

Table of Contents
2016-17 Biennial Budget – Emergency Medical Services, Board of

Agency Profile – Emergency Medical Services, Board of..... 1

<http://mn.gov/health-licensing-boards/emspb>

AT A GLANCE

- 10% of Minnesota's population receives emergency medical services annually
- 86,943 square miles of around-the-clock, 911 ambulance response coverage
- 323 licensed ambulance services operating 846 vehicles across the state
- 161 ambulance services and 423 vehicles are inspected annually
- 151 approved emergency medical services education programs
- 31,751 certified emergency medical services personnel
- 893 complaints and self-reports reviewed annually
- 62% of the 323 licensed ambulance services are estimated to be volunteer or combination paid / volunteer
- 71% of the total budget is disbursed to the emergency medical services community
- 10 full-time employees across the state

PURPOSE

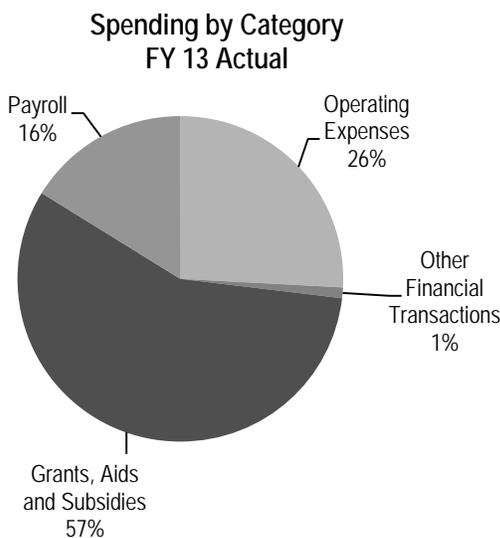
The mission of the Minnesota Emergency Medical Services (EMS) Regulatory Board is to protect the public's health and safety through regulation and support of the EMS system. We are the lead agency in Minnesota responsible for certifying EMS personnel, licensing ambulance services and approving education programs. Our services start prior to the 911 call requesting ambulance response to a medical emergency. We ensure quality care by EMS personnel through nationally recognized education and testing standards.

We help ensure that ambulance services are safe, reliable, and available around-the-clock in both metropolitan areas and greater Minnesota. Areas of our state with small population-bases often rely on volunteer EMS personal to cover the cost of providing continuous ambulance service. Recruitment and retention of these volunteers will be stretched by an anticipated decrease in population in 74 counties through 2025. At the same time, the elderly population, which generally requires more complex care, is increasing.

Our agency services include distributing funds to support the EMS community with retention and recruitment of EMS personnel, education reimbursement and purchasing equipment. Our service delivery concludes with re-enforcing quality care through inspections, complaint reviews and disciplinary intervention.

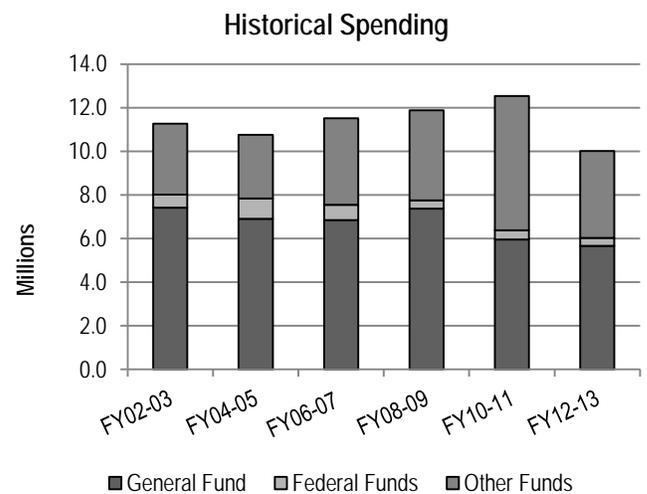
Our contribution to ensuring continuous, consistent and safe emergency medical services in Minnesota supports the statewide outcomes of: **All Minnesotans have optimal health and the people in Minnesota are safe.**

BUDGET



Source: SWIFT

Spending by Activity FY 13: Board Operations 29.5%, Regional Grants 35.7% and Awards/Reimbursements 34.8%



Source: Consolidated Fund Statement

STRATEGIES

To accomplish its mission, the Emergency Medical Services (EMS) Regulatory Board uses the following strategies:

1. **Regulation:** Set standards, license ambulance services and EMS personnel, and approve education programs.
2. **Prevention:** Collaborate with experts in the field and industry to develop and present best practices for the purpose of promoting voluntary self-compliance. Conduct educational compliance seminars and communicate compliance requirements to medical and ambulance service directors to head-off compliance issues; especially in areas with high turnover.
3. **Compliance and Discipline:** Conduct on-site inspections, investigate complaints or self-reported violations, and review evidence to determine appropriate action. The complaint review panel is made up of Board members and supported by advice from the Attorney General's Office and staff.
4. **Risk Assessment and Continuous Improvement:**
 - a) Evaluate performance through customer surveys, research and data analysis to identify trends in the EMS industry that may need new or improved regulatory standards, disciplinary authority and processes to ensure the public is protected.
 - b) Conduct system reviews and audits of fees, expenditures, receipts, and disbursements; improve systems as appropriate.
 - c) Review and improve internal systems and communications to streamline processes, improve services and reduce costs.
 - d) Engage public and private expertise and input. Our board, committees and work groups are made up of volunteers who represent EMS physicians, personnel, educators and researchers from public, private and non-profit organizations. This is important because EMS has touch points in every part of the health care system and they help identify issues, solutions and reduce contradictory information or duplication of services.

RESULTS

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Certified EMS Personnel Pool	29,483	31,902	FY 2012 & FY 2014
Quantity	Requests for Ambulance Services	518,882	542,462	FY 2012 & FY 2014
Quantity	Number of Investigations	24	72	FY2012 & FY2014
Quality	Prompt Payments (within 45 days)	58%	72%	FY2013 & FY 2014

The Emergency Medical Services Regulatory Board's legal authority comes from Minnesota Statute 144E and Minnesota Rules 4690. (<https://www.revisor.mn.gov/statutes/?id=144E&format=pdf> and <https://www.revisor.mn.gov/rules/?id=4690&version=2014-01-18T06:02:28-06:00&format=pdf>)