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Veterinary Medicine, Board of

http://www.vetmed.state.mn.us/

Small Agency Profile

Mission:

The mission of the Board is to promote, preserve, and protect the health, safety and welfare of the public and animals through the effective control and regulation of the practice of veterinary medicine.

Statewide Outcome(s):

Veterinary Medicine, Board of supports the following statewide outcome(s).

People in Minnesota are safe

Context:

Regulation of the practice of Veterinary Medicine exists to protect the health, safety and welfare of the public and the animals they own when they receive veterinary services. The Board of Veterinary Medicine holds veterinarians accountable for conduct based on legal, ethical and professional standards and achieves its mandate of public protection by outlining these standards and issuing a license to practice veterinary medicine. Once a license is issued, the Board's job continues by monitoring licensees' compliance to state laws and taking action against the licenses of those veterinarians who have exhibited unsafe and/or incompetent veterinary practice and present a risk of harm to the public. Primary customers are members of the public, employers, applicants, licensees, veterinary education programs, and agencies of local, state, and federal government. The Board is funded by fees and receives no general fund dollars. Minnesota Statutes (M.S.) section 214.06, subd. 1(a) compels the Board to collect fees in the amount sufficient to cover expenditures.

Strategies:

The Board of Veterinary Medicine achieves the statewide outcome that the citizens of Minnesota are safe by ensuring that individuals who seek to practice veterinary medicine in Minnesota have met the educational, moral and competency requirements to be a licensed veterinarian. The board investigates complaints from the public regarding a licensee's competency, standard of care and health or chemical impairment. If it is determined that a licensee has violated the Veterinary Practice Act (M.S.156) or Rule (9100), corrective action or disciplinary action may be required by the board. In addition to the regulation of licensed veterinarians in Minnesota, the board responds to requests from the public and licensees for information, concerns and guidance. The Board of Veterinary Medicine has an interactive website available 24/7/365 that allows veterinarians to apply for and renew their veterinary license in addition to other electronic government services. The website allows citizens to verify their veterinarian's license status and identify if that veterinarian has had any disciplinary or corrective action by the board. The Board of Veterinary Medicine works collaboratively with 17 other Health Licensing and Regulatory Boards. The boards have adopted best practices which has resulted in significantly increased efficiency and cost savings through the use of a shared Administrative Services Unit (ASU). ASU provides and performs common back office functions and duties to the 18 Health Licensing and Regulatory Boards

Results:

- In the time period from 2004 to 2011, of licensees who had a complaint addressing their practice of veterinary medicine, 91 percent did not have any subsequent complaints. Thirty-nine percent of the individuals who had more than one complaint resulted in Board action. Sixty-seven percent of the individuals who had more than one Board action were removed from practice for a period of time.
- In FY 2012, the average length of time from when a complaint was received until the complaint was resolved was 97 days.
- There is a continuing trend of an increasing number and complexity of complaints that are received.
- Increasing numbers of licensees regulated, the increasing trend of the number and complexity of complaints that are received, and the increasing services requested by licensees and citizens has resulted in what is believed to be an increased turnaround time for complaint resolution. Performance measures to quantify complaint turnaround time were implemented in FY 2011.

Performance Measures	Previous	Current	Trend
Number of Licensees	3,130	3,182	Improving
Number of Complaints	78	68	Stable
Days from Complaint Receipt to Complaint Resolution	Not measured	97 days	
Percent of Multiple Complaints for a Licensee Over a Ten year Time Period	Not measured	8.8%	
Percent of License Renewals Done Online/Electronically	82%	84%	Improving

Performance Measures Notes:

For all measures, previous year data (where available) is FY 2011. Current year data is FY 2012. Source is the Small Board Licensing System.

Additional Board of Veterinary Medicine information can be obtained at:

http://www.vetmed.state.mn.us

Sunset Review Commission Report – 2011
http://www.vetmed.state.mn.us/portals/22/Sunset%20Review%20Commission%20Report%202011.pdf

2010 Biennial Report (http://www.asu.state.mn.us/Portals/0/Biennial%20Report%202008-2010.pdf)

2008 Biennial Report (http://www.asu.state.mn.us/Portals/0/2008_Biennial_Report_Part4.pdf)

2006 Biennial Report (http://www.asu.state.mn.us/Portals/0/26_Vet_Med.pdf)

Veterinary Medicine, Board of
Current, Base and Governor's Recommended Expenditures
(Dollars in Thousands, Biennial Totals)

	General Funds	Other State Funds	Federal Funds	All Funds
Current Biennium Expenditures (FY 2012-13)		$469		$469
Current Law Expenditures (FY 2014-15)		$472		$472
Governor's Recommended Expenditures (FY2014-15)		$472		$472
$ Change from FY 2014-15 Current Law to Governor's Rec		$0		$0
% Change from FY 2014-15 Current Law to Governor's Rec		0%		0%

Veterinary Medicine, Board of
Sources and Uses
(Dollars in Thousands)

	Biennium FY14-FY15			
	General Funds	Other State Funds	Federal Funds	Total Funds
APPROPRIATION		$473		$473
SOURCES OF FUNDS		**$473**		**$473**
EXPENDITURES		$472		$472
PAYROLL EXPENSE		$360		$360
OPERATING EXPENSES		$112		$112
USES OF FUNDS		**$472**		**$472**

Veterinary Medicine, Board of
All Funds FTE by Program

Program	Current FY 2013	Forecast Base FY 2015	Governor's Recommendation FY 2015
Program: Veterinary Medicine, Board Of	2.0	2.0	2.0
Veterinary Medicine, Board of	2.0	2.0	2.0

Veterinary Medicine, Board of
Revenue Summary
(Dollars in Thousands)

		Biennium FY14-15			
		General Fund	Other State Funds	Federal Funds	All Funds
Non Dedicated	DEPARTMENTAL EARNINGS		694		694
	ALL OTHER		0		0
	Subtotal		694		694
	Total		**694**		**694**