

Board of Physical Therapy: mn.gov/boards/physical-therapy/
 Health Professionals Services Program (HPSP): mn.gov/boards/hpsp/

AT A GLANCE

- The Board's main function is to protect the public through the regulation of nearly 7,000 physical therapy professionals, including:
- physical therapists
- physical therapist assistants
- The Minnesota Board of Physical Therapy also has served from FY16-17 as the administering Board for the Health Professionals Services Program (HPSP), a shared service offered by the Health Regulatory Boards and the Minnesota Department of Health. HPSP provides monitoring services to ensure the Boards that licensees with possible impairments are not at risk of harming the public.

[See the budget activity narratives for more information about the Board of Physical Therapy and HPSP]

PURPOSE

BOARD OF PHYSICAL THERAPY: The Board works to ensure that **people in Minnesota are safe**. We license qualified applicants, and make sure that physical therapists (PTs) and physical therapist assistants (PTAs) maintain competence. We thoroughly investigate complaints against licensees, provide timely and impartial resolution, and when necessary, discipline licensees.

The Board's mission is to ensure that Minnesotans receive appropriate physical therapy from competent PTs and PTAs.

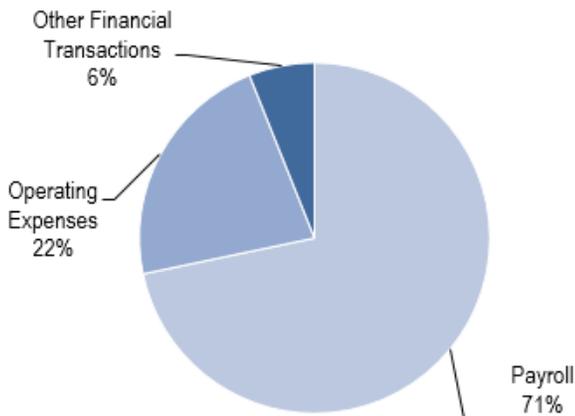
HEALTH PROFESSIONALS SERVICE PROGRAM (HPSP): This program was created in 1994 as a shared program to help protect the public by monitoring health professionals who have illnesses that might prevent them from being able to practice safely. HPSP coordinates intake, assessments, monitoring, screening, and other needed services in a confidential manner.

The Board and HPSP contribute to the statewide outcomes:

- People in Minnesota are safe
- All Minnesotans have optimal health
- Efficient and accountable government services

BUDGET

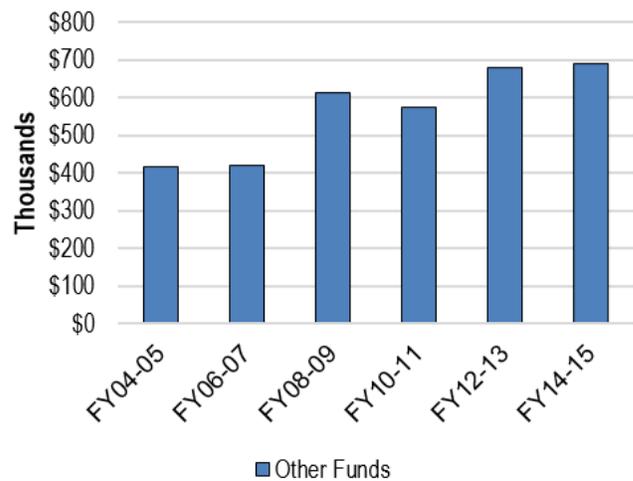
**Spending by Category
FY 15 Actual**



FY 15 includes spending for Physical Therapy. HPSP is included with Dentistry Board.

Source: BPAS

Historical Spending



FY 04-15 includes spending for Physical Therapy. HPSP is included with Dentistry Board.

Source: Consolidated Fund Statement

Physical Therapy: The Board is funded by licensure fees. Minnesota Statutes section 214.06, subdivision 1(a) compels the Board to collect fees in the amount sufficient to cover direct and indirect expenditures. Funds are deposited as non-dedicated revenue into the state government special revenue fund. From this fund, the Board receives a direct appropriation to pay for agency expenses such as salaries, rent, costs associated with disciplinary/contested cases and operating expenditures. It also pays statewide indirect costs through an open appropriation. Fees have not been raised since 1995. The Board receives no general fund dollars.

In addition to Board operations, licensure fees fund activities that support multiple boards and/or other agencies. Some of these are: the Administrative Services Unit (inter-board), Health Professionals Services Program (inter-board), Office of the Attorney General for legal services, and Criminal Background Check Program (inter-board).

HPSP: The 15 health-related licensing boards; the Emergency Medical Services Regulatory Board and the Department of Health fund the operations of the Health Professional Services Program. Fees generated by the boards are deposited in the state government special revenue fund. The Health Professional Services Program receives a direct appropriation from the state government special revenue fund. The costs to fund the operations of the program are allocated to the boards using an agreed budget formulary. HPSP services are provided at no cost to the health care professionals, although they are responsible for the costs (that are not covered by insurance) of specimen collection and analysis and for any medical or psychological care related to their [possible] impairment.

STRATEGIES

BOARD OF PHYSICAL THERAPY: The Board protects the public by licensing only qualified applicants. We also ensure that licensees meet continuing competency standards and practice with skill and safety. We investigate complaints, and enforce standards of practice and ethical conduct. Our efficient initial licensure and annual renewal processes ensure that a PT work force is available to provide care to patients. We provide comprehensive and easily available information to consumers, licensees, and applicants via website, email, in person, and telephone. Our efficiency is enhanced with an integrated regulatory database and web services. The 11-member Board (3 public members, 1 medical doctor, 2 physical therapist assistants, and 5 physical therapists) provides oversight, policy direction, and professional expertise. All physical therapy professionals in Minnesota require a license to practice, and the Board sets the standards for awarding and keeping those licenses.

HEALTH PROFESSIONALS SERVICES PROGRAM: HPSP promotes early intervention, diagnosis, and treatment for health professionals with illnesses and provides monitoring services in lieu of Board discipline, or as a part of Board discipline. Early intervention improves the likelihood of successful treatment, before clinical skills and public safety are compromised. Health practitioners self-refer or are referred to HPSP for the monitoring of their substance, psychiatric, and/or other medical disorders which may impair their ability to practice safely. HPSP protects the public by immediately intervening on health practitioners who are unsafe to practice.

M.S. 148.65-148.78 (<https://www.revisor.mn.gov/statutes/?id=148.65>) and M.R. 5601.0100-5601.3200 (<https://www.revisor.mn.gov/rules/?id=5601>) provide the legal authority for the Board of Physical Therapy

M.S. 214.31 to M.S. 214.37 (<https://www.revisor.mn.gov/statutes/?id=214.31>) provides the legal authority for HPSP.

Program: Board of Physical Therapy

Activity: Board of Physical Therapy

mn.gov/boards/physical-therapy

AT A GLANCE

BOARD OF PHYSICAL THERAPY

- 6,842 Total licensees (5,144 PTs and 1,698 PTAs)
- 489 New licenses issued
- 34 Total complaints
- 53 Resolved complaints
- 18 Discipline orders
- 30 Total open complaints on 6/30/16; 12 open longer than one year
- 1,034 Continuing Education courses reviewed

FY2015 data (transactions in one year)

PURPOSE & CONTEXT

The Board works to ensure that people in Minnesota are safe. We license qualified applicants, and make sure that physical therapists (PTs) and physical therapist assistants (PTAs) maintain competence. We thoroughly investigate complaints against licensees, provide timely and impartial resolution, and when necessary, discipline licensees.

Our mission is to ensure that Minnesotans receive appropriate physical therapy from competent PTs and PTAs.

- People in Minnesota are safe
- All Minnesotan have optimal health
- Efficient and accountable government services

SERVICES PROVIDED

Our agency is funded by fees paid for licensing and continuing education program approvals.

The three primary services that the Board engages in to regulate providers of physical therapy are:

1. **Licensure:** assurance that those approved for Minnesota licensure have met minimum standards established by the Board. These standards primarily include successful completion of education from an accredited program and passing a national examination, both of which help establish that the candidate is competent to practice. The Board also reviews the candidates' backgrounds to evaluate their fitness to practice. Beginning in May 2015, the Board has required that candidates for initial licensure complete a fingerprint background check, providing additional information for the Board to consider when making licensure decisions.
2. **Continued Competence:** the Minnesota Board of Physical Therapy uses continuing education (CE) requirements as a measure of the licensees' involvement and commitment to staying engaged in the profession. The Board has established a two-year CE cycle, during which each licensed professional must complete a minimum of 20 hours of CE activities that have significant intellectual or practical content dealing primarily with matters directly related to the practice of physical therapy or professional responsibility.
3. **Complaint Resolution:** when there is concern raised that a licensee may have violated the Practice Act, the Board initiates an investigation of the complaint and works to bring the matter to resolution. Physical therapy professionals are held to a high expectation of practice and ethical behavior as outlined in the statutes and rules governing them and enforced by the Board. Appropriate and timely resolution of complaint matters ensures that questionable behaviors are addressed and prevented from continuing.

RESULTS

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Percent of licensees using the online annual license renewal system	94%	98%	2013 and 2015
Quality	Percent of licenses renewed the same day Board receives the completed renewal application	99%	99%	2013 and 2015
Quality	Percent of complaint cases resolved in less than one year	76%	78%	2013 and 2015

M.S. 148.65-148.78 and M.R. 5601.0100-5601.3200 (<https://www.revisor.mn.gov/statutes/?id=148.65>) provide the legal authority for the Board of Physical Therapy

Program: Board of Physical Therapy
Activity: Health Professionals Services Program

mn.gov/boards/hpssp/

AT A GLANCE

- Serves the 15 health regulatory boards, the Emergency Services Regulatory Board, the Department of Health, and the practitioners they regulate
- Over 400 health practitioners referred annually
- Over 400 health practitioners discharged annually
- An average of 550 health practitioners are active in HPSP at any time
- Staffing: 8 employees consisting of Case Managers and support staff

NOTE: HPSP is a program providing services on behalf of the State agencies that regulate healthcare professionals. HPSP's structure requires that its budget and oversight be assigned to one of the Health Regulatory Boards. For 2015-2016, the Board of Physical Therapy acted as the administering board for HPSP.

PURPOSE & CONTEXT

People in Minnesota Are Safe

The Health Professionals Services Program's (HPSP) mission is to protect the public by monitoring regulated health professionals whose illnesses may impair their ability to practice safely. HPSP achieves its mission by promoting early intervention, diagnosis, and treatment as an alternative to board discipline. Early intervention improves the chances for successful treatment before clinical skills are compromised and patients may be harmed.

Efficient and Accountable Government Services

HPSP provides services to all of the health licensing boards in Minnesota. This enables all boards to access the same service. It also enables health practitioners, their employers and treatment providers easy access to program expertise.

SERVICES PROVIDED

Health practitioners self-refer or are referred to HPSP for the monitoring of their substance, psychiatric and/or other medical disorders which may impair their ability to practice safely. HPSP protects the public by immediately intervening with health practitioners who are unsafe to practice, which directly contributes to the statewide outcome that *people in Minnesota are safe*. Additionally, HPSP's enabling legislation allows some practitioners to report to HPSP without board involvement, allowing them to benefit from HPSP monitoring outside of board disciplinary processes.

To accomplish its mission, HPSP provides the following services to regulated health practitioners in Minnesota:

- Determine whether health practitioners have potentially impairing illnesses that warrant monitoring and implement immediate practice restrictions if appropriate (HPSP interventions start even before monitoring contracts are signed)
- Create and implement monitoring contracts for health practitioners with potentially impairing illnesses
- Monitor health practitioners' professional practice, continuing care, and compliance with monitoring contracts
- Report practitioners who are unsafe to practice or who violate the conditions of their monitoring contracts to their regulatory board
- Provide outreach and education to professional schools, health care employers, treatment programs and other stakeholders about HPSP services

RESULTS

HPSP protects the public by implementing monitoring contracts that require accountability and provide structure for practitioners to manage their illnesses, while also monitoring their work performance. HPSP protects the public by identifying and addressing non-compliance with treatment and monitoring or performance issues. This includes reporting or discharging practitioners to their regulatory boards where they may face disciplinary action. The measurements below do not show factors that contribute to practitioner non-compliance with monitoring (i.e. financial resources, insurance, stable support system). As HPSP reports more

practitioners to their regulatory boards for non-compliance with monitoring, the boards, in turn, refer more practitioners to HPSP for re-admittance. The following numbers reference the number of persons referred to HPSP, the number discharged from HPSP, and percent of discharged practitioners readmitted.

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Number of practitioners referred	460	558	FY13 & FY15
Quality	Percent of monitoring contracts signed within 60 days	85%	93%	FY13 & FY15
Quantity	Number of practitioners discharged to their board due to non-compliance with monitoring.	283	312	FY13 & FY15
Quality	Percent of practitioners readmitted	26%	22%	FY13 & FY15

M.S. 214.31 to M.S. 214.37 (<https://www.revisor.mn.gov/statutes/?id=214.31>) provides the legal authority for HPSP.