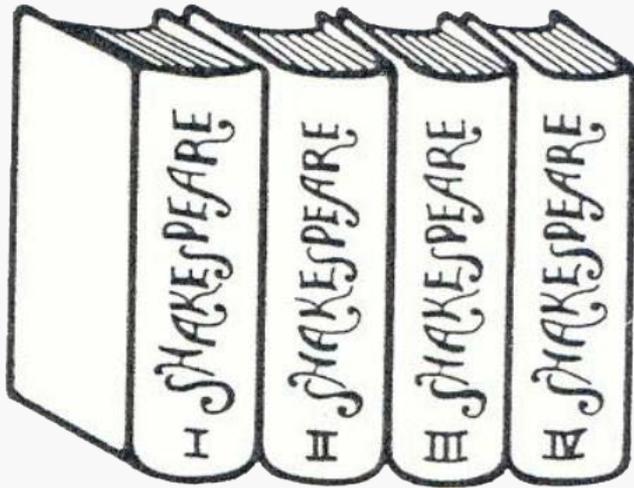


Strategic Partnerships

Admin Lunch and Learn series | June 6, 2012



A Brain Teaser



Four volumes of Shakespeare sit on a shelf as seen in the picture at left. The pages of each volume are exactly 2" thick. The covers are each $\frac{1}{6}$ " thick. A Bookworm started eating at the first page of Volume I and ate through to the last page of Volume IV. What is the distance the Bookworm covered?

Origins

- Strategic Partnerships developed by Commissioner Cronk during restructuring of Commissioner's Office in 2011
- Restructuring focused on positioning the agency to do three things better:
 - Play larger leadership role in state government reform
 - More proactively communicate Admin's business value
 - Enhance Admin's productivity by calling upon resourcefulness of all employees
- Strategic Partnerships division is at the heart of each of these things
- Our key responsibilities include:
 - Providing agency leadership and program support
 - Coordinating communications and legislative efforts
 - Improving the organizational performance of Admin and the state enterprise at large

Assembling the team



- **Matt Bailey**, Assistant Commissioner, Strategic Partnerships
- **Curtis Yoakum**, Legislative and Communications Director
- **Adam Giorgi**, Communications Specialist
- **Winnie Sullivan**, Executive Assistant
- **Tom Baumann**, Director, Statewide Lean Program

What we do

Communications

Legislative Relations

Strategic Initiatives and Programs

Strategic Partnerships

Events and employee engagement

Other agency support

Why Strategic Partnerships?



You might be saying, “but Admin has always done this kind of stuff?”

You’d be right. Kind of.

Strategic Partnerships brings us together under one flag to push the department – and the state – forward.

Communications



- Communicating with employees
- Communicating with (and through) the media
- Other communications with key stakeholders
- Data practices – setting agency policies and responding to data requests

Employee Communications

To: #ADM_All Admin Users
 Cc: Admin All Staff Announcement: System of Technology to Achieve Results (STAR) "Lunch and Learn" informational session, 2 May, Noon
 Subject: Admin All Staff Announcement: System of Technology to Achieve Results (STAR) "Lunch and Learn" informational session, 2 May, Noon

From: Admin Info (ADM)
 To: #ADM_All Admin Users
 Cc: Admin Monthly Minute - June 2012
 Subject: Admin Monthly Minute - June 2012
 Sent: Thu 5/31/2012 12:30 PM



Admin Lunch and Learn!

May 1, 2012

We provide the best value in government administrative services by emphasizing customer satisfaction, continuous improvement and employee engagement.

All Admin Employees –

Please join us **Wednesday, May 2nd, 2012, from 12:00 – 12:45 in Room 116B of the Admin Building for the Admin Lunch and Learn session. This session will feature the System of Technology to Achieve Results (STAR) Division!**

Attendees will understand the Federal definition of assistive technology (AT) and identify a range of assistive technology resources to incorporate AT in the workplace.

If you have questions about the Lunch and Learn series, contact [Sandra Marks](#) or check the [Admin HR website](#).

Hope to see you there!



Department of Administration
 Spencer Cronk, Commissioner
 651.201.2555 (Phone)
 1.800.627.3529 (MN Relay Service)
www.admin.state.mn.us
admin.info@state.mn.us

Supervisors, please

In This Issue
 State of Minnesota
 Department of Administration
 Quarterly Review
 "Admin employees exemplify our mission, and bring it to life."

“Admin employees exemplify our mission, and bring it to life.”



FROM THE COMMISSIONER

All Admin Employees –

Every three months, I meet with each Admin division as part of the department's quarterly review process. I always look forward to it, because these meetings are one of the best opportunities I have to see the extraordinary work that is going on all across Admin. They also give me a chance to sit down with individuals representing every segment of Admin and to discuss candidly the current state of our agency and its divisions, highlighting not only successes and goals, but challenges too.

The process that divisions followed in preparation for these meetings underwent a transformation this quarter, making the quarterly review process simpler and more streamlined. As part of that work and based on our work to refresh our agency mission and goals, we saw the need to better communicate with all Admin employees about the process. What's more, we've heard from employees, in focus groups and elsewhere, that this is important to them. We are listening to your input and it is my priority to give everyone in Admin a clear look at what our divisions are up to and how they are doing, just like the one I receive each quarter.

This update is designed to do just that, giving you an eye into those quarterly meetings and the information that Admin divisions are reporting. I hope it helps you both reflect on what your division has accomplished, and learn about the accomplishments and challenges of other divisions. Our various divisions may do some very different things, but we all work together in striving toward our common mission. As proof of that, division activities listed in this update have been sorted by the agency's three goal areas: customer satisfaction, continuous improvement and employee engagement.

I am always impressed at the ways Admin employees exemplify our mission, and bring it to life, providing the best value to government administrative services day in and day out. The information on the following pages is a testament to that.

Spencer

QUARTERLY REVIEW

CUSTOMER SATISFACTION

- **Plant Management Division** is striving toward a goal of 95 percent customer satisfaction for its building service customers. The goal has not been reached yet but is within reach, with current customer satisfaction ratings at about 94 percent.
- **Through two latest renegotiations completed last quarter, Real Estate and Construction Services** saved the state about \$1 million, and the division is in step with its goal to keep 100 percent of its leases at or below market rates.
- **Real Estate and Construction Services** also migrated all of its agency customers over to the new Enterprise Archibus System, which offers improved software modules for agencies to track and manage space, fixed assets, building operations and maintenance, and condition assessments.
- **Financial Management and Reporting** completed the first in a series of customer panels. It was a success, giving the division the opportunity to have an in-depth, productive conversation with one of its customer groups.

Admin Quarterly Update | Spring 2012



June 2012

The Admin Monthly Minute is your news source for what's going on across the Department of Administration each month. Feedback and content suggestions are always welcome. If you have news or information that you'd like to see included next month, email Admin.Info@state.mn.us.

STAFFING NEWS

New Hires. Be sure to wish a warm welcome to these newest members of the Admin team who joined us in the months of April and May:

- **Maria Bergen** – Office and Administrative Specialist, Plant Management Division (PMD). Started on April 4.
- **John Rindal** – Chief Information Officer for Admin. Started on April 9.
- **Malek Yang** – State Program Administrator, Materials Management Division (MMD). Started on April 18.
- **Sunil Ramola** – Personnel Representative, Human Resources (HR). Started on April 18.
- **Brian Lee Huff** – General Maintenance Worker, PMD. Started on April 25.
- **Doug Hoeschen** – Acquisition Management Specialist, MMD. Started on April 25.

Q3 Happenings

January 24

The Information Policy Analysis Division held a number of successful focus groups last quarter, which resulted in great feedback from the division's customers.

February 5

The Office of the State Architect is using surveys and other methods to better understand its audience and their needs.

February 9

The Office of the State Architect is using surveys and other methods to better understand its audience and their needs.

February 13

The Office of the State Architect is using surveys and other methods to better understand its audience and their needs.

February 13

The Office of the State Architect is using surveys and other methods to better understand its audience and their needs.

- The **Information Policy Analysis Division** held a number of successful focus groups last quarter, which resulted in great feedback from the division's customers.
- The **Office of the State Architect** is using surveys and other methods to better understand its audience and their needs.
- With the transition to a new State Demographic, the team at the **State Demographic Center** is developing a new identity and future direction for the office, and utilizing new tools to continue serving as a trusted source for high quality data for its customer groups.
- The **Office of Grants Management** is revising several of its current policies and is remaining its approach to tracking customer contacts and requests.
- The **Office of Grants Management** also conducted two well-attended enterprise-wide training sessions in coordination with Minnesota Management and Budget (MMB) last quarter and will be doing one more next quarter.
- The **Developmental Disabilities Council's** Autism Awareness iPhone app has been downloaded over 10,000 times. The feedback has been great, and a potential Android version of the app is being explored.
- The **Developmental Disabilities Council** has also been preparing for the release of a new statewide opinion poll on attitudes about disabilities that will be released next quarter.

CONTINUOUS IMPROVEMENT

- **Fleet Management Division** has reduced energy consumption in the Capitol Complex by over 25 percent since FY08, already surpassing a 20 percent reduction goal set by the Governor!
- **Fleet and Support Services** is working to ensure all state fleet vehicles are optimally utilized. About two thirds of the state fleet is currently being used within Mieleve goals. Using data analytics to balance usage and engaging with agency partners to replace old vehicles, the division hopes to increase that number to 80 percent.
- The amount of storage space being used in the **Fleet and Support Services** Scenic Area Hills warehouse has been reduced by 71 percent. In another move to increase efficiency, the Scenic Area in the warehouse was closed, with the focus going forward moving to use and online auctions.
- We saw a busy quarter for **Financial Management and Reporting**, with the division completing 76 fiscal notes in Q3, compared to 31 last budget season. The division is continually working with MMB to prepare for future requests and to make the process more valuable for all involved.
- By increasing participation in the low cost pharmacy program for state employees receiving workers' compensation from a previous high of 73 percent participation to 99 percent, **Risk Management Division** is creating significant savings for the state. On average, 10 percent is saved on each prescription filled for a potential savings of \$41,000 per year.
- **Risk Management Division** also launched MSAFE, the state's new workplace safety initiative, with a goal to reduce the rate of workplace injuries by 25 percent over the next three years. As of Q3, the state is meeting that goal rate.
- Through early renegotiations of its property and casualty insurance program, **Risk Management Division** will see a zero percent increase in its rates, at a time when rates are increasing marketwide by as much as 10 percent.
- A group of employees in **Human Resources** reviewed the division's processes for completing HR transactions, such as making changes in employee information and responding to other requests, and efforts to streamline those transactional processes are now underway.
- **Materials Management Division** is in the process of creating a standardized approach to calculate and track the savings and cost avoidance it creates for the state.

Admin Quarterly Update | Spring 2012

Capitol Planting Day. Over 300 students from St. Paul Public Schools joined grounds crew from PMD on May 16 to assist with garden planting in the front of the Capitol and throughout the Capitol Complex. The event has taken place each spring since 1992, and it offers a great service learning experience for students at area schools. Picture above from this year's event at Farnsworth Elementary School with PMD groundskeeper Charlie Dubbels.

MILESTONES

1987 - 2012
 Partners in Policymaking
 An MMB Partnership program in the United States
 Celebrating 25 Years Advocating for Disability Rights
 The Partners in Policymaking Program, led by Admin's Developmental Disabilities Council (DDC), recently celebrated its 25th Anniversary. Since 1987 the program has provided leadership training for parents of children with developmental disabilities and adults with disabilities. By helping these individuals self-advocate and form relationships with elected officials and policymakers, the program empowers them to positively shape the policies and services that impact their lives. Minnesota's program was the first of its kind and has since been replicated by many other states, and even beyond US borders. Today, over 23,000 individuals have graduated from Partners in Policymaking programs all across the world, forming a growing national and international network of community leaders.

ADMIN IN THE NEWS

"Dieting State Government Saves Millions" KSTP-TV, Friday, May 4
 Admin's Assistant Commissioner for Strategic Partnerships Matt Bailey was featured last month on KSTP in a story about Minnesota's Statewide Lean Program and efforts to forge partnerships with Minnesota's business leaders. [Check out the full story and video!](#)

FACTOIDS AND FUN

Almost 5,600 miles... That's how far the Department of Admin walked as part of the 2012 Step to It Challenge. From April 23 to May 28, Admin employees logged a total of 10,975,277 steps. Step to It is a Hennepin County program



Admin in print...

“... maximizing resources has become more important than ever for the state as it has struggled with multibillion-dollar budget shortfalls in recent years, said Tom Baumann, manager of the state’s Enterprise Lean Program.”

“... Minnesota has become nationally recognized for its efforts in lean management. The Department of Administration has hosted officials from Tennessee and Iowa, and frequently receives phone calls from other states.”



State wants advice on running lean
January 27, 2012

Admin in print...

“Nearly two dozen consulting firms could soon be crawling over every inch of state government, looking for ways to save the state cash.”

“Much of the consultant focus will be on crunching existing state data to look for ways to do things better.”

“The data program, known as data analytics, is more comprehensive than anything the state has undertaken before. The state gathered proposals from consultants in a dozen categories, from unemployment insurance to fleet management.”



Star Tribune

“State asks consultants to ferret out fiscal fat”
December 12, 2011

... and on Television



Familiar faces?

... and on Television



How about these?

Legislative Relations



What's Admin been up to at the Legislature?

- Capitol Preservation Funding
- Data Practices Act
- Benchmarking Study
- Sunset Commission
- Other miscellaneous bills

Strategic Initiatives



- Admin plays a large role in a couple of major strategic initiatives with statewide impact
 - Statewide Lean Program
 - Better Government for a Better Minnesota

Statewide Lean Program



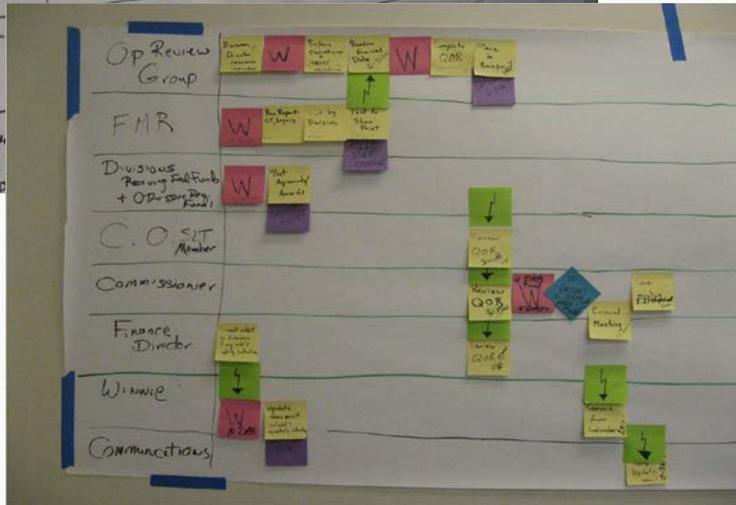
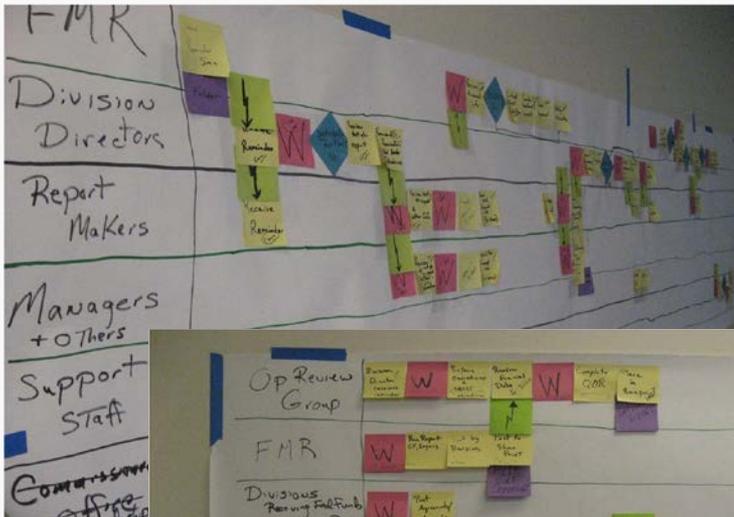
- Launched in Minnesota in January 2008 by the Department of Administration
- Providing Lean training to state employees all across the state
- Facilitating and co-facilitating process improvement events
- Forming partnerships and empowering others to be continuous improvement and Lean leaders

What is Lean?



- Series of principles and methodologies used to refine process and maximize performance
- Roots in manufacturing, since expanded to cover various kinds of process
- The fundamentals of Lean
 - The 7 Wastes
 - 5S
 - Standard Work
 - Kaizen

Lean Results



- Over 2300 employees across the state trained in Lean
- Nearly 600 employees trained to facilitate kaizen events
- Just under 250 kaizen events completed
- Average kaizen results:
 - 66 percent elapsed time savings and 45 percent work time savings per event
 - \$90,000 cost savings per event
 - Over \$20 million in estimated total savings since program initiation

Better Government for a Better Minnesota

- Governor Dayton's new government reform initiative
- Admin plays an active role in shaping this initiative
 - Better Government Subcabinet
 - Better Government SharePoint site
 - Better Government Awards
- Some current reform initiatives with Admin involvement
 - e-Licensing
 - Benchmarking and Shared Services



Strategic Partnerships



- Minnesota Business Partnership
 - **Mall of America** – Financial Assessment of Minnesota’s Bookstore
 - **Target, Cargill, Ecolab and Thrivent** – Shared Services Symposium
- **General Mills** – Lean collaboration
- **MnSCU and University of Minnesota**
 - Talking procurement, fleet, real estate, energy and shared services
- **Cities and Counties**
- **Nonprofits and foundations**

Working with you

Admin Quarterly Operations Reporting - Division SMART Objectives - All Items -

Reporting Links	Division	Goal Area	Action	Goal	Deadline	Baseline	Goal Progress	Q1 Results	Q2 Results	Q3 Results	Q4 Results
Division SMART Objectives	Archaeologist	Customer Satisfaction	Survey visitors to OSA website and physical office location on needs and expectations from OSA and its web resources	Survey five percent of website visitors and 500 walk-in visitors, and develop a baseline for customer needs and expectations	12/31/2012	NA	Green (On Track)				Survey is on-going. It includes a pop-up survey on the OSA website and a brief survey form for office visitors.
Financial Reports											
Final Reports											
Additional Resources											
Calendar											
Tasks	Archaeologist	Continuous Improvement	Expand Burial Sites Database to include all unglated historic period cemeteries that are documented on maps and in literature and institute a process to increase number of database users	Decrease number of disturbances on recorded burial sites by 5 percent	12/31/2012	Five-year average disturbance rate	Green (On Track)				OSA is working with MNGED to provide a comprehensive on-line database available to all appropriate public agencies. We plan to intensively work on this in May.
Discussion Forum											
Help and Support											
Recycle Bin											
All Site Content											
	Developmental Database	Customer Satisfaction	Improve in Key	10 percent	12/31/2011	See FFY 2011 Business Results	Yellow (Behind Schedule)				10% improvement for 35% of indicators; state government shutdown affected others.

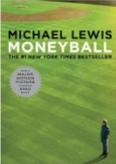
- Another important type of partnership – with Admin divisions
- Assisted with strategic projects within RMD, FMR, HR and others
- What can we help you with?

What can baseball teach us about better government?



Find out in the second meeting of the *Admin Reads* Employee Book Club

A discussion on "Moneyball" by Michael Lewis Thursday, April 12, 2012 1:30 - 2:30 p.m. Room 116C, Admin Building Led by Assistant Commissioner Matt Bailey



Select copies of the book are available for loan in Human Resources



Eliminating Workplace Injuries

Home The Issue The Goal Best Practices Resources Contact

Welcome! What are you doing to create a safe workplace?

What is MnSAFE?



MnSAFE is the statewide workplace safety initiative for employees of the state of Minnesota.

Governor Mark Dayton has challenged all state employees to reduce the rate of workplace injuries. We can only achieve that if we truly embrace a safety culture in all of our workplaces.

[More](#)

Did you know?



Over 1900 injuries will occur in the state workforce this fiscal year according to current projections. We owe it to our colleagues, and to their families and friends, to make an effort everyday to prevent those injuries from happening. In order to do that, we can start by recognizing the scope of the issue.

[More](#)

Our Shared Commitment



It's our mission to achieve a 25 percent reduction in the rate of workplace injuries within the next three years. How do we do it? By establishing annual safety goals, grading ourselves quarterly to assess progress, and by utilizing shared resources to support safe workplaces.

[More](#)

Latest Updates

April 25, 2012 - Slips, trips and falls are the second leading cause of workplace injuries in state government! Four new posters intended to increase awareness and prevent slips, trips and falls are now available. [Download them today and post!](#)

"Workplace injuries and accidents have an impact on our state workforce and



Prevent a fall, don't carry it all

Travel light or use a cart

Get help carrying cumbersome loads

Always pay attention to your surroundings



Safety is everyone's responsibility - prevent falls



Eliminating Workplace Injuries

Sponsored by Statewide AFSCME Labor Management Safety Committee, Interagency Safety Committee and the Minnesota Department of Administration Risk Management Division

Events and Engagement



- Coffee with the Commissioner
- Lunch and Learn Series
- All employee gatherings
 - Fall Festival
 - Summer Get Together (“Spring into Summer”)
- Combined Charities
- Other miscellaneous support of the Commissioner and the agency

Who said it?

Can you determine the voice behind these various Admin media quotes?



Who said it?

“[In Minnesota] we’ve been increasing our diversity at much the same rate as the U.S. overall, but what began at a much lower level.”

Who said it?

“[In Minnesota] we’ve been increasing our diversity at much the same rate as the U.S. overall, but what began at a much lower level.”

Susan Brower, State Demographer

“Minnesota prepares for challenge as minorities become classroom majority”

Pioneer Press - May 17, 2012

Who said it?

“... there will come a point several years down the road, as I said earlier the building’s not ready to fall, but it will get to a point where it will become unsafe in some areas, because it’s just been allowed to deteriorate for so long.”

Who said it?

“... there will come a point several years down the road, as I said earlier the building’s not ready to fall, but it will get to a point where it will become unsafe in some areas, because it’s just been allowed to deteriorate for so long.”

Chris Guevin, Plant Management Division
“Capitol Restoration Tour”
TPT - Almanac: At the Capitol – March 14, 2012

Who said it?

“[E85] is a renewable fuel. It’s also a domestic fuel. It’s made right here in the Midwest. And then also biofuels are cleaner burning than gasoline.”

Who said it?

“[E85] is a renewable fuel. It’s also a domestic fuel. It’s made right here in the Midwest. And then also biofuels are cleaner burning than gasoline.”

Holly Gustner, Fleet and Surplus Services

“GE bets on green cars in Eden Prairie”

Minnesota Public Radio – May 31, 2012

Who said it?

“Right now, what we have is one city that might protect that data and treat the mayor as an employee, another city doesn’t. You might be able to get more on one mayor than another mayor. So what we want to see is all elected officials treated in the same way so you can get information about all of them.”

Who said it?

“Right now, what we have is one city that might protect that data and treat the mayor as an employee, another city doesn’t. You might be able to get more on one mayor than another mayor. So what we want to see is all elected officials treated in the same way so you can get information about all of them.”

**Laurie Beyer-Kropuenske, Information Policy
Analysis Division**

“Advocates watch proposed changes in how govt.
records are handled”

Minnesota Public Radio – January 23, 2012

Who said it?

“When you’re making those major system changes, you’re going to impact every room in the building.”

Who said it?

“When you’re making those major system changes, you’re going to impact every room in the building.”

Wayne Waslaski, Real Estate and Construction Services

“Crumbling Minnesota Capitol Reaches ‘Tipping Point’”

WCCO – February 10, 2012

Who said it?

“We are finding that, as neighboring states, our proximity may create some opportunities, particularly for services and for those commodities with unique shipment and distribution challenges.”

Who said it?

“We are finding that, as neighboring states, our proximity may create some opportunities, particularly for services and for those commodities with unique shipment and distribution challenges.”

Kent Allin, Chief Procurement Officer

“How the economic crisis is affecting government procurement practices”

GovPro – February 1, 2009

Who said it?

“People are looking for the one big thing that’s going to solve all of the state’s budget problems, but that doesn’t exist. It takes hard work. You have to get your hands dirty. Waste is everywhere in government, but you can’t see it because it’s not just a line item in a budget.”

Who said it?

“People are looking for the one big thing that’s going to solve all of the state’s budget problems, but that doesn’t exist. It takes hard work. You have to get your hands dirty. Waste is everywhere in government, but you can’t see it because it’s not just a line item in a budget.”

Tom Baumann, Statewide Lean Program

“State wants advice on running lean”

Minneapolis/St. Paul Business Journal - January 27, 2012

Who said it?

“... underneath one of our bathrooms up on ground floor, we have sewer line and rain leader lines that come together, and that’s one of the restoration projects that we want to do is get those separated so that we’re meeting code like we’re supposed to.”

“... [up here] all the drum windows are severely leaking, all the plaster is breaking down, and we don’t know how far deep into the building it’s going either.”

Who said it?

“... underneath one of our bathrooms up on ground floor, we have sewer line and rain leader lines that come together, and that’s one of the restoration projects that we want to do is get those separated so that we’re meeting code like we’re supposed to.”

“... [up here] all the drum windows are severely leaking, all the plaster is breaking down, and we don’t know how far deep into the building it’s going either.”

David Albien, Plant Management Division

“Capitol Restoration Tour”

TPT - Almanac: At the Capitol – March 14, 2012

Who said it?

“I bring an eye toward business management toward our own services that we provide to state government. We’re currently focused with Governor Dayton on ensuring that all agencies are doing the best they can to improve state services. The initiative Better Government for a Better Minnesota really highlights all levels of reform, whether they’re small improvements ... to large improvements.”

Who said it?

“I bring an eye toward business management toward our own services that we provide to state government. We’re currently focused with Governor Dayton on ensuring that all agencies are doing the best they can to improve state services. The initiative Better Government for a Better Minnesota really highlights all levels of reform, whether they’re small improvements ... to large improvements.”

Spencer Cronk, Commissioner

“Commissioner of Administration Interview”

TPT - Almanac: At the Capitol – February 8, 2012

Who said it?

“The tunnel construction had to coincide with the light rail construction, in essence it would either be cost prohibitive or almost impossible to build that tunnel after the light rail comes in.”

Who said it?

“The tunnel construction had to coincide with the light rail construction, in essence it would either be cost prohibitive or almost impossible to build that tunnel after the light rail comes in.”

**Curt Yoakum, Legislative and
Communications Director**

“Light Rail Construction to Invade State Capitol”
KSTP – May 21, 2012

Who said it?

“At this point in the process for this opinion, we are accepting the opinion request and are formulating the issues that the opinion will address. We will have letters for comment out this week.”

Who said it?

“At this point in the process for this opinion, we are accepting the opinion request and are formulating the issues that the opinion will address. We will have letters for comment out this week.”

**Taya Moxley-Goldsmith, Information Policy
Analysis Division**

“Burnsville schools seek agency opinion about
releasing information on \$255,000 payout”

Pioneer Press – February 28, 2012

Who said it?

“I don’t think most people can begin to comprehend all of the things that the state appropriations support.”

Who said it?

“I don’t think most people can begin to comprehend all of the things that the state appropriations support.”

Ryan Church, Assistant Commissioner

“Layoff notices go to law officers”

Star Tribune – June 1, 2011

Who said it?

“I think it saves money for the people of Minnesota. [With Lean] there’s certainly the cost savings element, and probably just as importantly, there’s better service for folks.”

Who said it?

“I think it saves money for the people of Minnesota. [With Lean] there’s certainly the cost savings element, and probably just as importantly, there’s better service for folks.”

Matt Bailey, Assistant Commissioner
“Dieting State Government Saves Millions”
KSTP – May 4, 2012

Who said it?

“It is apparent that there is no documented evidence of human remains being found at this location.”

Who said it?

“It is apparent that there is no documented evidence of human remains being found at this location.”

Scott Anfinson, State Archaeologist

“No burial ground at Applewood Pointe site”

Winona Post – August 13, 2008

Who said it?

“I don’t think you’ll see a sea change in how that operates.”

Who said it?

“I don’t think you’ll see a sea change in how that operates.”

**Curt Yoakum, Legislative and
Communications Director**

“Changes coming to State Capitol, state’s top soapbox”
Star Tribune - December 31, 2011

Who said it?

“... we weren’t going to throw the baby out with the bath water.”

Who said it?

“... we weren’t going to throw the baby out with the bath water.”

Spencer Cronk, Commissioner

“State wants advice on running lean”

Minneapolis/St. Paul Business Journal - January 27, 2012

Who said it?

“I’ve had really a kick learning about Minnesota. It’s the kind of place that the more you’re around it, the more intimate you are with it, the more you realize it really is pretty beautiful and pretty special.”

Who said it?

“I’ve had really a kick learning about Minnesota. It’s the kind of place that the more you’re around it, the more intimate you are with it, the more you realize it really is pretty beautiful and pretty special.”

Tom Gillaspy, State Demographer (1979-2012)

“Tom Gillaspy, longtime state demographer, to retire”
MinnPost – March 2, 2012

So...

Questions?