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**2014-15 Biennial Budget - Physical Therapy, Board of**

**Agency Profile - Physical Therapy, Board of .....**

**Mission:**

To ensure that Minnesota citizens receive appropriate physical therapy services from competent physical therapists (PTs) and physical therapist assistants (PTAs).

**Statewide Outcome(s):**

Physical Therapy, Board of supports the following statewide outcome(s).  
People in Minnesota are safe.

**Context:**

Public protection is the key issue for the Board. Board priorities of licensure, regulation, and enforcement operate solely for the purpose of public protection. Members of the public, applicants (460/year), licensees (6,040 PTs and PTAs), and employers are the primary customers and clientele of the Board. All Board operations are funded by fees, without any general fund appropriations.

**Strategies:**

The Board addresses the key issue of public protection and contributes to the outcome of “People in Minnesota are Safe” by:

- Assuring qualified individuals are licensed and licensees meet continuing competency standards.
- Supporting work force availability of PTs and PTAs through efficient licensure and annual renewals.
- Assuring that licensees practice with skill and safety through investigation and enforcement of standards of practice and ethical conduct.
- Providing comprehensive and easily assessable information and education to consumers of health care services, members of the public, applicants and licensees.
- Enhancing efficiency with an integrated regulatory management and web services, and collaboration with other licensing boards for accounting, purchasing, human resources, and information technology services through the administrative services unit.

The key partners include the eleven volunteer members of the Board, who provide public input and professional expertise (three public members, one medical doctor, five physical therapists, and two physical therapist assistants); PT and PTA educational programs; other state agencies; and the Minnesota Chapter of the American Physical Therapy Association (professional association of PTs and PTAs)

**Results:**

The Board continuously strives to improve operations in order to provide public protection in an efficient and effective manner with meaningful outcomes. The Board is working to develop additional capacity to address the increasing complexity of investigations and growing number of cases.

Performance Measures	Previous	Current	Trend
Use of online annual license renewals.	44%	90%	Improving
Renew licenses the same day as receipt of complete application	98%	98%	Stable
Complaint cases are open less than one year	22%	84%	Improving

**Performance Measures Notes:**

Online renewal data: previous FY 2005-2006, current is FY 2009-2010, source is Sunset Report, page 17:

[http://www.commissions.leg.state.mn.us/sunset/reports/BoardofPhysicalTherapy\\_2011.pdf](http://www.commissions.leg.state.mn.us/sunset/reports/BoardofPhysicalTherapy_2011.pdf)

Renewal data: previous is 2007, current is 2012, source is the Board’s regulatory management database.

Complaint case data: previous FY 2005-2006, current is FY 2009-2010, source is FY 2009-2010 Biennial Report, page 95-96: <http://www.asu.state.mn.us/Portals/0/Biennial%20Report%202008-2010.pdf>