

<https://dps.mn.gov>

AT A GLANCE

Workforce

- DPS has 1,920 employees
- We have nine operational divisions that include:
 - Alcohol and Gambling Enforcement Division (AGED)
 - Bureau of Criminal Apprehension (BCA)
 - Driver and Vehicle Servicers (DVS)
 - Emergency Communications Networks (ECN)
 - Homeland Security and Emergency Management (HSEM)
 - Minnesota State Patrol (MSP)
 - Office of Justice Programs (OJP)
 - Office of Traffic Safety (OTS)
 - State Fire Marshal Division (SFM), which also includes the Office of Pipeline Safety (OPS) and the Minnesota Board of Firefighter Training and Education (MBFTE)
- DPS, through its divisions, serves the majority of the state’s population as well as numerous public safety, governmental, and non-profit organizations of the state.

PURPOSE

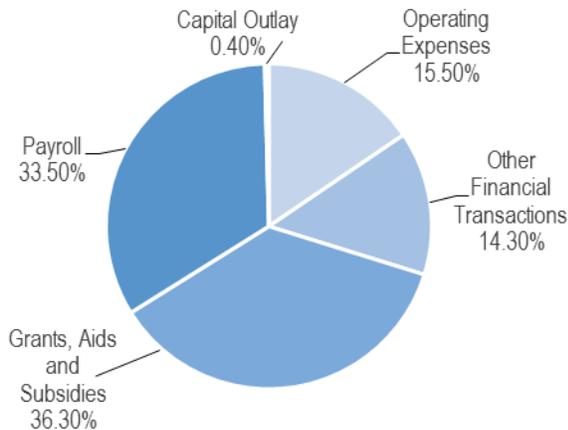
DPS is committed to protecting citizens and communities through activities that promote and support prevention, preparedness, response, recovery, education, and enforcement in order to ensure that **people in Minnesota are safe**. These objectives are achieved through:

- A focus on saving lives
- Providing efficient and effective services
- Maintaining public trust
- Developing strong partnerships

DPS provides the administrative structure for nine diverse divisions focused on improving safety for all people in Minnesota. The agency also has four divisions that provide human resource, fiscal, internal affairs, and communication support. DPS, through its divisions, works in partnership with city, county, state, federal, and not-for-profit agencies to improve safety. We are funded through federal, state General Fund, special revenue, Trunk Highway, and Highway User Tax Distribution funds.

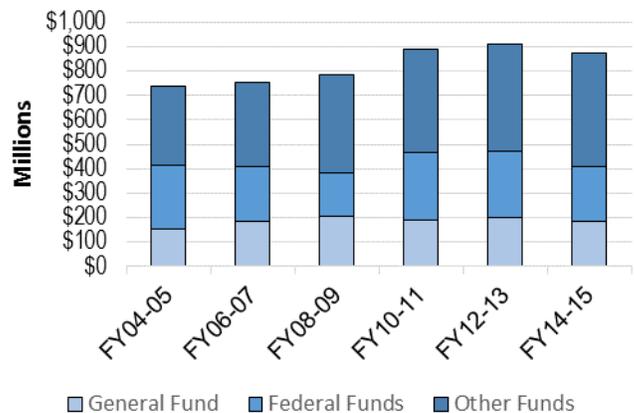
BUDGET

**Spending by Program
FY 15 Actual**



Source: SWIFT

Historical Spending



Source: Consolidated Fund Statement

For the FY 14-15 biennium, the Department of Public Safety was primarily financed through legislative appropriations from the general fund (\$187M), funding through the Federal Government (\$221M), and other funds including appropriated funds and special revenue funds collected mainly through user fees (\$466M).

STRATEGIES

We ensure that all people in Minnesota are safe by:

- Assisting in complex criminal investigations; providing full-service laboratory support to all law enforcement agencies; and providing training and criminal justice integration services to prevent and solve crimes
- Providing services to prevent, prepare for, respond to and recover from natural and man-made disasters
- Providing training, funding, and technical assistance to improve community safety and to assist crime victims
- Provide training, investigation, inspection, regulation, data collection, and emergency response services to protect lives and property from fire and pipeline incidents
- Enforcing the state's liquor and gambling laws to protect the public from illegal alcohol sales, illegal consumption, and illegal gambling
- Providing funding, technical assistance, and research to prevent traffic deaths and serious injuries
- Providing law enforcement services, education, and assistance to ensure the safe and efficient movement of traffic on Minnesota roads, the protection of the driving public, and the security of the Capitol Complex
- Regulating motor vehicles, vehicle dealers, and licensed drivers to ensure that state and federal law are being implemented and followed
- Providing funding and technical assistance to operate a state-of-the-art 911 system and the implementation of a state-wide interoperable communication system for emergency responders
- Providing overall leadership, policy and direction to ensure the agency successfully meets its goals

The Department of Public Safety's legal authority comes from Minn. Statute 299A (<https://www.revisor.mn.gov/statutes/?id=299A>).

Program: Admin and Related Services

dps.mn.gov/

AT A GLANCE

- 70 staff serving 1,920 DPS employees (not including MN.IT employees)
- 41,705 payment vouchers processed
- 152 job classifications represented at DPS
- 15,459 SEMA4 personnel transactions
- 730 FMLA cases managed
- Responded to 20 reasonable accommodation requests

PURPOSE & CONTEXT

The Department of Public Safety’s (DPS) Admin and Related Services provide leadership and support to all divisions within DPS to aid in ensuring that people are safe in Minnesota. We work in partnership with all DPS divisions to provide solutions in the areas of: human resource management, including internal affairs and affirmative action; fiscal responsibility and resource management; as well as department information dissemination and transparency. DPS Admin and Related Services help guide the work of the 1,920 employees of the agency who serve nearly every person in Minnesota.

SERVICES PROVIDED

The Admin and Related Services provide support to all of DPS through the following services and strategies:

- Recruit, train, and retain top quality employees
- Ensure safe work environments, manage worker’s compensation claims effectively, and provide professional development opportunities
- Manage all employee relations matters
- Administer all benefits to employees
- Investigate allegations of employee misconduct
- Ensure compliance with the Americans with Disabilities Act, including reasonable accommodation requests
- Tribal consultation coordination
- Provide communication and outreach to the public, media, stakeholders, and legislature in order to deliver life safety information, support transparency, and ensure compliance with the Data Practices Act
- Properly manage all accounting, purchasing, and payroll functions of the department

RESULTS

Type of Measure	Name of Measure	Previous	Current	Dates
Quantity	Workers’ Compensation Annual Premium	\$1,157,684	\$1,114,931	Average / 2015
Results	Time to hire	65.1 days	63.6 days	2013 / 2014
Quality	# of misconduct case investigations challenged to arbitration	0	1	2014/2015
Quality	# of discrimination charges filed with Human Rights or EEOC/# of charges sustained	2/0	5/0	2014/2015
Quality	# of charges of discrimination alleging failure to accommodate	1	1	FY15/FY16

Program: Homeland Security and Emergency Management (HSEM)

dps.mn.gov/divisions/hsem/Pages/default.aspx

AT A GLANCE

- Workforce: 75 employees
- HSEM oversees the statutory requirement that every county and city has an emergency management program.
- During the last five years:
 - Seven federally declared disasters.
 - Six state-declared disasters.
 - \$185 million of disaster aid distributed.
- Services strengthen emergency readiness and homeland security across the state, including school safety and railway accident response preparedness.

PURPOSE & CONTEXT

Homeland Security and Emergency Management (HSEM) helps Minnesota communities prevent, prepare for, respond to and recover from natural and human-caused disasters.

We build communities that can effectively respond to emergencies and have the ability to recover quickly from the effects of disaster.

We also strengthen homeland security by sharing information, providing resources and planning to deal with the after-effects of a terrorist attack.

Our primary customers are county emergency management directors.

SERVICES PROVIDED

The program consists of three primary activities:

- Emergency Management Performance Grant (EMPG).
- Radiological Emergency Preparedness (REP).
- Emergency Planning and Community Right-to-Know Act (EPCRA).

EMPG ensures that state and counties have active and effective emergency management programs. The federal government provides 50 percent of the funding and requires a 50 percent nonfederal cost-share match. Key focus areas include:

- Preparing for all types of emergencies.
- Helping communities recover from disasters.
- Providing safe and secure schools.
- Responding to railway accidents involving oil and other hazardous materials.

REP assures the state is capable of protecting Minnesotans in the event of an incident or accident at our two nuclear power plants. Assessments from the utility company cover the costs.

EPCRA regulates facilities that use, store or release hazardous materials. It informs communities of the hazardous materials in their jurisdiction so they can develop effective emergency response plans. EPCRA is funded with a combination of General Fund and Environmental Fund appropriations. It generates revenue from fees assessed on regulated facilities.

To make sure the people in Minnesota are safe, we:

- Educate individuals and families on how to be ready for an emergency
- Support local emergency management programs
- Keep the state emergency operations center ready for immediate use
- Prepare state agencies to provide emergency support to local government
- Conduct training, exercise and professional certification programs

- Work with Federal Emergency Management Agency (FEMA) to bring federal disaster assistance to the state
- Support statewide emergency response teams

We work closely with local emergency managers; first responder organizations (law enforcement, fire and emergency medical services, etc.); professional associations; voluntary service organizations; functional needs specialists; private industry; citizen groups; state agencies; U.S. Department of Homeland Security (DHS); FEMA; tribal governments; and elected officials.

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Results	Percentage of counties with certified emergency management directors	77	82	2014/2016
Results	Percentage of state agencies with certified emergency coordinators	87	100	2014/2016
Results	Percentage of counties with approved and adopted hazard mitigation plans	61	80	2014/2016
Quantity	Certification and professional development training hours	20,250	32,656	2014/2016
Results	Exercises conducted	266	374	2014/2016
Quality	Percentage of federally evaluated REP exercise objectives met	100	100	2014/2016
Quantity	Facilities filing hazardous chemical inventories	6,672	6,906	2014/2016
Quantity	School safety center training hours	2,514	11,110	2014/2016
Results	Rail route fire departments trained	7	187	2014/2016
Quantity	Rail and pipeline oil transportation safety training hours	420	17,115	2014/2016

[Minnesota Statutes chapter 12](#) creates the division and establishes its duties, including nuclear emergency response, disaster assistance, mutual aid agreements and specialized response teams.

[Minnesota Statutes chapter 299K](#) regulates planning for and responding to hazardous chemical emergencies, and authorizes enforcement of the federal Emergency Planning and Community Right to Know Act, United States Code, title 42, sections 11001 to 11046.

[Minnesota Statutes chapter 115E.08](#) subdivision 3b, defines duties related to railroad and pipeline safety (Laws of Minnesota, 2014 regular session, chapter 312, article 10).

Program: Bureau of Criminal Apprehension (BCA)

dps.mn.gov/divisions/bca/Pages/default.aspx

AT A GLANCE

- Workforce: 428 employees.
- Approximately 1,700 criminal justice agency partners
- More than 128,000 agent hours conducting criminal investigations
- Ninety-six crime scenes processed
- More than 15,500 cases where evidence was examined
- More than 478,000 civil background checks
- More than 1 million criminal justice agency computer queries per day
- More than 8,000 criminal justice professionals received training
- More than 8,600 Minnesota Duty Officer calls resulting in nearly 29,000 notifications to state agencies to respond

PURPOSE & CONTEXT

The BCA prevents, investigates and solves crimes by working with our criminal justice partners. We contribute to our agency’s mission by providing specialized services and expertise to assist Minnesota criminal justice agencies in finding, identifying and arresting criminals. We provide this support through statewide deployment of special agents, two crime laboratories, more than 30 criminal justice information systems, and law enforcement training courses.

SERVICES PROVIDED

We have three divisions that work with criminal justice agencies to make Minnesota safe:

- **Investigations:** Special agents provide specialized skills to assist local law enforcement agencies with death, narcotics and missing person cases. We help with cases across city or county boundaries or during long-term criminal investigations. We manage predatory offender registrations, lead the Internet Crimes Against Children Task Force, and provide law enforcement information sharing through the Minnesota Fusion Center.
- **Forensic Science Laboratories:** The state’s only full-service, accredited laboratories are operated by the BCA. The scientists perform analysis of physical evidence collected by law enforcement across the state. The Crime Scene Response Team is a joint effort between the laboratories and investigators that gathers evidence at serious crime scenes throughout Minnesota. The test results help solve crimes, convict the guilty and exonerate the innocent.
- **Minnesota Justice Information Services:** The division collects, manages and provides access to criminal justice information with a focus on sharing data electronically. We also provide connectivity to the Federal Bureau of Investigation and other states to gather data. We work to ensure that complete, timely and accurate information is available to make critical decisions during the criminal justice process.

Funding sources are the general, trunk highway and special revenue funds as well as federal funds and grants. To make sure people in Minnesota are safe, we:

- Assist local law enforcement with criminal cases that require skills and resources they do not have in their agency
- Help local law enforcement collect evidence at crime scenes by sending special agents and scientists with specialized tools
- Perform forensic analysis on crime-scene evidence for all law enforcement agencies in the state
- Provide access to multiple data sources that provide information to criminal justice professionals to use in evaluating cases
- Provide training for criminal justice professionals in advanced skills, leadership, business practices and use of BCA technology

- Provide information sharing and analysis through the Minnesota Fusion Center

We work closely with law enforcement, prosecutors, courts, probation agencies, corrections and their professional associations to provide exceptional leadership while building and implementing cutting-edge programs and services for the protection and safety of all in Minnesota.

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Agent hours conducting criminal investigations	118,042	128,368	FY15/FY16
Results	Percentage of predatory offenders in compliance with registration requirements	93.1	92.8	FY15/FY16
Quantity	Forensic Laboratory reports released to criminal justice agencies	20,332	21,232	FY15/FY16
Quality	Turnaround time for processing cases in the forensic science laboratories	50 days	66 days	FY15/FY16
Quantity	Daily number of computer transactions in support of criminal justice professionals	904,877	1,370,211	FY15/FY16
Quantity	Number of background checks conducted for licensing, employment, housing etc.	462,921	468,790	FY15/FY16
Quantity	Number of students in classes provided by Criminal Justice Training and Education	8,299	8,121	FY15/FY16

Bureau activities: Minn. Stat. Ch 299C (<https://www.revisor.mn.gov/statutes?id=299C>)

Program: State Fire Marshal (SFM)

dps.mn.gov/divisions/sfm/Pages/default.aspx

AT A GLANCE

- Workforce: 58 employees.
- Fire arson investigators were called to 465 fire scenes and provided 76 additional consultations. Of those, 38 were determined to be arson
- Inspection teams completed more than 2,900 initial and more than 750 follow-up inspections
- There were 57 fire deaths in 2015, 42 (74 percent) of which were in residential/multi-family structures
- Fire code specialists received more than 2,435 requests for code interpretations
- Shared Services Grants totaling \$119,000 assisted five fire departments

PURPOSE & CONTEXT

The State Fire Marshal (SFM) protects lives and property by fostering a fire-safe environment through fire prevention education, regulation, enforcement, investigation, data collection and emergency response.

The program’s primary customers include the the fire service, law enforcement, general public, public schools, health care facilities, business and industry, construction contractors, hotels and motels, and day care and foster care facilities.

SERVICES PROVIDED

The SFM addresses key fire-safety issues with the goal of preventing incidents that result in fire deaths, injuries and loss of property, and have a negative impact on the general public and economy of the state. We work closely with local fire service officials to increase fire prevention awareness by:

- Adopting and enforcing the State Fire Code
- Conducting fire and life safety inspections in regulated facilities
- Providing fire prevention training programs and materials
- Providing Youth Firesetter Prevention and Intervention programs (YFPI).
- Conducting fire/arson investigations
- Regulating the fire protection industry
- Analyzing Minnesota fire incident data
- Licensing explosive manufacturers
- Certifying public fireworks display operators
- Certifying cigarette manufacturers’ compliance with fire safety standards
- Responding to major fire emergencies and disasters
- Providing grants to study local shared fire services
- Providing technical assistance to local fire authorities

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Fire safety violations cited by inspectors	9,970	9,509	2013/2015
Quantity	Fire/arson investigations conducted / arson cases	395 / 95	465 / 38	2013/2015
Result	Fire fatalities / Number residential	44 / 32	57 / 42	2013/2015
Quantity	Fire protection plan reviews / inspections conducted	400 / 742	524 / 308	2013/2015
Quantity	Number of fire departments / number reporting data	785 / 776	780 / 772	2013/2015
Quantity	Training courses provided / Student contact hours	16/ 4,914	19 / 5,835	2013/2015

Type of measure	Name of measure	Previous	Current	Dates
Quantity	YFPI referral activity: number completing intervention program	N/A	25	2013/2015

[Minn. Statutes 299F.001](https://www.revisor.mn.gov/statutes/?id=299F.01) (https://www.revisor.mn.gov/statutes/?id=299F.01) through [Minn. Statute 299F.859](https://www.revisor.mn.gov/statutes/?id=299F.859) (https://www.revisor.mn.gov/statutes/?id=299F.859) provide the legal authority for SFMD programs and services

Program: State Patrol
Activity: Patrolling Highways

dps.mn.gov/divisions/msp

AT A GLANCE

- Workforce: 681 employees, 594 sworn officers (as of 09/26/2016)
- More than 560,000 enforcement contacts
- Nearly 25,000 crashes investigated
- More than 5,000 impaired driving arrests
- More than 17.6 million miles traveled by State Troopers
- More than 76,000 assists to the public
- More than 23,000 assists to local law enforcement
- More than 57,000 driving complaints received from the motoring public

PURPOSE & CONTEXT

The State Patrol enforces traffic and criminal laws on Minnesota’s public highways and on state property. These law enforcement services provide for the safe and efficient movement of traffic and the protection of our citizens through enforcement, education and assistance.

SERVICES PROVIDED

Our primary role is the enforcement of laws regulating the use of Minnesota’s highways with special emphasis on removing impaired drivers, encouraging seat belt use, ensuring safe speeds, and enforcing distracted driving laws. We work closely with our allied agencies to increase public safety in our state by providing law enforcement services.

In addition to traditional traffic-law enforcement, troopers:

- Investigate motor vehicle crashes
- Provide life-saving first aid at crash scenes
- Assist stranded motorists
- Educate the public on traffic safety issues
- Partner with stakeholders to increase traffic safety awareness
- Provide aviation-law enforcement services
- Investigate motor vehicle title and dealer law crimes
- Assist local and federal law enforcement agencies

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Enforcement contacts with the public	540,785	560,169	2014-2015
Quantity	Number of impaired driving arrests	5,118	5,103	2014-2015
Quality	Number of sustained external complaints investigated by internal affairs as a result of enforcement contacts	4	0	2014-2015
Quality	Percentage of voluntary seat belt compliance	95	94	2014-2015
Results	Number of fatal crashes per 100 million vehicle miles traveled	0.63	0.70	2014-2015
Results	Percentage of fatal crashes involving alcohol	30.6%	33.3%	2014-2015

The State Patrol’s legal authority comes from Minn. Stat. 299D.01 (<https://www.revisor.mn.gov/statutes/?id=299D.01>).

Program: State Patrol
Activity: Commercial Vehicle Enforcement

dps.mn.gov/divisions/msp/commercial-vehicles

AT A GLANCE

- Workforce: 98 employees
- More than 32,000 commercial motor vehicle driver safety inspections
- Nearly 24,400 school bus safety inspections
- Reportable commercial motor vehicle crashes 4,226
Fatalities: 62
- Commercial motor vehicle drivers placed out of service: 1,965
- Commercial motor vehicles placed out of service: 5,709
- More than 350 outreach presentations to the industry
- More than 1.4 million commercial motor vehicles weighed

PURPOSE & CONTEXT

The State Patrol Commercial Vehicle Enforcement Section exists to enforce laws regulating the operation and movement of commercial motor vehicles. The goal is to reduce the number of commercial vehicle crashes through enforcement and education, as well as reduce damage to roadways caused by overweight vehicles. There are no other law enforcement agencies dedicated to this type of enforcement for the State of Minnesota.

SERVICES PROVIDED

Enforcement of state and federal laws regulating the size, weight, and operation of commercial motor vehicles

- Staff six fixed-site weigh stations to ensure compliance with roadway weight limits
- Provide mobile enforcement through random patrols and planned saturations
- Inspect school buses and other passenger-carrying vehicles at fixed sites and during saturations
- Conduct traffic enforcement on passenger cars operating unsafely around commercial vehicles
- Provide training to other agencies and industry on safe commercial vehicle operation/maintenance
- Develop, administer and audit the Mandatory Inspection Program to prevent unsafe vehicles from being operated
- Enforce laws related to the prohibited use of non-taxed, red-dyed fuel
- Provide industry and stakeholder education aimed at voluntary compliance
- Assist all law enforcement agencies with crash investigations involving commercial motor vehicles

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Number of commercial motor vehicle and driver inspections	30,977	32,398	2014/2015
Quantity	Number of school bus safety inspections	23,712	24,373	2014/2015
Quantity	Amount of overweight in pounds for criminal and civil cases	25,360,000	24,000,000	2014/2015
Quantity	Traffic stops on passenger cars near commercial vehicles	3,277	3,685	2014/2015
Quality	Vehicle out-of-service percentages	21.95	24.59	2014/2015
Results	Percentage of commercial motor vehicle-involved fatal crashes per 100 million vehicle miles traveled	.111	.105	2014/2015

The Minnesota State Patrol's Commercial Vehicle Enforcement Division is given legal authority by [M.S. 299D.03](http://www.revisor.mn.gov/statutes/?id=299D.03) (<https://www.revisor.mn.gov/statutes/?id=299D.03>) and [M.S. 299D.06](http://www.revisor.mn.gov/statutes/?id=299D.06) (<https://www.revisor.mn.gov/statutes/?id=299D.06>).

Program: State Patrol
Activity: Capitol Complex Security

dps.mn.gov/divisions/msp/Pages/default.aspx

AT A GLANCE

- Assists to the public: 10,241
- Security checks completed: 20,996
- Employees on the Capitol Complex: 14,000
- Visitors to the Capitol Complex: More than one million
- Permitted special events on the Capitol Complex: More than 900

PURPOSE & CONTEXT

The State Patrol Capitol Security section provides law enforcement, safety and security services for the entire State Capitol Complex as well as the protection of the Governor and Governor’s residence.

SERVICES PROVIDED

In addition to an overall law enforcement and security presence, the following services are provided:

- Non-sworn Capitol security officers provide random patrols, fixed site security and employee/visitor security escorts
- State troopers provide random patrols and security on the complex
- State troopers protect the Governor and other dignitaries and the Governor’s residence
- Officers and troopers respond to alarms, medical calls, disturbances and other police calls for service
- Parking enforcement provides for the orderly placement of vehicles
- The communications center answers calls from the public; dispatches officers and troopers; and monitors 704 security cameras and 80,456 environmental, fire and security alarm points 24 hours a day, 365 days a year
- The Capitol Security section manages 11,843 access key cards

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Number of environmental, fire and security motoring points	71,300	80,456	2014/2015
Quantity	Assists to the public	6,148	10,241	2014/2015
Quantity	Number of sworn troopers assigned to the Capitol Complex	12	12	2014/2015
Quality	Number of sustained external complaints investigated by internal affairs as a result of security contacts	0	0	2014/2015
Quality	Reported thefts of property or vehicle on the Capitol Complex	18	20	2014/2015
Quality	Reported robberies on the Capitol Complex	0	2	2014/2015

The State Patrol Capitol Complex Security’s legal authority comes from Minn. Statute 299E.01 (<https://www.revisor.mn.gov/statutes/?id=299E.01>).

Program: Driver and Vehicle Services (DVS)

dvs.dps.state.mn.us/

AT A GLANCE

- Workforce: 505 staff members at 97 locations
- Revenue: Collected over \$1 billion
- Licensing and registrations processed:
 - 1.5 million vehicle titles
 - 4.74 million vehicle registrations
 - 1.19 million license plates
 - 134,863 disability parking certificates
 - 3,762 auto dealers
 - 1.5 million DL cards
 - 172,000 ID cards
- Testing and inspections:
 - Almost 623,000 DL knowledge and skill exams
 - Almost 2,000 dealer inspections are conducted
- Driving privilege sanctions:
 - Suspended, canceled or revoked driving privileges of over 22,000 drivers
 - Enrolled over 8,700 participants in the Ignition Interlock Program

PURPOSE & CONTEXT

Driver and Vehicle Services (DVS) maintains the integrity of Minnesota driver licenses (DL), the identification (ID) issuance process, the motor vehicle title issuance process, and the vehicle registration process in order to ensure accuracy and security, prevent fraud, and protect public safety. DVS ensures the proper collection of fees and taxes that support the state’s transportation system and other state programs designed to protect the safety of the public.

VEHICLE SERVICES PROVIDED

- Collect revenue and perform audits to ensure the correct payment of taxes and fees, which are used by the state to improve highway safety and roadway standards.
- Issue license plates, which are produced to make roadways safer through improved accuracy, readability, and reflectivity.
- Issue certificates of title to provide evidence of ownership, mileage, and the existence of brands in order to protect consumers and financial institutions.

- Regulate 3,762 auto dealers and 174 deputy registrars and ensure that the correct payment of taxes and fees are received in order to protect consumers.
- Conduct audits of users of motor vehicle data to determine if access to restricted information is in statutory compliance.

DRIVER SERVICES PROVIDED

- Test driving knowledge and skills to measure the competence of driver educators and DL applicants to protect the public’s safety.
- Issue DLs after verification of identity and residency to ensure one driver, one license, and one driving record.
- Deny or withdraw driving privileges from those drivers who do not qualify or violate the law in order to keep unsafe drivers off the road.
- Conduct audits of users of DL data to determine if access is in statutory compliance.
- Regulate 127 DL agents and ensure that the correct payment of fees is received in order to protect consumers.

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quality	Audit requests completed	457	369	FY 15/FY 16
Quantity	License plates issued	1,143,903	1,198,924	FY 15/FY 16
Quality	Vehicle inspections performed	15,787	13,443	FY 15/FY 16
Quantity	Deputy registrar audits performed	80	147	FY 15/FY 16
Quantity	Self-service motor vehicle transactions	474,833	498,913	FY 15/FY 16

Type of measure	Name of measure	Previous	Current	Dates
Quantity	Vehicle registrations issued	4,541,606	4,749,433	FY 15/FY 16
Quantity	Motor vehicle titles produced	1,469,830	1,522,438	FY 15/FY 16
Quality	Percentage of titles issued within 30 days (turnaround time)	53	0	FY 15/FY 16
Quantity	DL cards issued	1,462,925	1,553,455	FY 15/FY 16
Quantity	ID cards issued	162,547	172,606	FY 15/FY 16
Quantity	Driver testing: written, road and commercial	632,569	623,482	FY 15/FY 16
Quality	DL exam supervisor visits	728	738	FY 15/FY 16
Quantity	Driving privilege compliance transactions: <ul style="list-style-type: none"> • Suspended driver privileges • Cancelled driver privileges • Revoked for non-alcohol-related citations • Revoked for alcohol-related citations 	142,803 17,209 50,911 22,894	139,381 18,859 39,267 23,414	FY 15/FY 16
Quantity/Quality	Ignition Interlock Program <ul style="list-style-type: none"> • Participants enrolled in program • Participants completed program 	8,407 4,595	8,726 4,857	FY 15/FY 16
Quality	Percentage of DL cards issued within 14 days (turnaround time)	72	75	FY 15/FY 16

Driver and Vehicle Services' legal authority comes from:

- [Chapter 168](#) Vehicle Registration, Taxation, Sale
- [Chapter 168A](#) Vehicle Titles
- [Chapter 168B](#) Abandoned Motor Vehicles
- [Chapter 169](#) Traffic Regulations
- [Chapter 171](#) Driver License and Training Schools
- [Chapter 221](#) Motor Carriers

Program: Alcohol and Gambling Enforcement (Age)

dps.mn.gov/divisions/age/Pages/default.aspx

AT A GLANCE

- Workforce: 17 full-time employees.
- There are 29,000 current alcohol licenses
- There are 22,000 slot machines and 300 blackjack tables
- We collect \$3 million in alcohol and gambling license fees

PURPOSE & CONTEXT

Alcohol and Gambling Enforcement protects and serves the public through regulation and enforcement of the state's liquor and gambling laws, providing stability and integrity in the alcoholic beverage and gaming industries.

SERVICES PROVIDED

- We provide oversight of two industries: alcohol and gambling.
 - Alcohol licensing staff and field agents:
 - Issue, approve and monitor 29,000 liquor licenses.
 - Register and maintain 52,000 alcohol beverage product labels.
 - Perform routine and pre-license inspections and investigations.
 - Provide Retail Alcohol Vendor Enforcement (RAVE) training.
- Gambling agents:
 - Investigate criminal violations of the state's gambling laws.
 - Monitor tribal compliance of the state-tribal compacts.
 - Inspect blackjack and slot machines at 18 tribal casinos.
 - License and regulate gambling manufacturers and distributors.
 - Provide support services and investigative services to other state gaming agencies.

For both industries we provide training, education and assistance to the industry, law enforcement and public.

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Number of casino compliance checks/visits	54	60	2014/2015
Quantity	Number of slot machine and blackjack inspections	228	317	2014/2015
Quantity	Local government and industry alcohol inquiries	885	809	2014/2015
Quantity	Premise inspections of new alcoholic beverage license applicants	817	698	2014/2015
Quantity	Liquor Investigations	984	791	2014/2015
Quantity	Alcohol Investigations resulting in civil penalties	40	29	2014/2015
Quantity	Number of gambling and alcohol background investigations	15	24	2014/2015
Quality	Implemented an online alcohol product label renewal system	3 days	instantaneous	2015/2016

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Results	Number of expired alcohol licensees — out of compliance	114	15	2014/2015

Liquor

The Department of Public Safety's liquor control authority comes from [MN Statute 340A](https://www.revisor.mn.gov/statutes/?id=340A)
 (https://www.revisor.mn.gov/statutes/?id=340A)
[Administrative Rule Chapter 7517 \(Liquor\)](https://www.revisor.mn.gov/rules/?id=7515): (https://www.revisor.mn.gov/rules/?id=7515)

Gambling

[MN Statute 3.9221 \(Indian Tribes\)](https://www.revisor.mn.gov/statutes/?id=3.9221): (https://www.revisor.mn.gov/statutes/?id=3.9221)
[MN Statute 349A \(Lottery\)](https://www.revisor.mn.gov/statutes/?id=349A): (https://www.revisor.mn.gov/statutes/?id=349A)
[MN Statute 240 \(Horse Racing\)](https://www.revisor.mn.gov/statutes/?id=240): (https://www.revisor.mn.gov/statutes/?id=240)
[MN Statute 299L \(Enforcement\)](https://www.revisor.mn.gov/statutes/?id=240): (https://www.revisor.mn.gov/statutes/?id=240)
[Administrative Rule Chapter 7570 \(Gambling Devices\)](https://www.revisor.mn.gov/rules/?id=7570): (https://www.revisor.mn.gov/rules/?id=7570)

Program: Office of Traffic Safety (OTS)

dps.mn.gov/divisions/ots/Pages/default.aspx

AT A GLANCE

- Workforce: 20 employees
- Provide 200 grants to 310 local units of government and nonprofit agencies to improve motorists' behavior.
- Provide expertise in critical traffic safety program areas.
- Provide research analysis and program evaluation to determine project effectiveness, traffic crash trends and emerging issues.
- Administer the Motorcycle Safety and Child Seats for Needy Families programs supported by state special revenue funds.
- Use Trunk Highway Fund appropriations for a required state match to secure federal grant funds.
- Administer approximately \$16.5 million in grants from the National Highway Traffic Safety Administration.

PURPOSE & CONTEXT

The Office of Traffic Safety (OTS) supports programs to reduce traffic fatalities and serious injuries through increasing seat belt use, decreasing impaired driving, moderating speeds, and reducing distracted driving behavior. These programs serve Minnesota citizens, local units of government and nonprofit agencies. OTS also provides leadership to the Toward Zero Deaths (TZD) program in partnership with the Minnesota Department of Transportation and Minnesota Department of Health.

SERVICES PROVIDED

OTS provides funding and support for public education and outreach, traffic enforcement, policy development, and community traffic safety programs. Partners include the Minnesota State Patrol, Minnesota Department of Transportation, Minnesota Department of Health, Driver and Vehicle Services, Bureau of Criminal Apprehension, county and municipal governments and traffic safety advocate organizations.

OTS strategies:

- Research-based, data-driven countermeasures targeting populations overrepresented in traffic crashes that include high-visibility enforcement coupled with public outreach and education
- Strong traffic safety laws, such as primary seat belt, graduated driver's license, driver license sanctions and ignition interlock.
- Strong partnerships with other state agencies and local stakeholders to address traffic safety in a collaborative effort statewide.

OTS staff serve as grant coordinators and key resource experts on impaired driving, teen drivers, motorcycle safety, occupant protection, child passenger safety, pedestrian and bicycle safety, distracted driving, older drivers, traffic records and program evaluation.

OTS researchers analyze Minnesota traffic crash data and identify traffic safety problem areas and crash trends, conduct program evaluation, and develop the Minnesota Motor Vehicle Crash Facts and the Minnesota Impaired Driving Facts publications. OTS responds to the crash data needs of the general public, the media, legislative members, the Governor's office, and all stakeholders. OTS also supports Minnesota's participation in the Fatal Analysis Reporting System, a national database on fatal motor vehicle crashes.

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Results	Traffic fatalities	384	411	Five-year averages 2010-2014 (previous) to 2015 (current)
Results	Unbelted fatalities	112	91	Five-year averages 2010-2014 (previous) to 2015 (current)
Results	Alcohol-related fatalities	125	137	Five-year averages 2010-2014 (previous) to 2015 (current)
Results	Distracted-related fatalities	66	74	Five-year averages 2010-2014 (previous) to 2015 (current)
Results	Speed-related fatalities	83	78	Five-year averages 2010-2014 (previous) to 2015 (current)
Results	Percentage of motorists observed wearing seat belts during statewide observational seat belt survey	94.7	94.0	June 2014/ June 2015
Quality	Child safety seats distributed to needy families	1,600	1,725	2014/2015
Quality	Motorcycle basic riding course student evaluations (percentage who said course met or exceed their expectations)	97.5 yes	98.2 yes	2014/2015
Quality	Time taken to answer data requests (average)	2 days	2 days	2014/2015

[M.S. 169.10](https://www.revisor.mn.gov/statutes/?id=169.10) (https://www.revisor.mn.gov/statutes/?id=169.10) - Annual Crash Facts Publication

[M.S. 121A.36](https://www.revisor.mn.gov/statutes/?id=121A.36) (https://www.revisor.mn.gov/statutes/?id=121A.36) - Motorcycle Safety Education Program

[M.S. 169.685 Subd. 7](https://www.revisor.mn.gov/statutes/?id=169.685) (https://www.revisor.mn.gov/statutes/?id=169.685) - Minnesota child passenger restraint and education account

Program: Office of Pipeline Safety (OPS)

dps.mn.gov/divisions/ops/Pages/default.aspx

AT A GLANCE

- Workforce: 20 employees
- Inspection of interstate and intrastate pipelines
- Pipeline operators: 107
- More than 65,000 miles of pipeline
- Education provided to nearly 5,800 utility operators and excavators throughout Minnesota. Education provided to more than 800 emergency responders
- Nearly 8,000 hours of inspection and operator training.

PURPOSE & CONTEXT

The Office of Pipeline Safety (OPS) ensures pipelines are safe and works statewide to prevent underground utility damage.

There are over 65,000 miles of natural gas and hazardous liquid pipelines in Minnesota. These pipelines run throughout the state, delivering natural gas and other petroleum products to homes, industry and businesses.

OPS employees protect lives and the environment through natural gas and hazardous liquid pipeline inspections, enforcement, accident and incident investigations, and education. We investigate and enforce state excavation laws.

SERVICES PROVIDED

Inspection program: OPS routinely reviews pipeline operator procedures, training, and records. In addition, OPS observes practices and conditions in the field to ensure compliance with state and federal regulations. Inspections are conducted to ensure pipeline systems are operated safely.

In the event of a pipeline incident, OPS conducts investigations to ensure the pipeline operator followed proper procedures, maintained regulatory compliance, and takes steps to prevent future recurrence.

Damage prevention program: OPS is the education and enforcement authority for the "Call Before You Dig" law. The law requires any individual or company to call the Gopher State One Call Center at least 48 hours before digging so that operators can be notified to mark underground utilities. Education activities throughout Minnesota aim to prevent excavation-related damage to pipelines and other underground facilities.

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quality	Pipeline inspection, investigation and training hours	7,295	7,996	2014/2015
Quantity	Number of natural gas distribution pipeline excavation-related damages	1,328	1,502	2014/2015
Quantity	Number of significant pipeline incidents in Minnesota	4	5	2014/2015
Quantity	Number of damage prevention statute noncompliances cited	53	103	2014/2015
Results	Number of fatalities at pipeline incidents in Minnesota	0	0	2014/2015

The following statutes grant authority to MNOPS to conduct the program noted above: Excavation Notice System in [Minn. Statute 216D](https://www.revisor.mn.gov/statutes/?id=216D) (<https://www.revisor.mn.gov/statutes/?id=216D>), Natural Gas Pipeline Safety in [Minn. Statute 299F.56](https://www.revisor.mn.gov/statutes/?id=299F.56) (<https://www.revisor.mn.gov/statutes/?id=299F.56>), the Office of Pipeline Safety Legal Authority in [Minn. Statute 299J](https://www.revisor.mn.gov/statutes/?id=299J) (<https://www.revisor.mn.gov/statutes/?id=299J>)

Program: Office of Justice Programs

dps.mn.gov/divisions/ojp/Pages/default.aspx

AT A GLANCE

- Workforce: 36 employees
- Grants provided to programs statewide: 436
- More than 1,400 Crime Victim Justice Unit contacts
- Nearly 1,300 reparation claims processed
- Training provided to nearly 550 professionals

PURPOSE & CONTEXT

The Office of Justice Programs (OJP) improves community safety and assists crime victims. OJP provides leadership and resources to reduce crime in Minnesota, improve the functioning of the criminal justice system, and assist crime victims by providing resources at the local level using simplified processes, user-friendly systems, and improved technology. OJP provides constituents quality training, technical assistance, and best practices information.

SERVICES PROVIDED

OJP provides assistance to crime victims, youth and families in three distinct program areas: grants to local programs, crime victim reparations and crime victim justice. In addition, as part of those programs, OJP collects and analyzes data, directs program evaluation, and develops reports on a variety of criminal justice topics.

Grants Management

OJP provides grants to programs to improve personal and community safety and improve the criminal justice system, including:

- Assisting in funding youth and community crime prevention and intervention; juvenile delinquency prevention; violent crime enforcement teams; safety and support services for victims of domestic violence, sexual assault, child abuse and general crime.
- Providing monitoring services and technical assistance to grantees to ensure appropriate expenditure of funds and optimal program outcomes.
- Training crime victim service providers and juvenile and criminal justice practitioners to improve program services.

Crime Victim Reparations

The Crime Victim Reparations Act, passed in 1974, created the victim compensation program to help victims of crime cope with their financial losses, these services authorized by the state legislature, are provided through the Reparations Unit within OJP.

- Reimburses costs incurred as a result of a violent crime to help victims recover their health and economic stability.

Crime Victim Justice Unit

The Crime Victim Justice Unit is a victim rights compliance office that works to ensure that crime victims in Minnesota are treated appropriately and their statutory rights are upheld. The CVJU investigates decisions, acts, and other matters of the criminal justice system to promote the highest attainable standards of competency, efficiency, and justice for crime victims.

- Investigates violations of crime victim rights to ensure the fair and respectful treatment of victims and improve victim satisfaction.
- Trains criminal justice professionals on their statutory crime victim rights obligations.
- Provides victims with information about their rights and navigating the criminal justice system to ensure victim participation in the process.
- Oversees the Victim Information and Notification Everyday (VINE), the statewide automated victim notification service).

Research, Communication and Training

The Minnesota Statistical Analysis Center (MNSAC) supports Minnesota's policy-makers and leaders by providing thorough and accurate data analysis and research on all aspects of the criminal justice system. This information assists policy makers at all levels to identify emerging critical issues and to improve the effectiveness of Minnesota's justice system.

- Provides criminal justice information to the public and practitioners and conducts and disseminates relevant juvenile and criminal justice research to improve safety outcomes.
- Assists criminal justice stakeholders in program evaluation to ensure effective public safety outcomes.
- Provides criminal justice and crime victim professionals with opportunity for training in emerging and best practices.

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Youth engaged in prevention/intervention programming statewide	15,109	15,830	2014/2015
Quantity	Youth-serving programs funded by OJP	85	85	2014/2015
Quality	Percentage of trainees rating annual crime and victimization conference as meeting their expectations	94	94	2014/2015
Quantity	Counties where crime victims received some level of service	87	87	FY 2014/FY 2015
Results	Domestic violence victims provided emergency shelter and created a safety plan	10,310	9,440*	Fed FY 9/13 Fed FY 9/14
Quantity	Reparations claims received	1,376	1,276	FY 2014/FY 2015
Results	Percentage of reparations claimants who rated services good to very good	89	83	FY 2014/FY 2015
Quantity	Grants open and active, monitored monthly with technical assistance provided as needed	-----**	385	FY 2014/FY 2015

*The number of people in emergency shelter decreased due to longer lengths of shelter stay due to a shortage in affordable supportive housing.

**Data not available in FY 2014.

Grants to local programs to aid youth intervention operate under the authority provided to the Commissioner of the Minnesota Department of Public Safety under [Minn. Statute 299A.73](https://www.revisor.mn.gov/statutes/?id=299A.73) (https://www.revisor.mn.gov/statutes/?id=299A.73) governing grants to youth intervention programs.

The Crime Victim Grants Unit operates under the authority provided to the Commissioner of the Minnesota Department of Public Safety under [Minn. Statute 611A.32](https://www.revisor.mn.gov/statutes/?id=611A.32) (https://www.revisor.mn.gov/statutes/?id=611A.32) governing grants to battered women's programs.

The Crime Victims Reparations Board is governed by the Minnesota Crime Victims Reparations Act, [Minn. Statutes §§ 611A.51-611A.67](https://www.revisor.mn.gov/statutes/?id=611A.51-611A.67) (https://www.revisor.mn.gov/statutes/?id=611A.51).

The Crime Victim Justice Unit operates under the authority provided to the Commissioner of the Minnesota Department of Public Safety by the Crime Victim Oversight Act, [Minn. Statutes §§ 611A.72-74](#) (<https://www.revisor.mn.gov/statutes/?id=611A.72>, <https://www.revisor.mn.gov/statutes/?id=611A.73>, <https://www.revisor.mn.gov/statutes/?id=611A.74>).

Program: Emergency Communication Networks (ECN)

dps.mn.gov/divisions/ecn/Pages/default.aspx

AT A GLANCE

- Workforce: Ten employees
- Almost 84,000 ARMER radios used by emergency personnel
- Public safety answering points (PSAPs): 104
- Five federal partners
- \$13.6 million annually to help support 911 dispatch centers
- \$1.5 million in grant dollars provided to local units of government for equipment, training and exercises
- \$23 million annual bond payment for build-out of allied radio matrix for emergency response (ARMER)
- \$9.5 million annual maintenance on ARMER

PURPOSE & CONTEXT

The Emergency Communication Networks Division funds and supports interoperable public safety-grade, mission-critical communication solutions that allow public safety 911 dispatchers, emergency services personnel, state, local and federal agencies to communicate easily with each other to provide immediate responses to all Minnesota citizens and visitors requesting emergency assistance.

SERVICES PROVIDED

- Provide a state-of-the-art voice and data communications backbone to 100 percent of Minnesota citizens and visitors requesting emergency assistance.
- Achieve 95 percent mobile radio coverage across all rural and metro counties, permitting emergency responders to communicate with every PSAP and with one another seamlessly when responding to requests for emergency assistance.
- Provide grant dollars to local units of government to purchase necessary equipment to respond to requests for emergency assistance.
- Develop training applications to support regular comprehensive region-wide training and exercise drills for public safety 911 dispatchers and responders.
- Support the Statewide and Regional Emergency Communications Governance structure established to ensure all users have a voice in how Minnesota’s interoperable public safety systems function through collaboratively developed and implemented standards.

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	ARMER backbone construction (335 towers planned)	311 towers	326* towers	July 2015/ July 2016
Quantity	Minnesota counties migrated to ARMER (out of 87)	80	83	July 2015/ July 2016
Results	Percent mobile coverage achieved	95	95	July 2015/ July 2016
Results	911 PSAPs migrated to next generation 911 (NG911) communications backbone (out of 104)	0	104 out of 104	July 2015/ July 2016
Quantity	Counties approved as alerting authority to use IPAWS (out of 87)	0	51	July 2015/ July 2016

*8 sites are under construction.

- Four sites are on the air, supported on old or temporary towers. One of these is under construction. They are counted as operational but require construction and/or installation at the new tower sites before completing.

Emergency and Public Communications: [MN Statute 403](https://www.revisor.mn.gov/statutes/?id=403) (https://www.revisor.mn.gov/statutes/?id=403)
[Administrative Rules, Chapter 7580](https://www.revisor.mn.gov/rules/?id=7580) (https://www.revisor.mn.gov/rules/?id=7580)

Program: Minnesota Board of Firefighter Training and Education

mn.gov/mbfte/

AT A GLANCE

- Funding for the activities of the MBFTE is allocated by the legislature through money established in the Fire Safety Account
- The MBFTE issues licensure to full-time firefighters (required) and volunteer/paid on-call firefighters (voluntary) in Minnesota
- A firefighter license is valid for three years from the date of issuance for a fee of \$75

PURPOSE & CONTEXT

The mission of the Minnesota Board of Firefighter Training and Education (MBFTE) is to standardize fire training by providing funding and licensing firefighters in Minnesota. Board members are appointed by the governor as specified by law.

The MBFTE contributes to the statewide outcome of keeping people in Minnesota safe by promoting a higher level of fire training for all firefighters through funding and oversight on the quality of instructors and training curriculum.

The primary customers of the MBFTE are the fire chiefs and the more than 20,600 firefighters of Minnesota, as well as local government officials. Citizens and visitors to Minnesota are stakeholders in how well the firefighters perform their jobs based on their training.

SERVICES PROVIDED

The MBFTE was established to:

- Review fire service training needs and make recommendations on training to Minnesota fire service organizations.
- Establish standards for educational programs and qualifications for instruction.
- Establish standards for which reimbursement will be provided for firefighter training and education.
- License firefighters.

Funding is provided on a reimbursement basis to fire departments that provide training programs to their firefighters as long as the training is listed as meeting national or state standards, and as long as the instructor has been approved by the board. Funding is also provided for training programs to fire service associations/groups to hold seminars, workshops, and conferences, which bring down the attendee’s cost and allow for more firefighters to take advantage of specialized training.

RESULTS

<i>Type of measure</i>	<i>Name of measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Number of fire departments requesting reimbursement	511	618	FY 2014/ FY 2015
Quantity	Number of fire departments that have never requested reimbursement	85	49	FY 2014/ FY 2015
Results	Firefighters trained through this program	12,775	13,864	FY 2014/ FY 2015

[Minnesota Statutes 299N.01 - 05](https://www.revisor.mn.gov/statutes/?id=299N.01) (<https://www.revisor.mn.gov/statutes/?id=299N.01>, <https://www.revisor.mn.gov/statutes/?id=299N.02>, <https://www.revisor.mn.gov/statutes/?id=299N.03>, <https://www.revisor.mn.gov/statutes/?id=299N.04>, <https://www.revisor.mn.gov/statutes/?id=299N.05>) establish the legal authority for the MBFTE to issue training reimbursements and licensure.