

<https://dps.mn.gov/entity/pdb/>

AT A GLANCE

- Regulates 356 Private Detective and Protective Agent License individual and corporate license holders
- These license holders employ over 7500 employees
- The agency’s current budget is \$189,000 annually.
- With the improving economy and recent enforcement of dual licensing the amount of revenues is expected to increase.

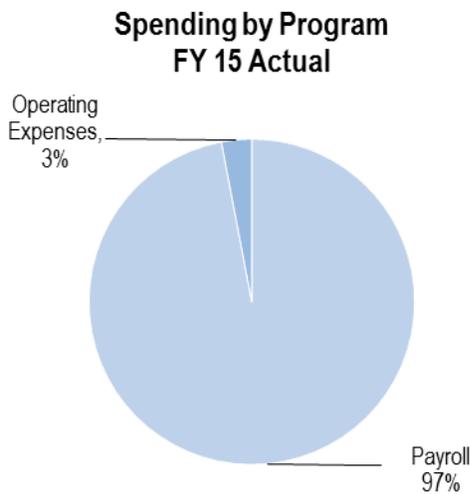
PURPOSE

The mission of the Private Detective and Protective Agent Board is to ensure investigative and security service license holders meet and maintain statutory qualifications. This includes, but is not limited to, **meeting criteria in criminal background checks, educational requirements, proof of financial responsibility, and ensuring license holders are acting responsibly** and for the best interest of their clients.

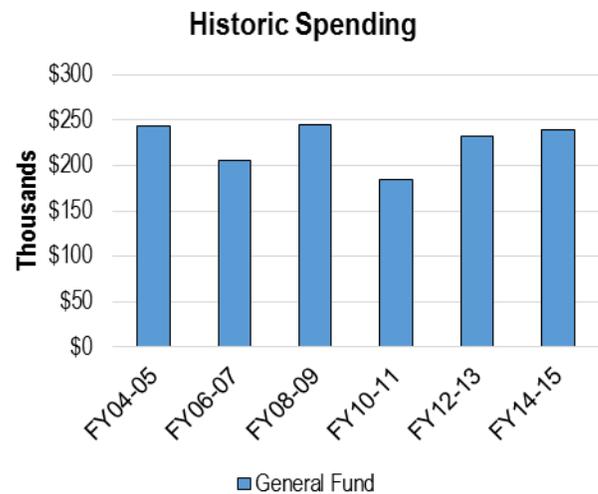
With **public safety and consumer protection** as our main guidelines the agency investigates complaints against license holders, provides support to law enforcement and the courts in regard to unlicensed activity, and works towards increasing the quality of the industry.

Our agency provides assistance to applicants and current license holders in order to **help them achieve success** in what is a difficult field.

BUDGET



Source: BPAS



Source: Consolidated Fund Statement

STRATEGIES

Our strategies include:

Streamlining Procedures: In order to process applications, renewals, officer changes, and training certifications more quickly our agency has implemented a number of initiatives. These include the use of a consent agenda for quick approval by the Board, revising forms, revising the license renewal process, using email verses U.S. mail, and working with license holders to resolve application issues before going to the board.

Education: The private investigation and protective agents industry covers an extensive area of knowledge, requiring frequent communication with license holders, the general public, the courts, and law enforcement. We are developing downloadable information for use by those entities involved with private security and private detectives.

Updating our Website: A large percentage of our time is spent dealing with inquiries about hard-copy forms. We will be adding downloadable forms and other information of interest to applicants, license holders, law enforcement, and the general public. We expect to complete this project within a year.

Implementing Online Licensing and Renewal processes: We currently have no ability to process online transactions. We have begun working with the eLicensing Department to convert to online processing. This will save our clients time, reduce errors, and improve processing time.

Auditing and Inspection: License holders and Certified Training Courses are currently audited when their licenses are renewed, every two years. Auditing and conducting inspections in between the renewal period will help identify important compliance issues sooner. We will be conducting earlier onsite visits and more random audits in order to be more proactive in regulating the industry.

RESULTS

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quality	Application Process	Average 4 months	30-60 days	FY 2014 & FY 2016
Quality	Penalties	\$1049	\$1499	FY 2014 & FY 2016
Quantity	Expenses	\$5,920	\$6,680	FY 2014 & FY 2016
Quantity	# of license holders	326	356	FY 2014 & FY 2016

MN Statutes 326.32-326.339 (<https://dps.mn.gov/entity/pdb/Pages/statutes>) provides the legal authority for MMB.