for state-financed investigation and cleanup projects where no viable responsible person exists.
- Approves the use of funds by DEED for the administration of the Contamination Cleanup and Investigation Grant Program.

By providing funding to help pay for what are often expensive investigation and cleanup projects, and by removing old, abandoned petroleum storage tanks, the Petrofund protects the health and safety of the citizens of Minnesota from the harmful effects of petroleum contamination in the state's soil and water.

#### Results:

The key goal of the Petrofund program is to provide timely financial assistance to those who are cleaning up contaminated soil and water from leaking petroleum storage tanks, with the ultimate goal of protecting the public health and welfare and the environment. The principal measure of whether or not this goal is being met is found in Minnesota Statute §115C.09, which provides that initial applications be reviewed within 60 days of receipt and supplemental applications be reviewed within 120 days of receipt. The status of the application is assessed weekly by the Petrofund Director and reported to the Petrofund Board at their bi-monthly meetings. The Petrofund staff is currently reviewing applications within the 60-day and 120-day deadlines, as noted in the table below.

Another measure of the Petrofund's efforts to protect the health of safety of Minnesotans is the number of abandoned underground petroleum storage tanks that have been removed by the program, thereby eliminating potential and existing sources of contamination that would otherwise go unaddressed. The Petrofund tracks a wide array of tank removal data including the number of tanks removed, the amount of petroleum product/sludge/contaminated water removed from the tanks, the number of petroleum releases reported to the

MPCA, and project cost information. Although the number of tanks removed in Fiscal Year 2012 was slightly lower than in Fiscal Year 2011, the program removed all eligible tanks identified in the past fiscal year.

Performance Measures	Previous	Current	Trend
Review of reimbursement applications within 60- and 120-day statutory deadlines <sup>1</sup>	Initial: 75 days Supplemental: 143 days	Initial: 25 days Supplemental: 21 days	Improving
Removal of abandoned underground petroleum storage tanks <sup>2</sup>	58 tanks 43 sites	42 tanks 28 sites	Stable
Applications for Reimbursement Received <sup>3</sup>	807	442	Declining
Claims for which reimbursement was approved <sup>4</sup>	1090 claims/ \$11 million	581 claims/ \$8 million	Stable

#### Performance Measures Notes:

- 1. The application review data compares the 'application backlog' as of August 28, 2011 (previous) and August 26, 2012 (current). The 'application backlog' is mainly driven by the number of reimbursement applications received.
- 2. The abandoned tank removal data compares the number of tanks removed in Fiscal Year 2011 to the number removed in Fiscal Year 2012. The number of tanks removed is contingent on the number of applications received and the staff resources available to manage the tank removal projects.
- 3. The number of applications received by the Petrofund is generally influenced by two factors: the number of new releases reported each year; and the number of older, historical cleanup projects under way at any given time. Over the past five years, the number of new releases reported to the MPCA, as well as the number of applications tied to those new releases, has remained relatively constant. As older, historical releases have been dealt with, however, the Petrofund has begun to receive fewer and fewer applications related to those projects.
- 4. This represents a range of claims approved in 2008 versus claims approved in 2012.

# Program: Petroleum Tank Cleanup Fund

# Current, Base and Governor's Recommended Expenditures

(Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
Current Biennium Expenditures (FY 2012-13)		\$21,552		\$21,552
, , ,		\$20,793		\$20,793
Current Law Expenditures (FY 2014-15)		, ,		
Governor's Recommended Expenditures (FY2014-15)		\$20,793		\$20,793
\$ Change from FY 2014-15 Current Law to Governor's Rec		\$0		\$0
% Change from FY 2014-15 Current Law to Governor's Rec		0%		0%

Program: Petroleum Tank Cleanup Fund

Sources and Uses (Dollars in Thousands)

(Bollaro III Triododrido)					
	Biennium FY14-FY15				
	General Funds	Other State Funds	Federal Funds	Total Funds	
APPROPRIATION		\$34,793		\$34,793	
SOURCES OF FUNDS		\$34,793		\$34,793	
TRANSFERS OUT		\$14,000		\$14,000	
EXPENDITURES		\$20,793		\$20,793	
PAYROLL EXPENSE		\$1,286		\$1,286	
OPERATING EXPENSES		\$19,507		\$19,507	
USES OF FUNDS		\$34,793		\$34,793	

# Commerce Administrative Services

http://mn.gov/commerce/

#### Statewide Outcome(s):

Administrative Services supports the following statewide outcome(s).

A thriving economy that encourages business growth and employment opportunities.

A clean, healthy environment with sustainable uses of natural resources.

#### Context:

Administrative Services seeks to provide a licensing and complaint resolution process that is citizen-focused and easy to navigate. The Unclaimed Property unit strives to reunite citizens with their abandoned property. Lastly, the division provides consistent support services across all department work units.

Administrative Services has a large customer base inside and outside of Commerce. The licensing, consumer protection, and central management functions interface with a large number of citizens on a daily basis. Many of the Administrative Services functions are focused on programs in other work units within Commerce.

These activities are funded through general fund appropriations and special revenue funds.

#### Strategies:

Administrative Services' performs the following activities:

- Coordinates the issuance and renewal of licenses of professionals primarily in insurance, real estate, and collection agencies.
- Responds to consumer complaints to resolve problems with regulated businesses or individuals or to determine whether such businesses or individuals have violated laws.
- Serves owners of abandoned property collected by the state from financial institutions, former employers, retailers, and other businesses.
- This function coordinates support activities to facilitate the operations of the department's main programs.
   These functions include day-to-day financial management, data processing, budget development and implementation, payroll, human resources, and facilities management.

Licensing, Consumer Protection & Education, and Unclaimed Property work with a large number of licensed professionals and regulated entities together with other department units and other state agencies. Program staff work to incorporate these perspectives into a robust regulatory scheme that protects citizens but also promotes economic growth.

#### Results:

There is a wide variety of duties that occur in Administrative Services and in many cases processing information and providing the results to the right people at the right time is the key to success. Many of the functions in Administrative Services are support services for other areas of Commerce. If the other business units are able to meet their goals, this is a good indication of success for Administrative Services.

Performance Measures	Previous	Current	Trend
Process invoices within 30 days <sup>1</sup>	98.12%	80.17%	Worsening
Wait times for phone assistance in the Licensing Unit <sup>2</sup>	20 min	10 min	Improving
Missed calls for Licensing Unit <sup>2</sup>	15 per day	5 per day	Improving
Unclaimed Property claims paid <sup>2</sup>	6,377	7,197	Stable
Unanswered calls in the Unclaimed Property Unit <sup>2</sup>	5.4%	6.1%	Worsening

Performance Measures	Previous	Current	Trend
Unclaimed Property fund collected <sup>2</sup>	\$56.9M	\$61.5M	Improving

#### Performance Measures Notes:

- 1. The previous column indicates FY2011 in MAPS and the current column indicates FY2012 in SWIFT. The last three months of FY2012 indicate a trend of almost 95% paid within 30 days.
- 2. Information is FY2011 vs. FY2012.

# Program: Administrative Services -Commerce

# Current, Base and Governor's Recommended Expenditures

(Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
Current Biennium Expenditures (FY 2012-13)	\$8,487	\$2,836		\$11,323
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Current Law Expenditures (FY 2014-15)	\$12,301	\$3,063		\$15,364
Governor's Recommended Expenditures (FY2014-15)	\$12.981	\$3,063		\$16,044
deventer a recommended Experiancies (r 12014 10)	Ψ12,501	ψ0,000		Ψ10,011
\$ Change from FY 2014-15 Current Law to Governor's Rec	\$680	\$0		\$680
-				
% Change from FY 2014-15 Current Law to Governor's Rec	6%	0%		4%

# Program: Administrative Services -Commerce

Sources and Uses

	Biennium FY14-FY15				
	General Funds	Other State Funds	Federal Funds	Total Funds	
BALANCE FORWARD IN		\$1,824		\$1,824	
REVENUE	\$1	\$2,140		\$2,141	
APPROPRIATION	\$12,980	\$0		\$12,980	
SOURCES OF FUNDS	\$12,981	\$3,964		\$16,945	
BALANCE FORWARD OUT		\$901		\$901	
EXPENDITURES	\$12,981	\$3,063		\$16,044	
PAYROLL EXPENSE	\$8,379	\$2,800		\$11,179	
OPERATING EXPENSES	\$4,602	\$263		\$4,865	
USES OF FUNDS	\$12,981	\$3,964		\$16,945	

# Commerce Enforcement

http://mn.gov/commerce/topics/consumer-protection/

#### Statewide Outcome(s):

Enforcement supports the following statewide outcome(s).

A thriving economy that encourages business growth and employment opportunities.

People in Minnesota are safe.

#### Context:

Enforcement serves the Commissioner, the Governor, the Legislature and the public. Enforcement's regulates over 200,000 natural persons and business entities including insurance companies, insurance producers, , third party administrators, adjusters, loan originators, loan servicers, notaries, real estate sales representatives, real estate brokers, appraisers, payday lenders, securities broker-dealers, sales representatives, investment advisors, debt collection agencies, debt collectors, currency exchanges, money transmitters, subdivided land sales (time shares), franchisors and others subject to the laws under Commerce's jurisdiction. The Insurance Fraud unit actively investigates criminal insurance fraud matters.

The priorities of Enforcement are:

- Conduct investigations and examinations to determine whether any law under the Department's jurisdiction has been violated, while providing due process during the resolution of any violations.
- Work to eliminate financial fraud, other criminal abuse and illegal conduct on the part of regulated entities.
- Promote and encourage a fair and competitive marketplace, fair business practices and accountability.

#### **Strategies:**

The Enforcement Division employs the following strategies, among others, to achieve success:

- Actively investigate complaints of unlawful activity perpetrated against persons or entities subject to the Department's jurisdiction.
- Evaluate market data and other relevant information to anticipate regulatory issues and establish enforcement goals.
- Research and evaluate regulated businesses, and investigate activities as appropriate.
- Review referrals of suspected insurance fraud submitted by insurers
- · Register and examine investment advisors
- Consumer and industry education and outreach

#### Results:

The Enforcement Division measures success by ensuring a consistent and fair regulatory environment in Minnesota for consumers and businesses. This includes conducting and executing investigations and, when appropriate, levying a civil penalty. Additionally, success is also measured by education and outreach efforts for both consumers and regulated entities.

Performance Measures	Previous	Current	Trend
Enforcement			
Civil Actions	311	280	Stable
Civil Penalties <sup>1</sup>	\$ 3,800,000	\$ 6,300,00	Stable
Insurance Fraud			
Reports of Suspected Insurance Fraud	1,356	1,350	Stable

Performance Measures	Previous	Current	Trend
Cases Submitted for Prosecution	102	100	Stable
Securities			
Registrations of Broker Dealers, Agents, Investment Advisors, and Franchises and Timeshares	18,096	1,8016	Stable
Examinations	0	20	Improving
Investor Education/Outreach Activities	2	6	Improving
Complaint Investigation, Referral or File Closing	17	55	Improving

#### Performance Measures Notes:

1. Civil penalties are within multiple year averages and are dependent upon the timing of when any large case is resolved. FY 2012 involved the focus on certain larger civil and criminal cases.

# Program: Enforcement

# Current, Base and Governor's Recommended Expenditures (Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
Current Biennium Expenditures (FY 2012-13)	\$12,308	\$14,283		\$26,591
Current Law Expenditures (FY 2014-15)	\$6,970	\$14,624		\$21,594
Governor's Recommended Expenditures (FY2014-15)	\$7,940	\$14,624		\$22,564
\$ Change from FY 2014-15 Current Law to Governor's Rec	\$970	\$0		\$970
% Change from FY 2014-15 Current Law to Governor's Rec	14%	0%		4%

Program: Enforcement Sources and Uses

		Biennium FY1	4-FY15	
	General Funds	Other State Funds	Federal Funds	Total Funds
BALANCE FORWARD IN		\$5,949		\$5,949
REVENUE		\$15,536		\$15,536
APPROPRIATION	\$7,960	\$396		\$8,356
SOURCES OF FUNDS	\$7,960	\$21,881		\$29,841
BALANCE FORWARD OUT		\$4,657		\$4,657
TRANSFERS OUT	\$20	\$2,600		\$2,620
EXPENDITURES	\$7,940	\$14,624		\$22,564
PAYROLL EXPENSE	\$7,108	\$2,970		\$10,078
OPERATING EXPENSES	\$832	\$7,704		\$8,536
GRANTS, AIDS AND SUBSIDIES		\$3,822		\$3,822
CAPITAL OUTLAY-REAL PROPERTY	\$0	\$128		\$128
USES OF FUNDS	\$7,960	\$21,881		\$29,841

#### **Telecommunications**

http://mn.gov/commerce/topics/telecom/

#### Statewide Outcome(s):

The Department of Commerce, Telecommunications Division supports the following statewide outcome(s).

Sustainable options to safely move people, goods, services and information.

#### Context:

The Telecommunications Division serves the public as a state regulator of the telecommunications industry. The Division conducts thorough and detailed review of filings made with the PUC by telecommunications companies in compliance with state statutes, PUC orders and state and federal regulations and makes recommendations for PUC action. Telecommunications provides staff and administrative support for the Governor's Broadband Task Force and for the TAM, Minnesota Relay and TED programs. It Investigates complaints from the public, local governments and telecommunications companies about illegal, unfair or anti-competitive practices and takes action to enforce state and federal statutes and regulations.

Most functions of the Division are fully assessed to and paid by the telecommunications providers who make use of the Division's services. Telecommunications carriers are assessed all direct and indirect costs based on their gross Minnesota jurisdictional revenues. TAM programs are funded by a surcharge on all wired and wireless telephone access lines in Minnesota that are paid into an interest-bearing, dedicated special revenue account.

#### Strategies:

The Telecommunications Division employs the following strategies to achieve success:

- Promotes the development and maintenance of a state-wide telecommunications network that is affordable and of high-quality. This includes reviewing and evaluating matters that come before the PUC and making recommendations for PUC action.
- Enforces Minnesota statutes and rules and orders of the PUC and the Federal Communications Commission (FCC).
- Investigates complaints about service quality, prices, anti-competitive behavior and other matters affecting the public's ability to obtain efficient and reliable telecommunications services.
- Administers the Telecommunications Access Minnesota (TAM) Fund, the Minnesota Relay and Telephone Equipment Distribution (TED) Program to ensure equal access to telecommunications services for persons with a hearing, speech or physical disability.
- Houses the Broadband Development Office and staffs the Governor's Task Force on Broadband.

#### **Results:**

The Division measures success by the extent to which all Minnesota citizens have access to high-quality affordable telecommunications services, including high-speed broadband services, and by the ability of the Division to carry out its statutory duties to the PUC and the legislature. The impact of the Division's activities is reflected in the fact that 99.9% of all residents in the state have telecommunications services available, including reliable and vital 911 services. This includes those Minnesotans with hearing, speech and physical disabilities. The Division has implemented and enforced state and federal statutes and rules in a consistent and thorough manner and has done so in a way that is efficient and fair to all parties.

Performance Measures	Previous	Current	Trend
Telecommunications penetration for Minnesota citizens	99.9%	99.9%	Stable
Internet penetration for Minnesota citizens	99.2%	99.9%	Improving
Broadband Availability at State speed goals <sup>1</sup>	57%	60%	Improving
Number of PUC cases opened <sup>2</sup>	894	925 (est. for 2012)	Stable

#### Performance Measures Notes:

- 1. State broadband speed goals are 10 to 20 megabits per second upload and 5 to 10 download. M.S. § 237.012.
- 2. Number of cases opened in 2010 was 914.

# Program: Telecommunications

# Current, Base and Governor's Recommended Expenditures (Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
Current Biennium Expenditures (FY 2012-13)	\$2,019	\$8,857		\$10,875
Current Law Expenditures (FY 2014-15)	\$2,018	\$9,649		\$11,667
Governor's Recommended Expenditures (FY2014-15)	\$2,518	\$9,649		\$12,167
\$ Change from FY 2014-15 Current Law to Governor's Rec	\$500	\$0		\$500
% Change from FY 2014-15 Current Law to Governor's Rec	25%	0%		4%

# **Program: Telecommunications**

Sources and Uses

,		Biennium FY1	4-FY15	
	General Funds	Other State Funds	Federal Funds	Total Funds
BALANCE FORWARD IN		\$1,687		\$1,687
REVENUE		\$9,571		\$9,571
TRANSFERS IN		\$800		\$800
APPROPRIATION	\$2,518	\$0		\$2,518
SOURCES OF FUNDS	\$2,518	\$12,058		\$14,576
BALANCE FORWARD OUT		\$1,009		\$1,009
TRANSFERS OUT		\$1,400		\$1,400
EXPENDITURES	\$2,518	\$9,649		\$12,167
PAYROLL EXPENSE	\$2,108	\$191		\$2,299
OPERATING EXPENSES	\$410	\$9,458		\$9,868
USES OF FUNDS	\$2,518	\$12,058		\$14,576

## **Energy Resources**

http://www.mn.gov/commerce/energy

#### Statewide Outcome(s):

The Department of Commerce, Division of Energy Resources (DER) supports the following statewide outcome(s).

Strong and stable families and communities.

A clean, healthy environment with sustainable uses of natural resources.

#### Context:

DER provides energy-related services to the citizens of the State by advocating on behalf of the public interest in regulated utility matters, administering Minnesota's Low-Income Heating Assistance (LIHEAP) and Weatherization Assistance Programs (WAP), assisting viable new energy technologies to enter the commercial market, overseeing utilities' Conservation Improvement Programs, assisting the Public Utilities Commission with siting and permitting large energy facilities, and distributing information to individual energy users on actions they can take to reduce energy usage.

DER's activities are funded through federal block and formula grants, and General Fund dollars that are then assessed back to Minnesota utilities.

#### Strategies:

DER's strategies to accomplish its goals include the following:

- Ensure energy service is reliable and wholesale power is reasonably priced through continued collaboration with utilities, the Public Utilities Commission, and federal and regional transmission participants while updating means to increase deployment of new energy platforms.
- Pursue public-private partnerships with capital markets participants to deploy new clean energy technologies and bring new venture capital opportunities for Minnesota's businesses.
- Continue to work with utilities to meet Conservation Improvement Program (CIP) goals while expanding
  work in making all public buildings more energy efficient.
- Develop additional programs to encourage increased biofuel use, solar installations and supporting the
  extension of the wind production tax incentive while ensuring that utilities continue to meet Renewable
  Energy Standard (RES) goals.
- Work with Minnesota's Congressional delegation to ensure continued federal support of all low-income energy programs.
- Administer LIHEAP and the WAP programs effectively and efficiently.

#### **Results:**

DER's work encompasses many facets of energy, but there are performance measures that can be tracked for each of the strategies that will reflect the success of a strategy.

Performance Measures	Previous	Current	Trend
Increase number of customers employing net metering	670	979	Improving
Increase the number of clean energy businesses assisted	5	12	Improving
Continue to meet or surpass energy savings goals in CIP (Natural Gas/Electric percentages	0.6%/1.1%	0.9%/1.5%	Improving
Continue to meet or surpass RES goals	1% goal met	7%/15% met	Stable
Number of households served by low-income programs	175,352	166,235	Stable

#### Performance Measures Notes:

- 1. Net metering information from annual Qualifying Facilities Report, E999/PR-11-09. 2010 numbers were increased some by improved reporting but mostly due to acceleration in the solar market.
- 2. Energy savings through CIP are reported annually by utilities to DER. The percentages given are for Natural Gas/Electric.
- 3. Minn. Stat. § 216B.1691 requires utilities subject to the RES to generate or procure renewable energy sufficient to meet certain percentages of the electric utility's annual sales to Minnesota customers. Confirmation of the utilities' compliance with the 2010 standard (current) can be found in Docket No. E999/PR-11-189.
- 4. The low-income programs performance measure combines households served by either Low-Income Heating Assistance Program (LIHEAP) and Energy Assistance Program Weatherization (EAPWX) and Department of Energy (DOE)-funded weatherization programs. Service level is highly dependent on federal appropriations which can vary a great deal from year to year. It should be noted that federal standards allow up to 10% of an allocation for administrative costs. 8% of that is provided to local service providers for their administrative services. Up to 2% of the 10% is allowed for the state's administrative costs. Minnesota's administrative costs have typically been 1%-1.5%.
- 5. Weatherization assistance was supplemented by federal ARRA stimulus dollars. From 2009 to date, an additional 19,592 households received weatherization assistance with ARRA funding.

# Program: Energy Resources Current, Base and Governor's Recommended Expenditures (Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
Current Biennium Expenditures (FY 2012-13)	\$6,798	\$17,867	\$193,207	\$217,871
Current Law Expenditures (FY 2014-15)	\$6,304	\$18,740	\$322,813	\$347,857
Governor's Recommended Expenditures (FY2014-15)	\$6,484	\$18,990	\$322,813	\$348,287
\$ Change from FY 2014-15 Current Law to Governor's Rec	\$180	\$250	\$0	\$430
% Change from FY 2014-15 Current Law to Governor's Rec	3%	1%	0%	0%

Program: Energy Resources

Sources and Uses

		Biennium FY1	4-FY15	
	General Funds	Other State Funds	Federal Funds	Total Funds
BALANCE FORWARD IN		\$15,879		\$15,879
REVENUE		\$19,670	\$322,812	\$342,482
TRANSFERS IN	\$2,690	\$1,100		\$3,790
APPROPRIATION	\$6,504	\$0	\$0	\$6,504
SOURCES OF FUNDS	\$9,194	\$36,649	\$322,812	\$368,655
BALANCE FORWARD OUT		\$14,969		\$14,969
TRANSFERS OUT	\$20	\$2,690		\$2,710
CANCELLATIONS	\$2,690			\$2,690
EXPENDITURES	\$6,484	\$18,990	\$322,813	\$348,287
PAYROLL EXPENSE	\$5,238	\$5,033	\$6,369	\$16,640
OPERATING EXPENSES	\$1,246	\$5,501	\$5,902	\$12,649
OTHER FINANCIAL TRANSACTIONS	\$0	\$10	\$2,930	\$2,940
GRANTS, AIDS AND SUBSIDIES		\$8,446	\$307,612	\$316,058
USES OF FUNDS	\$9,194	\$36,649	\$322,813	\$368,656

# Commerce Weights & Measures Division

http://mn.gov/commerce/weights-and-measures

#### Statewide Outcome(s):

The Minnesota Department of Commerce Weights & Measures Division supports the following statewide outcome(s).

A thriving economy that encourages business growth and employment opportunities.

#### Context:

The Weights and Measures Division's mission is to protect Minnesota's free enterprise markets by promoting and ensuring equity, accuracy, and quality, and by providing precision physical measurement services. Weights and Measures serves businesses and individuals in need of International Organization for Standardization (ISO) accredited calibration services to enable them to provide materials or services to other businesses in the United States, and throughout the world, and to enable them to compete in European Union nations. Additionally, Weights and Measures serves Minnesota citizens and businesses that buy or sell goods or services based on a measured quantity, like gasoline or food. Lastly, Weights and Measures ensures the integrity and quality of fuel that Minnesota citizens and businesses use.

Weights and Measures' performs the following activities:

- Ensures the accuracy of commercial weighing and measuring devices in use in Minnesota
- Protects the integrity of standards of mass, length, volume, temperature, and density used in both commercial transactions and manufacturing.
- Ensures the accuracy of commercial weighing and measuring devices in use in Minnesota
- Safeguards the quality of gasoline, diesel fuel, heating fuel, and other fuel products for sale in the state
  including the enforcement of biofuel mandates.
- Ensures the competence and performance of service persons registered to install and repair weighing and measuring equipment, and of licensed private LPG inspectors.

The Department of Revenue collects \$0.81 petroleum inspection fee for every 1,000 gallons of petroleum products received in Minnesota and transfers it to the Weights & Measures Division to fund program operations. Cost to the taxpayers is reduced by returning fees from scale inspections, package checking, metrology and petroleum lab services to the General Fund. (\$1,104,781 in FY 2012).

#### Strategies:

The Weights & Measures Division provides four distinct services:

- Enforce Minnesota's weights and measures statutes to ensure the accuracy of gas pumps, meters used
  at the terminals, refineries and airports, grocery scales, prepackaged commodities, livestock scales,
  railway track scales, grain and fertilizer scales, precious metals scales, and a broad range of other
  commercial weighing and measuring devices.
- Promote accuracy in basic physical measurement by maintaining the state standards for mass, length, volume, temperature, and density; and by offering precision calibration services to Minnesota businesses and individuals.
- Ensure fuel quality through routine sampling, complaint investigation, and testing for licensed distributers, and enforce statutory biofuel mandates.
- Test the competency and performance of registered service technicians and private LPG inspectors who install and repair commercial weighing and measuring devices in Minnesota.

The Weights & Measures Division encourages business growth and employment opportunities by:

Providing ISO accredited calibration services to Minnesota manufacturers and other businesses which
require those services to participate in international trade or to meet precision manufacturing standards;

- Promoting an equitable marketplace where both consumers and venders can be assured of getting a full measure in their commercial transactions;
- Ensuring quality fuel to keep Minnesotans' homes and businesses powered and heated and their vehicles on the road while helping the state to meet its petroleum replacement and energy independence goals;
- Facilitating the registration and certification of competent service agents to install, and repair weighing and measuring devices throughout the state.
- The Division partners with other state agencies such as the Pollution Control Agency Tank Enforcement Division, the Department of Revenue Petroleum Division, and the Department of Agriculture (in a consulting role on the Biodiesel Task Force, and the advisory group to the NextGen Energy Board). In addition the Division participates in national and international standard setting organizations such as the National Conference on Weights & Measures (NCWM), ASTM International (fuel subcommittees), and the National Conference of Standards Laboratories International (NCSLI).

#### Results:

Effectiveness can be judged by impact on the market place.

Performance Measures	Previous	Current	Trend
Number of devices, lab tests, audits, and package lots checked	78,545	73,330	Decreasing
Percent of devices, fuels, tanks, and package lots approved as found	88.8%	88.2%	Stable
Percent of devices, fuels, tanks, and package lots rejected and removed from marketplace	3.4%	3.9%	Stable
Percent of devices, fuels, tanks, and package lots corrected because of W&M Inspections	7.8%	7.9%	Improving

Performance Measures Notes:

Previous indicates 'FY 2011' and 'Current' indicates 'FY 2012.'

# Program: Weights & Measures

# Current, Base and Governor's Recommended Expenditures

(Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
Current Biennium Expenditures (FY 2012-13)		\$6,172		\$6,172
Current Law Expenditures (FY 2014-15)		\$6,610		\$6,610
Governor's Recommended Expenditures (FY2014-15)		\$7,162		\$7,162
\$ Change from FY 2014-15 Current Law to Governor's Rec		\$552		\$552
% Change from FY 2014-15 Current Law to Governor's Rec		8%		8%

Program: Weights & Measures

Sources and Uses

	Biennium FY14-FY15				
	General Funds	Other State Funds	Federal Funds	Total Funds	
BALANCE FORWARD IN		\$434		\$434	
REVENUE		\$552		\$552	
TRANSFERS IN		\$6,310		\$6,310	
SOURCES OF FUNDS		\$7,296		\$7,296	
BALANCE FORWARD OUT		\$134		\$134	
EXPENDITURES		\$7,162		\$7,162	
PAYROLL EXPENSE		\$4,582		\$4,582	
OPERATING EXPENSES		\$2,458		\$2,458	
CAPITAL OUTLAY-REAL PROPERTY		\$122		\$122	
USES OF FUNDS		\$7,296		\$7,296	

# Commerce Insurance Division

http://mn.gov/commerce/insurance/

#### Statewide Outcome(s):

The Insurance Division of the Department of Commerce supports the following statewide outcome(s).

A thriving economy that encourages business growth and employment opportunities.

#### Context:

The Department of Commerce, Insurance Division evaluates insurance policies and rates to ensure fairness in rates and compliance with Minnesota statutes, and, licenses, examines and regulates insurance companies to ensure they are safe and financially solvent now and in the future. The primary customers for the Insurance Division are all the Minnesota businesses and citizens that rely on insurance companies for financial products and services, the Minnesota Insurance Industry, other state insurance regulators, the legislature, and other state agencies.

The Insurance Division is partially funded through the general fund and partially through the insurance examination revolving fund. Revenues generated from the activity consist of examination fees, desk analysis fees, registration and filing fees, and transaction fees.

#### Strategies:

The work of the Insurance Division can be divided into the following broad categories:

- Calculate and verify the adequacy of insurance company reserves, manage insurance programs within Minnesota, oversee public companies, and ensure compliance with state statutes
- Evaluate information and develop a financial profile of both domestic and foreign insurance companies
  doing business in Minnesota based on statutorily required financial reports submitted by the companies
  and authorize requests for reportable transactions by domestic insurers
- Conduct on-site examinations of Minnesota domiciled insurers once every five years during which
  examiners review insurance company books and records at the company headquarters, conduct a risk
  focused examination, make recommendations, and draft and file examination reports
- Review insurance company applications for insurers wishing to be admitted to the state and/or wishing to write additional lines of business and approves or denies those applications
- Review insurance form and rate submissions to ensure compliance with Minnesota statutes, and that rates are fair, non-discriminatory, equitable, and adequate.
- Review the financial condition of companies that self-insure.

Each of these functions contributes to a thriving economy that encourages business growth and employment opportunities by ensuring Minnesota businesses and citizens that rely on insurance products and services find a strong, fair and competitive insurance marketplace available to them that protects consumers and experiences minimal failures, interruptions and inconveniences.

#### Results:

Results are monitored by the following measures:

- Quarterly monitoring of domestic insurers with appropriate action taken on a timely basis;
- Each financial examination includes a Supervisory Plan that is carefully monitored between examinations for improvement and compliance;
- Speed to Market of insurer filings are tracked to ensure efficient product innovation times;
- New and revised applications for admittance into the Minnesota insurance marketplace are tracked:
- Continual training and staff development to ensure staff remains knowledgeable regarding market changes, developing issues and trends;
- Availability for the legislature to update statutes and regulations as needed;
- Minimize the impact for Minnesotans by adequate and timely intervention in the case of insolvencies.

Performance Measures	Previous	Current	Trend	
Complete financial analysis as required by NAIC on timely basis <sup>1</sup>	100%	100%	Stable	
Complete all financial examinations within 18 month timeframe <sup>2</sup>	100%	100%	Stable	
Review company applications and corporate amendments on a timely basis <sup>3</sup>	60 days	60 days	Stable	
Troubled company market disruptions <sup>4</sup>	1	2	Stable	
Speed to Market Property and Casualty Product Filings <sup>5</sup> Life and Health Product Filings <sup>5</sup>	33 days 62 days	39 days 67 days	Worsening Worsening	

#### Performance Measures Notes:

- 1. Based on comparison of data between last two NAIC Accreditation Reviews regarding financial analysis function.
- 2. Based on comparison between last two NAIC Accreditation Reviews regarding financial examination function.
- 3. Based on data monitored within the licensing division.
- 4. Based on comparison of number of troubled companies at year-end 2011 versus current number.
- 5. Based on NAIC Speed to Market Report generated with SERFF (timing turnaround goal nationally of 40 or less days).

# Program: Insurance

# Current, Base and Governor's Recommended Expenditures (Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
Current Biennium Expenditures (FY 2012-13)		\$10,594	\$1,643	\$12,237
Current Law Expenditures (FY 2014-15)	\$6,164	\$8,716	\$2,258	\$17,138
Governor's Recommended Expenditures (FY2014-15)	\$6,704	\$8,716	\$2,258	\$17,678
\$ Change from FY 2014-15 Current Law to Governor's Rec	\$540	\$0	\$0	\$540
% Change from FY 2014-15 Current Law to Governor's Rec	9%	0%	0%	3%

Program: Insurance Sources and Uses (Dollars in Thousands)

	Biennium FY14-FY15					
	General Funds	Other State Funds	Federal Funds	Total Funds		
BALANCE FORWARD IN		\$25		\$25		
REVENUE		\$9,110	\$2,258	\$11,368		
APPROPRIATION	\$6,724	\$1,106	\$0	\$7,830		
SOURCES OF FUNDS	\$6,724	\$10,241	\$2,258	\$19,223		
BALANCE FORWARD OUT		\$25		\$25		
TRANSFERS OUT	\$20	\$1,500		\$1,520		
EXPENDITURES	\$6,704	\$8,716	\$2,258	\$17,678		
PAYROLL EXPENSE	\$6,360	\$1,104	\$881	\$8,345		
OPERATING EXPENSES	\$310	\$7,612	\$1,377	\$9,299		
OTHER FINANCIAL TRANSACTIONS	\$24			\$24		
CAPITAL OUTLAY-REAL PROPERTY	\$10			\$10		
USES OF FUNDS	\$6,724	\$10,241	\$2,258	\$19,223		

#### **Federal Funds Summary**

Federal Award Name	New Grant	Purpose / People Served	2012 Actual	2013 Budget	2014 Base	2015 Base	Required State Match Yes / No	Required State MOE Yes /No	State-wide Outcome
Federal Fund - Agency Total			147,601	180,782	164,314	160,756			
Energy Resources Total			147,576	179,164	162,461	160,351			
Insurance Total			25	1,618	1,853	405			
Low Income Home Energy Assistance Program		The Energy Assistance Program (EAP) helps pay home heating costs. Households with the lowest incomes and highest energy costs receive the greatest benefit.	108,953	165,000	150,000	147.890	No	No	Communities
Low meeting riome Energy reductance i regiani		bortonii	100,000	100,000	100,000	111,000	110	110	Communico
Weatherization Assistance for Low Income Persons		The Weatherization Assistance Program (WAP) uses energy conservation techniques to reduce the cost of home energy for eligible low-income households.	7,441	7,850	9,890	9,903	No	No	Communities
State Energy Program (SEP) and SEP Special Projects		The State Energy Program (SEP) provides technical assistance, financial assistance, education and training, as well as data for energy efficiency and renewable energy.	552	1,886	1,098	1,085	Yes	No	Environment
Energy Assurance Planning		greater capacity within Energy Resources and other agencies to strengthen and expand State and local government energy assurance planning and resiliency efforts and build in-house State and local government energy assurance expertise.	35 <u>2</u> 77	582	582	582	No	No	Environment
Weatherization Assistance for Low Income Persons - ARRA		The Weatherization Assistance Program (WAP) uses energy conservation techniques to reduce the cost of home energy for eligible low-income households.	14,907	2,955	-	-	No	No	Communities
Energy Efficiency and Conservation Block Grant -		Funds support energy efficiency grants							
State Feeren Bragger APPA		with local units of government. Funds support public buildings retrofits, residential energy financing, renewable energy programs, energy education, training, and workforce development, data collection, and emerging technologies.	2,329	133	133	758	No No	No No	Environment
State Energy Program - ARRA		technologies.  enhancements to the medical insurance rate review, approval, publication, and tracking practices, to improve  Minnesota's rate review practices and create transparency of the rate review	13,317	/58	758	758	INO	NO	Environment
Rate Review Grant		process and outcome.	25	1,618	1,853	405	No	Yes	Economy

#### Narrative:

- The Division of Energy Resources (DER) receives federal grants for three programs: Low Income Heating Assistance Program (EAP), Weatherization Assistance Program (WAP), and the State Energy Program (SEP).

   EAP provides energy assistance to low-income households.

   WAP enables income-qualified households to permanently reduce their energy bill by helping to make their homes more energy efficient while protecting the health and safety of family members.

   SEP promotes energy conservation, energy efficiency and renewable energy to all Minnesotans.

Historically, the federal funding in DER has accounted for 70-80% of the overall Department of Commerce budget with EAP being the single largest program. Funding for EAP has declined over the last few years from a high of \$164M a few years ago. WAP received a large amount of ARRA funding and those funds have largely been expended. The program is currently funded by a continuing resolution at the federal level and current funding is much lower than the pre-ARRA funding level of \$8-12M annually. Funding levels for SEP have remained relatively stable at the federal level however the program can be impacted by the US Department of Energy decisions on how much is allocated via formula and how much is set aside for competitive grants.

Federal sequestration could impact all three of the DER programs to varying degrees. EAP could see a reduction of up to \$10M, WAP 6-8% of the final allocation and SEP up to \$55K. Any funding reductions would result in

Additional funds are received in the Insurance Division for the Rate Review grant under the federal Affordable Care Act and are used to improve the process of approving or disapproving the rates for all medical insurance. The funds are uses to make information available to the public, check rate filing reviews for accuracy, investigate best practices in other states, and introduce efficiencies into the process. The state is required to comply with maintenance of effort for its previous rate review activities. The funds are available through September, 2014.