



June 2014

From the Director's Desk: What's in a Name?

Over the past seven years, we've improved Minnesota government under the "Enterprise Lean" banner. Today, we are excited to introduce an evolution to that banner, and the work that goes with it. Going forward, we are officially the Minnesota Office of Continuous Improvement (MNCI).

Changes to our name and service offerings comes out of work by the CI steering team regarding what the future of Minnesota's CI journey should look like. In these discussions, a recurring theme emerged – that of our name and branding.

The Lean name and its associated tools have served us well. As we grow our ability to improve the quality and efficiency of government services, new approaches, training, and tools are needed. Our new name and logo below capture how we are evolving.



The evolution of Enterprise Lean to the Office of CI.

We honor the legacy of our first seven years, and going forward we will continue to use not only Lean tools and kaizen events, but various other CI tools too, as we continue striving to improve Minnesota government.

You can read more [about our office](#) and our [new strategic plan](#), on the just launched [Office of CI website](#), which is highlighted in the story below.

I'm excited to have you along, as members, partners, and friends of the Minnesota Office of CI.

Mary Jo Caldwell
Director of Continuous Improvement

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Farewell "Lean Online"

In the final six months of its life, the Lean website was visited by over 2,500 people, who viewed almost 6,000 web pages.

Introducing the new Office of Continuous Improvement Website

Earlier this morning, a new website for the Minnesota Office of CI hit the web. To celebrate launch day and help you get acclimated with the new site, here's a brief tour of the new and improved mn.gov/CI:



The new CI homepage, with some of its main features highlighted.

1. Top Navigation Bar: This is your starting point to getting acclimated with our new site. Hover over each of the items, and the menu will dynamically expand to show you the content within. See something you like? Give it a click.

2. Search Function: A pretty standard feature in most modern websites to be sure, but this was something that the original Lean website always lacked. Now the search bar is here, should you ever need to find something specific nestled within the pages of the site.

3. Homepage News and Features: We'll be using these scrolling features on our homepage to highlight the latest happenings in the world of CI. Keep an eye on this space for news about the Governor's CI Awards, new training courses, recently completed projects and much more.

4. Feedback Button: Have issues with our site or suggestions for improvement? This button makes it easy as can be to send them our way. Simply click the button and complete a short form to let us know what's on your mind.

These are just some of the features of the newly launched mn.gov/CI. Within the pages of the site, you'll find a new form for reporting CI projects and success stories, new introductory content for those just learning about CI, a guide to finding CI experts around the state, and much much more. And while you're exploring, don't miss the "How Do I?" button, there to help connect you to various content and features.

Upcoming Events

Aug. 5, Lean 101, Full ([Waitlist](#))

Aug. 6-7, Kaizen Facilitator Training, Full ([Waitlist](#))

Sept. 8, Lean 101, [Register](#)

Sept. 8, Effective Problem Solving, ([Waitlist](#))

Sept. 11, Leading CI Projects, [Register](#) *6 open seats*

Oct. 6, Lean 101, [Register](#)

Oct. 7-8, Kaizen Facilitator Training, [Register](#)

Nov. 3, Lean 101, [Register](#)

Nov. 3, Effective Problem Solving, [Register](#)

Nov. 4, Leading CI Projects, [Register](#)

Dec. 2, Lean 101, [Register](#)

Dec. 3-4, Kaizen Facilitator Training, [Register](#)

View all Lean events at mn.gov/CI

Register for trainings on [our Eventbrite page](#).

We hope you have a chance today to take a look around and see what else you can find. In the days ahead we'll continue to make improvements and enhancements, so be sure to let us know what you think!
